

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Investigation)
into Long-Term Solutions Concerning) Case No. 83-303-GE-COI
Disconnection of Gas and Electric.) (Phase I)

ENTRY

The Commission issues the following Entry.

General

This winter heating season, just as for the last several heating seasons, there will be no general moratorium on the disconnection of gas, natural gas, or electric service for non-payment of bills. We are concerned that gas, natural gas, and electric light companies under our jurisdiction assist customers in every way possible to maintain their service. We expect these companies to advertise as much as practicable the availability of the percentage of income payment plan (PIPP) as well as the other standard plans provided by Commission rule. We further expect the subject utilities to err on the side of maintaining service when there is a doubt as to the applicability or the interpretation of a rule.

Special Reconnection Procedures/Winter 1996-1997

As in past years, the Commission is concerned about those who, because of limited financial resources, have had their gas and/or electric utility service disconnected because they are unable to pay their bills and who, because of arrearages, have been unable to have these services restored. We believe that the rules of the Commission have substantially assisted customers to keep gas and electric utility service in spite of their financial situation. Nevertheless, a number of Ohio citizens will enter the winter without utility service. This, we find, constitutes a continuing emergency. Therefore, in order to prevent injury to the interests of the public, we hereby direct, pursuant to authority provided by Section 4909.16, Revised Code, the gas, natural gas, and electric light companies under our jurisdiction to reconnect, forthwith, the service of those who have had their service disconnected for non-payment or to maintain the service of those who have received a notice that their service is to be disconnected for non-payment, provided that the person seeking to have service restored or maintained:

- (A) Pays his/her arrearages as set forth in Rule 4901:1-18-06(A), of the Ohio Administrative Code (O.A.C.); cures any default he/she may have incurred on a standard payment plan provided pursuant to paragraphs (A) or (B) of Rule 4901-18-04, O.A.C., if the person is on such a plan;

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician /mcw Date Processed 10/15/96

or pays \$175.00, whichever is less (funds for which may come in whole or in part, from the Emergency Home Energy Assistance Program or other energy assistance programs). If both the person's gas and electric service have been disconnected for non-payment and different companies provide these services, the companies involved may come to agreement as to the apportionment of the \$175.00 between them. If agreement is not possible, the companies shall apportion the \$175.00 based upon a ratio of the arrearages the person owes each company. If the same company provides both of these services then the \$175.00 should be apportioned based upon a ratio of the arrearages the person owes for each service. The \$175.00 includes any security deposit a utility may require. The utility may add to this amount a reconnection charge not to exceed \$20.00 or the company's tariff amount, whichever is less.

Customers who have had their gas and/or electric service disconnected for a fraudulent practice shall have that service reconnected upon the payment for the amount of service obtained fraudulently; plus any tariffed investigation fee; plus any defaulted amount not to exceed \$175.00; plus a reconnection fee not to exceed \$20.00 or the company's tariff amount, whichever is less;

- (B) Applies for the regular Home Energy Assistance Program. A gas, natural gas, or electric light company may require proof that the person seeking restoration of service has applied for this program before it restores service to anyone who cannot pay his/her total utility bill. Because of the often lengthy interval between the mailing of an application for the Home Energy Assistance Program and the receipt by the applicant of written verification of the application, the utility shall accept the statement (oral or in writing) of the person seeking to have service restored that such application has been made. If written verification is not provided by the customer or by the Home Energy Assistance Program within eight weeks, the utility may remove the customer from the plan, require payment in full, and, if necessary, terminate service after following all required procedures. If the application period for an assistance program has lapsed or not yet begun, it is not necessary for the person seeking to have service restored to show that he/she has applied for that specific program; and,

- (C) Enrolls, if eligible, in the percentage of income payment plan set out in Rule 4901:1-18-04(B), O.A.C., or, if he/she is not eligible for such plan, he/she enrolls in an extended payment plan, either one of the standard plans provided for in Rule 4901-18- 04(A), O.A.C., or some other plan, provided, of course, that he/she will ultimately be able to maintain service, if he/she qualifies, by enrolling in one of the standard plans set forth in Rule 4901:1-18-04(A), O.A.C.

