



FILE

RECEIVED-DOCKETING DIV

2002 NOV 13 AM 10:14

PUCO

November 7, 2002

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 East Broad Street  
Columbus, OH 43215 - 3793

RE: PUCO Tariff No. 2 02-2820-CT-ZTA

Dear Sir or Madam:

Enclosed please find one original and ten (10) copies of revisions to PaeTec Communications, Inc.' (PaeTec") PUCO Tariff No. 2 with an issue date of November 14, 2002 and an effective date of November 14, 2002. Due to a merger of PUCO Tariff No. 1 into PUCO Tariff No. 2, the page numbers and certain other revisions on the following pages have changed:

|                      |                       |
|----------------------|-----------------------|
| First Revised Page 5 | First Revised Page 10 |
| First Revised Page 6 | First Revised Page 11 |
| First Revised Page 7 | First Revised Page 12 |
| First Revised Page 8 | First Revised Page 13 |
| First Revised Page 9 |                       |

New language has been added to Commercial and Residential Switched Inbound Service that affects the following pages:

First Revised Page 184  
First Revised Page 185

Rate reductions for Commercial and Residential Switched Service and also rate reductions for Commercial Dedicated Service. A new rate has been added to Commercial and Residential Switched Inbound Service, a 5.5 % increase in Commercial Dedicated Inbound rates, and Public Pay Telephone Surcharge has been reduced by 17%. Affected pages are as follows:

First Revised Page 186  
First Revised Page 187/190  
First Revised Page 34

Section 4.9 Presubscribed Interexchange Carrier Charge has been deleted. This affects pages:

First Revised Page 188  
First Revised Page 189

Please acknowledge receipt of this filing by returning a duplicate copy of this letter in the stamped envelope provided. If you have any questions please feel free to contact me at (585) 340-8259, or by email at Margaret.Blackman@Paetec.com.

Sincerely,

*Margaret Blackman*

Margaret Blackman  
Tariff & Regulatory Analyst  
Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician \_\_\_\_\_ Date Processed \_\_\_\_\_

*Where Communications has become an Art*

42  
One Pae Tec Plaza  
600 Willowbrook Office Park  
Fairport, New York 14450

Toll Free: 877.472.3832  
Fax: 585.340.2801  
eMail: info@paetec.com  
www.paetec.com

PUBLIC UTILITIES COMMISSION OF OHIO

PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER  
563 REGISTRATION FORM  
ISSUED: December 21, 1995

In the Matter of the Application of \_\_\_\_\_ )

) Case No. 02-2820-CT-270

Name of Registrant Pae Tec Communications Inc

Registrant's Address 600 Willowbrook Office Bldg, Fairport, NY 14450

Contact Person Maggie Blackman (Phone - 585-340-8259)

Date \_\_\_\_\_ TRF Docket No. 02-2820-CT-TRF

- I. Indicate the reason for submitting this form (check only one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):

- ☐ 1. (ABN) Withdrawal or Abandonment of all Services (14-day notice, 13 copies)
- ☐ 2. (ACE) New Operating Authority (30-day approval, 10 copies)
  - ☐ IXC ☐ AOS ☐ CAP ☐ Cellular ☐ Paging
  - ☐ Other \_\_\_\_\_
- ☐ 3. (AMT) Merger (14-day notice, 13 copies)
- ☐ 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
- ☐ 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
- ☐ 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
- ☐ 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
- ☐ 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
- ☐ 9. (ZAC) Contract (0-day notice, 10 copies)
- ☐ 10. (ZCN) Change of Name (0-day notice, 10 copies)
- ☐ 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
- ☒ 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
- ☐ 13. (UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 10 copies)
- ☐ 14. Other (explain) \_\_\_\_\_ (NOT automatic, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 15. Introduction or Extension of Promotional Offering
- ☐ 16. New Price List Rate for Existing Service.
- ☐ 17. Designation of Registrant's Process Agent(s)

- II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- ☐ A copy of registrant's proposed informational tariff. (2)
- ☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
- ☐ List of names, addresses, and phone numbers of officers and directors, or partners. (2-4)
- ☐ Brief description of service(s) proposed, as well as the targeted market(s). (2)
- ☒ Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6, 8,10,12-16)

- ☒ Copy of revised tariff sheets & price lists, marked as Exhibit B. (1,3-4,6,8,10,12-16)
- ☐ If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: \_\_\_\_\_ real time; or \_\_\_\_\_ annual. (12, 16)
- ☐ Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- ☐ Copy of annual notice which will be sent to customers is: \_\_\_\_\_ included with this filing; or will be filed with the Commission \_\_\_\_\_ (month) \_\_\_\_\_ (year). (16)
- ☒ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business \_\_\_\_\_, residence \_\_\_\_\_, or both ☒ as well as whether it is a switched ☒ or dedicated ☒ service. Include this information in either the cover letter or label as "Exhibit C". (3,6,8,12-15)
- ☐ Delineation of any deaveraged message toll service, if applicable. (6, 12-16)
- ☐ Statement explaining rationale for proposal. (1,3-5,10-11)
- ☐ List of Ohio counties specifically involved or affected (1-6,8,10,16)
- ☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- ☐ Justification for waiver of specific element(s) of 563. (6,8)
- ☐ Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- ☐ For radio common carriers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- ☐ Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all CTS providers:

- ☒ Sales tax
- ☒ Deposits

Service requirements for CTS providers of certain services (check all applicable):

- ☐ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☐ Emergency Services Calling Plan
- ☐ Alternative Operator Service (AOS) requirements
- ☐ Limitation of Liability
- ☐ Termination Liability Language

IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf of the registrant:

Judy Messenger - Senior Regulatory Analyst  
 JT Ambrosi - VP. Comm. + Govt. Relations  
 Maggie Bachman - Tariff + Regulatory Analyst

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

Margaret Blackman  
I, [Name/Title] Tariff & Regulatory Analyst verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995 and that all of the information submitted here, and all additional information submitted in connection with Case No. O2 - 2820-CT-ETA is true and correct to the best of my knowledge.

Margaret J. Blackman 11/7/02  
(Signature)\* (Date)

\* A verification is required for every filing. It may be signed by counsel or a process agent designated by the Registrant, except that initial certification cases (ACE) must be signed by an officer of the registering entity.

