



FILE

28

April 6, 2001  
VIA OVERNIGHT DELIVERY

Ms. Daisy Crockron  
Public Utility Commission of Ohio  
180 East Broad Street  
Columbus, OH 43226-0573

210 N Park Ave.  
Winter Park, FL  
32789

Re: NYNEX Long Distance Company  
d/b/a Verizon Enterprise Solutions

01-815-CF-ZTA

P.O. Drawer 200  
Winter Park, FL  
32790-0200

Dear Ms. Crockron:

Enclosed for filing are the original and ten (10) copies of a tariff revision on behalf of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions. This filing is dated to become effective on April 21, 2001.

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com

Pages included in this filing are as follows:

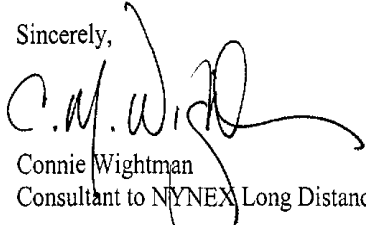
|                         |  |
|-------------------------|--|
| Sixth Revised Page 2    | Updates Check Sheet                    |
| Fourth Revised Page 2.1 | Updates Check Sheet                    |
| Second Revised Page 25  | Deletes Business Plan C language       |
| First Revised Page 29   | Revises Termination Liability language |
| First Revised Page 35   | Revises Directory Assistance rates     |
| First Revised Page 36   | Travel Card Service Text Change        |
| First Revised Page 39   | Revises Operator Services              |
| First Revised Page 40   | Deletes Operator Service language      |
| First Revised Page 44   | Toll Free Service rate change          |
| Third Revised Page 83   | Deletes Promotion                      |

This filing reflects rate changes for Directory Assistance, Operator Service and Toll Free Service in addition to the deletion of the Bundled Services Offering #1.

Any questions you may have regarding this issue may be directed to my attention at (407) 740-8575.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Thank you for your assistance.

Sincerely,

  
Connie Wightman  
Consultant to NYNEX Long Distance

cc: John Broten, NLD  
Bill Abbott, NLD  
File: NLD- OH  
TMS: OH00102

RECEIVED - FILING  
01 APR - 9 AM 9:58  
PUCO

I hereby certify that the images appearing are an  
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PSC

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER**  
**563 REGISTRATION FORM**  
**ISSUED: December 21, 1995**

In the Matter of the Application of )  
NYNEX Long Distance Company d/b/a )  
Verizon Enterprise Solutions )  
for Authority to Resell Telecommunication ) Case No. 00915-CT-ZTA  
Services )

**Name of Registrant:** NYNEX Long Distance Company d/b/a  
Verizon Enterprise Solutions  
**Registrant's Address:** 1320 N. Courthouse Road, 9<sup>th</sup> Floor, Arlington, VA 22201  
**Contact Person:** John Broten **Phone:** (703) 526-3356  
**Date:** April 6, 2001 **TRF Docket No.** 96-5721 - CT-TRF

**I. Indicate the reason for submitting this form (check one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):**

- ☐ 1. (ABN) Withdraw or Abandonment of all Services (14-day notice, 13 copies)
- ☐ 2. (ACE) New Operating Authority (30-day approval, 10 copies)  
☐ IXC ☐ AOS ☐ CAP ☐ Cellular (facilities base carriers only) ☐  
Paging ☐ Other \_\_\_\_\_
- ☐ 3. (AMT) Merger (14-day notice, 13 copies)
- ☐ 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
- ☐ 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
- ☐ 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
- ☐ 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
- ☐ 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
- ☐ 9. (ZAC) Contract (0-day notice, 10 copies)
- ☐ 10. (ZCN) Change of Name (0-day notice, 10 copies)
- ☐ 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
- ☒ 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
- ☐ 13. (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 10 copies)
- ☐ 14. Other (explain) \_\_\_\_\_ (NOT automatic, 10 copies)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (O-day notice, 3 copies)**

