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Cincinnati Bell
Telephone®

201 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

November 29, 1999

Ms. Daisy Crockron
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street, 10th Floor
Columbus, Ohio 43215-3793

In accordance with Case No. 90-5013-TP-TRF and Case No. 99-1336-TP-ATA, issued by the Public Utilities Commission of Ohio, we are forwarding for filing ten copies of the tariff pages below bearing the issue date of October 19, 1999 and effective date of November 20, 1999.

GENERAL EXCHANGE TARIFF PUCO No. 8

Section 2
Section 2

2nd Revised Page 34
Original Page 34.1

Cancels 1st Revised Page 34

Acknowledgement of receipt of this transmittal is requested. A duplicate letter of Transmittal is attached for this purpose.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert J. Wertz".

Robert J. Wertz
Regulatory Analyst -
Regulatory Affairs

Attachments

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Andrea Smith Date Processed 12/1/99

GENERAL EXCHANGE TARIFF
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2
2nd Revised Page 34
Cancels 1st Revised Page 34

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

12. Overtime

For work performed outside the normal working hours of the Telephone Company at the request of the customer, the additional expense incurred by the Telephone Company is charged to the customer in addition to other charges which are applicable.

13. Toll Limitation

CBT may establish credit limits for new and existing residential customers based upon credit scores assigned by a commercial credit reporting agency, or based upon the customer's payment history. Customers may request this service as a means of limiting their toll or the Telephone Company may implement Toll Limitation on its own in order to limit its risk in regard to uncollectible accounts.

Toll Limitation service is generally instituted in lieu of a deposit. However, CBT reserves the right to, in circumstances where a customer's payment history would deem it necessary, establish Toll Limitation service and charge a deposit for that particular customer. CBT will inform customers when they place an order for new service if they are placed on Toll Limitation. When a customer is placed on Toll Limitation, at their own discretion or by CBT, a letter will be sent to them outlining the specifics of Toll Limitation. Also, when a customer reaches a threshold limit of toll conversation minutes, a message will be played to that customer when they attempt to place their next toll call. This message will state that they have reached a threshold number of minutes and have only a certain number of available minutes before Toll Limitation is activated on their account. They will also be directed to contact CBT if they have any questions.

Toll Limitation service will limit customers to eight hundred (800) minutes of unpaid toll usage. The 800 minutes of toll usage limitation is based on actual usage, not just usage that has already appeared on the customer's bill. The 800 minutes of usage consists of toll usage that is provided by the Telephone Company or any other toll provider for whom the Telephone Company provides billing service.

Certain Material formerly appearing on this page now appears in Section 2, Original Page 34.1 of this tariff.

Issued: October 19, 1999

By Eugene J. Baldrate, Vice President - Regulatory Affairs
Cincinnati, Ohio

Effective: November 21, 1999
In accordance with Case No.
99-1366-TP-ALT, issued by the
Public Utilities Commission
of Ohio, October 20, 1999

GENERAL EXCHANGE TARIFF
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 2
Original Page 34.1

GENERAL REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

Customers will be blocked from initiating toll calls after hanging up on any call that carries them past 800 minutes of accumulated unpaid toll minutes. Upon attainment of the 800 minute limit, the customer, if their carrier is AT&T, will have their 1+ and dial around capabilities blocked. If the customer's pre-subscribed carrier is not AT&T, only the customer's dial around access will be blocked. Once blocked, customers will not be able to begin making toll calls again until they have paid the full amount of toll charges owed.

Access to local calling, emergency services (911), 800, and 888 will not be effected by this restriction. Customers attempting to access restricted services, i.e. toll, will be automatically routed to either a recorded announcement or a customer service representative for information regarding service restoral.

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