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

Sworn to before me 11/7/02

KAREN F. FERRINI  
Notary Public, State of New York  
No. 4765553  
Qualified in Monroe County  
Commission Expires Nov. 30, 2002

Karen F. Ferrini

# EXHIBIT

A

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

|    |          |    |          |    |          |     |          |
|----|----------|----|----------|----|----------|-----|----------|
| 1  | Original | 34 | Original | 67 | Original | 99  | Original |
| 2  | Original | 35 | Original | 68 | Original | 100 | Original |
| 3  | Original | 36 | Original | 69 | Original | 101 | Original |
| 4  | Original | 37 | Original | 70 | Original | 102 | Original |
| 5  | Original | 38 | Original | 71 | Original | 103 | Original |
| 6  | Original | 39 | Original | 72 | Original | 104 | Original |
| 7  | Original | 40 | Original | 73 | Original | 105 | Original |
| 8  | Original | 41 | Original | 74 | Original | 106 | Original |
| 9  | Original | 42 | Original | 75 | Original | 107 | Original |
| 10 | Original | 43 | Original | 76 | Original | 108 | Original |
| 11 | Original | 44 | Original | 77 | Original | 109 | Original |
| 12 | Original | 45 | Original | 78 | Original | 110 | Original |
| 13 | Original | 46 | Original | 79 | Original | 111 | Original |
| 14 | Original | 47 | Original | 80 | Original | 112 | Original |
| 15 | Original | 48 | Original | 81 | Original | 113 | Original |
| 16 | Original | 49 | Original | 82 | Original | 114 | Original |
| 17 | Original | 50 | Original | 83 | Original | 115 | Original |
| 18 | Original | 51 | Original | 84 | Original | 116 | Original |
| 19 | Original | 52 | Original | 85 | Original | 117 | Original |
| 20 | Original | 53 | Original | 86 | Original | 118 | Original |
| 21 | Original | 54 | Original | 87 | Original | 119 | Original |
| 22 | Original | 55 | Original | 88 | Original |     |          |
| 23 | Original | 56 | Original | 89 | Original |     |          |
| 24 | Original | 57 | Original | 90 | Original |     |          |
| 25 | Original | 58 | Original | 91 | Original |     |          |
| 26 | Original | 59 | Original | 92 | Original |     |          |
| 27 | Original | 60 | Original | 93 | Original |     |          |
| 28 | Original | 61 | Original | 93 | Original |     |          |
| 29 | Original | 62 | Original | 94 | Original |     |          |
| 30 | Original | 63 | Original | 95 | Original |     |          |
| 31 | Original | 64 | Original | 96 | Original |     |          |
| 32 | Original | 65 | Original | 97 | Original |     |          |
| 33 | Original | 66 | Original | 98 | Original |     |          |

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

CHECK SHEETS (Cont'd)

|     |          |     |          |     |          |
|-----|----------|-----|----------|-----|----------|
| 120 | Original | 152 | Original | 184 | Original |
| 121 | Original | 153 | Original | 185 | Original |
| 122 | Original | 154 | Original | 186 | Original |
| 123 | Original | 155 | Original | 187 | Original |
| 124 | Original | 156 | Original | 188 | Original |
| 125 | Original | 157 | Original | 189 | Original |
| 126 | Original | 158 | Original | 190 | Original |
| 127 | Original | 159 | Original | 191 | Original |
| 128 | Original | 160 | Original | 192 | Original |
| 129 | Original | 161 | Original | 193 | Original |
| 130 | Original | 162 | Original | 194 | Original |
| 131 | Original | 163 | Original | 195 | Original |
| 132 | Original | 164 | Original |     |          |
| 133 | Original | 165 | Original |     |          |
| 134 | Original | 166 | Original |     |          |
| 135 | Original | 167 | Original |     |          |
| 136 | Original | 168 | Original |     |          |
| 137 | Original | 169 | Original |     |          |
| 138 | Original | 170 | Original |     |          |
| 139 | Original | 171 | Original |     |          |
| 140 | Original | 172 | Original |     |          |
| 141 | Original | 173 | Original |     |          |
| 142 | Original | 174 | Original |     |          |
| 143 | Original | 175 | Original |     |          |
| 144 | Original | 176 | Original |     |          |
| 145 | Original | 177 | Original |     |          |
| 146 | Original | 178 | Original |     |          |
| 147 | Original | 179 | Original |     |          |
| 148 | Original | 180 | Original |     |          |
| 149 | Original | 181 | Original |     |          |
| 150 | Original | 182 | Original |     |          |
| 151 | Original | 183 | Original |     |          |

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS

|                                            | <u>Page</u> |
|--------------------------------------------|-------------|
| CHECK SHEET .....                          | 3           |
| TABLE OF CONTENTS .....                    | 5           |
| EXPLANATION OF SYMBOLS .....               | 13          |
| EXPLANATION OF TERMS .....                 | 14          |
|                                            |             |
| SECTION 1 - APPLICATION OF TARIFF          |             |
| 1.1 Application of Tariff .....            | 24          |
| 1.1.1 Service Territory .....              | 24          |
| 1.1.2 Availability .....                   | 24          |
|                                            |             |
| SECTION 2 - GENERAL RULES AND REGULATIONS  |             |
| 2.1 Use of Facilities and Services .....   | 26          |
| 2.1.1 Obligation of Company .....          | 26          |
| 2.1.2 Limitations on Liability .....       | 28          |
| 2.1.3 Use of Service .....                 | 34          |
| 2.1.4 Use and Ownership of Equipment ..... | 34          |
| 2.1.5 Directory Errors .....               | 34          |
| 2.1.6 Blocking of Service .....            | 36          |
| 2.2 Minimum Period of Service .....        | 37          |
| 2.3 Payment for Services Rendered .....    | 39          |
| 2.3.1 Responsibility for All Charges ..... | 39          |
| 2.3.2 Deposits .....                       | 39          |
| 2.3.3 Payment of Charges .....             | 41          |
| 2.3.4 Return Check Charge .....            | 42          |
| 2.3.5 Late Payment Charges .....           | 42          |
| 2.3.6 Customer Overpayments .....          | 43          |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont' d)

|                                                                      | <u>Page</u> |
|----------------------------------------------------------------------|-------------|
| 2.4 Installation Service .....                                       | 43          |
| 2.5 Access to Customer's Premises .....                              | 44          |
| 2.6 Telephone Surcharges/Taxes.....                                  | 44          |
| 2.6.1 General.....                                                   | 44          |
| 2.7 Reserved for Future Use.....                                     | 44          |
| 2.8 Suspension or Termination of Service.....                        | 45          |
| 2.8.1 Disconnection of Service.....                                  | 45          |
| 2.9 Additional Provisions Applicable To Business Customers .....     | 50          |
| 2.9.1 Application of Rates .....                                     | 50          |
| 2.9.2 Telephone Number Changes.....                                  | 51          |
| 2.9.3 Deposits.....                                                  | 51          |
| 2.9.4 Dishonored Checks.....                                         | 51          |
| 2.10 Additional Provisions Applicable to Residential Customers ..... | 52          |
| 2.10.1 Application of Rates .....                                    | 52          |
| 2.10.2 Telephone Number Changes.....                                 | 52          |
| 2.10.3 Deposits.....                                                 | 53          |
| 2.10.4 Installment Billing for Nonrecurring Charges.....             | 54          |
| 2.10.5 Adjusted Payment Schedule .....                               | 56          |
| 2.10.6 Suspension or Termination for Nonpayment .....                | 56          |
| 2.10.7 Deferred Payment Agreements.....                              | 57          |
| 2.10.8 Dishonored Checks.....                                        | 58          |
| 2.10.9 Suspension or Termination - Abandonment.....                  | 58          |
| 2.10.10 Backbilling for Residential Customers.....                   | 59          |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

