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BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

PUCO

In the Matter of the Petition of Gary and Mary Jeanette)
and Numerous Other Subscribers of the Lindsey)
Exchange of SBC Ameritech, to the Bettsville, Bellevue,)
Clyde, Elmore, Gibsonburg, Helena Oak Harbor and)
Port Clinton (Verizon) Green Springs, Old Fort, Rising)
Sun, and Stony Ridge (Sprint))

Case No. 00-721-TP-PEX

Complainants)

vs.)

Ameritech Ohio, Verizon Telephone Company and)
Sprint)

Respondents)

TESTIMONY
OF
KATHLEEN M. GENTILE-KLEIN

Filed on behalf of Respondent

AMERITECH OHIO

By Charles S. Rawlings /s/
CHARLES S. RAWLINGS

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**Testimony in Case 00-721-TP-PEX
Kathleen M. Gentile-Klein**

1. Q. Please state your name and business address?

A. My name is Kathleen M. Gentile-Klein and my business address is 45 Erieview Plaza, Cleveland, Ohio.

2. Q. By who are you employed and what is your position?

A. I am employed by Ameritech Ohio (Ameritech). My position is Manager – EAS and Customer Complaints for the State of Ohio.

3. Q. For how long have you been employed in the telephone industry?

A. I have been employed in the telephone industry for 23 years.

4. Q. What is your formal educational background?

A. I am a graduate from Lakewood High School, in Lakewood, Ohio and am currently pursuing a BS in Small Business Management at Baldwin Wallace College in Berea, Ohio. I have also attended Bell System and Ameritech seminars on various subjects during the course of my career.

5. Q. Would you briefly review your Ameritech experience?

A. The 23 years of my Ameritech employment have involved several departments of the Company. I have worked as an Administrative Assistant supporting the Legal Department, Finance and Taxes organizations, 9 years in the Network Organization, specifically in the Repair Department and the last 6 years as Manager of Customer Complaints in the Regulatory Department.

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6. Q. Would you explain the responsibilities of your present position as Manager of Customer Complaints in the Regulatory Department?

A. I am currently responsible for all regulatory matters pertaining to Boundary Issues, Extended Area Service (EAS) and Customer Complaints. These duties include, but are not limited to, the development of Community of Interest Information Responses to the Commission, development of EAS cost studies for use by the Company in determining the costs of providing EAS services, and witnessing activity with regard to EAS and boundaries before the Commission. These activities have been the focus of my responsibilities since March 2000. I also handle Customer Complaints referred to Ameritech from the Public Utilities Commission of Ohio and from the Office of Consumers' Counsel. This involves providing responses to complaints filed by customers with the Commission and OCC. This work requires me to be familiar with the rules and regulations of the Commission and Ameritech's tariffs.

7. Q. Are you familiar with the request filed in this case for extended area service between the Lindsey Exchange to Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint.

A. Yes.

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8. Q. What service is currently available from the Lindsey exchange to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint.
- A. Message Toll service is currently available to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint.
9. Q. Please identify and explain Gentile-Klein Attachment 1?
- A. Gentile-Klein Attachment 1 sets forth the total number of access lines in Ameritech's exchange involved with this case for the month of March 2000.
10. Q. How was the access line information in Gentile-Klein Attachment 1 obtained?
- A. The total number of access lines was obtained from a study developed to extract this information from the Network Element Forecasting and Information database. A second study was performed to identify the number of access lines that are presubscribed to Ameritech and the IXC's involved in this case.
11. Q. Please identify and explain Gentile-Klein Attachment 2.
- A. Gentile-Klein Attachment 2 contains the toll calling rates applicable to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint toll route. A complete explanation of how I developed the calling statistics may be found at Ameritech Ohio Attachment 2, page 2 and 3 in the Information Response of Ameritech Ohio filed on July 26, 2000.