- ☐ 15. Introduction or extension of Promotional Offering
- ☐ 16. New Price List Rate for Existing Service.
- ☐ 17. Designation of Registrant's Process Agent(s)

**II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:**

- ☐ A copy of registrant's informational tariff. (2)
- ☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
- ☐ List of names, addresses, and phone numbers of officers and directors, or partners. (2-4,)
- ☐ Brief description of service(s) proposed, as well as the targeted market(s) (2)
- ☒ Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6,10,12-16)
- ☒ Copy of revised tariff sheet(s) & price list(s) superseded, marked as Exhibit B. (1,3-4,6,10,12-16)
- ☒ If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: ☒ real time; or ☐ annual. (12,16)
- ☒ Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- ☐ Copy of annual notice which will be sent to customers is: ☐ included with this filing; or will be filed with the Commission \_\_\_\_\_ (month) \_\_\_\_\_ (year). (16)
- ☒ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business ☒, residence ☐, or both ☐ as well as whether it is a switched ☒ or dedicated ☒ service. Include this information in either the cover letter or label as Exhibit C". (3,6,8,12-15)
- ☐ Delineation of any de-averaged message toll service, if applicable. (6, 12-16)
- ☐ Statement explaining rationale for proposal. (1,3-5,10-11)
- ☐ List of Ohio counties specifically involved or affected (1-6,8,10,16)
- ☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- ☐ Justification for waiver of specific element(s) of 563. (6,8)

- ☐ Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- ☐ For radio common carriers a, Statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- ☐ Other information requested by the Commission staff.

**III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.**

Mandatory requirements for all CTS providers:

- ☒ Sales tax
- ☒ Deposits

Service requirements for CTS providers of certain services (check all applicable):

- ☒ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☒ Emergency Services Calling Plan
- ☒ Alternative Operator Service (AOS) requirements
- ☒ Limitation of Liability
- ☒ Termination Liability Language

**IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf the registrant:**

Connie Wightman  
Consultant to NYNEX Long Distance Company  
d/b/a Verizon Enterprise Solutions  
Technologies Management Inc.  
PO Drawer 200  
Winter Park, FL 32790-0200

Or

John Broten, Director - Regulatory  
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions

**NOTE:** An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual (s) identified in this Section unless another address or individual is so indicated.

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### VERIFICATION

I, Connie Wightman, Consultant to **NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions**, verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995, and that all of the information submitted here, and all additional information submitted in connection with Case No. 00-\_\_\_\_\_-CT-ZTA is true and correct to the best of my knowledge.

\_\_\_\_\_  
Connie Wightman

**NYNEX Long Distance Company  
d/b/a  
Verizon Enterprise Solutions**

**EXHIBIT A**

Superceded Tariff Pages

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**CHECK SHEET**

Pages inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| <b>PAGE</b> | <b>REVISION</b> | <b>PAGE</b> | <b>REVISION</b> | <b>PAGE</b> | <b>REVISION</b> |
|-------------|-----------------|-------------|-----------------|-------------|-----------------|
| 1           | Original        | 26          | First           | * 51        | Original        |
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| 9           | Original        | 35          | Original        | 60          | Original        |
| 10          | Original        | 36          | Original        | 61          | Original        |
| 11          | Original        | 37          | Original        | 62          | Original        |
| 12          | First           | 38          | Original        | 63          | Original        |
| 13          | Original        | 39          | Original        | 64          | Original        |
| 14          | Original        | 40          | Original        | 65          | Original        |
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| 17          | Original        | 43          | Original        | 68          | Original        |
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| 19          | Original        | 45          | Original        | 70          | Original        |
| 20          | Original        | 46          | Original        | 71          | Original        |
| 21          | Original        | 47          | Original        | 72          | Original        |
| 22          | Original        | 47.1        | Original        | 73          | Original        |
| 23          | Original        | 48          | Original        | 74          | Original        |
| 24          | Original        | 49          | Original        | 75          | Original        |
| 25          | First           | * 50        | Original        |             |                 |