TABLE OF CONTENTS (Cont' d)

|                                                         | <u>Page</u> |
|---------------------------------------------------------|-------------|
| 2.11 Allowances for Interruptions in Service.....       | 59          |
| 2.11.1 Credit for Interruptions .....                   | 60          |
| 2.11.2 Limitations on Credit Allowances .....           | 63          |
| 2.12 Automatic Number Identification .....              | 64          |
| 2.12.1 Regulations.....                                 | 64          |
| 2.12.2 Terms and Conditions.....                        | 65          |
| 2.13 Health Care Providers Support Program.....         | 66          |
| 2.14 Schools and Libraries Discount .....               | 70          |
| 2.14.1 General.....                                     | 70          |
| 2.14.2 Regulations.....                                 | 71          |
| 2.14.3 Discounted Rates for Schools and Libraries ..... | 73          |
| 2.15 IntraLATA Presubscription .....                    | 74          |
| <br>SECTION 3 - CONNECTION CHARGES                      |             |
| 3.1 Connection Charge .....                             | 78          |
| 3.1.1 General.....                                      | 78          |
| 3.1.2 Exceptions to the Charge.....                     | 79          |
| 3.1.3 Special Construction .....                        | 79          |
| 3.2 Reserved for Future Use.....                        | 81          |
| 3.3 Moves, Adds and Changes.....                        | 82          |
| 3.4 Record Order Charge .....                           | 83          |
| 3.5 Charges Associated with Premises Visit .....        | 83          |
| 3.5.1 Terms and Conditions.....                         | 83          |
| 3.5.2 Trouble Isolation Charge.....                     | 84          |
| 3.5.3 Inside Wire Maintenance and Installation.....     | 85          |

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont'd)

|                                                               | <u>Page</u> |
|---------------------------------------------------------------|-------------|
| 3.6 Primary Interexchange Carrier (PIC) Change Charge .....   | 85          |
| 3.7 Presubscribed Interexchange Carrier charge (APICC@) ..... | 86          |
| 3.7.1 Residential Customers .....                             | 86          |
| 3.7.2 Business Customers .....                                | 86          |
| 3.7.3 ISDN Lines .....                                        | 87          |
| 3.8 Public Pay Telephone Surcharge .....                      | 88          |
| <br>SECTION 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES      |             |
| 4.1 General .....                                             | 90          |
| 4.1.1 Description .....                                       | 90          |
| 4.1.2 Classes of Calls .....                                  | 90          |
| 4.2 Timing of Calls .....                                     | 91          |
| 4.3 Calling Area Legend and Charges .....                     | 92          |
| <br>SECTION 5 - SUPPLEMENTAL SERVICES                         |             |
| 5.1 Custom Calling Service .....                              | 95          |
| 5.1.1 General .....                                           | 95          |
| 5.1.2 Description of Features .....                           | 96          |
| 5.1.3 Rates and Charges .....                                 | 96          |
| 5.2 CLASS Services .....                                      | 97          |
| 5.2.1 General .....                                           | 97          |
| 5.2.2 Description of Features .....                           | 98          |
| 5.2.3 Rates and Charges .....                                 | 99          |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont' d)

|                                                                | <u>Page</u> |
|----------------------------------------------------------------|-------------|
| 5.3 Centrex Service .....                                      | 100         |
| 5.3.1 [Reserved for Future Use] .....                          | 100         |
| 5.3.2 Description of Features .....                            | 101         |
| 5.3.3 Rates and Charges .....                                  | 102         |
| 5.4 Service and Promotional Trials .....                       | 103         |
| 5.4.1 General .....                                            | 103         |
| 5.4.2 Regulations .....                                        | 103         |
| 5.5 Busy Verification and Interrupt Service .....              | 104         |
| 5.5.1 General .....                                            | 104         |
| 5.5.2 Rate Application .....                                   | 105         |
| 5.5.3 Busy Line Verification and Interrupt Service Rates ..... | 105         |
| 5.6 Trap Circuit Service .....                                 | 106         |
| 5.6.1 General .....                                            | 106         |
| 5.6.2 Regulations .....                                        | 106         |
| 5.6.3 Rates .....                                              | 107         |
| 5.7 Directory Assistance Service .....                         | 108         |
| 5.7.1 General .....                                            | 108         |
| 5.7.2 Regulations .....                                        | 108         |
| 5.7.3 Rates .....                                              | 108         |
| 5.8 Local Operator Service .....                               | 109         |
| 5.9 Stand Alone Voice Mail Service .....                       | 110         |
| 5.10 Blocking Service .....                                    | 111         |
| 5.10.1 General .....                                           | 111         |
| 5.10.2 Regulations .....                                       | 112         |
| 5.10.3 Rates and Charges .....                                 | 112         |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont'd)

|                                                       | <u>Page</u> |
|-------------------------------------------------------|-------------|
| 5.11 Customized Number Service .....                  | 113         |
| 5.11.1 [Reserved for Future Use].....                 | 114         |
| 5.11.2 [Reserved for Future Use].....                 | 115         |
| 5.12 Customer Requested Service Suspensions .....     | 116         |
| 5.13 Remote Call Forwarding Service .....             | 117         |
| <br>SECTION 6 - RESIDENTIAL NETWORK SWITCHED SERVICES |             |
| 6.1 General.....                                      | 119         |
| 6.2 Service Descriptions and Rates.....               | 120         |
| 6.2.1 Measured Rate Service.....                      | 120         |
| 6.2.2 Flat Rate Service.....                          | 124         |
| 6.2.3 [Reserved for Future Use].....                  | 123         |
| <br>SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES    |             |
| 7.1 General.....                                      | 127         |
| 7.2 Service Descriptions .....                        | 128         |
| 7.2.1 Basic Business Line Service.....                | 129         |
| 7.2.2 Public Access Lines .....                       | 132         |
| 7.2.3 PBX Trunk Service .....                         | 133         |
| 7.2.4 PBX TruRates.....                               | 137         |
| 7.2.5 Term Liability/Termination Charges.....         | 138         |
| <br>SECTION 8 - SPECIAL SERVICES AND PROGRAMS         |             |
| 8.1 Lifeline Telephone Service.....                   | 140         |
| 8.1.1 Basic Lifeline Service .....                    | 140         |
| 8.1.2 Eligibility.....                                | 140         |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont'd)