12. Q. What are the toll calling rates set forth in your Attachment 2?

A. Gentile-Klein Attachment 2, calculates an Ameritech calling rate plus IXC calling rate of Lindsey to Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint for the month of March 2000. The first number depicts the average number of calls placed per access line, for Ameritech only. The second number reflects message toll calls placed and carried by Ameritech, AT&T, MCI/Worldcom, LCI/Qwest, Sprint or Verizon. The message toll calling rates from Ameritech's Lindsey Exchange to Bettsville, Bellevue, Clyde, Elmore, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint are low whether Ameritech only or Ameritech & IXC data is used. By low I mean well below the standard of 3.0 set forth in the Commissions' rules. Lindsey to Gibsonburg is the only exchange that was over the 3.0 standard with Ameritech's calling rate of 3.58 and Ameritech plus IXC calling rate of 3.97.

13. Q. How was the IXC information in Gentile-Klein Attachment 2 obtained?

A. The Commission instructed the IXCs to provide Ameritech with the number of messages that they pass between the involved exchanges. Each responding IXC provided this information directly to me and I then incorporated that information into the statistics I have reported to the Commission.

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14. Q. What alternative services does Ameritech provide to customers calling from the Lindsey exchange to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint?

A. The services provided by Ameritech to the customers calling to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint in this case in addition to Message Toll Service, are Foreign Exchange Service, Wide Area Telecommunications Service (Outward WATS and 800 Service), Custom 800 Service, all of Ameritech's ValueLink Services, Peak/Off Peak Plan, and Any Time Calling Rate service, Ameritech Save Pack 200, Ameritech, Saver Plus, Economy Solution Package, Sensible Solution Pages, Complete Solution Package and the 2-Line Complete Solution Package.

15. Q. What alternative services are provided by the IXC's from the Lindsey exchange to the

A. Information with regard to alternative services provided by the IXC's is displayed in the Information Response Ameritech filed at the Commission on July 17, 2000.

16. Q. What are the rates associated with Ameritech's alternative services?

A. A complete list of the rates for Ameritech's alternative services, including Local Calling Plus which I address later in my testimony, can be found in Gentile-Klein Attachment 3, pages 1 through 13. In addition, I have included new Residential Calling plans that became available in June, 2002 in Attachment 14 through 19.

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17. Q. What Ameritech alternative services would be unavailable to the Lindsey exchange subscribers if the Commission ordered EAS in this case to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint?

A. Neither Ameritech ValueLink Services, Peak/Off Peak Plan nor Any Time Rate service would be available to subscribers calling from the Lindsey exchange to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint upon implementation of either measured rate or flat rate EAS in this case. However, Foreign Exchange Service and WATS/800 Services would continue to be available from these exchanges when calling from Lindsey to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint regardless of the outcome of this case.

18. Q. Did you perform a cost/revenue analysis in connection with the request for extended area service in this case?

A. Yes. A cost/revenue analysis was performed. In the course of this analysis it was determined that the institution of any form of EAS in this case would not cause Ameritech to enter into exceptionally heavy investments in facilities nor incur exceptionally high costs. Ameritech filed a letter with the Commission to this effect dated August 18, 2000.

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19. Q. Would you please describe Local Calling Plus (LCP)?

A. LCP is a measured rate EAS. LCP is based upon four measured elements, as follows: (1) the total number of outgoing completed local messages; (2) the distance of each local message; (3) the duration of each local message; and (4) the time of day of each local message is originated.

20. Q. What advantages are there in providing LCP to subscribers where some form of EAS is deemed warranted by the Commission?

A. LCP has many advantages. It provides a significant reduction (approximately 87%) from message toll charges. LCP would be available to all subscribers in the involved Ameritech exchanges without any increase in monthly charges and without installation charges. LCP allows the subscribers to determine their own monthly charges by their use of the service. The subscribers pay only for the calls made each month based upon the measured elements. Therefore, only those subscribers who use the service pay for the service, and they benefit through cost savings to them. This is the fairest form of pricing and it is the form of pricing most often ordered by the Commission when EAS is granted.

21. Q. If EAS is granted from the Lindsey exchange, how would those subscribers place calls to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint?

