

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Carlson	)	
Wagonlit Travel,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 00-927-TP-CSS
	)	
Ameritech Ohio,	)	
	)	
Respondent.	)	

ENTRY

The attorney examiner, pursuant to the authority granted in Rule 4901-1-14, Ohio Administrative Code, finds:

- (1) On May 30, 2000, Carlson Wagonlit Travel filed a formal complaint with the Commission against Ameritech Ohio. The complainant alleges that its telephone service was temporarily interrupted for approximately 44.5 hours from September 8 to 10, 1999. The complainant contends that Ameritech did not handle the necessary repairs appropriately and, thus, provided inadequate telecommunications service. The complainant seeks \$10,000 and an apology.
- (2) On June 26, 2000, Ameritech Ohio filed its answer, denying the material allegations of the complaint and raising several defenses.
- (3) On June 29, 2000, a settlement conference was held. The parties did not reach a settlement, but agreed to continue their discussions.
- (4) Since that time, the parties have continued their settlement efforts, but to no avail. The examiner concludes that this case should proceed forward. The examiner finds that reasonable grounds for complaint have been stated and that the hearing should be scheduled to begin at 10:00 a.m., on January 23, 2001, 180 East Broad Street, Hearing Room 11-F, Columbus, Ohio 43215-3793.
- (5) In Commission proceedings, the complainant has the burden of proving the allegations of the complaint. Thus, at the hearing, it shall be Carlson Wagonlit Travel's responsibility to appear and be prepared to present evidence in support of the complaint. The examiner notes that, pursuant to Rule 4901-1-08,

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Ohio Administrative Code, corporations must be represented by an attorney.

- (6) Any party intending to present direct, expert testimony should file and serve such upon the other party no later than seven days prior to the commencement of the hearing as required by Rule 4901-1-29, Ohio Administrative Code.

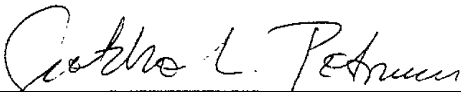
It is, therefore,

ORDERED, That the hearing be scheduled in this matter. The hearing shall begin on Tuesday, January 23, 2001, at 10:00 a.m., at the offices of the Commission, 180 East Broad Street, Hearing Room 11-F, Columbus, Ohio 43215-3793, as set forth in Finding 4. It is, further,

ORDERED, That any party intending to present direct, expert testimony should file and serve such in compliance with Rule 4901-1-29, Ohio Administrative Code, and Finding 6. It is, further,

ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
By: Gretchen L. Petrucci  
Attorney Examiner

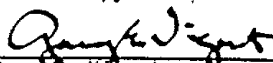
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Gary L. Vigorito  
Secretary