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June 20, 2002

Ms. Daisy Crockron
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

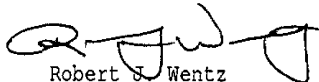
Re: Case No. 93-487-TP-ALT
Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Attached are six (6) copies of the Addendum to the Ameritech Tariff, P.U.C.O. No. 20, regarding Special Promotional Offerings. The Addendum is effective June 21, 2002 and is issued in accordance with Opinion and Order dated April 27, 2000 in Case No. 93-487-TP-ALT.

Acknowledgment and date of receipt of this Addendum are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,



Robert J. Wentz
Manager - Dockets and Issues

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THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20

PART 2	SECTION 8
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PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

1st Revised Sheet No. 1
Cancels
Original Sheet No. 1

1. PROMOTIONAL OFFERINGS

The Telephone Company may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially promoted tariff service.

Promotional prices offered for a period greater than 90 days to the same class of customers within a 12-month period will be offered for resale at wholesale rates. The 12-month period begins on the first day the promotional price is offered. Notification of promotional offerings will be provided on one day's notice to the Public Utilities Commission of Ohio as an addendum to this tariff.

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Issued: May 3, 1999

Effective: May 3, 1999

In accordance with Case No. 99-429-TP-ATA, issued April 2, 1999.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 2

2. PROMOTIONAL OFFERINGS - ADDENDUM

See Your Savings - Save Promotion

During the period of March 1, 2002 through February 28, 2003, business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and either 3 months free call forwarding or waive \$5 monthly usage for 3 months per account.

Eligible customers include business customers with 1 to 10 business lines who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 15% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.10/minute, and either free installation of call forwarding and 3 months of call forwarding free or waive the \$5 monthly usage for 3 months per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 3

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

See Your Savings - Retention Promotion

During the period of March 1, 2002 through February 28, 2003, business customers with 1 to 10 business lines who make a 12 month commitment and commitment to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and either 3 months free call forwarding or waive the \$5 monthly usage for 3 months per account.

Eligible customers include business customers with 1 to 10 business lines. Customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 10% discount on local usage, with maximum monthly local savings of \$15.00. Customers will also receive a toll rate of \$0.125/minute, and either free installation of call forwarding and 3 months of call forwarding free or waive the \$5 monthly usage for 3 months per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
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P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 4

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

See Your Savings - Winback Promotion

During the period of March 1, 2002 through February 28, 2003, business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and either 3 months free call forwarding or waive the \$5 monthly usage for 3 months per account.

Eligible customers include business customers with 1 to 10 business lines who had either their toll or business network access lines with Ameritech, switched their business network access lines or business toll to a competitor, and now wish to return either their toll or business network access lines to Ameritech.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 20% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.095/minute, and either free installation of call forwarding and 3 months of call forwarding free or waive the \$5 monthly usage for 3 months per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Issued: June 20, 2002

Effective: June 21, 2002

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P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 5

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Privacy Manager Promotion

A retail promotional period will be extended from November 29, 2001 through November 28, 2002. During this promotional period, eligible residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge and a waiver of six month's recurring charges for Privacy Manager.

To be eligible for this promotion the customer must have received a competitive offer from another provider and the customer is considering disconnecting their service or, the customer must have previously had service with Ameritech and switched to another provider, and now wishes to come back to Ameritech.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
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P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 6

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Termination Waiver Promotion

During the period of December 1, 2001 and November 30, 2002, eligible customers will receive a waiver of fees associated with early termination of optional Calling Plan agreements. Eligible customers include business customers who were under an Ameritech Optional Calling Plan agreement and left Ameritech to establish service with another carrier and have returned to Ameritech and signed a CompleteLink contract and term and Minimum Annual Revenue Commitment (MARC) greater than or equal to that of the original agreement within 120 days of the terminating their original agreement.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 7

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech CompleteLink 2-PIC Winback Promotion

During the period of September 15, 2001 through September 14, 2002, eligible business customers subscribing to Ameritech CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates per minute.