A. Subscribers in the Lindsey exchange would place calls on a 1 + 10 digit dialed basis.

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22. Q. If EAS is granted from the Lindsey exchange to the Bettsville, Bellevue, Clyde, Elmore, Gibsonburg, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint, would the Ameritech subscribers experience an increase in their local monthly rate?

A. No. If the Commission determines that some form of EAS, whether measured rate or flat rate is warranted in this case, there would be no increase in the local monthly rate.

23. Q. Can Ameritech state definitively at this time when EAS could be implemented for this case?

A. Ameritech can implement EAS, as soon as practicable but no later than 12 months from the date of a PUCO order authorizing such service. Availability of facilities, billing programming changes, and current work schedules of all involved departments are a few of the factors that play an integral part in the determination of an implementation date. Ameritech is committed to implementing EAS as soon as possible, without undue disruption of day-to-day work activities that would be to the disadvantage of all subscribers if disruption occurred.

24. Q. What is Ameritech's position in this case?

A. Based on the calling rates in this case Ameritech does not believe that any form of EAS is warranted from Lindsey to Bettsville, Bellevue, Clyde, Elmore, Helena Oak Harbor, and Port Clinton Exchanges of Verizon Telephone Company and the Green Springs, Old Fort, Rising Sun, and Stony Ridge Exchanges of Sprint. The Commission's EAS rules state that under normal circumstances, and in the absence of other compelling considerations, a calling rate of less than three from the requesting exchange to the requested exchange is insufficient to support the approval of EAS. I previously

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testified that the calling rate for March 2000 including the IXC data, is still well below three for all of the involved exchanges except one. Gibsonburg is the only exchange where the calling rate is over the 3.0. If, though, the Commission believes as a result of this hearing that Complainants have proven a need for EAS then LCP is the only appropriate service to be ordered. The calling rates in this case cannot justify flat rate service under the Commission's EAS rules, and as I previously testified, measured EAS is the fairest form of EAS pricing in any event.

25. Q. Has this testimony and the various Attachments that you have identified been prepared by you or under your direct supervision and control?

A. Yes.

26. Q. Does that conclude your testimony at this time?

A. Yes.

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been served upon the following parties by depositing those copies in the United States mail, postage prepaid, this 30th day of October, 2002.

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AMERITECH OHIO
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Intra-LATA Toll Exchanges

March 2000
Access Lines

Lindsey

637

The above access lines count reflects the total number of Ameritech lines, including those of subscribers who may utilize alternative Ameritech services to place intra-LATA toll calls, as well as those who may utilize IXC services.

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Calling Statistics**Intra lata Toll Calling Rates**

	<u>Ameritech Only</u> <u>March 2000</u>	<u>Ameritech & IXC</u> <u>March 2000</u>
Lindsey to Bellevue	0.38	0.43
Lindsey to Bettsville	0.48	0.48
Lindsey to Clyde	1.78	1.99
Lindsey to Elmore	1.29	2.13
Lindsey to Gibsonburg	3.58	3.97
Lindsey to Green Spring	0.91	0.67
Lindsey to Helena	1.02	1.39
Lindsey to Oak Harbor	1.97	2.96
Lindsey to Old Fort	0.10	0.15
Lindsey to Pt. Clinton	0.69	1.09
Lindsey to Rising Sun	0.05	0.05
Lindsey to Stonyridge	0.11	0.17
Lindsey to Woodville	0.66	0.47

The above Ameritech and IXC calling rates include calls which are made using Ameritech's Message Toll Service as well as those which were made using various Interexchange Carriers (IXCs). These calling rates have been calculated in this manner to comply with the Commission Entry dated May 18, 2000 in which the Commission states at Finding (7)(a) that IXC calling data should be included. Although these IXCs provide toll service, they do so at rates which vary greatly from each other, as well as from Ameritech. The number of calls placed are directly related to the rate that is charged for those calls, more commonly known as stimulation. Therefore, Ameritech believes it is inappropriate to add these toll calls to Ameritech's toll calls for purpose of calculating a calling rate, since the stimulation is inconsistent from one carrier to another.

