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November 9, 2004

VIA OVERNIGHT DELIVERY

Renee J. Jenkins  
Director of Administration  
Public Utilities Commission of Ohio  
180 E. Broad St.  
Columbus, OH 43215-3793

Re: Access One, Inc.  
Ohio P.U.C. Tariff No. 1 – Revisions  
TRF 90-9816-TP-TRF

RECEIVED-DOCKETING DIV  
2004 NOV 12 AM 11:37  
PUCO

Dear Ms. Jenkins:

Please find enclosed one original and ten (10) copies of the following documents regarding the revisions of Access One, Inc.'s Ohio P.U.C. Tariff No. 1 – Local Exchange Services with a requested effective date of December 11, 2004.

- Application for New Price List Rate for Existing Service; and,
- EXHIBIT A: Copy of the following superseded tariff pages:
  - Section 3 – Original Page 1
  - Section 3 – Original Page 3
  - Section 3 – Original Page 4
- EXHIBIT B: Copy of the following revised tariff pages:
  - Section 3 – 1st Revised Page 1 Cancels Original Page 1
  - Section 3 – 1st Revised Page 3 Cancels Original Page 3
  - Section 3 – 1st Revised Page 4 Cancels Original Page 4
- EXHIBIT C: Rationale for increase in rates
- EXHIBIT D: Affidavit of Customer Notice Attestation & Copy of Customer Notice

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
Technician Am Date Processed 11/12/04

Public Utilities Commission of Ohio  
November 9, 2004  
Page 2 of 2

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me via phone or email ([kcampbell@telecomcounsel.com](mailto:kcampbell@telecomcounsel.com)).

Respectfully submitted,



Karen E. Wilkins  
Regulatory Specialist for  
Lance J.M. Steinhart  
Attorney for Access One, Inc.

Enclosures

cc: Mark Jozwiak (w/enc)

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM**  
(Effective: 3/22/2004)  
(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of \_\_\_\_\_ )  
Access One, Inc. \_\_\_\_\_ ) Case No. \_\_\_\_\_ - \_\_\_\_\_ -TP - \_\_\_\_\_  
to \_\_\_\_\_ )

Name of Registrant(s) Access One, Inc.  
Address of Registrant(s) 820 West Jackson Blvd., 6th Floor, Chicago, Illinois, 60607  
Company Web Address www.accessoneinc.com  
Regulatory Contact Person(s) Mark Jozwiak Phone (312) 441-1000 Fax (312) 441-1010  
Regulatory Contact Person's Email Address info@accessoneinc.com  
Contact Person for Annual Report Mark Jozwiak Phone (312) 441-1000  
Consumer Contact Information Mark Jozwiak Phone (800) 804-8333  
Date November 9, 2004 TRF Docket No. 90-9186-TP-TRF

Motion for protective order included with filing? ☐ Yes ☒ No  
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: waiver(s) tolls any automatic timeframe]  
Company Type (check all applicable): ☒ CTS (IXC) ☐ ILEC ☒ CLEC ☐ CMRS ☐ AOS  
☐ Other (explain) \_\_\_\_\_

*NOTE: This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.*

**I. Please indicate the reason for submitting this form (check one)**

- ☐ 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- ☐ 2 (ABN) Abandonment of all Services
  - ☐ a. CLEC (90-day approval, 10 copies)
  - ☐ b. CTS (14-day approval, 10 copies)
  - ☐ c. ILEC (NOT automatic, 10 copies)
- ☐ 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No. 15 on this page.
  - ☐ a. Switched Local ☐ b. Non-switched local ☐ c. CTS ☒ d. Local and CTS ☐ e. Other (explain) \_\_\_\_\_
- ☐ 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- ☐ 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)  
*NOTE: see item 24 (CTR) on page two of this form for all other contract filings.*
- ☐ 7 (AMT) LEC Merger (30-day approval, 10 copies)
- ☐ 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- ☐ 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
  - ☐ a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
    - ☐ i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; Do Not Docket, 4 copies)
    - ☐ ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
    - ☐ iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
    - ☐ iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
    - ☐ v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
    - ☐ vi. Grandfather service (30-day approval, 10 copies)
    - ☐ vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
    - ☐ viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below
  - ☐ b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
  - ☐ c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- ☐ 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- ☐ 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- ☐ 12 (ATW) Application to Withdraw a Tier 1 Service
  - ☐ a. CLEC (60-day approval, 10 copies)
  - ☐ b. ILEC (NOT automatic, 10 copies)
- ☐ 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- ☐ 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- ☐ 15 (RRC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)