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Issued: February 12, 2001

Effective Date: March 1, 2001

John Broten, Director - Regulatory  
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions  
1320 N. Court House Road, 9<sup>th</sup> Floor  
Arlington, Virginia 22201

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**NYNEX LONG DISTANCE COMPANY  
D/B/A VERIZON ENTERPRISE SOLUTIONS**

P.U.C.O. Tariff No. 1  
Third Revised Page 2.1  
Cancels Second Revised Page 2.1

**CHECK SHEET, (Cont'd.)**

| <b>PAGE</b> | <b>REVISION</b> | <b>PAGE</b> | <b>REVISION</b> | <b>PAGE</b> | <b>REVISION</b> |
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1320 N. Court House Road, 9<sup>th</sup> Floor  
Arlington, Virginia 22201

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.5 Business Plan C**

(N,M)

Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

**3.5.1 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

| Access Type/Call Type | Initial Increment | Additional Increment |
|-----------------------|-------------------|----------------------|
| Switched Access       | 18 seconds        | 6 seconds            |
| Dedicated Access      | 6 seconds         | 6 seconds            |
| Travel Card           | 18 seconds        | 6 seconds            |
| Operator Assisted     | 60 seconds        | 60 seconds           |

**3.5.2 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

(N,M)

*\* Material previously located on this page has been moved to Page 87.*

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Effective Date: March 1, 2001

John Broten, Director - Regulatory  
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions  
1320 N. Court House Road, 9<sup>th</sup> Floor  
Arlington, Virginia 22201

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Business Plan B, (cont'd)**

**3.6.3 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term. The early termination charge will apply when the Customer disconnects its entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location. The early termination charge will not apply when the Customer selects a higher Monthly Usage Guarantee level while continuing or extending the term plan. The early termination charge will not apply when the customer replaces the term commitment with a longer term.

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Issued: July 26, 2000

Effective Date: August 1, 2000

John Broten, Director - Regulatory  
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions  
1320 N. Court House Road, 9<sup>th</sup> Floor  
Arlington, Virginia 22201

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Directory Assistance**

Directory Assistance is available to the Customer using the Company's communications services. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

**4.1.1 Directory Assistance Rates**

|          |        |
|----------|--------|
| Per Call | \$0.95 |
|----------|--------|

**4.1.2 Directory Assistance Call Completion Rates**

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges such as charges to transport and terminate the call.

|                    |        |
|--------------------|--------|
| Per Completed Call | \$0.35 |
|--------------------|--------|

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NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions  
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Arlington, Virginia 22201

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**SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)**

**4.2 Travel Card Service**

**4.2.1 General**

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates vary based on which Company service is selected by the Customer.

**4.2.2 Rates**

**A. Usage Charges**

|                | Per Minute |
|----------------|------------|
| Month to Month | \$0.3000   |
| 1 Year Term    | \$0.2850   |
| 2 Year Term    | \$0.2700   |
| 3 Year Term    | \$0.2550   |

**B. Per Call Charges** \$0.00

**4.2.3 Operator Assistance**

When the caller requires operator assistance to complete the call, charges as specified in Section 4.3.6 of this tariff will apply in addition to the rates listed above.

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Arlington, Virginia 22201

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**SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Operator Services, (cont'd.)**

**4.3.6 Per-Call Service Charges**

The following Per-Call Service Charges apply in addition to the charges specified in Sections: 4.2 Travel Card, 4.3 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

**A. Intrastate Rates**

| Class of Call<br>- Billing Method       | Customer<br>Dialed Calling<br>with Live or<br>Automated<br>Operator<br>Assistance | Operator<br>Dialed<br>Destination<br>Number |
|---|---|---|
| Customer Dialed Calling Card            |   |   |
| - Billed to Non-Company<br>Calling Card | \$0.00  | N/A   |
| Operator Station                        | 0+  | 00-   |
| - Billed to Non-Company<br>Calling Card | \$2.50  | \$2.50                                      |
| - Billed to Travel Card                 | \$2.50  | \$2.50                                      |
| - Billed Collect                        | \$2.45  | \$2.50                                      |
| - Billed to Third Party                 | \$2.50  | \$2.50                                      |
| - All Other                             | \$2.50  | \$2.50                                      |