In addition, and for the same stimulation reasons stated above, when calculating the Ameritech toll calling rate, it is customary for Ameritech to decrease the number of access lines making toll calls, by the number of lines which are subscribed to various Ameritech optional toll services. This ensures that the calling rate is not understated, since the number of calls placed using these alternatives is not included in the number of message toll calls.

In a letter dated May 30, 2000, Ameritech joined GTE North and United Telephone Company in a request sent to all involved IXCs for calling data representing the month of March, 2000. Following are the results of that request:

AT&T, MCI, QWEST, SPRINT GTE and WORLDCOM provided calling data for the month of March 2000, which is reflected in the following rates.

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Alternative Services**LOCAL CALLING PLUS SERVICES (Customer dialed Call)**

The charges for Local Calling Plus, a measured rate extended area service, are based on four elements which include distance, duration of call, time of day, and number of messages. When ordered by the PUCO, it is available to all measured, message and flat rate service residence and non-residence customers.

	Day Rate*	
	<u>First Minute</u>	<u>Additional Minute</u>
Lindsey to Bettsville	\$0.045	\$0.015
Lindsey to Bellevue	\$0.05	\$0.02
Lindsey to Clyde	\$0.045	\$0.015
Lindsey to Elmore	\$0.04	\$0.01
Lindsey to Gibsonburg	\$0.04	\$0.01
Lindsey to Helena	\$0.04	\$0.01
Lindsey to Oak Harbor	\$0.04	\$0.01
Lindsey to Port Clinton	\$0.045	\$0.015
Lindsey to Green Springs	\$0.045	\$0.015
Lindsey to Old Fort	\$0.045	\$0.015
Lindsey to Rising Sun	\$0.045	\$0.015
Lindsey to Stony Ridge	\$0.045	\$0.015

***Day Rates – No Discount**

8:00 a.m. to 9:00 p.m. Monday through Friday

50% Discount

9:00 p.m. to 8:00 a.m. Monday through Friday

(All day Saturday, Sunday and Holidays)

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Alternative Services**MESSAGE TOLL SERVICES (Customer Dialed Call)**

<u>Schedule A and Schedule B</u>	<u>Day Minute</u>	<u>Evening Minute</u>	<u>Night Minute</u>
Lindsey to Bettsville	\$.18	\$.14	\$.12
Lindsey to Bellevue	\$.18	\$.14	\$.12
Lindsey to Clyde	\$.18	\$.14	\$.12
Lindsey to Elmore	\$.18	\$.14	\$.12
Lindsey to Gibsonburg	\$.18	\$.14	\$.12
Lindsey to Helena	\$.18	\$.14	\$.12
Lindsey to Oak Harbor	\$.18	\$.14	\$.12
Lindsey to Port Clinton	\$.18	\$.14	\$.12
Lindsey to Green Springs	\$.18	\$.14	\$.12
Lindsey to Old Fort	\$.18	\$.14	\$.12
Lindsey to Rising Sun	\$.18	\$.14	\$.12
Lindsey to Stony Ridge	\$.18	\$.14	\$.12

<u>Non-Residence Day Rate*</u>	
<u>Day Minute</u>	<u>All Other Times Minute</u>
<u>Schedule A and Schedule B</u>	
Lindsey to Bettsville	\$.19 \$.13
Lindsey to Bellevue	\$.19 \$.13
Lindsey to Clyde	\$.19 \$.13
Lindsey to Elmore	\$.19 \$.13
Lindsey to Gibsonburg	\$.19 \$.13
Lindsey to Helena	\$.19 \$.13
Lindsey to Oak Harbor	\$.19 \$.13
Lindsey to Port Clinton	\$.19 \$.13
Lindsey to Green Springs	\$.19 \$.13
Lindsey to Old Fort	\$.19 \$.13
Lindsey to Rising Sun	\$.19 \$.13
Lindsey to Stony Ridge	\$.19 \$.13