|                                                                          | <u>Page</u> |
|--------------------------------------------------------------------------|-------------|
| 8.1.3 Charges .....                                                      | 141         |
| 8.2 Link Up America .....                                                | 142         |
| 8.3 Special Equipment For The Hearing or Speech Impaired Customer .....  | 142         |
| 8.4 Discounted Service for the Hearing or Speech Impaired Customer ..... | 143         |
| 8.4.1 General .....                                                      | 143         |
| 8.4.2 Certification .....                                                | 143         |
| 8.4.3 Qualification .....                                                | 144         |
| 8.5 Universal Emergency Telephone Number Service .....                   | 144         |
| 8.5.1 General .....                                                      | 144         |
| 8.5.2 Regulations .....                                                  | 145         |
| 8.5.3 Conditions of Furnishing Service .....                             | 146         |
| 8.6 Enhanced Universal Emergency Telephone Number Service .....          | 147         |
| 8.6.1 General .....                                                      | 147         |
| 8.6.2 Regulations .....                                                  | 147         |
| 8.6.3 Conditions of Furnishing Service .....                             | 149         |
| <br>SECTION 9 - SPECIAL ARRANGEMENTS                                     |             |
| 9.1 Special Construction .....                                           | 151         |
| 9.1.1 Basis for Charges .....                                            | 151         |
| 9.1.2 Basis for Cost Computation .....                                   | 151         |
| 9.1.3 Termination Liability .....                                        | 152         |
| 9.2 Non-Routine Installation and/or Maintenance .....                    | 153         |
| 9.3 Individual Case Basis (ICB) Arrangements .....                       | 154         |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont'd)

|                                                      | <u>Page</u> |
|------------------------------------------------------|-------------|
| SECTION 10 - DIRECTORY                               |             |
| 10.1 Alphabetical Directory .....                    | 156         |
| 10.1.1 Directory Listings .....                      | 156         |
| 10.2 [Reserved For Future Use] .....                 | 160         |
| 10.3 Directory Information Requests .....            | 161         |
| 10.4 Liability of the Company for Errors .....       | 161         |
| 10.4.1 General .....                                 | 161         |
| 10.4.2 Allowance for Errors .....                    | 161         |
| SECTION 11 - [RESERVED FOR FUTURE USE] .....         | 164         |
| Title Sheet .....                                    | 165         |
| SECTION 12 - TECHNICAL TERMS AND ABBREVIATIONS ..... | 166         |
| SECTION 13 - RULES AND REGULATIONS .....             | 168         |
| 13.1 Application of Tariff .....                     | 168         |
| 13.2 Use of Services .....                           | 169         |
| 13.3 Liability of Carrier .....                      | 170         |
| 13.4 Responsibilities of the Subscriber .....        | 176         |
| 13.5 Cancellation of Interruption of Services .....  | 179         |
| 13.6 Discontinuance of Service for Cause .....       | 181         |
| 13.7 Billing Arrangements .....                      | 182         |
| 13.8 Minimum Use of Contracts .....                  | 182         |
| 13.9 Validation of Credit .....                      | 183         |
| 13.10 Contest Charges .....                          | 183         |
| 13.11 Billing Entity Conditions .....                | 184         |
| 13.12 Deposits .....                                 | 184         |
| 13.13 Telephone Surcharges/Taxes/Contributions ..... | 184         |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

TABLE OF CONTENTS (Cont'd)

|                                                                | <u>Page</u> |
|----------------------------------------------------------------|-------------|
| 13.14 Minimum Call Completion Rate .....                       | 185         |
| 13.15 Promotions .....                                         | 185         |
| 13.16 Individual Case Basis (ICB) Arrangements .....           | 185         |
| SECTION 14 - DESCRIPTION .....                                 | 192         |
| 14.1 General.....                                              | 186         |
| 14.2 Charges Based on Duration of Use .....                    |             |
| 14.3 Product Descriptions.....                                 | 188         |
| SECTION 15 - RATE SCHEDULE .....                               | 197         |
| 15.1 Commercial Switched Outbound (A1+@) .....                 | 191         |
| 15.2 Commercial Switched Inbound .....                         | 191         |
| 15.3 Commercial Dedicated Outbound.....                        | 191         |
| 15.4 Commercial Dedicated 800/888/877 Inbound .....            | 191         |
| 15.5 Residential Switched Outbound (A1+@).....                 | 192         |
| 15.6 Residential Switched 800/888/877 Inbound .....            | 192         |
| 15.7 800/888/877 Travel Card Service .....                     | 192         |
| 15.8 Directory Assistance .....                                | 192         |
| 15.9 Presubscribed Interexchange Carrier Change (APICC@) ..... | 193         |
| 15.10 Public Pay Telephone Surcharge .....                     | 194         |

---

Issued:

Effective:

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

---

SECTION 14 - DESCRIPTION OF SERVICES (Cont'd)

14.2 Charges Based on Duration of Use (Cont'd)

14.2.6 Rates are not distance sensitive. As such, unless otherwise indicated, mileage bands are not applicable to the services offered.

14.2.7 Unless otherwise indicated, rates do not vary depending upon day or the time of day (Day, Evening, and Night/Weekend).

14.2.8 Each call is rated and billed in whole cents according to the following conventions:

Commercial: For services offered by the Carrier any call with a fraction of a cent less than \$0.005 will be rounded down to the nearest whole cent. Any rate call with a fraction of a cent \$0.005 or greater will be rounded up to the nearest whole cent.

Residential: Calls made using any service offered to residential Subscribers are rounded up to the nearest cent at the termination of a call.

Exceptions: Special rounding arrangements may be made through contractual arrangements.

14.3 Product Descriptions

14.3.1 Commercial Switched Outbound (1+)

*Switched outbound permits commercial subscribers*

This service is designed for commercial subscribers who can access this service by utilizing "1+" dialing, or "10XXX" dialing followed by "1+10 digits" for intrerLATA calls, or dials "10XXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

---

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_.

---

SECTION 14 – DESCRIPTION OF SERVICES (Cont'd)

14.3 Product Description (cont'd)

14.3.2 Commercial Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminated to Subscriber via switched access lines.

14.3.3 Commercial Dedicated Outbound

This service is designed for businesses and institutions that want to provide long distance service to their employees or occupants. This service requires dedicated access and may require the use of access codes.

14.3.4 Commercial Dedicated 800/888/877 Inbound

Dedicated 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines.

14.3.5 Residential Switched Outbound (1+)

This service is designed for residential Customers who can access this service by utilizing "1+" dialing, or "10XXX" dialing followed by "1+10 digits" for interLATA calls, or dials "10XXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

---

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_.

---

SECTION 15 - RATE SCHEDULE

Unless otherwise specified, the following rates are per minute of use as times by Carrier in second.

