

FILE

The Public Utilities Commission of Ohio

RETAIL NATURAL GAS SUPPLIER/GOVERNMENTAL AGGREGATOR FILING COVER FORM POST INITIAL CERTIFICATION

PUC

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RECEIVED-DOCKETING DIV

In the Matter of the Application of Direct Energy Services, LLC for a Transfer/ Renewal of Certification as a Competitive Retail Natural Gas Supplier to:)

Case No. 02 - 1829 -GA-

Name of Applicant: Direct Energy Services, LLC
Applicant's Address: 263 Tresser Blvd., 8th Floor Stamford, CT 06901
Contact Person or Counsel: Eric Stephens Telephone Number: 614-734-8428

Mark the reason for filing this form, application, and supporting information. Check only one of the six main categories. Use separate copies of this form for each type of application.

- 1. Certification Renewal Application (to be filed 30 to 120 days prior to expiration of current certificate) per Rules 4901:1-27-09 and 4901:1-27-04 of the Ohio Administrative Code.
- 2. Notification of Material Change in Business (to be filed in the initial or most recent certification docket and within 30 days of the material change occurring) per Rule 4901:1-27-10 of the Ohio Administrative Code. Please check the following material change(s) that is(are) involved with this filing:
 - Change in ownership of five percent or more
 - Affiliation with public utility or change in affiliation with a public utility in this state
 - Retirement or other long-term changes to supply sources
 - Revocation, restriction, or termination of interconnection or service agreement with pipeline company or natural gas company
 - Fall of bond rating below BBB-
 - Fall of bond rating below Baa3
 - Filed or intend to file for some form of bankruptcy
 - Receipt of judgment, finding, or ruling that could affect fitness or ability to provide service
 - Other (please describe):
- 3. Certificate Transfer Application per Rule 4901:1-27-11 of the Ohio Administrative Code.
- 4. Abandonment Application (to be filed at least 90 days prior the effective date of the abandonment) per Rule 4901:1-27-11 of the Ohio Administrative Code. Please indicate which of the following two situations applies to the proposed abandonment:
 - Seek to abandon operations with no existing customers
 - Seek to abandon operations with existing customers
- 5. Name/Address/Telephone Change Regulatory Contact Change (See Item 3 above if ownership has changed.)
- 6. Other application (please describe): Change in contact person for Commission Staff use in investigating customer complaints.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician Date Processed 2-9-05



The Public Utilities Commission of Ohio

Monitoring marketplaces and enforcing rules to
assure safe, adequate, and reliable utility services

Direct Energy

Bob Taft, Governor

Alan R. Schriber, Chairman

Commissioners

Ronda Hartman Fergus

Judy A. Jones

Donald L. Mason

Clarence D. Rogers, Jr.

Ms. Edith A. Binford
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

March 1, 2005

RE: Direct Energy Services, LLC Renewal Certification Application Case No. 02-1829-GA-CRS

Dear Ms. Binford:

Please replace the contact person listed at A-6 on our Renewal Certification Application for Competitive Retail Natural Gas Suppliers (Case No. 02-1829-GA-CRS) for Commission Staff use in investigating customer complaints with the following information:

Name: Megan Lyons
Title: Sr. Manager, Service Delivery, Operations
Address: 263 Tresser Boulevard, 8th Floor
Stamford, CT 06901
Telephone: 203-328-3548
Fax: 203-328-3545
E-mail: megan.lyons@na.centrica.com

Additionally, we request that any e-mail inquiries also include our customer service vendor at sandi.miller@sitel.com.

Please do not hesitate to contact me with any questions or concerns via e-mail at enver.acevedo@na.centrica.com or telephone at 203-328-3568. Thank you.

Sincerely,

Enver Acevedo
Manager, Regulatory
Affairs & Compliance