***Day Rates – No Discount**

8:00 a.m. to 5:00 p.m. Monday through Friday

Evening Rates

5:00 p.m. to 11:00 p.m. Monday through Friday

(All day Saturday, Sunday and Holidays)

Night and Weekend Rates

11:00 p.m. to 8:00 a.m. Monday through Friday

(All day Saturday, Sunday and Holidays)

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Alternative Services

FOREIGN EXCHANGE SERVICE (FX)

	<u>Monthly Rate</u>
<u>Lindsey/Bettsville</u>	
Residence Service	\$162.60
Non-Residence Service	\$177.25
<u>Lindsey/Bellevue</u>	
Residence Service	\$208.25
Non-Residence Service	\$222.90
<u>Lindsey/Clyde</u>	
Residence Service	\$175.05
Non-Residence Service	\$189.70
<u>Lindsey/Elmore</u>	
Residence Service	\$137.70
Non-Residence Service	\$152.35
<u>Lindsey/Gibsonburg</u>	
Residence Service	\$137.70
Non-Residence Service	\$152.35
<u>Lindsey/Helena</u>	
Residence Service	\$141.85
Non-Residence Service	\$156.50
<u>Lindsey/Oak Harbor</u>	
Residence Service	\$146.00
Non-Residence Service	\$160.65
<u>Lindsey/Port Clinton</u>	
Residence Service	\$183.35
Non-Residence Service	\$198.00
<u>Lindsey/Green Springs</u>	
Residence Service	\$175.05
Non-Residence Service	\$189.70
<u>Lindsey/Old Fort</u>	
Residence Service	\$170.90
Non-Residence Service	\$185.55
<u>Lindsey/Rising Sun</u>	
Residence Service	\$175.05
Non-Residence Service	\$189.70
<u>Lindsey/Stony Ridge</u>	
Residence Service	\$175.05
Non-Residence Service	\$189.70

Service and equipment charges to establish service:

Residence	\$431.45
Business	\$455.70

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Alternative Services**WIDE AREA TELECOMMUNICATIONS SERVICE (Outward WATS)**

As of November, 1996, Inward and Outward WATS services are no longer available to new subscribers. They are being displayed below for the benefit of those customers who subscribed to these services prior to November of 1996.

Outward WATS Access Lines	<u>Monthly Rate</u>
	\$27.50
Average Hours of Use per Line	<u>Hourly Rate</u>
0.0 – 15.0	\$8.77
15.1 – 40.0	\$7.81
40.1 – 80.0	\$6.85
80.1 and over	\$5.79

Inward WATS (800 Service) Access Lines	<u>Monthly Rate</u>
	\$32.00
Average Hours of Use per Line	<u>Hourly Rate</u>
0.0 – 15.0	\$15.48
15.1 – 40.0	\$14.14
40.1 – 80.0	\$12.81
80.1 and over	\$11.34

Service and equipment charges to establish service:

Residence	\$36.50
Business	\$62.85

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Alternative Services**DEDICATED 800 SERVICE**

Outward WATS Access Lines	<u>Monthly Rate</u>
	\$32.00
Average Hours of Use per Line	<u>Hourly Rate</u>
0.0 – 15.0	\$9.00
15.1 – 40.0	\$9.00
40.1 – 80.0	\$8.40
80.1 and over	\$8.40

Service and equipment charges to establish service:

Residence	\$36.50
Business	\$62.85

CUSTOMER 800 SERVICE (routing feature)

Per Access Line	<u>Monthly Rate</u>
(Includes first hour of use)	\$9.00
Usage charge each additional hour of use	<u>Hourly Rate</u>
	\$9.00

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Alternative Services (continued)**AMERITECH VALUELINK PLUS (Intra-LATA Only)**

Rates for this contracted service apply to customer-dialed station-to-station intraLATA long distance calls which originate from designated exchange areas as set forth in The Ameritech Tariff, P.U.C.O. No. 20. Ameritech ValueLink Plus cannot be combined with any other Message toll usage calling plan and is available on all classes of non-residence services excluding semi-public.