- ☐ 16 (SLF) Self-complaint Application  
☐ a. CLEC only -Tier 1 (60-day automatic, 10 copies)  
☐ b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)  
☐ 17 (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 15 copies)  
☐ 18 (ZTA) Tariff Application Involving only Tier 2 Services  
☐ a. New End User Service (0-day notice, 10 copies)  
☐ b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)  
☐ c. Withdrawal of service (0-day notice, 10 copies)  
☐ 19 Other (explain) \_\_\_\_\_ (NOT automatic, 15 copies)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)**

- ☐ 20 Introduction or Extension of Promotional Offering  
**X** 21 New Price List Rate for Existing Service  
☒ a. Tier 1  
☐ b. Tier 2  
☐ 22 Designation of Registrant's Process Agent(s)  
☐ 23 Update to Registrant's Maps

**THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)**

- ☐ 24 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)  
 CTR Docket No. \_\_\_\_\_ - \_\_\_\_\_ - TP - CTR (Use same CTR number throughout calendar year)

**II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:**

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <b>X</b> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash and funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3,4,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<b>X</b>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.

X	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
X	[1-2,4-7,9,12-13,16,18-24]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.
X	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 21]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; X bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: Tier 1 price list increases must be within an approved range of rates. SLF Filings – The customer notice will not be sent until reviewed and approved by Commission Staff.
X	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been provided to customers. For SLF's the customer notice will be addressed in a Commission Order. SEE EXHIBIT D NOTE: SLF Filings – The customer notice will not be sent until reviewed and approved by Commission Staff.
X	[1,2,5,9a(v),11-13, 18,21(increase only)]	Affidavit attesting that customer notice has been provided. SEE EXHIBIT D
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio counties specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	List of Ohio exchanges the applicant intends to serve.
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant.  <b>If Mirroring Large ILEC</b> exchanges for both serving area and local calling areas: • <b>Serving area</b> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <b>Local calling areas</b> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.  <b>If Self-defining</b> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <b>Serving Area</b> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <b>Local Calling Areas</b> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <b>serving and local calling areas</b> are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:**

- [x] Sales tax
- [x] Minimum Telephone Service Standards (MTSS)
- [x] Surcharges

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:**

- [x] 1+ IntraLATA Presubscription

**SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):**

- X Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- X Emergency Services Calling Plan [Required if toll service provided]
- ☐ Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- X Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- X Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- ☐ Service Connection Assistance (SCA) [Required for all LECs]
- ☐ Local Number Portability and Number Pooling [Required for facilities-based LECs]
- ☐ Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

**IV. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:**

Lance J.M. Steinhart  
Lance JM Steinhart, PC  
1720 Windward Concourse  
Suite 250  
Alpharetta, Georgia 30005  
(770) 232-9200 (Phone)  
(770) 232-9208 (Facsimile)  
[lsteinhart@telecomcounsel.com](mailto:lsteinhart@telecomcounsel.com) (E-mail)

*NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.*

**V. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:**

Mark Jozwiak  
Executive Vice-President  
820 West Jackson Blvd., 6th Floor  
Chicago, Illinois 60607  
(800) 804-8333

AFFIDAVITMinimum Telephone Service Standards

I am an officer of the applicant corporation, Access One, Inc., and am authorized to make this statement on its behalf. I attest that these tariffs comply with the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that the Minimum Telephone Service Standards, as modified and clarified from time to time, supercede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on \_\_\_\_\_ at \_\_\_\_\_  
(Date) (Location)

Mark Jozwiak, Executive Vice-President

11-10-04  
(Date)

\* This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Mark Jozwiak, verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Mark Jozwiak, Executive Vice-President

11-10-04  
(Date)

\* Verification is required for every filing. It may be signed by counsel or an officer of the applicant or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:  
Public Utilities Commission of Ohio  
Attention: Docketing Division (or to the Telecommunications Division Chief if a pre-filing submission)  
180 East Broad Street, Columbus, OH 43215-3793

**EXHIBIT A**

**COPY OF SUPERSEDED TARIFF PAGES**



Access One, Inc.