15.1 Commercial Switched Outbound (1+)

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.104

15.2 Commercial Switched Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.104

15.3 Commercial Dedicated Outbound

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.061

15.4 Commercial Dedicated 800/888/877 Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.052

---

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_.:

---

SECTION 15 – RATE SCHEDULE (Cont'd)

15.5 Residential Switched Outbound ("1+")

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.122

15.6 Residential Switched 800/888/877 Inbound

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.132

15.7 800/888/877 Travel Card Service

Commercial Billing

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.20

Residential Billing

Billing Minimum: One Minute

Billing Increments: One Minute

Rate: \$0.20

15.8 Directory Assistance

Rate: \$0.75 per request.

---

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_:

---

SECTION 15 – RATE SCHEDULE (Cont'd)15.9 Presubscribed Interexchange Carrier Charge ("PICC")

Presubscribed Interexchange Carrier Charges are neither contributory to nor eligible to receive discounts nor are they eligible to contribute to meeting minimum monthly usage requirements. This charge applies on a monthly basis to all Customer monthly bills. The application of this charge is subject to billing availability. Only one PICC will be applied per line.

## 15.9.1 Residential Customers

- A. Non-Primary Lines – A PICC of \$1.50 applies to each non-primary residential line presubscribed to The Company as the primary interexchange carrier where The Company can determine that the Customer has more than one line.
- B. Primary – A PICC of \$0.53 applies to each primary residential line presubscribed to the Company as the primary interexchange carrier.

## 15.9.2 Business Customers

- A. Single Line – A PICC of \$0.53 applies to each line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer has only one line.
- B. Centrex Lines – A PICC of \$0.31 applies to each Centrex line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer accesses the Company via a Local Exchange Carrier – provided Centrex Line.
- C. All Other Lines – A PICC of \$2.75 applies to each line presubscribed to the Company as the primary interexchange carrier for all other Customers of the Company's business services.

---

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_.:

SECTION 15 – RATES SCHEDULE (Cont'd)

15.9.3 ISDN Lines

- A. BRI-ISDN Lines – A PICC of \$1.50 applies to each line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer accesses the Company via a local exchange carrier – provided Basic Rate Interface Integrated Services Digital Network line.
- B. PRI-ISDN Lines – A PICC of \$13.75 applies to each line presubscribed to the Company as the primary interexchange carrier where the Company can determine that the Customer accesses the Company via a Local Exchange Carrier-provided Primary Rate Interface Integrated Services Digital Network line.

15.10 Public Pay Telephone Surcharge

In order to recover the Company's expended to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e. using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_.

---

SECTION 15 – RATE SCHEDULE (Cont'd)

15.10 Public Pay Telephone Surcharge (Cont'd)

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call

Per Call Charge:                      \$0.35

---

Issued: October 5, 1998

Effective: November 4, 1998

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. \_\_\_\_-CT-\_\_\_\_.:

# EXHIBIT

B

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

|    |                   |    |          |    |          |     |          |
|----|-------------------|----|----------|----|----------|-----|----------|
| 1  | Original          | 34 | Original | 67 | Original | 99  | Original |
| 2  | Original          | 35 | Original | 68 | Original | 100 | Original |
| 3  | 1 <sup>st</sup> * | 36 | Original | 69 | Original | 101 | Original |
| 4  | 1 <sup>st</sup> * | 37 | Original | 70 | Original | 102 | Original |
| 5  | 1 <sup>st</sup> * | 38 | Original | 71 | Original | 103 | Original |
| 6  | 1 <sup>st</sup> * | 39 | Original | 72 | Original | 104 | Original |
| 7  | 1 <sup>st</sup> * | 40 | Original | 73 | Original | 105 | Original |
| 8  | 1 <sup>st</sup> * | 41 | Original | 74 | Original | 106 | Original |
| 9  | 1 <sup>st</sup> * | 42 | Original | 75 | Original | 107 | Original |
| 10 | 1 <sup>st</sup> * | 43 | Original | 76 | Original | 108 | Original |
| 11 | 1 <sup>st</sup> * | 44 | Original | 77 | Original | 109 | Original |
| 12 | 1 <sup>st</sup> * | 45 | Original | 78 | Original | 110 | Original |
| 13 | 1 <sup>st</sup> * | 46 | Original | 79 | Original | 111 | Original |
| 14 | Original          | 47 | Original | 80 | Original | 112 | Original |
| 15 | Original          | 48 | Original | 81 | Original | 113 | Original |
| 16 | Original          | 49 | Original | 82 | Original | 114 | Original |
| 17 | Original          | 50 | Original | 83 | Original | 115 | Original |
| 18 | Original          | 51 | Original | 84 | Original | 116 | Original |
| 19 | Original          | 52 | Original | 85 | Original | 117 | Original |
| 20 | Original          | 53 | Original | 86 | Original | 118 | Original |
| 21 | Original          | 54 | Original | 87 | Original | 119 | Original |
| 22 | Original          | 55 | Original | 88 | Original |     |          |
| 23 | Original          | 56 | Original | 89 | Original |     |          |
| 24 | Original          | 57 | Original | 90 | Original |     |          |
| 25 | Original          | 58 | Original | 91 | Original |     |          |
| 26 | Original          | 59 | Original | 92 | Original |     |          |
| 27 | Original          | 60 | Original | 93 | Original |     |          |
| 28 | Original          | 61 | Original | 93 | Original |     |          |
| 29 | Original          | 62 | Original | 94 | Original |     |          |
| 30 | Original          | 63 | Original | 95 | Original |     |          |
| 31 | Original          | 64 | Original | 96 | Original |     |          |
| 32 | Original          | 65 | Original | 97 | Original |     |          |
| 33 | Original          | 66 | Original | 98 | Original |     |          |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

CHECK SHEETS (Cont' d)

|     |          |     |                   |     |                   |
|-----|----------|-----|-------------------|-----|-------------------|
| 120 | Original | 152 | Original          | 184 | 1 <sup>st</sup> * |
| 121 | Original | 153 | Original          | 185 | Original          |
| 122 | Original | 154 | Original          | 186 | 1 <sup>st</sup> * |
| 123 | Original | 155 | Original          | 187 | 1 <sup>st</sup> * |
| 124 | Original | 156 | Original          | 188 | 1 <sup>st</sup> * |
| 125 | Original | 157 | Original          | 189 | 1 <sup>st</sup> * |
| 126 | Original | 158 | Original          | 190 | 1 <sup>st</sup> * |
| 127 | Original | 159 | Original          |     |                   |
| 128 | Original | 160 | Original          |     |                   |
| 129 | Original | 161 | Original          |     |                   |
| 130 | Original | 162 | Original          |     |                   |
| 131 | Original | 163 | Original          |     |                   |
| 132 | Original | 164 | Original          |     |                   |
| 133 | Original | 165 | Original          |     |                   |
| 134 | Original | 166 | Original          |     |                   |
| 135 | Original | 167 | Original          |     |                   |
| 136 | Original | 168 | Original          |     |                   |
| 137 | Original | 169 | Original          |     |                   |
| 138 | Original | 170 | Original          |     |                   |
| 139 | Original | 171 | Original          |     |                   |
| 140 | Original | 172 | Original          |     |                   |
| 141 | Original | 173 | Original          |     |                   |
| 142 | Original | 174 | Original          |     |                   |
| 143 | Original | 175 | Original          |     |                   |
| 144 | Original | 176 | Original          |     |                   |
| 145 | Original | 177 | Original          |     |                   |
| 146 | Original | 178 | Original          |     |                   |
| 147 | Original | 179 | Original          |     |                   |
| 148 | Original | 180 | Original          |     |                   |
| 149 | Original | 181 | Original          |     |                   |
| 150 | Original | 182 | Original          |     |                   |
| 151 | Original | 183 | 1 <sup>st</sup> * |     |                   |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS

|                                            | <u>Page</u> |     |
|--------------------------------------------|-------------|-----|
| CHECK SHEET .....                          | 3           |     |
| TABLE OF CONTENTS .....                    | 5           |     |
| EXPLANATION OF SYMBOLS .....               | 14          | (T) |
| EXPLANATION OF TERMS .....                 | 15          |     |
|                                            |             |     |
| SECTION 1 - APPLICATION OF TARIFF          |             |     |
| 1.1 Application of Tariff .....            | 24          |     |
| 1.1.1 Service Territory .....              | 24          |     |
| 1.1.2 Availability .....                   | 24          |     |
|                                            |             |     |
| SECTION 2 - GENERAL RULES AND REGULATIONS  |             |     |
| 2.1 Use of Facilities and Services .....   | 25          |     |
| 2.1.1 Obligation of Company .....          | 25          |     |
| 2.1.2 Limitations on Liability .....       | 27          |     |
| 2.1.3 Use of Service .....                 | 33          |     |
| 2.1.4 Use and Ownership of Equipment ..... | 33          |     |
| 2.1.5 Directory Errors .....               | 33          |     |
| 2.1.6 Blocking of Service .....            | 35          |     |
| 2.2 Minimum Period of Service .....        | 36          |     |
| 2.3 Payment for Services Rendered .....    | 38          |     |
| 2.3.1 Responsibility for All Charges ..... | 38          |     |
| 2.3.2 Deposits .....                       | 38          |     |
| 2.3.3 Payment of Charges .....             | 40          |     |
| 2.3.4 Return Check Charge .....            | 41          |     |
| 2.3.5 Late Payment Charges .....           | 41          |     |
| 2.3.6 Customer Overpayments .....          | 42          | (T) |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
 One PaeTec Plaza, 600 Willowbrook Office Park  
 Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
 dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                                      | <u>Page</u> |     |
|----------------------------------------------------------------------|-------------|-----|
| 2.4 Installation Service .....                                       | 42          | (T) |
| 2.5 Access to Customer's Premises .....                              | 43          |     |
| 2.6 Telephone Surcharges/Taxes.....                                  | 43          |     |
| 2.6.1 General.....                                                   | 43          |     |
| 2.7 Reserved for Future Use.....                                     | 43          |     |
| 2.8 Suspension or Termination of Service.....                        | 44          |     |
| 2.8.1 Disconnection of Service.....                                  | 44          |     |
| 2.9 Additional Provisions Applicable To Business Customers .....     | 49          |     |
| 2.9.1 Application of Rates .....                                     | 49          |     |
| 2.9.2 Telephone Number Changes.....                                  | 50          |     |
| 2.9.3 Deposits.....                                                  | 50          |     |
| 2.9.4 Dishonored Checks.....                                         | 50          |     |
| 2.10 Additional Provisions Applicable to Residential Customers ..... | 51          |     |
| 2.10.1 Application of Rates .....                                    | 51          |     |
| 2.10.2 Telephone Number Changes.....                                 | 51          |     |
| 2.10.3 Deposits.....                                                 | 52          |     |
| 2.10.4 Installment Billing for Nonrecurring Charges .....            | 53          |     |
| 2.10.5 Adjusted Payment Schedule .....                               | 55          |     |
| 2.10.6 Suspension or Termination for Nonpayment .....                | 55          |     |
| 2.10.7 Deferred Payment Agreements.....                              | 56          |     |
| 2.10.8 Dishonored Checks.....                                        | 57          |     |
| 2.10.9 Suspension or Termination - Abandonment .....                 | 57          |     |
| 2.10.10 Backbilling for Residential Customers.....                   | 58          | (T) |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
 One PaeTec Plaza, 600 Willowbrook Office Park  
 Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
 dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                         | <u>Page</u> |
|---------------------------------------------------------|-------------|
| 2.11 Allowances for Interruptions in Service.....       | 58          |
| 2.11.1 Credit for Interruptions .....                   | 59          |
| 2.11.2 Limitations on Credit Allowances .....           | 62          |
| 2.12 Automatic Number Identification.....               | 63          |
| 2.12.1 Regulations.....                                 | 63          |
| 2.12.2 Terms and Conditions .....                       | 64          |
| 2.13 Health Care Providers Support Program.....         | 65          |
| 2.14 Schools and Libraries Discount .....               | 69          |
| 2.14.1 General.....                                     | 69          |
| 2.14.2 Regulations.....                                 | 70          |
| 2.14.3 Discounted Rates for Schools and Libraries ..... | 72          |
| 2.15 IntraLATA Presubscription .....                    | 73          |
| <br>SECTION 3 - CONNECTION CHARGES                      |             |
| 3.1 Connection Charge .....                             | 76          |
| 3.1.1 General.....                                      | 76          |
| 3.1.2 Exceptions to the Charge.....                     | 77          |
| 3.1.3 Special Construction .....                        | 77          |
| 3.2 Reserved for Future Use.....                        | 79          |
| 3.3 Moves, Adds and Changes.....                        | 80          |
| 3.4 Record Order Charge .....                           | 81          |
| 3.5 Charges Associated with Premises Visit .....        | 81          |
| 3.5.1 Terms and Conditions .....                        | 81          |
| 3.5.2 Trouble Isolation Charge.....                     | 82          |
| 3.5.3 Inside Wire Maintenance and Installation.....     | 83          |

(T)

(T)