Each utility should communicate in writing, by bill insert, or otherwise, to those whose service continues to be disconnected because of non-payment the fact that they can have their service restored and the procedures set forth by the Commission herein. These special reconnection procedures shall become effective no later than October 28, 1996. If this Commission determines that a utility is not following these procedures, we will take such steps as we deem appropriate to protect the customers that the utility serves.

We recognize that our jurisdiction does not reach to those utilities owned or operated by municipalities nor do we regulate rural electric cooperatives. We hope these essentially self-regulated entities will adopt the program laid out above so that together we can limit the number of Ohioans who will suffer from the lack of heat this winter.

Application for Weatherization Program

Rule 4901:1-18-04(B)(5), O.A.C., requires anyone applying for the percentage of income payment plan also to apply, *inter alia*, for all weatherization programs for which he/she is eligible. Historically, we have suspended this requirement because the weatherization program sponsored by the Ohio Department of Development (Department), the largest such program in the State, had a backlog in some areas. Recently, we were informed that, though this program is still experiencing backlogs in some areas, the Department has a number of providers that are ready, willing and able to provide the services necessary to weatherize PIPP households. The Department and various community action agencies wish to contact PIPP customers in those areas of the State where the Department is not experiencing a backlog in order to engage in additional outreach. The Department hopes that this contact will result in the increased weatherization of eligible homes, both reducing energy usage and the arrearages accruing to the account of the PIPP customer. By our Entry dated October 17, 1989 in this docket, the Commission directed gas, natural gas, and electric light companies to assist the Department in its effort to contact PIPP customers by periodically providing the Department with a list of the names, addresses, and, if available, the telephone numbers of its current PIPP customers. The Commission has decided that, in addition to this information, the utilities should provide monthly and annual consumption data and the total arrearage of each of its current PIPP customers. The utilities should provide the Department with two copies of

this information, at least one copy of which should be on computer disk. The information should be provided by county, by zip code, and by alphabetical name within the zip code. The utilities should provide the information required on an annual basis for the year ending April 30 to the Department's Office of Energy Efficiency by May 15. In order that there be no confusion on the part of customers, the companies should, to the extent practicable, notify customers applying for PIPP that their name, address, telephone number, consumption data, and total arrearages will be forwarded to the Department of Development and/or the local agencies it funds for weatherization. PIPP customers are required to apply for weatherization services if they are individually solicited by a provider affiliated with a utility or a Department of Development sponsored weatherization program. Because a backlog is still being experienced by the Department in some areas, we will renew our general suspension of Rule 4901:1-18-04(B)(5), O.A.C., to July 1, 1997, for those PIPP customers who are not individually contacted by a provider affiliated with a utility or a Department of Development sponsored weatherization program.

In addition, the Office of Energy Efficiency is conducting a Home Weatherization Assistance Program (HWAP) evaluation study. The utilities should supply the account number, address, monthly consumption data, billing payments, and arrearage data (monthly and total) to the Office of Energy Efficiency upon request. In an attempt to keep the names of PIPP/HWAP customers confidential as possible and out of the public domain, the utilities shall not provide the names of the customers for purposes of conducting the Office of Energy Efficiency's Home Weatherization Assistance Program Evaluation Study.

Data Collection

One of the main reasons that the Commission continues to find it necessary to issue this Entry requiring special reconnection procedures is that low-income customers have had their gas and/or electric service disconnected for non-payment since the last winter heating season. The Commission is attempting to determine the reason for these non-heating season disconnections of service. To aid us in making this determination, each gas, natural gas, or electric light company under our jurisdiction is directed to complete the Special Data Request, attached to this Entry as Appendix A, and file it with Commission Staff at the place and times set forth in the request.