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Arlington, Virginia 22201

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**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Operator Services, (cont'd.)**

**4.3.6 Per-Call Service Charges, (cont'd.)**

**A. Intrastate Rates, (cont'd.)**

| Class of Call<br>- Billing Method       | Customer<br>Dialed<br>Calling with<br>Live or<br>Automated<br>Operator<br>Assistance | Operator<br>Dialed<br>Destination<br>Number |
|---|--|---|
| Person to Person                        |  |   |
| - Billed to Travel Card                 | \$4.80   | \$4.80                                      |
| - Billed to Non-Company<br>Calling Card | \$4.80   | \$4.80                                      |
| - Billed Collect                        | \$4.80   | \$4.80                                      |
| - Billed to Third Party                 | \$4.80   | \$4.80                                      |
| - All Other                             | \$4.80   | \$4.80                                      |

Issued: July 26, 2000

Effective Date: August 1, 2000

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**SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)**

**4.6 Toll Free (e.g., 800-Type) Service Features**

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff.

**4.6.1 Toll Free Directory Assistance Listing**

Per Toll Free Number, per month \$13.00

**4.6.2 Enhanced Routing Plan Features**

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

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Effective Date: August 1, 2000

John Broten, Director - Regulatory  
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Arlington, Virginia 22201

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**NYNEX Long Distance Company  
d/b/a  
Verizon Enterprise Solutions**

**EXHIBIT B**

**AMENDED TARIFF PAGES**



**NYNEX LONG DISTANCE COMPANY  
D/B/A VERIZON ENTERPRISE SOLUTIONS**

P.U.C.O. Tariff No. 1  
Sixth Revised Page 2  
Cancels Fifth Revised Page 2

**CHECK SHEET**

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| 15   | First    | 41   | Original | 66   | Original |
| 16   | Original | 42   | Original | 67   | Original |
| 17   | Original | 43   | Original | 68   | Original |
| 18   | Original | 44   | First    | * 69 | Original |
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| 22   | Original | 47.1 | Original | 73   | Original |
| 23   | Original | 48   | Original | 74   | Original |
| 24   | Original | 49   | Original | 75   | Original |
| 25   | Second   | * 50 | Original |      |          |

Issued: April 9, 2001

Effective Date: April 21, 2001

John Broten, Director - Regulatory  
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions  
1320 N. Court House Road, 9<sup>th</sup> Floor  
Arlington, Virginia 22201

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**NYNEX LONG DISTANCE COMPANY  
D/B/A VERIZON ENTERPRISE SOLUTIONS**

P.U.C.O. Tariff No. 1  
Fourth Revised Page 2.1  
Cancels Third Revised Page 2.1

**CHECK SHEET, (Cont'd.)**

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| 81   | First    |      |          |      |          |
| 82   | First    |      |          |      |          |
| 83   | Third    | *    |          |      |          |
| 84   | Second   |      |          |      |          |
| 85   | First    |      |          |      |          |
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Issued: April 9, 2001

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John Broten, Director - Regulatory  
NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions  
1320 N. Court House Road, 9<sup>th</sup> Floor  
Arlington, Virginia 22201

oho0102

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.5 Business Plan C**

Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

(D)  
(D)

**3.5.1 Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

| Access Type/Call Type | Initial<br>Increment | Additional<br>Increment |
|-----------------------|----------------------|-------------------------|
| Switched Access       | 18 seconds           | 6 seconds               |
| Dedicated Access      | 6 seconds            | 6 seconds               |
| Travel Card           | 18 seconds           | 6 seconds               |
| Operator Assisted     | 60 seconds           | 60 seconds              |

**3.5.2 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

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**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**

**3.6 Business Plan B, (cont'd)**

**3.6.3 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term. The early termination charge will apply when the Customer disconnects its entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location. The early termination charge will not apply when the Customer selects a higher Monthly Usage Guarantee level while continuing or extending the term plan. The early termination charge will not apply when the customer replaces the term commitment with a longer term.