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute			(T)
	1-year plan	3-year plan	5-year plan	(T)
\$70 - 119	\$0.098	\$0.088	\$0.078	
120 - 299	0.098	0.088	0.078	
300 - 699	0.096	0.086	0.076	
700 - 1,199	0.094	0.084	0.074	
1,200 - 1,799	0.092	0.082	0.072	
1,800 - 2,499	0.092	0.082	0.072	
2,500 - 3,499	0.090	0.080	0.070	
3,500 - 4,999	0.088	0.078	0.068	
5,000 - 7,499	0.086	0.076	0.066	
7,500 - 9,999	0.082	0.072	0.062	
10,000 - 12,499	0.078	0.068	0.058	
12,500 - 14,999	0.078	0.068	0.058	
15,000 - 19,999	0.074	0.064	0.054	
20,000 - 29,999	0.074	0.064	0.054	
30,000 - 49,999	0.070	0.060	0.050	
50,000 PLUS	0.066	0.056	0.046	

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 8

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech CompleteLink 2-PIC Save Promotion

During the period of September 15, 2001 through September 14, 2002, eligible business customers subscribing to Ameritech CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates.

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute			(T)
	1-year plan	3-year plan	5-year plan	(T)
\$70 - 119	\$0.120	\$0.110	\$0.100	
120 - 299	0.120	0.110	0.100	
300 - 699	0.116	0.106	0.096	
700 - 1,199	0.112	0.102	0.092	
1,200 - 1,799	0.108	0.098	0.088	
1,800 - 2,499	0.108	0.098	0.088	
2,500 - 3,499	0.104	0.094	0.084	
3,500 - 4,999	0.100	0.090	0.080	
5,000 - 7,499	0.096	0.086	0.076	
7,500 - 9,999	0.092	0.082	0.072	
10,000 - 12,499	0.088	0.078	0.068	
12,500 - 14,999	0.088	0.078	0.068	
15,000 - 19,999	0.084	0.074	0.064	
20,000 - 29,999	0.084	0.074	0.064	
30,000 - 49,999	0.080	0.070	0.060	
50,000 PLUS	0.076	0.066	0.056	

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: June 20, 2002

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In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

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P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 9

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech CompleteLink Winback Promotion

During the period of September 15, 2001 through September 14, 2002, eligible business customers subscribing to Ameritech CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

Minimum Annual Revenue Commitment	Minimum Annual Discount	Discount on Eligible Service ^{/1/}			(T)
		1-year	3-year	5-year	(T)
700 - 1,199	\$350	13.0%	15.0%	15.5%	
1,200 - 2,999	700	13.3%	15.25%	15.75%	
3,000 - 6,999	1,200	13.5%	15.5%	16.0%	
7,000 - 11,999	2,100	14.0%	16.0%	16.5%	
12,000 - 17,999	3,100	14.5%	16.5%	17.0%	
18,000 - 24,999	4,500	14.5%	16.5%	17.0%	
25,000 - 34,999	6,500	15.5%	17.5%	18.0%	
35,000 - 49,999	9,500	16.0%	18.0%	18.5%	
50,000 - 74,999	15,000	16.5%	18.5%	19.0%	
75,000 - 99,999	20,000	17.0%	19.0%	19.5%	
100,000 - 124,999	25,000	17.5%	19.5%	20.0%	
125,000 - 149,999	31,000	17.5%	19.5%	20.0%	
150,000 - 199,999	41,000	18.0%	20.0%	20.5%	
200,000 plus	62,000	18.0%	20.0%	20.5%	

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 10

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech CompleteLink Winback Promotion (cont'd)

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute			(T)
	1-year	3-year	5-year	(T)
\$70 - 119	\$0.102	\$0.092	\$0.082	
120 - 299	0.102	0.092	0.082	
300 - 699	0.100	0.090	0.080	
700 - 1,199	0.098	0.088	0.078	
1,200 - 1,799	0.096	0.086	0.076	
1,800 - 2,499	0.096	0.086	0.076	
2,500 - 3,499	0.094	0.084	0.074	
3,500 - 4,999	0.092	0.082	0.072	
5,000 - 7,499	0.090	0.080	0.070	
7,500 - 9,999	0.086	0.076	0.066	
10,000 - 12,499	0.082	0.072	0.062	
12,500 - 14,999	0.082	0.072	0.062	
15,000 - 19,999	0.078	0.068	0.058	
20,000 - 29,999	0.078	0.068	0.058	
30,000 - 49,999	0.074	0.064	0.054	
50,000 plus	0.070	0.060	0.054	

