

RECEIVED-DOCKETING DIV

2002 DEC 18 AM 10:04

PUCO



Cincinnati BellSM

a *Broadwing* company

201 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

December 16, 2002

Ms. Hollie J. Mion
Chief of the Telecommunications Division
Utilities Department
The Public Utilities Commission of Ohio
180 East Broad Street, 3rd Floor
Columbus, Ohio 43215-3793

RE: Case No. 99-1496-TP-UNC

Dear Ms. Mion:

Pursuant to the Commission's Finding and Order dated March 2, 2000, in the above referenced case, Cincinnati Bell Telephone Company (CBT) is submitting the attached report in order to provide an **update on the CBT Mason project**. This report is for the time period of **September 2002 through November 2002**.

Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt. If you have any questions regarding this transmittal I can be reached on 513-397-1296.

Sincerely,

A handwritten signature in cursive script that reads "Kathy Reid".

Kathy Reid
Regulatory Specialist

Attachment

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician JOH Date Processed 12/19/02

Case No 99-1496-TP-UNC
Cincinnati Bell Telephone Company
Update Report Dated December 16, 2002

1.1 Network

CBT began the process of building out copper facilities to another residential multi-dwelling unit (MDU). This MDU has an estimated 500 units. CBT expects to have this completed in the 1st quarter of 2003. CBT completed seven residential MDU's in 2002. Also, CBT continues to purchase additional unbundled network elements from Sprint United to meet customer demand. CBT is in the process of upgrading its SONET facility networks to meet the business customer demand.

1.2 Market

CBT ran a promotion in Mason from September 28, 2002 to October 31, 2002 which offered residential customers a waiver of one month's recurring charges for each time they referred a new residential customer to CBT and that customer signed up for local exchange service.

During the third/**fourth** quarter CBT completed two physical build outs of copper facilities to new residential multi-dwelling units: The Island Club and the Ravines These new units have an estimated 500 units.

CBT is providing service to approximately 4,308 business lines, 941 residential access lines and 1 coin line.

1.3 Billing

CBT is in the process of investigating a directory listing issue where Sprint is billing CBT for non-publication of ported numbers that are associated with customers moving to CBT.

CBT is also working with Sprint to develop a new provisioning process for cases when CBT orders UNEs and Sprint does not have facilities available. Currently, CBT is not provided with the information that is needed in order to give the customer, who is requesting CBT service, a reasonable explanation of why service cannot be provided.

Note: Information in bold indicates new information or updates to previously submitted information.