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PUCO

March 29, 2004

Ms. Renee J. Jenkins
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street, 12th Floor
Columbus, Ohio 43215-3793

RE: Case No. 90-2021-TP-ATA
Case No. 90-5013-TP-TRF
Case No. 93-1020-TP-ATA

Dear Ms. Jenkins:

On September 24, 2003, Cincinnati Bell Telephone Company (CBT) filed to revise its **General Exchange Tariff** PUCO No. 8 to provide a special promotion of its **Complete Connections Service**. Residential customers eligible for this promotion were new subscribers to Complete Connections or existing Complete Connections customers who had called to disconnect their Complete Connections Service but agree to continue to subscribe to it. These customers **save \$5 off the monthly recurring rate** for Complete Connections Service during the first three months. The promotion period was October 1, 2003 through December 31, 2003. This promotion was later extended through March 31, 2004.

With this application CBT is requesting permission to **extend the ending date of this Residence Complete Connections promotion to June 30, 2004**. In accordance with the Commission's guidelines for promotional offerings established in Case No. 90-2021-TP-ATA, Case No. 90-5013-TP-TRF, Case No. 93-1020-TP-ATA and CBT's *Commitment 2000 Plan*, we are forwarding for filing three copies of the tariff pages associated with this promotional offering which specify the rates and terms that will be in effect for the service included in this promotion.

Any questions regarding this transmittal should be directed to me at 513-397-1378. Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt.

Sincerely,

Evelyn W. King
Regulatory Specialist
Government Relations

Attachment

GENERAL EXCHANGE TARIFF
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 47
7th Revised Page 1.17
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PROMOTIONAL OFFERINGS

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SECTION	SUBJECT	Page
47.2	Special Promotions (Cont'd)	
47.2.101	Complete Connections (Residence) <ul style="list-style-type: none">• October 1, 2003 – December 31, 2003• Extended through March 31, 2004• Extended through June 30, 2004• Residence customers who are new subscribers to Complete Connections Services or Existing Complete Connections customers who have called to discontinue their Complete Connections Services, but agree to keep it.• \$5 off first 3 months' recurring charges	109
47.2.102	Complete Connections & Complete Connections with ADSL (Business) <ul style="list-style-type: none">• October 1, 2003 – December 31, 2003• \$23 discount on first months' recurring charge	110
47.2.103	ADSL TurboSpeed Service- 768 Kbps/384 Kbps (Residence) ADSL HyperSpeed Service - 1.5 Mbps/786 Kbps (Residence) Direct ADSL TurboSpeed 768 Kbps/384 Kbps (Residence) Direct ADSL HyperSpeed 1.5 Mbps/768 Kbps (Residence) <ul style="list-style-type: none">• October 15, 2003 – November 16, 2003• Extended through December 31, 2003• Extended through January 31, 2004• Customer must subscribe to a non-FUSE ISP.• Reduced monthly rate for the first three months	111
47.2.104	Basic Local Exchange Service Access Line (Residence) Custom Calling Services (Residence) Custom Calling PLUS Services (Residence) Complete Connections Service (Residence) <ul style="list-style-type: none">• December 1, 2003 - May 31, 2004• Winback promotion• Waive non-recurring charge of \$25.70 associated with the access line• Waive the non-recurring of \$8.50 associated with Custom Calling, Custom Calling Plus, and/or Complete Connections Service• Applies only upon initial service establishment or re-establishment	112

Issued: March 30, 2004

By: Christopher S. Colwell, Vice-President – Government Relations
Cincinnati, Ohio

Effective: April 1, 2004

In accordance with Case No. 90-2021-TP-ATA, issued by the Public Utilities Commission of Ohio on March 7, 1991, PUCO Case No. 93-1020-TP-ATA, issued July 22, 1993 and PUCO Case No. 96-899-TP-ALT, issued April 9, 1998

GENERAL EXCHANGE TARIFF
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 47
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PROMOTIONAL OFFERINGS

47.2 Special Promotions (Cont'd)

47.2.101 Complete Connections Services (Residence) - Section 45, Page 2.1

RECURRING CHARGE

a. Terms & Conditions

1. Residence customers who are new subscribers to Complete Connections Services or existing Complete Connections customers who have called to discontinue their Complete Connections Services, but agree to keep it.

2. Promotional Offer:

Discount of \$5 on the monthly rate for the first three months.

3. Promotional Period which orders must be placed

Beginning Date: October 1, 2003
Ending Date: **June 30, 2004**

(C)

4. Market Area Exchange Targeted By Special Promotion

All Exchange areas served by Cincinnati Bell Telephone Company.

5. Twelve-Month Promotional History

- a. November 1, 2002 through December 31, 2002
- b. November 15, 2002 through January 11, 2003
- c. April 1, 2003 through June 30, 2003

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