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

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THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 11

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech CompleteLink Save Promotion

During the period of September 15, 2001 through September 14, 2002, eligible business customers subscribing to Ameritech CompleteLink 1-year, 3-year or 5-year term plans will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

Minimum Annual Revenue Commitment	Minimum Annual Discount	Discount on Eligible Service ^{/1/}			(T)
		1-year	3-year	5-year	(T)
700 - 1,199	\$350	10.0%	12.0%	12.0%	
1,200 - 2,999	700	10.3%	12.25%	12.25%	
3,000 - 6,999	1,000	10.5%	12.5%	12.5%	
7,000 - 11,999	1,700	11.0%	13.0%	13.0%	
12,000 - 17,999	2,600	11.5%	13.5%	13.5%	
18,000 - 24,999	3,800	11.5%	13.5%	13.5%	
25,000 - 34,999	5,500	12.5%	14.5%	14.5%	
35,000 - 49,999	8,000	13.0%	15.0%	15.0%	
50,000 - 74,999	12,500	13.5%	15.5%	15.5%	
75,000 - 99,999	17,000	14.0%	16.0%	16.0%	
100,000 - 124,999	22,000	14.5%	16.5%	16.5%	
125,000 - 149,999	27,000	14.5%	16.5%	16.5%	
150,000 - 199,999	35,000	15.0%	17.0%	17.0%	
200,000 plus	55,000	15.0%	17.0%	17.0%	
		17.0%			

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

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TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 12

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech CompleteLink Save Promotion (cont'd)

Toll Commitment	IntraLATA Toll 800/888 Rates/Minute			(T)
	1-year	3-year	5-year	(T)
\$70 - 119	\$0.106	\$0.096	\$0.086	
120 - 299	0.106	0.096	0.086	
300 - 699	0.104	0.094	0.084	
700 - 1,199	0.102	0.092	0.082	
1,200 - 1,799	0.100	0.090	0.080	
1,800 - 2,499	0.100	0.090	0.080	
2,500 - 3,499	0.098	0.088	0.078	
3,500 - 4,999	0.096	0.086	0.076	
5,000 - 7,499	0.094	0.084	0.074	
7,500 - 9,999	0.090	0.080	0.070	
10,000 - 12,499	0.086	0.076	0.066	
12,500 - 14,999	0.086	0.076	0.066	
15,000 - 19,999	0.082	0.072	0.062	
20,000 - 29,999	0.082	0.072	0.062	
30,000 - 49,999	0.078	0.068	0.058	
50,000 plus	0.074	0.064	0.054	

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 13

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Message Toll Service - 2PIC Winback Promotion

During the period of October 15, 2001 through October 31, 2002, business customers that qualify for this offer will receive a special rate for intrastate intraLATA Message Toll Service.

- Business customers that are currently using another intraLATA toll service and now wish to return their intraLATA toll to Ameritech, and have refused a previous offer from Ameritech, and agree to a twelve (12) month term will receive a \$.065 per minute of use rate.
- The \$.065 per minute of use rate is only applicable to customer dialed station-to-station calls. Operator handled and customer dialed credit card calls are not included.
- At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.
- If the customer terminates the plan prior to the expiration, the customer will be billed a lump sum termination liability of \$200.00.
- This offer is available statewide, however it is applicable only to intraLATA toll calls within the customer's home LATA.
- This offer cannot be combined with any other optional calling plan on the same line.
- This rate is not available on coin telephone service.
- Service Establishment and monthly Recurring Charges are not associated with this offering.
- The per minute rates are billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 14

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Operation Enduring Freedom and Noble Eagle Military Service Promotion

A residential promotional waiver will be from January 2, 2002 through June 30 2002. This waiver applies to military reservists and full time military personnel who disconnect and/or those requesting reconnection of their service due to military deployment associated with Operation Enduring Freedom or Noble Eagle (homeland defense).