1) Fixed Rate, per account, per month	\$10.00		
	Per Minute Rate Month- To-Month	Contract Period Per Minute Rate 18 Month	36 Month
2) Usage Rate per Minute	\$0.17	\$0.15	\$0.13

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Alternative Services (continued)**AMERITECH VALUELINK PLUS (Intra-LATA Only)**

Rates for this contracted service apply to customer-dialed station-to-station intraLATA long distance calls which originate from designated exchange areas as set forth in The Ameritech Tariff, P.U.C.O. No. 20. Ameritech ValueLink Plus cannot be combined with any other Message toll usage calling plan and is available on all classes of non-residence services excluding semi-public.

	Minimum Monthly Usage Rate	Contract Period per Minute Rate 18 Month	36 Month
Option A	\$50.00	\$0.1399	\$0.1199
Option B	\$100.00	\$0.1299	\$0.1099
Option C	\$250.00	\$0.1249	\$0.1049
Option D	\$500.00	\$0.1199	\$0.0999
Option E	\$1,000.00	\$0.1099	\$0.0899
Option F	\$2,500.00	\$0.0999	\$0.0869

<u>Mobility Feature</u>	Minimum Monthly Usage Rate	Contract Period per Minute Rate 18 Month	36 Month
Option A	\$55.00	\$0.1399	\$0.1199
Option B	\$105.00	\$0.1299	\$0.1099
Option C	\$255.00	\$0.1249	\$0.1049
Option D	\$505.00	\$0.1199	\$0.0999
Option E	\$1,005.00	\$0.1099	\$0.0899
Option F	\$2,505.00	\$0.0999	\$0.0869

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Alternative Services (continued)**AMERITECH VALUELINK PREMIER (PBX and Centrex Systems) (Intra-LATA Only)**

Effective December 19, 1997, no further installation of, or changes to Ameritech ValueLink Premier have been possible under tariff. Ameritech ValueLink Premier is a discounted outbound intraLATA Toll usage plan. Ameritech ValueLink Premier rates apply to customer-dialed station-to-station intraLATA long distance calls and cannot be combined with any other message telecommunications usage calling plan. Ameritech ValueLink Premier is available on Centrex and PBX switching systems. The peak rate period extends from 8:00am till 5:00pm Monday through Friday and the Off-Peak rate period extends from 5:00pm till 8:00am Monday through Friday, and all day Saturday and Sunday.

	Minimum Mon. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
<u>Month-to-Month Term</u>			
Option 1	\$500.00	\$0.0890	\$0.0710
Option 2	\$1,000.00	\$0.0870	\$0.0690
Option 3	\$1,500.00	\$0.0850	\$0.0680
Option 4	\$2,000.00	\$0.0830	\$0.0660
Option 5	\$2,500.00	\$0.0810	\$0.0640

	Minimum Ann. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
<u>12 Month Term</u>			
Option 1	\$6,000.00	\$0.0830	\$0.0660
Option 2	\$12,000.00	\$0.0790	\$0.0630
Option 3	\$18,000.00	\$0.0770	\$0.0610
Option 4	\$24,000.00	\$0.0750	\$0.0600
Option 5	\$30,000.00	\$0.0730	\$0.0580

	Minimum Ann. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
<u>24 Month Term</u>			
Option 1	\$6,000.00	\$0.0810	\$0.0640
Option 2	\$12,000.00	\$0.0770	\$0.0610
Option 3	\$18,000.00	\$0.0750	\$0.0600
Option 4	\$24,000.00	\$0.0730	\$0.0580
Option 5	\$30,000.00	\$0.0710	\$0.0560

	Minimum Ann. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
<u>36 Month Term</u>			
Option 1	\$6,000.00	\$0.0790	\$0.0630
Option 2	\$12,000.00	\$0.0750	\$0.0600
Option 3	\$18,000.00	\$0.0730	\$0.0580
Option 4	\$24,000.00	\$0.0710	\$0.0560
Option 5	\$30,000.00	\$0.0690	\$0.0550

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Alternative Services (continued)**ENHANCED AMERITECH VALUELINK PLUS (Intra-LATA Only)**