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                      | <u>Page</u>                                             |    |
|------------------------------------------------------|---------------------------------------------------------|----|
| 3.6                                                  | Primary Interexchange Carrier (PIC) Change Charge ..... | 83 |
| 3.7                                                  | RESERVED FOR FUTURE USE.....                            | 84 |
| 3.8                                                  | Public Pay Telephone Surcharge .....                    | 86 |
| SECTION 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES |                                                         |    |
| 4.1                                                  | General.....                                            | 87 |
| 4.1.1                                                | Description.....                                        | 87 |
| 4.1.2                                                | Classes of Calls.....                                   | 87 |
| 4.2                                                  | Timing of Calls .....                                   | 88 |
| 4.3                                                  | Calling Area Legend and Charges.....                    | 89 |
| SECTION 5 - SUPPLEMENTAL SERVICES                    |                                                         |    |
| 5.1.                                                 | Custom Calling Service.....                             | 90 |
| 5.1.1                                                | General.....                                            | 90 |
| 5.1.2                                                | Description of Features .....                           | 91 |
| 5.1.3                                                | Rates and Charges .....                                 | 91 |
| 5.2                                                  | CLASS Services.....                                     | 92 |
| 5.2.1                                                | General.....                                            | 92 |
| 5.2.2                                                | Description of Features .....                           | 93 |
| 5.2.3                                                | Rates and Charges .....                                 | 94 |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                                | <u>Page</u> |
|----------------------------------------------------------------|-------------|
| 5.3 Centrex Service .....                                      | 95          |
| 5.3.1 [Reserved for Future Use] .....                          | 95          |
| 5.3.2 Description of Features .....                            | 96          |
| 5.3.3 Rates and Charges .....                                  | 97          |
| 5.4 Service and Promotional Trials .....                       | 98          |
| 5.4.1 General .....                                            | 98          |
| 5.4.2 Regulations .....                                        | 98          |
| 5.5 Busy Verification and Interrupt Service .....              | 99          |
| 5.5.1 General .....                                            | 99          |
| 5.5.2 Rate Application .....                                   | 99          |
| 5.5.3 Busy Line Verification and Interrupt Service Rates ..... | 100         |
| 5.6 Trap Circuit Service .....                                 | 101         |
| 5.6.1 General .....                                            | 101         |
| 5.6.2 Regulations .....                                        | 101         |
| 5.6.3 Rates .....                                              | 102         |
| 5.7 Directory Assistance Service .....                         | 103         |
| 5.7.1 General .....                                            | 103         |
| 5.7.2 Regulations .....                                        | 103         |
| 5.7.3 Rates .....                                              | 103         |
| 5.8 Local Operator Service .....                               | 104         |
| 5.9 Stand Alone Voice Mail Service .....                       | 105         |
| 5.10 Blocking Service .....                                    | 106         |
| 5.10.1 General .....                                           | 106         |
| 5.10.2 Regulations .....                                       | 107         |
| 5.10.3 Rates and Charges .....                                 | 107         |

(T)

(T)

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                       | <u>Page</u> |     |
|-------------------------------------------------------|-------------|-----|
| 5.11 Customized Number Service .....                  | 109         | (T) |
| 5.11.1 [Reserved for Future Use] .....                | 109         |     |
| 5.11.2 [Reserved for Future Use] .....                | 110         |     |
| 5.12 Customer Requested Service Suspensions .....     | 111         |     |
| 5.13 Remote Call Forwarding Service .....             | 112         |     |
| <br>SECTION 6 - RESIDENTIAL NETWORK SWITCHED SERVICES |             |     |
| 6.1 General .....                                     | 113         |     |
| 6.2 Service Descriptions and Rates .....              | 114         |     |
| 6.2.1 Measured Rate Service .....                     | 114         |     |
| 6.2.2 Flat Rate Service .....                         | 118         |     |
| <br>SECTION 7 - BUSINESS NETWORK SWITCHED SERVICES    |             |     |
| 7.1 General .....                                     | 120         |     |
| 7.2 Service Descriptions .....                        | 121         |     |
| 7.2.1 Basic Business Line Service .....               | 122         |     |
| 7.2.2 Public Access Lines .....                       | 125         |     |
| 7.2.3 PBX Trunk Service .....                         | 126         |     |
| 7.2.4 PBX TruRates .....                              | 130         |     |
| 7.2.5 Term Liability/Termination Charges .....        | 131         |     |
| <br>SECTION 8 - SPECIAL SERVICES AND PROGRAMS         |             |     |
| 8.1 Lifeline Telephone Service .....                  | 133         |     |
| 8.1.1 Basic Lifeline Service .....                    | 133         |     |
| 8.1.2 Eligibility .....                               | 133         |     |
| 8.1.3 Charges .....                                   | 134         | (M) |
|                                                       |             | (T) |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                                          | <u>Page</u> |     |
|--------------------------------------------------------------------------|-------------|-----|
| 8.2 Link Up America .....                                                | 135         | (T) |
| 8.3 Special Equipment For The Hearing or Speech Impaired Customer .....  | 135         |     |
| 8.4 Discounted Service for the Hearing or Speech Impaired Customer ..... | 136         |     |
| 8.4.1 General .....                                                      | 136         |     |
| 8.4.2 Certification .....                                                | 136         |     |
| 8.4.3 Qualification .....                                                | 137         |     |
| 8.5 Universal Emergency Telephone Number Service .....                   | 137         |     |
| 8.5.1 General .....                                                      | 137         |     |
| 8.5.2 Regulations .....                                                  | 138         |     |
| 8.5.3 Conditions of Furnishing Service .....                             | 139         |     |
| 8.6 Enhanced Universal Emergency Telephone Number Service .....          | 140         |     |
| 8.6.1 General .....                                                      | 140         |     |
| 8.6.2 Regulations .....                                                  | 140         |     |
| 8.6.3 Conditions of Furnishing Service .....                             | 142         |     |
| <br><b>SECTION 9 - SPECIAL ARRANGEMENTS</b>                              |             |     |
| 9.1 Special Construction .....                                           | 143         |     |
| 9.1.1 Basis for Charges .....                                            | 143         |     |
| 9.1.2 Basis for Cost Computation .....                                   | 143         |     |
| 9.1.3 Termination Liability .....                                        | 144         |     |
| 9.2 Non-Routine Installation and/or Maintenance .....                    | 145         |     |
| 9.3 Individual Case Basis (ICB) Arrangements .....                       | 146         | (T) |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                      | <u>Page</u>                                   |     |
|------------------------------------------------------|-----------------------------------------------|-----|
| SECTION 10 - DIRECTORY                               |                                               |     |
| 10.1                                                 | Alphabetical Directory .....                  | 147 |
| 10.1.1                                               | Directory Listings .....                      | 147 |
| 10.2                                                 | [Reserved For Future Use] .....               | 151 |
| 10.3                                                 | Directory Information Requests .....          | 152 |
| 10.4                                                 | Liability of the Company for Errors.....      | 152 |
| 10.4.1                                               | General.....                                  | 152 |
| 10.4.2                                               | Allowance for Errors.....                     | 152 |
| SECTION 11 Service Areas .....                       |                                               |     |
| 11.1                                                 | Connection Charge.....                        | 154 |
| 11.2                                                 | IntraLATA Toll Usage and Mileage Charge ..... | 154 |
| 11.3                                                 | Local Calling Service .....                   | 155 |
| 11.4                                                 | Supplemental Service.....                     | 156 |
| 11.5                                                 | Measured Rate Analog PBX Trunks .....         | 158 |
| 11.6                                                 | PRI-T-1/ Digital T1.....                      | 159 |
| 11.7                                                 | Foreign Exchange Service .....                | 159 |
| 11.8                                                 | Directory Listing.....                        | 159 |
| 11.9                                                 | Service Call.....                             | 159 |
| 11.10                                                | Busy Line Verification .....                  | 160 |
| 11.11                                                | Directory Assistance Service.....             | 160 |
| 11.12                                                | Local Operator Service.....                   | 160 |
| Title Sheet.....                                     |                                               |     |
|                                                      |                                               | 165 |
| SECTION 12 - TECHNICAL TERMS AND ABBREVIATIONS ..... |                                               |     |
|                                                      |                                               | 166 |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
 One PaeTec Plaza, 600 Willowbrook Office Park  
 Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
 dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