- All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, any additional access lines and any optional feature or features installed at the same time.
- This waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service. This waiver does not apply to jack installation, time sensitive charges, or other installation charges not listed above.
- In order to qualify for the waiver, military personnel must meet one or more of the following qualifications:
- Personnel who are relocated to other countries, states or cities because of Operation Enduring Freedom or Noble Eagle and have returned to SBC territory.
- Personnel who are moved from military bases in other telephone company areas and have relocated to SBC territory.
- Only Personnel who are moved as a direct result of Operation Enduring Freedom or Noble Eagle (homeland defense) are eligible for this waiver. Military personnel being relocated as a result of normal military operations are not eligible.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

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TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 15

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech Digital Transport Service - Enhanced (ADTS-E) Promotion

During the period from February 1, 2002 through January 31, 2003, a Winback promotional offering will be in effect for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech utilizing Ameritech Digital Transport Service - Enhanced. During the promotional period the Install Charge for ADTS-E will be waived for customers subscribing to either 3 year or 5-year Term Payment Plans

In the event a customer participating in this promotion requests termination of this service prior to the completion of the Term Payment Plan, the customer will become liable for payment of the Install Charge as described above as well as any termination charges due as set forth in Part 6, Section 7.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

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TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 16

1. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Business Network Access Line Winback Promotion

A Winback offering will be extended from February 1, 2002 through September 30, 2002 for eligible business customers who have discontinued their business network access line service with Ameritech Ohio for the purpose of establishing service with another local exchange carrier within the Ameritech Ohio service area and who now wish to return to Ameritech Ohio. During the promotional period, the normally applicable Service Ordering charge, Line Connection charge and Central Office charge will be waived for business customers ordering and installing business network access lines. The Line Connection charge and Central Office charge will be waived for each business network access line installed. Customers ordering 5 or more lines must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated February 1, 2002 through September 30, 2002. This promotion may not be combined with other access line offers and is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines.

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By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Residence Line Winback Promotion

A retail promotional period will be extended from February 1, 2002 through September 30, 2002 for eligible residence customers who have discontinued their local network access line service with Ameritech Ohio for the purpose of establishing service with another local exchange carrier within the Ameritech Ohio service area and who now wish to return to Ameritech Ohio. During the promotion period, the normally applicable nonrecurring Service Ordering, Central Office Connection and Line Connection Charges will be waived for residence customers returning to Ameritech.

Eligible residence customers will also receive a one time \$20 promotional credit per account. Except as noted here, this promotion may not be combined with other access line offers.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Direct Inward Dialing (DID) Winback Promotion

A Winback offering will be extended from February 1, 2002 through September 30, 2002 for eligible business customers who have discontinued their business access service with Ameritech Ohio for the purpose of establishing service with another local exchange carrier within the Ameritech Ohio service area and who now wish to return to Ameritech Ohio and establish Direct Inward Dialing (DID) service. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection, Central Office Connection and trunk termination charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Customers ordering 5 or more DID trunks must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated February 1, 2002 through September 30, 2002.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Smart Savings - Retention Promotion

During the period of February 1, 2002 through January 1, 2003, business customers with 1 to 10 business lines who make a commitment to spend \$5.50 monthly in toll usage for the next 12 month period, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines. These customer's must agree to a 12-month term, and commit to \$5.50 monthly in toll usage. Customers who make this commitment will receive a 25% discount on local usage. Customers will also receive a toll rate of \$0.080/minute and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5.50 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement prior to completion of the 12-month term period will be billed 50% of the monthly revenue commitment for the remainder of the agreement.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Smart Savings - Save Promotion

During the period of February 1, 2002 through January 1, 2003, business customers with 1 to 10 business lines who make a commitment to spend \$5.50 monthly in toll usage for the next 12 month period will be eligible for the following discounts on local usage and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

Eligible customers must agree to a 12-month term, and commit to \$5.50 in monthly toll usage. Customers who make this commitment will receive a 35% discount on local usage. Customers will also receive a toll rate of \$0.075/minute and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5.50 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement prior to completion of the 12-month term period will be billed 50% of the monthly revenue commitment for the remainder of the agreement.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Smart Savings - Winback Promotion

During the period of February 1, 2002 through January 1, 2003, business customers with 1 to 10 business lines who make a commitment to spend \$5.50 monthly in toll usage for the next 12 month period, will be eligible for the following discounts on local usage and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who have their toll and business network access lines with another competitive local exchange carrier within the Ameritech service area and now wish to establish their toll and business network access lines with Ameritech.