It is, therefore,

ORDERED, That, effective no later than October 28, 1996, gas, natural gas, or electric light companies under our jurisdiction restore service, pursuant to the terms set out above, of those whose gas or electric utility service has been disconnected for non-payment. It is, further,

ORDERED, That the requirement set forth in Rule 4901:1-18-04(B)(5), O.A.C., be suspended until July 1, 1997, except for those PIPP customers individually con-

tacted by a provider affiliated with a utility or a Department of Development sponsored weatherization program. It is, further,

ORDERED, That each gas, natural gas, and electric light company under our jurisdiction provide, by county, the name, address, the telephone number, if available, of each of its current PIPP customers as well as monthly and annual consumption data for these customers on a timely basis to the Ohio Department of Development as discussed above. It is, further,

ORDERED, That each gas, natural gas, and electric light company under our jurisdiction provide the account number, address, monthly consumption data, billing payments, and arrearage data (monthly and total) upon request to the Office of Energy Efficiency's Home Weatherization Assistance Program Evaluation Study as discussed above. It is, further,

ORDERED, That each gas, natural gas, and electric light company under our jurisdiction provide the data requested in the Special Data Request, attached to this Entry as Appendix A, at the place and the times set forth in the request. It is, further,

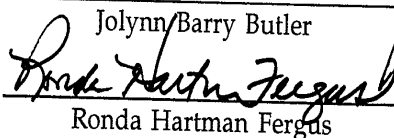
ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



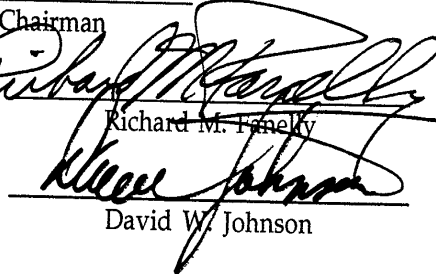
Craig A. Glazer, Chairman

Jolynn Barry Butler



Ronda Hartman Fergus

Richard M. Fanelly



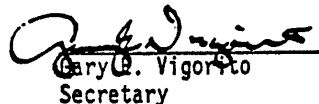
David W. Johnson

SJD/vrh

Entered in the Journal

OCT 10 1996

A True Copy



Gary L. Vigorito
Secretary

Appendix A

SPECIAL DATA REQUEST

Gas, natural gas, and electric light companies under the jurisdiction of the Public Utilities Commission of Ohio should forward the following information to the attention of, Tonja D. Goins, Public Utilities Commission of Ohio, 180 E. Broad Street, Columbus, Ohio 43215-3793:

Column 01)	Total number of residential customers who avoided disconnection, or re-established service using special reconnect procedures;
Column 02)	Of those in Column one, only those customers that used special reconnect procedures to <u>avoid</u> disconnection.
Column 03)	Of those in Column one, the number on PIP;
Column 04)	Of those in Column one, the number on one-third plan or one-sixth plan prior to disconnect;
Column 05)	Of those in Column one, the number not on a payment plan prior to disconnect;
Column 06)	Of those in Column one, only those who signed up for PIPP at the time of reconnect or disconnection avoidance, excluding customers already on PIP;
Column 07)	Of those in Column one, only those who signed up for the one-third, or one-sixth payment plan at the time of reconnect or disconnection avoidance;
Column 08)	Total dollar amount that would have been required for reconnection of customers in Column one absent the special reconnect procedures;
Column 09)	Of the customers reconnected in Column one, the number disconnected for one week or less;
Column 10)	Of the customers reconnected in Column one, the number disconnected for more than one week but less than 30 days;

- | | |
|------------|--|
| Column 11) | Of the customers reconnected in Column one, the number disconnected for 30 days but less than 90 days; and |
| Column 12) | Of the customers reconnected in Column one, the number disconnected for 90 days or more. |

It is important that all columns are complete and reported accurately.

The information requested shall include data for the months of November 1996 (including October 31, 1996), December 1996, January 1997, February 1997, March 1997 and April 1, 1997, through April 15, 1997. This data is due no later than May 24, 1997. If you have any questions regarding the newly revised request, please contact Tonja D. Goins at 614-466-0138.