Ohio Tariff No. 1  
Section No. 3  
Original Page No. 1

3. ~~Local Exchange Service Price List~~

3.1 ~~Resold Centrex Service~~

Without a Company long distance calling plan:

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>		
Month to Month	\$35.00	\$.08
One Year	\$31.25	\$.08
Two Year	\$30.25	\$.08
Three Year	\$29.95	\$.08

With a Company long distance calling plan:

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>		
Month to Month	\$28.00	\$.08
One Year	\$24.25	\$.08
Two Year	\$23.25	\$.08
Three Year	\$22.95	\$.08

As Approved in Case No. 01-523-TP-ACE  
Issue Date: March 2, 2001

Effective Date: May 2, 2001

Mark Jozwiak, Executive Vice-President  
125 N. Halsted Street, 4th Floor  
Chicago, Illinois 60661

Access One, Inc.

Ohio Tariff No. 1  
Section No. 3  
Original Page No. 3

3 ~~Local Exchange Service Price List~~ (cont'd)

3.2 ~~Resold Business Line Service~~

Billing Option 1

Without a Company Long Distance Plan:

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>		
Month to Month	\$40.00	\$.08
One Year	\$36.00	\$.08
Two Year	\$33.00	\$.08
Three Year	\$31.00	\$.08

With a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Per Call Charge
<b>Term Plan</b>		
Month to Month	\$33.00	\$.08
One Year	\$29.00	\$.08
Two Year	\$26.00	\$.08
Three Year	\$24.00	\$.08

As Approved in Case No. 01-523-TP-ACE

Issue Date: March 2, 2001

Effective Date: May 2, 2001

Mark Jozwiak, Executive Vice-President  
125 N. Halsted Street, 4th Floor  
Chicago, Illinois 60661

Access One, Inc.

Ohio Tariff No. 1  
Section No. 3  
Original Page No. 4

3 ~~Local Exchange Service Price List (cont'd)~~

3.2 ~~Resold Business Line Service~~

Billing Option 2

Without a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Incremental Charge*
<b>Term Plan</b>		
Month to Month	\$36.00	\$.026
One Year	\$36.00	\$.024
Two Year	\$36.00	\$.022
Three Year	\$36.00	\$.019

With a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Incremental Charge*
<b>Term Plan</b>		
Month to Month	\$29.00	\$.026
One Year	\$29.00	\$.024
Two Year	\$29.00	\$.022
Three Year	\$29.00	\$.019

\* Billing is in six second increments with a 18 second minimum.

As Approved in Case No. 01-523-TP-ACE  
Issue Date: March 2, 2001

Effective Date: May 2, 2001

Mark Jozwiak, Executive Vice-President  
125 N. Halsted Street, 4th Floor  
Chicago, Illinois 60661

**EXHIBIT B**

**COPY OF REVISED TARIFF PAGES**

3. Local Exchange Service Price List3.1 Resold Centrex Service

Without a Company long distance calling plan:

	Monthly Recurring Charge		Per Call Charge
<b>Term Plan</b>			
Month to Month	\$39.00	(I)	\$.08
One Year	\$35.25	(I)	\$.08
Two Year	\$34.25	(I)	\$.08
Three Year	\$33.95	(I)	\$.08

With a Company long distance calling plan:

	Monthly Recurring Charge		Per Call Charge
<b>Term Plan</b>			
Month to Month	\$32.00	(I)	\$.08
One Year	\$28.25	(I)	\$.08
Two Year	\$27.25	(I)	\$.08
Three Year	\$26.95	(I)	\$.08

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As Approved in Case No.

Issue Date: November 11, 2004

Effective Date: December 11, 2004

Mark Jozwiak, Executive Vice-President  
820 W. Jackson Boulevard, 6th Floor  
Chicago, Illinois 60607(T)  
(T)

3 Local Exchange Service Price List (cont'd)3.2 Resold Business Line Service

## Billing Option 1

## Without a Company Long Distance Plan:

	Monthly Recurring Charge		Per Call Charge
<b>Term Plan</b>			
Month to Month	\$44.00	(I)	\$ .08
One Year	\$40.00	(I)	\$ .08
Two Year	\$37.00	(I)	\$ .08
Three Year	\$35.00	(I)	\$ .08

## With a Company Long Distance Calling Plan:

	Monthly Recurring Charge		Per Call Charge
<b>Term Plan</b>			
Month to Month	\$37.00	(I)	\$ .08
One Year	\$33.00	(I)	\$ .08
Two Year	\$30.00	(I)	\$ .08
Three Year	\$28.00	(I)	\$ .08

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As Approved in Case No.