Eligible customers must agree to a 12-month term, and commit to \$5.50 in monthly toll usage. Customers, who make this commitment, will receive a 50% discount on local usage. Customers will also receive a toll rate of \$0.045/minute and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5.50 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement prior to completion of the 12-month term period will be billed 50% of the monthly revenue commitment for the remainder of the agreement.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Message Toll Telephone Service Promotion

During the period of February 5, 2002 through February 4, 2003, existing business customers who make a commitment to spend \$50 in combined local usage and intraLATA toll usage service per month for the next 12 month period, will be eligible for the following discounts on local sage and intraLATA toll. Customers who make this commitment will receive a 20% discount on local usage and a toll rate of \$0.075/minute. This offer may not be combined with other Ameritech business access usage discount plans or promotions. Customers who do not meet the \$50 monthly usage commitment will be billed the shortfall. Customers who terminate their term agreement prior to completion of the 12-month term period will be billed 50% of the monthly commitment for the remainder of the agreement.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Select Retention Offer Promotion

During the period of March 25, 2002 through March 24, 2003, eligible business customers subscribing to an Ameritech CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following MARC volume discounts and increased Maximum Annual Discount.

Minimum Annual Revenue Commitment	Minimum Annual Discount	MARC Volume Discount on Eligible Services ^{/1/}			
		1-year	2-year	3-year	5-year
\$1,200 - 2,999	\$1,000	10.8%	11.8%	12.8%	13.3%
3,000 - 6,999	1,400	11.0%	12.0%	13.0%	13.5%
7,000 - 11,999	2,100	11.5%	12.5%	13.5%	14.0%
12,000 - 17,999	3,500	12.0%	13.0%	14.0%	14.5%
18,000 - 24,999	3,500	12.0%	13.0%	14.0%	14.5%
25,000 - 34,999	4,900	13.0%	14.0%	15.0%	15.5%
35,000 - 49,999	7,400	13.5%	14.5%	15.5%	16.0%
50,000 - 74,999	11,600	14.0%	15.0%	16.0%	16.5%
75,000 - 99,999	16,100	14.5%	15.5%	16.5%	17.0%
100,000 - 124,999	33,600	15.0%	16.0%	17.0%	17.5%
125,000 - 149,999	33,600	15.0%	16.0%	17.0%	17.5%
150,000 - 199,999	50,400	15.5%	16.5%	17.5%	18.0%
200,000 plus	50,400	15.5%	16.5%	17.5%	18.0%

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Select Retention Offer Promotion (cont'd)

Toll Commitment (MATUC)	IntraLATA Toll and 800/888 Rates/Minute				(T)
	1-year	2-year	3-year	5-year	(T)
No Minimum	\$0.075	\$0.071	\$0.067	\$0.063	
\$250 - 649	0.065	0.061	0.057	0.053	
650 - 9,999	0.060	0.056	0.052	0.048	
10,000 - 24,999	0.059	0.055	0.051	0.047	
25,000 - 49,999	0.058	0.054	0.050	0.046	
50,000 - plus	0.057	0.053	0.049	0.045	

Eligible customers include business customers served by the following
CLLIs in the following NPAs:

614 - All
216 - Cleveland, Independence, Beachwood, Maple Heights
330 - Youngstown, Cuyahoga Falls, Boardman
419 - Oregon, Toledo, Fremont, Sandusky
440 - Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls,
Rocky River, Westlake, Wickliffe, Willoughby, Mentor, Solon,
937 - Dayton, Springfield

This offering may not be combined with other Ameritech Business access
usage and/or toll discount plans or promotions.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Select Save Offer Promotion

During the period of March 25, 2002 through March 24, 2003, eligible business customers subscribing to an Ameritech CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the intraLATA toll and 800/888 rates per minute, as well as the MARC volume discounts and increased Maximum Annual Discount shown in the associated Ameritech CompleteLink Select Winback offer.