SERVICE NOTICE

PAGE 1

CASE NUMBER	83-303-GE-COI
CASE DESCRIPTION	DISCONNECTION FOR WINTER EMERGENCY
DOCUMENT SIGNED ON	October 10, 1996
DATE OF SERVICE	<u>OCT 11 1996</u>

PERSONS SERVED

PARTIES OF RECORD	ATTORNEYS
APPLICANT	
DISCONNECTION FOR WINTER EMERGENCI	NONE

83-303-GE-COI

Regular Parties

Mr. Samuel C. Randazzo
BELL, RANDAZZO & BENTINE CO LPA
33 South Grant Avenue
Columbus, Ohio 43215-3927

Michael A. Gribler
Ohio Edison Company
76 South Main Street
Akron, Ohio 44308

Ms. Judith B. Sanders
BELL, RANDAZZO & BENTINE CO LPA
33 South Grant Avenue
Columbus, Ohio 43215-3927

Mark R. Ramser
Ohio Cumberland Gas Company
20718 Danville-Amity Road
Mt. Vernon, Ohio 43050

James L. Reeves
Columbus & Southern Ohio Electric
215 North Front Street
Columbus, Ohio 43215

Tom Karol
Advocates for Basic Legal
Equality
740 Stitzer Building
Toledo, Ohio 43064

John C. Klein
90 West Broad Street
Columbus, Ohio 43215

James G. Neary
Assistant Attorney General
30 East Broad Street - 16th Flr
Columbus, Ohio 43215

Stephen B. Seiple
Columbia Gas of Ohio, Inc.
200 Civic Center Drive
P.O. Box 117
Columbus, Ohio 43215

Edward G. Kennedy
1310 Fairmont Avenue
Fairmont, W. VA 26554

Thomas Kayuha
Ohio Edison Company
76 South Main Street
Akron, Ohio 44308

~~David C. Bergmann
Consumers' Counsel
137 East State Street
Columbus, Ohio 43215~~

Alan Kessler
Ohio Power Company
301 Cleveland Avenue, S.W.
P.O. Box 400
Canton, Ohio 44701

James F. McCarthy
Room 214 - City Hall
801 Plum Street
Cincinnati, Ohio 45202

Richard Castellini
City Solicitor
Room 214 - City Hall
801 Plum Street
Cincinnati, Ohio 45202

~~John Bentine
Bell & Randazzo Co., L.P.A.
21 East State Street
Columbus, Ohio 43215~~

DAVID L. PEMBERTON
MULDOON, PEMBERTON & FERRIS
2733 WEST DUBLIN-GRANVILLE RD.
WORTHINGTON, OH 43085-2710

Kenneth L. Mitchell
Cleveland Electric Illuminat:
P.O. Box 5000
50 Public Square
Cleveland, Ohio 44101

~~Teri Whittaker
P.O. Box 1247
Courthouse Plaza, S.W.
Dayton, Ohio 45401~~

~~David W. Whitehead
55 Public Square
Cleveland, Ohio 44113~~

~~Thomas Croskey
300 Madison Avenue
Toledo, Ohio 43652~~

David A. Kutik
Jones, Day, Reavis & Pogue
1700 Union Commerce Bldg.
Cleveland, Ohio 44115

Rosemary E. Grieme
Cincinnati Gas & Electric Co.
139 E. Fourth Street
P.O. Box 960
Cincinnati, Ohio 45201

~~Consumers' Counsel
William A. Spratley
137 East State Street
Columbus, Ohio 43215~~

~~Michael Haase
Consumers' Counsel
137 East State Street
Columbus, Ohio 43215~~

Joseph Meissner
Legal Aid Society of Cleveland
1233 West Sixth Street
Cleveland, Ohio 44113

83-303-GE-COI

Interested Persons

Sandra Prebil
Asst. Director of Law
1230 East Sixth Street
Cleveland, Ohio 44114

Pflum, Klausmeier & Wagner
Peter Jos. Wagner, AICP
7125 Reading Road
Cincinnati, Ohio 45237