The Customer may decrease the Monthly Usage Guarantee level, one level at a time, once in a billing cycle. The Customer will also have a 60 day grace period during which he or she will be allowed to terminate a minimum usage commitment, whether reverting to the month-to-month option or discontinuing the Company's service, without incurring a penalty.

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Directory Assistance**

Directory Assistance is available to the Customer using the Company's communications services. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below.

**4.1.1 Directory Assistance Rates**

|          |        |
|----------|--------|
| Per Call | \$0.95 |
|----------|--------|

**4.1.2 Directory Assistance Call Completion Rates**

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges such as charges to transport and terminate the call.

|                    |        |     |
|--------------------|--------|-----|
| Per Completed Call | \$0.50 | (I) |
|--------------------|--------|-----|

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**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**4.2 Travel Card Service**

**4.2.1 General**

Optional Travel Card Service is available to Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via Operator services. Travel Card Service is offered only to Customers with lines presubscribed to Company services. The applicable rates vary based on which Company service is selected by the Customer.

**4.2.2 Rates**

**A. Usage Charges**

|                | Per Minute |
|----------------|------------|
| Month to Month | \$0.3000   |
| 1 Year Term    | \$0.2850   |
| 2 Year Term    | \$0.2700   |
| 3 Year Term    | \$0.2550   |

**B. Per Call Charges** \$0.00

**4.2.3 Operator Assistance**

Service charges apply to each completed call, in addition to the usage charges specified above.

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When the caller requires operator assistance to complete the call, per call Service Charge rates as specified in Section 4.3.6 of this tariff will apply in addition to the rates listed above.

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**SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)**

**4.3 Operator Services, (cont'd.)**

**4.3.6 Per-Call Service Charges**

The following Per-Call Service Charges apply in addition to the charges specified in Sections: 4.2 Travel Card, 4.3 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

|  |            |     |
|--|------------|-----|
| Customer Dialed Calling Card Station   | \$0.00     | (T) |
| Operator Assisted Calling Card Station | \$2.50     |     |
| Operator Assisted Station to Station:  | \$2.50     |     |
| Billed Collect:                        | \$2.50     |     |
| Billed to Third Party                  | \$2.50 (I) |     |
| Operator Assisted Person to Person     | \$4.80     | (T) |

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**SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**

**[Reserved For Future Use]**

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**SECTION 4 -MISCELLANEOUS SERVICES, (Cont'd.)**

**4.6 Toll Free (e.g., 800-Type) Service Features**

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff.

**4.6.1 Toll Free Directory Assistance Listing**

|                                 |         |     |
|---------------------------------|---------|-----|
| Per Toll Free Number, per month | \$20.00 | (I) |
|---------------------------------|---------|-----|

**4.6.2 Enhanced Routing Plan Features**

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

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**SECTION 6 - PROMOTIONS, (Cont'd.)**

**6.6 [Reserved For Future Use]**

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**NYNEX Long Distance Company  
d/b/a  
Verizon Enterprise Solutions**

EXHIBIT C

CUSTOMER NOTICE

3/26/01

<Customer Name>

<Address Line 1>

<Address Line 2>

<City State Zip>

### **IMPORANT MESSAGE TO OUR LONG DISTANCE CUSTOMERS**

We value you as a customer, and we want to be forthright with any changes to our rates that could impact you. On April 21, 2001 some of our operator assisted call rates will change.

In the event that you need to make Operator Assisted calls, we are providing the following information:

|  | Old Rate | New Rate |
|--|----------|----------|
| Director Assistance Call Completion    | \$0.35   | \$0.50   |
| Toll Free Directory Assistance Listing | \$13.00  | \$20.00  |

We want you to know what you are paying when you use Verizon long distance service. If you have any questions or need additional information please feel free to contact us at 1-800-597-7844.

Sincerely,

Jill Wagner  
Vice President – Long Distance

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