Eligible customers include business customers served by the following CLLIs in the following NPAs who have received a competitive offer and are considering switching their business access services to another carrier:

- 614 - All
- 216 - Cleveland, Independence, Beachwood, Maple Heights
- 330 - Youngstown, Cuyahoga Falls, Boardman
- 419 - Oregon, Toledo, Fremont, Sandusky
- 440 - Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls, Rocky River, Westlake, Wickliffe, Willoughby, Mentor, Solon,
- 937 - Dayton, Springfield

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Select Winback Offer Promotion

During the period of March 25, 2002 through March 24, 2003, eligible business customers subscribing to an Ameritech CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following MARC volume discounts and increased Maximum Annual Discount.

Minimum Annual Revenue Commitment	Maximum Annual Discount	MARC Volume Discount on Eligible Services ^{/1/}				(T)
		1-year	2-year	3-year	5-year	(T)
\$1,200 - 2,999	\$1,000	18.8%	19.8%	20.8%	21.3%	
3,000 - 6,999	1,400	19.0%	20.0%	21.0%	21.5%	
7,000 - 11,999	2,100	19.5%	20.5%	21.5%	22.0%	
12,000 - 17,999	3,500	20.0%	21.0%	22.0%	22.5%	
18,000 - 24,999	3,500	20.0%	21.0%	22.0%	22.5%	
25,000 - 34,999	4,900	21.0%	22.0%	23.0%	23.5%	
35,000 - 49,999	7,400	21.5%	22.5%	23.5%	24.0%	
50,000 - 74,999	11,600	22.0%	23.0%	24.0%	24.5%	
75,000 - 99,999	16,100	22.5%	23.5%	24.5%	25.0%	
100,000 - 124,999	33,600	23.0%	24.0%	25.0%	25.5%	
125,000 - 149,999	33,600	23.0%	24.0%	25.0%	25.5%	
150,000 - 199,999	50,400	23.5%	24.5%	25.5%	26.0%	
200,000 plus	50,400	23.5%	24.5%	25.5%	26.0%	

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Select Winback Offer Promotion (cont'd)

Toll Commitment (MATUC)	IntraLATA Toll and 800/888 Rates/Minute				(T)
	1-year	2-year	3-year	5-year	(T)
No Minimum	\$0.067	\$0.063	\$0.059	\$0.055	
\$250 - 649	0.057	0.053	0.049	0.045	
650 - 9,999	0.052	0.048	0.044	0.040	
10,000 - 24,999	0.051	0.047	0.043	NA ^{/1/}	
25,000 - 49,999	0.050	0.046	0.042	NA ^{/1/}	
50,000 - plus	0.049	0.045	0.040	NA ^{/1/}	

Eligible customers include business customers who have their intraLATA toll and local network access line(s) with another competitive local exchange carrier within the Ameritech service area and who now wish to establish their intraLATA toll and local network access service with Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

/1/ Lower rates are not available at this commitment level.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Ameritech Voice Mail Features Package or Feature Package A Promotion

A retail promotional period shall be established from April 8, 2002 through June 29, 2002. During this promotional period, eligible residence customers who purchase either the Ameritech Voice Mail Features Package which includes Busy Line Transfer, Alternate Answer, Message Waiting Indication and Star Code Access or the Feature Package A which includes Busy Line Transfer, Alternate Answering and Message Waiting Indication will receive a waiver of one month's recurring charges for these features, if ordered together on the same N or T order.

Customers who already subscribe to the Ameritech Voice Mail Features Package or Feature Package A, which includes Busy Line Transfer, Alternate Answering and Message Waiting Indication, are not eligible for this promotion.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Instant Office - Business Promotion

A retail promotional period will be established from May 1, 2002 through October 31, 2002.

During this promotional period, business customers who subscribe to a minimum of three of the following Custom Calling features: Call Waiting, Three-Way Calling, Call Forwarding, or Automatic Callback will receive a 30% discount on all features.