~~Samuel H. Porter
Porter, Wright, Morris & Arthur
37 West Broad Street
Columbus, Ohio 43215~~

Robert J. Wachunas
Stark County Legal Society
306 North Market
Canton, Ohio 44702

~~William Kelly, Jr.
37 West Broad Street
Columbus, Ohio 43215~~

Patrick Nesbitt
5 West Fourth Street
Suite 2208
Cincinnati, Ohio 45202

F. Mitchell Dutton
300 Madison Avenue
Toledo, Ohio 43652

~~Cleveland Tenants Organization
Suite 215
Colonial Arcade
530 Euclid Avenue
Cleveland, Ohio 44115~~

~~Senator Alan Zaleski
Statehouse
Columbus, Ohio 43215~~ (C-30)

James R. King
76 South Main Street
Akron, Ohio 44308

~~Karl S. Pnazek
Energy Conservation Coalition
625 Wadleigh Street
Stevens Point, WI 54481~~

Ms. Marie Stadelman
Room 504
Municipal Building
166 South High Street
Akron, Ohio 44308

John B. Dennison
1500 Granville Road
Newark, Ohio 43055

~~Ken Christman
Buckeye Power, Inc.
P.O. Box 29149
Columbus, Ohio 43229~~

Marty Abel
St. Mark's Health Center
1218 Dennison Avenue
Columbus, Ohio 43201

~~Everand Bill Shanklin
5103 Schroeder Road
Dayton, Ohio 45427~~

~~Mr. Rick Oxander
Kent, McGough & Associates
8 East Broad Street
Suite 1300
Columbus, Ohio 43215~~

Mr. Don Maurice
c/o Citizen's Energy Corp.
530 Atlantic Avenue
Boston, MASS 02210

Thomas N. Ward
Ohio Valley Electric Corporation
P.O. Box 468
Piketon, Ohio 45661

Rose Marie Morris
Rural Electric Co-Op
P.O. Box 29149
6677 Busch Blvd.
Columbus, Ohio 43229

John Levicki
Cleveland Electric Ill. Co.
55 Public Square
Cleveland, Ohio 44113

KENNETY R. LIBBEY, Ph. D.
MANAGEMENT ANALYST
U.S. GENERAL ACCOUNTING OFFICE
600 VINE ST. #2100
CINCINNATI, OH 45202-2430

Richard Burbst
Legal Aid Society of Cleveland
1233 West Sixth Street
Cleveland, Ohio 44113

Mike Hanum, General Manager
Murphy Gas Company
47391 Tomahawk Drive
Negley, Ohio 44441

Clyde M. Foraker, Jr.
Foraker Gas Company, Inc.
215 Orchard Street
P.O. Box 201
New Lexington, Ohio 43764

~~Mr. Richard A. Oxender
McGough Associates, Inc.
Capitol Square
Suite 1510 - 65 E. State Street
Columbus, Ohio 43215~~

Bruce G. Klink
East Ohio Gas Company
P.O. Box 5759
Cleveland, Ohio 44101

R. J. Pelger
Tariffs, Rates & Contracts
Ohio Power Company
301 Cleveland Avenue
Canton, Ohio 44701

Robert S. Wardel
Assistant Manager of Rates
West Ohio Gas Company
319 West Market Street
Lima, Ohio 45802

PAUL T. RUXIN
JONES, DAY, REAVIS & POGUE
NORTH POINT
901 LAKESIDE AVENUE
CLEVELAND, OH 44114

James W. Hankins
Columbus & So. Ohio Electric Co.
215 North Front Street
Columbus, Ohio 43215

Michael Knapke
Supervisor-Credit & Collection
Cincinnati Gas & Electric Company
139 East Fourth Street
Cincinnati, Ohio 45201