Enhanced Ameritech ValueLink Plus is an optional calling plan service that combines outbound, toll free Inbound, and calling card types of intra-LATA long distance usage into a single calling plan. Enhanced Ameritech ValueLink Plus rates apply to customer-dialed station-to-station intra-LATA long distance calls and Cannot be combined with any other message telecommunications usage calling plan. Enhanced Ameritech ValueLink Plus is available to any class of business customer (excluding Coin and Semi-Public). The peak rate Period extends from 8:00am till 5:00pm Monday through Friday and the Off-Peak rate period extends from 5:00pm till 8:00am Monday through Friday, and all day Saturday and Sunday.

<u>Month-to-Month Term</u>	Minimum Mon. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
Option 1	\$25.00	\$0.180	\$0.162
Option 2	\$50.00	\$0.170	\$0.153
Option 3	\$100.00	\$0.160	\$0.144
Option 4	\$250.00	\$0.150	\$0.135
Option 5	\$500.00	\$0.140	\$0.126
Option 6	\$1,000.00	\$0.130	\$0.117
Option 7	\$2,500.00	\$0.120	\$0.108

<u>12 Month Term</u>	Minimum Ann. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
Option 1	\$300.00	\$0.160	\$0.144
Option 2	\$600.00	\$0.150	\$0.135
Option 3	\$1,200.00	\$0.140	\$0.126
Option 4	\$3,000.00	\$0.130	\$0.117
Option 5	\$6,000.00	\$0.120	\$0.108
Option 6	\$12,000.00	\$0.110	\$0.099
Option 7	\$30,000.00	\$0.100	\$0.090

<u>24 Month Term</u>	Minimum Ann. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
Option 1	\$300.00	\$0.150	\$0.135
Option 2	\$600.00	\$0.140	\$0.126
Option 3	\$1,200.00	\$0.130	\$0.117
Option 4	\$3,000.00	\$0.120	\$0.108
Option 5	\$6,000.00	\$0.110	\$0.099
Option 6	\$12,000.00	\$0.100	\$0.090
Option 7	\$30,000.00	\$0.090	\$0.081

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Alternative Services (continued)

ENHANCED AMERITECH VALUELINK PLUS (Cont'd) (Intra-LATA
Only)

<u>36 Month Term</u>	Minimum Ann. Usage <u>Commitment</u>	Peak <u>Rate</u>	Off-Peak <u>Rate</u>
Option 1	\$300.00	\$0.140	\$0.126
Option 2	\$600.00	\$0.120	\$0.108
Option 3	\$1,200.00	\$0.110	\$0.099
Option 4	\$3,000.00	\$0.105	\$0.094
Option 5	\$6,000.00	\$0.100	\$0.090
Option 6	\$12,000.00	\$0.090	\$0.081
Option 7	\$30,000.00	\$0.080	\$0.072

**AMERITECH OHIO
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Alternative Services (continued)

PEAK/OFF-PEAK PLAN

The Peak/Off-Peak Plan is an optional calling plan that provides residence customers with a simplified intraLATA message toll pricing option. The Peak/Off-Peak Plan consists of a fixed rate per minute with Peak-and Off-Peak discount periods. The fixed per minute rate is not distance sensitive.

	Peak ⁽¹⁾	Off-Peak ⁽²⁾
Per Minute or fraction thereof	\$.024	\$0.09

(1) Peak period is 7:00 a.m. to (up to, but not including) 7:00 p.m., Monday through Friday.

(2) Off-Peak period is 7:00 p.m. to (up to, but not including) 7:00 a.m., Monday through Friday; all day Saturday, Sunday, and holidays (as specified in Part 9, Section 1 of this tariff).

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Alternative Services (continued)

ANYTIME RATE CALLING PLAN

The Anytime Rate Calling Plan is an optional plan that provides residence customers with a simplified interLATA message toll pricing option. The Anytime Rate Calling Plan consists of a monthly price (1) and fixed price per minute. The fixed per minute price is not time-of-day or distance sensitive.