The eligibility requirements are as follows:

- The discounts are only available on a 12-month term basis to business customers who at the time of purchasing the package have five access lines or less per location.
- The maximum dollar discount per customer is \$35.00.
- Customer must commit to at least three of the above-listed Custom Calling features on at least one line per location for a 12-month term.
- Discount will apply to all of the above-listed Custom Calling features on a billed telephone number.
- If the customer terminates the features prior to the expiration of the twelve-month term, the customer will be billed for the monthly savings incurred to date.
- This special offer is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-pub, WATS, FX, DID, Custom Business Service, COCOTS, Direct Connect, FlexLine and Choke Networks.
- Customers who upgrade to another term commitment agreement and are no longer eligible for the Instant Office package, will be credited for the termination charge associated with this package.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

CompleteLink Loyalty Program Promotion

A retail promotional period will be established from May 1, 2002 through April 30, 2003.

Business customers with Ameritech ValueLink Extra or ValueLink Extra - Select term agreements that expire as of January 1, 2002 or that are about to expire, are eligible for additional MARC discounts when they sign a new CompleteLink one, three or five year term plan.

Customers signing a one year CompleteLink term agreement will receive a 1% MARC bill credit on the 13th month anniversary of their plan.

Customers signing a three year CompleteLink term agreement will receive a 2% MARC bill credit payable on the 13th, 25th and 37th month anniversary of their term plan.

Customers signing a five year CompleteLink term agreement will receive a 3% MARC bill credit payable on the 13th, 25th, 37th, 49th and 61st month anniversary of their term plan.

Each bill credit shall be the equivalent of 1%, 2%, or 3% (dependent on the length of the term agreement) of the minimum annual revenue commitment (MARC) subscribed to by the customer and shall appear on the customer's Ameritech bill within sixty days of the anniversary date.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Residence IntraLATA Message Toll Service Promotion

A retail promotional period shall be established from June 1, 2002 through August 9, 2002. During this promotional period, eligible residence customers who subscribe to Ameritech Saver Pack 200 will receive a waiver of one month's recurring charge. Eligible customers include residence customers who respond positively to an outbound telemarketing call from Ameritech. Customers who already subscribe to Saver Pack 200 are not eligible for this promotion.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Business Access Credit Promotion

A retail promotional period for eligible business customers will be established from June 1, 2002 through November 30, 2002. This promotion provides a maximum \$100 per line credit.

Eligible business customers are those who 1) have their business network access line service with another local exchange carrier within the Ameritech Ohio serving area and who now wish to establish business exchange access service with Ameritech Ohio, 2) establish service with no more than ten exchange access lines, 3) establish a minimum twelve-month term agreement for local exchange access service, and 4) install and retain either Caller ID with Name service or one of two Complementary Central Office Services: Busy Line Transfer or Alternate Answering, on at least one line.

Up to ten total network exchange access lines are eligible for the credit. Caller ID with Name, Busy Line Transfer or Alternate Answering service must be ordered and retained on at least one line during the term of the agreement. Each line ordered must be installed by December 15, 2002.

In the event the customer disconnects a line or feature prior to the end of the term, the termination liability will be equal to the total credited amount.

This business access line offer is not applicable to Flexline, Centrex, ISDN, PBX trunks or coin service lines. The credit is not applicable on additional lines ordered during the promotion period.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Smart Savings Extra Promotion

During the period of June 3, 2002 through November 30, 2002, eligible business customers with 1 to 10 business lines who make a commitment to spend \$5.50 monthly in toll usage for the next 12-month period, will be eligible for the following discounts on local usage and toll, for 3 months of network access line service savings, and for 3 months of free Call Forwarding service per account.

Eligible customers include business customers with 1 to 10 business lines who have their intraLATA toll and local network access line(s) with another competitive local exchange carrier within the Ameritech service area, who now wish to establish their intraLATA toll and local network access line service with Ameritech, and who have refused a previous offer from Ameritech.

Eligible customers must agree to a 12-month term and commit to \$5.50 in monthly toll usage. Customers who make this commitment will receive Local and Toll usage and monthly Business network access line service at no charge for the initial 3 months of the 12-month term period. In addition, customers will receive a 50% discount on local usage and a toll rate of \$0.045/minute for the remaining 9 months of the 12-month term period. The customer will, also, receive installation of Call Forwarding and 3-months of Call Forwarding at no charge per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5.50 monthly toll commitment over the final 9 months of the 12-month term period will be billed the shortfall. Customers who terminate their term agreement prior to completion of the 12-month term period will be billed a lump sum of \$200 at the time of termination.