OFFICE OF THE PRESIDENT
OHIO VALLEY GAS CORPORATION
216 S. MERIDIAN STREET
P.O. BOX 469
WINCHESTER, IN 47394-0469

OFFICE OF THE PRESIDENT
GASCO DISTRIBUTION SYSTEMS, INC
4435 EAST PIKE STREET
ZANESVILLE, OH 43701

OFFICE OF THE PRESIDENT
PIKE NATURAL GAS COMPANY
P.O. BOX 249
HILLSBORO, OH 45133

OFFICE OF THE PRESIDENT
SUBURBAN NATURAL GAS COMPANY
EAST FRONT STREET
P.O. BOX 130
CYGNET, OH 43413

OFFICE OF THE PRESIDENT
VERONA NATURAL GAS COMPANY
P.O. BOX 965
OXFORD, OH 45056-0965

FRANK J. WASSERMAN
LEGAL AID SOCIETY OF
CINCINNATI
901 ELM STREET
CINCINNATI, OH 45202

W. P. HEILE
OFFICE OF CITY SOLICITOR
214 CITY HALL
801 PLUM STREET
CINCINNATI, OHIO 45202

NANCY H. SIMMONS
OFFICE OF CITY SOLICITOR
214 CITY HALL
801 PLUM STREET
CINCINNATI, OH 45202

PETER G. TERRANOVA
NATIONAL FUEL GAS DISTRIBUTION
CORPORATION
P.O. BOX 2081
ERIE, PA 16512

DAVID C. BERGMANN
OHIO CONSUMERS' COUNSEL
77 S. HIGH ST.
15TH FLOOR
COLUMBUS, OH 43266-0550

Electric & Gas Co.

CINCINNATI GAS & ELECTRIC COMPANY
OFFICE OF THE PRESIDENT
139 E. FOURTH ST.
P.O. BOX 960
CINCINNATI, OH 45202-4003

CLEVELAND ELECTRIC ILLUM CO.
OFFICE OF THE PRESIDENT
55 PUBLIC SQUARE
P.O. BOX 5000
CLEVELAND, OH 44101-2000

CLEVELAND THERMAL ENERGY CORP.
OFFICE OF THE PRESIDENT
2274 CANAL RD.
CLEVELAND, OH 44114-0

COLUMBUS SOUTHERN POWER CO.
OFFICE OF THE PRESIDENT
215 NORTH FRONT STREET
COLUMBUS, OH 43215-2291

DAYTON POWER & LIGHT CO.
OFFICE OF THE PRESIDENT
P.O. BOX 1247
DAYTON, OH 45401-0

MONONGAHELA POWER CO.
OFFICE OF THE PRESIDENT
1310 FAIRMONT AVENUE
FAIRMONT, WV 26554-3526

OHIO EDISON CO.
OFFICE OF THE GENERAL COUNSEL
76 S. MAIN STREET
AKRON, OH 44308-1890

OHIO POWER COMPANY
OFFICE OF THE PRESIDENT
301 CLEVELAND AVENUE, S.W.
CANTON, OH 44702-1623

OHIO VALLEY ELECTRIC CORP.
OFFICE OF THE PRESIDENT
P.O. BOX 468
PIKETON, OH 45661-0468

TOLEDO EDISON COMPANY
OFFICE OF THE PRESIDENT
300 MADISON AVENUE
TOLEDO, OH 43652-0001

ARLINGTON NATURAL GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 277 SOUTH MAIN STREET
VAN BUREN, OH 45889-0277

COLUMBIA GAS OF OHIO, INC.
ROGER C. POST
200 CIVIC CENTER DR.
P.O. BOX 117
COLUMBUS, OH 43266-0001

CONSTITUTION GAS TRANSPORT CO.
OFFICE OF THE PRESIDENT
SUITE 700 CLIFT BLDG.
10 W. BROADWAY
SALT LAKE CITY, UT 84101-0000