	Monthly Price ⁽¹⁾	Price Per Minute ⁽²⁾
Anytime Rate Calling Plan	\$4.95	\$0.10

- (1) When the Anytime Rate Calling Plan is purchased with the Ameritech Home Services Best Value Package shown in Part 4, Section 5 of this tariff, the monthly price does not apply.
- (2) Per Minute or fraction thereof

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Alternative Services (continued)**STAND ALONE TOLL RETENTION OFFER**

The Stand Alone Toll retention Offer provides business customers with a simplified intraLATA message toll pricing option. The plan consists of a Minimum Annual Revenue Commitment (MARC) and a fixed price per minute. The fixed per minute price is not time-of-day or distance sensitive.

<u>MARC</u>	12 Month Term⁽¹⁾	36 Month Term⁽¹⁾
\$ 600	\$0.13	\$0.12
\$1,500	\$0.11	\$0.10
\$3,000	\$0.09	\$0.08

- (1) Calls are rated with an initial increment of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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Alternative Services (continued)

AMERITECH SAVER PACK 200

Ameritech Saver Pack 200 is an optional calling plan that provides residence customers with a simplified intraLATA message toll pricing option. Ameritech Saver Pack 200 consists of a single monthly rate for a specified number of usage minutes per month.

Monthly rate with 200 minutes of usage	\$16.00
Each additional minute over 200 minutes	\$.07

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Alternative Services (continued)

AMERITECH SAVER PLUS

Ameritech Saver Plus is an optional calling plan that provides residence customers with a simplified intraLATA message toll pricing option. Ameritech Saver Plus consists of a fixed price per minute of use. The fixed per minute price is not time-of-day or distance sensitive. Ameritech Saver Plus is available to residence customers who had their intraLATA toll with Ameritech, went to another intraLATA toll carriers, and now wish to return their intraLATA toll to Ameritech.

	Price Per Minute
Usage Rate per Minute	\$.07

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Alternative Services (continued)

ECONOMY SOLUTION PACKAGE

The Economy Solution Package offers residence customers combination of services including an Access Line (Central Office Termination, Network Termination, and Flat Rate Service), Toll Saver Pack 60, Caller ID, Caller ID with Name, and Call Waiting at a package rate.

	Monthly Price
Economy Solution Package	\$27.00

The Economy Solution components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in section C. and D. of the tariff PUCO No. 20, Part 2, Sec. 5, No. 8.

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Alternative Services (continued)

SENSIBLE SOLUTION PACKAGE

The Sensible Solution Package offers residence customers a combination of services including an Access line (Central Office Termination, Network Termination, and Flat Rate Service), Saver Pack 120 and The Basics at a package rate.

	Monthly Price
Sensible Solution Package	\$32.00

The Sensible Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in section C. and D. of the tariff PUCO No. 20, Part 2, Sec. 5, No. 9.

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Alternative Services (continued)

2-LINE COMPLETE SOLUTION PACKAGE

The 2-Line Complete Solution Package offers residence customers a combination of services including an Access line (Central Office Termination, Network Termination, and Flat Rate Service), Unlimited Local Toll, The BASICS, Call Waiting, Caller ID and Caller ID with Name at a package rate.

	Monthly Price
2-Line Complete Solution Package	\$65.50

The 2-Line Complete Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in section C. and D. of the tariff PUCO No. 20, Part 2, Sec. 5, No. 10.

AMERITECH OHIO
P.U.C.O. CASE NO. 00-721-TP-PEX

Alternative Services (continued)

COMPLETE SOLUTION PACKAGE

The Complete Solution Package offers residence customers a combination of services including an Access line (Central Office Termination, Network Termination, and Flat Rate Service), Unlimited Local Toll and The BASICS at a package rate.

	Monthly Price
Complete Solution Package	\$47.30

The Complete Solution Package components are provided in accordance to the terms and conditions of their applicable tariffs except as noted in section C. and D. of the tariff PUCO No. 20, Part 2, Sec. 5, No. 11.