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2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Residential Access Line 6 months Local Usage Promotion

A retail promotion period shall begin on June 21, 2002 through September 30, 2002 for eligible residence customers who have discontinued their residence local service with Ameritech for the purpose of establishing exchange service with another local service provider and who now wishes to establish their local exchange service with Ameritech. The customer must subscribe to the BASICS® or WORKS® package to qualify for this offer. Also, the customer must respond to a marketing promotional contact, i.e., direct mail or outbound telemarketing call to receive the offer.

During the promotional period, eligible customers will receive up to a six-month waiver of the recurring charges associated with the flat rate usage package to which the customer subscribes. Also, installation charges will be waived during the length of this promotion. This promotion may not be combined with any other access line offers.

In addition to the eligibility criteria noted above, customers must:

- Not have had service discontinued for nonpayment, and
- Not have any past due bills for regulated service owed to the Company.

If customer cancels after the first bill cycle, the customer will forfeit any remaining credits, however, the customer will retain any bill credit that they already received.

Issued: June 20, 2002

Effective: June 21, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Original Sheet No. 35

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Residential Access Line \$10 Bill Credit Promotion

A retail promotion period shall begin on June 21, 2002 through September 30, 2002 for eligible residence customers who have discontinued their residence local service with Ameritech for the purpose of establishing exchange service with another local service provider and who now wishes to establish their local exchange service with Ameritech. The customer must subscribe to the BASICS® or WORKS® package to qualify for this offer. Also, the customer must respond to a marketing promotional contact, i.e., direct mail or outbound telemarketing call to receive the offer.

During the promotional period, eligible customers will receive a \$10 bill credit for the first six months on the package the customer subscribes. Also, installation charges will be waived during the length of this promotion. This promotion may not be combined with any other access line offers.

In addition to the eligibility criteria noted above, customers must:

- Not have had service discontinued for nonpayment, and
- Not have any past due bills for regulated service owed to the Company.

If customer cancels after the first bill cycle, the customer will forfeit any remaining credits, however, the customer will retain any bill credit that they already received.

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PART 2 SECTION 8

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Original Sheet No. 36

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Residential Access Line 3 Months Local Usage Promotion

A retail promotion period shall begin on June 21, 2002 through September 30, 2002 for eligible residence customers who have discontinued their residence local service with Ameritech for the purpose of establishing exchange service with another local service provider and who now wishes to establish their local exchange service with Ameritech. The customer must subscribe to the BASICS® or WORKS® package to qualify for this offer. Also, the customer must respond to a marketing promotional contact, i.e., direct mail or outbound telemarketing call to receive the offer.

During the promotional period, eligible customers will receive a waiver of up to the first three months of the recurring charges associated with the flat rate usage package to which the customer subscribes. Also, installation charges will be waived during the length of this promotion. This promotion may not be combined with any other access line offers.

In addition to the eligibility criteria noted above, customers must:

- Not have had service discontinued for nonpayment, and
- Not have any past due bills for regulated service owed to the Company.

If customer cancels after the first bill cycle, the customer will forfeit any remaining credits, however, the customer will retain any bill credit that they already received.

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Original Sheet No. 37

1. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Residential Access Line 20% Bill Credit Promotion

A retail promotion period shall begin on June 21, 2002 through September 30, 2002 for eligible residence customers who have discontinued their residence local service with Ameritech for the purpose of establishing exchange service with another local service provider and who now wishes to establish their local exchange service Ameritech. The customer must subscribe to the BASICS® or WORKS® package to qualify for this offer. Also, the customer must respond to a marketing promotional contact, i.e., direct mail or outbound telemarketing call to receive the offer.

During the promotional period, eligible customers will receive a 20% discount for the first six months on the package the customer subscribes and installation charges will be waived during the length of this promotion. This promotion may not be combined with any other access line offers.

In addition to the eligibility criteria noted above, customers must:

- Not have had service discontinued for nonpayment, and
- Not have any past due bills for regulated service owed to the Company.

If customer cancels after the first bill cycle, the customer will forfeit any remaining credits, however, the customer will retain any bill credit that they already received.

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By James C. Smith, President, Cleveland, Ohio