Issue Date: November 11, 2004

Effective Date: December 11, 2004

Mark Jozwiak, Executive Vice-President  
820 W. Jackson Boulevard, 6th Floor  
Chicago, Illinois 60607(T)  
(T)

3 Local Exchange Service Price List (cont'd)3.2 Resold Business Line Service

## Billing Option 2

## Without a Company Long Distance Calling Plan:

	Monthly Recurring Charge		Incremental Charge*
<b>Term Plan</b>			
Month to Month	\$40.00	(I)	\$.026
One Year	\$40.00	(I)	\$.024
Two Year	\$40.00	(I)	\$.022
Three Year	\$40.00	(I)	\$.019

## With a Company Long Distance Calling Plan:

	Monthly Recurring Charge		Incremental Charge*
<b>Term Plan</b>			
Month to Month	\$33.00	(I)	\$.026
One Year	\$33.00	(I)	\$.024
Two Year	\$33.00	(I)	\$.022
Three Year	\$33.00	(I)	\$.019

\* Billing is in six second increments with a 18 second minimum.

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As Approved in Case No.

Issue Date: November 11, 2004

Effective Date: December 11, 2004

Mark Jozwiak, Executive Vice-President  
820 W. Jackson Boulevard, 6th Floor  
Chicago, Illinois 60607(T)  
(T)

## **EXHIBIT C**

### **DESCRIPTION OF AND RATIONALE FOR PROPOSED TARIFF CHANGES**

Access One, Inc. is increasing their monthly recurring charges due to their underlying carrier, SBC / Ameritech, increasing their wholesale rates.



**EXHIBIT D**

**AFFIDAVIT OF CUSTOMER NOTICE ATTESTATION**

**&**

**COPY OF CUSTOMER NOTICE**

Rate Increase Notice

November 1, 2004

Dear Valued Customer,

As you may know, since 1996 when Congress passed the Telecom Act, Access One and many other competitive local exchange carriers have been in a legislative and regulatory war with SBC over the cost of providing phone service. Unfortunately, SBC recently won a battle and convinced the Public Utilities Commission of Ohio to increase the rates it charges carriers. In April of this year, the PUCO caved in to the intense lobbying of SBC and announced a rate increase for SBC's competition. We believe this unnecessary action to be anticompetitive and has been widely criticized by hard working small business owners. This is a blow to competition and has led to, and if left unchecked could continue to lead to, further price increases. Although competitors have appealed and are fully engaged in this ongoing battle, there are costs to providing exceptional service and we cannot simply absorb this increase. Effective December 1, 2004, your line charge will increase by \$4.00 per line. SBC will likely follow with an increase of it's own as it has in Indiana, Ohio (on 26 of its services for two of its packages), and Michigan (as high as \$5.00 on one package).

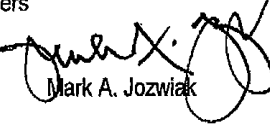
The good news is that Access One is taking major steps to minimize our reliance on SBC in order to reduce the risk of future increases. We are also investing significantly in switching and infrastructure for the purpose of lowering our cost basis, which is designed to result in cost savings and more innovative products for our customers. In December we will be rolling out an integrated T-1 solution that combines local, long distance and high speed internet for customers needing six voice lines or more. For customers under six lines or customers where the T-1 product is not practical, we are working on flat rate plans that will include both line charges and usage.


Whether you have been a customer for two months or eleven years, we greatly appreciate your business and support. This marks the first time in our eleven year history of saving our customers' money and decreasing rates, we have actually had to issue this type of a rate increase. Our rates are still very competitive and will continue to be over the long haul. With your continued support, competition, the force that is a catalyst for excellent service, competitive rates, and innovation, will thrive.

Sincerely,

Access One's Co-Founders

  
Lance C. Honea

  
Mark A. Jozwiak

  
Brian K. Barkley

For a detailed Q and A call 1-800-804-8333 or visit [www.accessoneinc.com/local](http://www.accessoneinc.com/local)

To file a complaint with the PUCO, call 1-800-686-7826 or visit <http://www.puco.ohio.gov/puco.cfm>