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PUCO

210 N. Park Ave.
Winter Park, FL
32789

June 11, 2002
Via Overnight

P.O. Drawer 200
Winter Park, FL
32790-0200

Ms. Daisy Crockron, Chief of Docketing
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43226-0573

02-1416-CT-ZTA
90-5236-CT-TR7

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

RE: Tariff Revision for Custom Teleconnect, Inc., PUCO Tariff No. 1

Dear Ms. Crockron:

Enclosed for filing is an original and ten (10) copies of a tariff revision and 563 Registration Form for P.U.C.O. Tariff No. 1 filed on behalf of Custom Teleconnect, Inc. This filing introduces Institutional Operator Assisted Calling to the Company's services offering. The Company respectfully requests an effective date of June 12, 2002 for this filing.

The following revised tariff pages are included:

- | | |
|--------------------|--------------------|
| Original Page 20.3 | New Text |
| Original Page 20.4 | New Text |
| Original Page 22.1 | New Text and Rates |
| Original Page 22.2 | New Text and Rates |

Please acknowledge receipt of this filing by returning, date-stamped, the extra copy of this cover letter in the stamped, self-addressed envelope provided for this purpose. Any questions pertaining to this filing may be addressed to me at (407) 740-8575 or via email at mbyrnes@tminc.com. Thank you for your assistance.

Sincerely,

Monique Byrnes, Consultant to
Custom Teleconnect, Inc.

Enclosures

MB/mg

cc: E.Sikes - Custom Teleconnect
file: Custom Teleconnect - OH
tms: 4002OH0202

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician 3 Date Processed 6.12.02

PUBLIC UTILITIES COMMISSION OF OHIO
PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER
563 REGISTRATION FORM
ISSUED: December 21, 1995

RECEIVED-DOCKETING DIV
2002 JUN 12 AM 11:18

In the Matter of the Application of)
Custom TeleConnect, Inc. for)
Authority to Resell Telecommunication) Case No. 90-5239-CT-ZTA
Services)

PUCO

Name of Registrant: Custom TeleConnect, Inc.
Registrant's Address: 3111 S. Valley View, Suite E-120, Las Vegas, Nevada 89102
Contact Person: Erin Sikes Phone: (702) 248-5261
Date: June 11, 2002 **TRF Docket No.** 90-5239-CT-TRF

I. Indicate the reason for submitting this form (check one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):

- 1. (ABN) Withdraw or Abandonment of all Services (14-day notice, 13 copies)
- 2. (ACE) New Operating Authority (30-day approval, 10 copies)
 - IXC AOS CAP Cellular (facilities base carriers only)
 - Paging Other _____
- 3. (AMT) Merger (14-day notice, 13 copies)
- 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
- 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
- 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
- 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
- 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
- 9. (ZAC) Contract (0-day notice, 10 copies)
- 10. (ZCN) Change of Name (0-day notice, 10 copies)
- 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
- 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
- 13. (UNC) Unclassified (explain) _____ NOT automatic, 10 copies)
- 14. Other (explain) _____ (NOT automatic, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (O-day notice, 3 copies)

- 15. Introduction or extension of Promotional Offering
- 16. New Price List Rate for Existing Service.
- 17. Designation of Registrant's Process Agent(s)

II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- A copy of registrant's informational tariff. (2)
- Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
- List of names, addresses, and phone numbers of officers and directors, or partners. (2-4,)
- Brief description of service(s) proposed, as well as the targeted market(s) (2)
- Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6,10,12-16)
- Copy of revised tariff sheet(s) & price list(s) superseded, marked as Exhibit B. (1,3-4,6,10,12-16)
- n/a If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: real time; or annual. (12,16)
- n/a Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- Copy of annual notice which will be sent to customers is: included with this filing; or will be filed with the Commission _____ (month) _____ (year). (16)
- n/a Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business , residence , or both as well as whether it is a switched or dedicated service. Include this information in either the cover letter or label as Exhibit C". (3,6,8,12-15)
- n/a Delineation of any de-averaged message toll service, if applicable. (6, 12-16)
- Statement explaining rationale for proposal. (1,3-5,10-11)
- List of Ohio counties specifically involved or affected (1-6,8,10,16)
- Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3- Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- Justification for waiver of specific element(s) of 563. (6,8)

- Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- For radio common carriers a, Statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all CTS providers:

- Sales tax
- Deposits

Service requirements for CTS providers of certain services (check all applicable):

- Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- Emergency Services Calling Plan
- Alternative Operator Service (AOS) requirements
- Limitation of Liability
- Termination Liability Language

IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf the registrant:

Monique Byrnes
Consultant to Custom TeleConnect, Inc.
Technologies Management Inc.
PO Drawer 200
Winter Park, FL 32790-0200

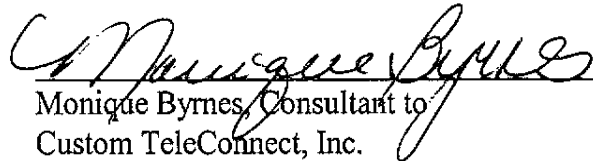
Or

Vicki Crowder, President
Custom TeleConnect, Inc.
3111 S. Valley View, Suite E-120
Las Vegas, Nevada 89102

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual (s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

I, Monique Byrnes, Technologies Management, Inc., Consultant for **Custom TeleConnect, Inc.**, verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995, and that all of the information submitted here, and all additional information submitted in connection with Case No. 90-5239-CT-TRF is true and correct to the best of my knowledge.


Monique Byrnes, Consultant to
Custom TeleConnect, Inc.

Custom TeleConnect, Inc.

EXHIBIT A

Superseded Tariff Pages

N/A

Custom TeleConnect, Inc.

EXHIBIT B

Proposed Tariff Pages

SECTION 3 DESCRIPTION OF SERVICE, (CONT'D.)**3.9 Institutional Operator Assisted Calling**

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party.

A number of special blocking and screening capabilities are available with institutional operator services provided by CTI. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by CTI.
- b. At the request of the Institution, CTI may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, CTI may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, CTI may block Inmate access to specific telephone numbers.
- e. Availability of CTI's services may be restricted by the Institution to certain hours and/or days of the week.

Issued: June 12, 2002

Effective: June 12, 2002

Issued by:

Vicki Crowder, President
Custom TeleConnect, Inc.
3111 S. Valley View, Suite E-120
Las Vegas, Nevada 89102

Case No.

OHo0202

SECTION 3 DESCRIPTION OF SERVICE, (CONT'D.)

3.9 Institutional Operator Assisted Calling, (Cont'd.)

- f.** At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning CTI's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- g.** At the request of the Institution, CTI may impose time limits on local and long distance calls placed using its services.
- h.** At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

(N)

(N)

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SECTION 4 – RATES, (CONT'D.)

(N)

Institutional Operator Assisted Calling

A. Local and IntraLATA Rates and Charges

A usage charge of \$0.50 applies to each local call placed by the End User.

IntraLATA Usage Rates:

Mileage	Day		Evening		Night/Weekend	
	Initial Min.	Add'l. Min.	Initial Min.	Add'l. Min.	Initial Min.	Add'l. Min.
0-10	\$0.2500	\$0.1600	\$0.1200	\$0.0600	\$0.1200	\$0.0600
11-22	\$0.2800	\$0.1600	\$0.1600	\$0.1000	\$0.1600	\$0.1000
23-55	\$0.2800	\$0.2000	\$0.1600	\$0.1000	\$0.1600	\$0.1000
56-124	\$0.2800	\$0.2000	\$0.1600	\$0.1000	\$0.1600	\$0.1000
125-End	\$0.2800	\$0.2000	\$0.1600	\$0.1000	\$0.1600	\$0.1000

Per Call Service Charges:

InmateCollect: \$2.75

(N)

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SECTION 4 – RATES, (CONT'D.)

(N)

Institutional Operator Assisted Calling, (Cont'd.)

B. InterLATA Rates and Charges

Service is billed in one (1) minute increments following and initial one (1) minute billing period.

InterLATA Usage Rates:

Mileage	Initial	Add'l.
	Min.	Min.
0-10	\$0.3200	\$0.1600
11-22	\$0.4000	\$0.2200
23-55	\$0.4800	\$0.2800
56-124	\$0.5700	\$0.3700
125-End	\$0.5800	\$0.3900

Per Call Service Charges:

Collect:	\$2.50
Person-to-Person:	\$4.80

(N)

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