DAYTON POWER & LIGHT CO.
OFFICE OF THE PRESIDENT
P.O. BOX 1247
COURTHOUSE PLAZA S.W.
DAYTON, OH 45401-0

EAST OHIO GAS CO.
OFFICE OF THE PRESIDENT
E. 9TH AT SUPERIOR
CLEVELAND, OH 44103-1081

EASTERN NATURAL GAS CO.
OFFICE OF THE PRESIDENT
100 MATSONFORD ROAD, SUITE 400
RADNOR, PA 19087-0

FORAKER GAS COMPANY, INC.
OFFICE OF THE PRESIDENT
215 ORCHARD ST. P.O. BOX 537
NEW LEXINGTON, OH 43764-0537

MURPHY GAS, INC.
JAMES C. UEBELACKER
P.O. BOX 177
NEGLEY, OH 44441-0000

NATIONAL GAS & OIL CORP.
D.E. LANE, PRESIDENT
P.O. BOX 151 DRAWER A-F
NEWARK, OH 43055-0145

NATURAL GAS EXPRESS INC.
OFFICE OF THE PRESIDENT
302 MCCLURG ROAD
YOUNGSTOWN, OH 44512-0

~~NATURAL GAS TRANSMISSION CO.
C/O MUTUAL OIL OF AMERICA
710 W. SAN MATEO DRAWER 1446
SANTA FE, NM 87501-3922~~

NORTHEAST OHIO NATURAL GAS C
OFFICE OF THE PRESIDENT
132 E. MAIN ST.
LANCASTER, OH 43130-3712

NORTHERN IND. ENERGY DEV., I.
DON L. DEEFFENBAUGH, PRES.
6325 WINDY RIDGE RD.
P.O. BOX 313
NEW CONSORD, OH 43762-0

OHIO CUMBERLAND GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 230
20718 DANVILLE-AMITY RD.
MOUNT VERNON, OH 43050-0230

OHIO GAS COMPANY
OFFICE OF THE PRESIDENT
200 W. HIGH ST.
P.O. BOX 389
BRYAN, OH 43506-0389

OHIO VALLEY GAS CORPORATION
OFFICE OF THE PRESIDENT
P.O. BOX 404
UNION CITY, IN 47390-0469

ORWELL NATURAL GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 190
ORWELL, OH 44076-0

OXFORD NATURAL GAS COMPANY
OFFICE OF THE PRESIDENT
5181 COLLEGE CORNER PIKE
OXFORD, OH 45056-1390

PIEDMONT GAS CO.
OFFICE OF THE PRESIDENT
RT. 2, P.O. BOX 2093
NEW PHILADELPHIA, OH 44663-0

PIKE NATURAL GAS CO.
OFFICE OF THE PRESIDENT
144 BOWERS AVENUE
HILLSBORO, OH 45133-1597

Electric & Gas Co.

RIVER GAS CO.
OFFICE OF THE PRESIDENT
324 FOURTH ST.
MARIETTA, OH 45750-2001

SHELDON GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 158 TOWNSHIP RD. 50
DUNKIRK, OH 45836-0

SOUTHEASTERN NATURAL GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 377
FRAZEYSBURG, OH 43822-0

STRONGSVILLE PIPE CO.
OFFICE OF THE PRESIDENT
150 E. BRIDGE ST.
ELYRIA, OH 44035-5219

SUBURBAN FUEL GAS, INC.
OFFICE OF THE PRESIDENT
EAST FRONT ST.
CYGNET, OH 43413-0

SWICKARD GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 387
BETTSVILLE, OH 44815-9999

THE WEST MILLGROVE GAS CO.
OFFICE OF THE PRESIDENT
P.O. BOX 230
20718 DANVILLE-AMITY
MT. VERNON, OH 43050-0230

WATERVILLE GAS & OIL CO.
OFFICE OF THE PRESIDENT
11 RIVER ROAD P.O. BOX 40
WATERVILLE, OH 43566-0259

WATERVILLE GAS CO.
OFFICE OF THE PRESIDENT
11 RIVER RD., BOX 259
WATERVILLE, OH 43566-0

WEST OHIO GAS CO.
OFFICE OF THE PRESIDENT
319 WEST MARKET ST.
LIMA, OH 45801-4713