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201 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

March 22, 2001

Ms. Daisy Crockron
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

RE: Case No. 01-508-TP-ATA
Case No. 01-509-TP-ATA

Dear Ms Crockron:

On March 1, 2001 and then on March 16, 2001, Cincinnati Bell Telephone Company's (CBT's) had filed to revise its **General Exchange Tariff**, PUCO No. 8, Sections 25, 30 and 34 and **Out of Territory Services** Tariff PUCO No. 1, Section 5. These tariff revisions were to **enhance the Custom Calling features Call Waiting and Call Waiting Deluxe Services and the Centrex 2000 and Optional Central Office Services Call Waiting – Terminating Service with the Long Distance Alert (LD Alert) feature for residential and nonresidential customers**. LD Alert indicates to Call Waiting subscribers - while on a call in progress through a special signal - that an incoming call is long distance. In addition, **Call Waiting – Terminating will also be enhanced with the Cancel Call Waiting feature**.

At the same time, CBT filed to **increase the residential monthly charge for Call Waiting and Call Waiting Deluxe Service from \$5.00 to \$5.75 and the monthly charge for Centrex 2000 and Optional Central Office Call Waiting – Terminating Service from \$1.25 to \$2.00**. There will not be an increase in the recurring monthly rate charges for Call Waiting or Call Waiting Deluxe Services for nonresidential customers.

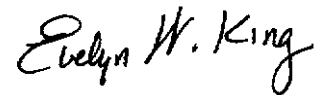
Attached are the drafts of the customer notices (Exhibit B-1 and Exhibit B-2) addressing the rate increases to affected customers. Exhibit B-1 will be sent to customers through a bill insert regarding the Call Waiting Services rate increases for residential customers; Exhibit B-2 will be sent to Centrex customers via direct mail regarding the Call Waiting – Terminating Service rate increase. These customer notices have been reviewed by Ms. Lisa Hall and Ms. Melissa Scarberry of the Public Interest Center of the Consumer Services Department.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician T.M.A. Date Processed 3-22-01

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The proposed effective date for the rate increase is April 1, 2001. Please refer any questions to me on 513-397-1378. Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt.

Sincerely,

A handwritten signature in black ink that reads "Evelyn W. King". The signature is written in a cursive style with a large, looped "E" and a long, sweeping "K".

Evelyn W. King
Regulatory Specialist
Regulatory Affairs

Attachments

DRAFT

Attention All Call Waiting Customers! (in starburst)

Call Waiting keeps getting smarter and smarter. Now, when you're on the phone, you can tell if an incoming call is long distance just by the sound of the beep!

Let's say you're on the phone with your friend, but your sister in Kalamazoo calls. You'll hear a short beep, long beep, short beep and know that it's an incoming long distance call. And even when you're not on the phone and you receive a long distance call, you'll hear a special ring – short ring, long ring, short ring. It's that easy!

On April 1, all Call Waiting customers will receive this service upgrade. It's exclusive to Call Waiting customers only.

Call Waiting is \$5.75* per month or FREE with Complete Connections®.

To order Call Waiting, call 513-565-2210 or the Anytime Line® at 513-565-6090, or visit www.cincinnati-bell.com or any store@Cincinnati Bell location.

*Effective April 1, 2001, the monthly fee for Call Waiting will increase from \$5.00 to \$5.75.

DRAFT

Dear (Insert Customer Name):

Call Waiting keeps getting smarter and smarter. Now, when you're on the phone, you can tell if an incoming call is long distance just by the sound of the beep!

How does it work?

Let's say you're on the phone with an employee, but you're expecting a very important out-of-town call. You'll hear a short ring, long ring, short ring and know that it's an incoming long distance call. Even better, when you're not on the phone and you receive a long distance call, you'll also hear this special ring – short ring, long ring, short ring. If your incoming call is local, you'll still hear the call waiting tone you're accustomed to today.

Plus, now you can turn your Call Waiting on and off as needed – another new feature that makes managing your calls that much easier.

Effective April 1, Call Waiting customers will receive this service upgrade for just \$2.00 per month. This special price is exclusive to Centrex customers only.

Thanks again for using Cincinnati Bell as your communication provider. We hope you enjoy this enhanced service.

Sincerely,

Richard Ruth
Product Manager

P.S. If you have questions or need additional information, please call (513) 566-5050.