TABLE OF CONTENTS (Cont'd)

|                                                      |     |         |
|------------------------------------------------------|-----|---------|
| SECTION 13 - RULES AND REGULATIONS.....              | 164 | (T) (M) |
| 13.1 Application of Tariff .....                     | 164 |         |
| 13.2 Use of Services .....                           | 165 |         |
| 13.3 Liability of Carrier .....                      | 166 |         |
| 13.4 Responsibilities of the Subscriber.....         | 172 |         |
| 13.5 Cancellation of Interruption of Services .....  | 175 |         |
| 13.6 Discontinuance of Service for Cause .....       | 177 |         |
| 13.7 Billing Arrangements .....                      | 178 |         |
| 13.8 Minimum Use of Contracts.....                   | 178 |         |
| 13.9 Validation of Credit.....                       | 179 |         |
| 13.10 Contest Charges .....                          | 179 |         |
| 13.11 Billing Entity Conditions.....                 | 180 |         |
| 13.12 Deposits .....                                 | 180 |         |
| 13.13 Telephone Surcharges/Taxes/Contributions ..... | 180 |         |
| 13.14 Minimum Call Completion Rate .....             | 181 |         |
| 13.15 Promotions .....                               | 181 |         |
| 13.16 Individual Case Basis (ICB) Arrangements ..... | 181 | (M)     |
| SECTION 14 - DESCRIPTION .....                       | 182 |         |
| 14.1 General.....                                    | 182 |         |
| 14.2 Charges Based on Duration of Use.....           | 182 |         |
| 14.3 Product Descriptions.....                       | 183 |         |
| SECTION 15 - RATE SCHEDULE .....                     | 186 |         |
| 15.1 Commercial Switched Outbound ("1+") .....       | 186 |         |
| 15.2 Commercial Switched Inbound .....               | 186 |         |
| 15.3 Commercial Dedicated Outbound.....              | 186 |         |
| 15.4 Commercial Dedicated 800/888/877 Inbound .....  | 186 |         |
| 15.5 Residential Switched Outbound ("1+").....       | 187 |         |
| 15.6 Residential Switched 800/888/877 Inbound .....  | 187 |         |
| 15.7 800/888/877 Travel Card Service .....           | 187 |         |
| 15.8 Directory Assistance .....                      | 187 |         |
| 15.9 Reserves for future use.....                    | 188 |         |
| 15.10 Public Pay Telephone Surcharge .....           | 189 | (T)     |

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 02-2820-TP-ZTA

SECTION 14 - DESCRIPTION OF SERVICES (Cont'd)

14.2 Charges Based on Duration of Use (Cont'd)

14.2.6 Rates are not distance sensitive. As such, unless otherwise indicated, mileage bands are not applicable to the services offered.

14.2.7 Unless otherwise indicated, rates do not vary depending upon day or the time of day (Day, Evening, and Night/Weekend).

14.2.8 Each call is rated and billed in whole cents according to the following conventions:

Commercial: For services offered by the Carrier any call with a fraction of a cent less than \$0.005 will be rounded down to the nearest whole cent. Any rate call with a fraction of a cent \$0.005 or greater will be rounded up to the nearest whole cent.

Residential: Calls made using any service offered to residential Subscribers are rounded up to the nearest cent at the termination of a call.

Exceptions: Special rounding arrangements may be made through contractual arrangements.

14.3 Product Descriptions

14.3.1 Commercial Switched Outbound (1+)

Switched outbound permits commercial subscribers

This service is designed for commercial subscribers who can access this service by utilizing "1+" dialing, or "10XXX" dialing followed by "1+10 digits" for intralATA calls, or dials "10XXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA:

SECTION 14 – DESCRIPTION OF SERVICES (Cont'd)

14.3 Product Description (cont'd)

14.3.2 Commercial Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminated to Subscriber via switched access lines. *Subscribers may be billed a monthly recurring charge.*

(N)

14.3.3 Commercial Dedicated Outbound

This service is designed for businesses and institutions that want to provide long distance service to their employees or occupants. This service requires dedicated access and may require the use of access codes.

14.3.4 Commercial Dedicated 800/888/877 Inbound

Dedicated 800/888/877 provides an inbound toll-free calling service to commercial subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines.

14.3.5 Residential Switched Outbound (1+)

This service is designed for residential Customers who can access this service by utilizing "1+" dialing, or "10XXX" dialing followed by "1+10 digits" for interLATA calls, or dials "10XXX" followed by "1+7 digits" or "1+10 digits" for intraLATA calls.

14.3.6 Residential Switched 800/888/877 Inbound

Switched 800/888/877 provides an inbound toll-free calling service to residential Subscribers. Subscriber is billed for each toll-free call, rather than the call originator. Calls terminate to Subscriber via dedicated access lines. Subscribers may be billed a monthly recurring charge

(N)

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA:

SECTION 15 – RATE SCHEDULE

Unless otherwise specified, the following rates are per minute of use as times by Carrier in second.

15.1 Commercial Switched Outbound (1+)

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.059

(R)

15.2 Commercial Switched Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.104

(R)

MRC: \$4.95

(N)

15.3 Commercial Dedicated Outbound

Billing Minimum: Six Seconds

Billing Increments: Six Seconds

Rate: \$0.061

(R)

15.4 Commercial Dedicated 800/888/877 Inbound

Billing Minimum: Thirty Seconds

Billing Increments: Six Seconds

Rate: \$0.055

(I)

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA:

SECTION 15 – RATE SCHEDULE (Cont'd)

15.5 Residential Switched Outbound ("1+")

Billing Minimum: One Minute  
Billing Increments: One Minute

Rate: \$0.059

(R)

15.6 Residential Switched 800/888/877 Inbound

Billing Minimum: One Minute  
Billing Increments: One Minute

Rate: \$0.069  
MRC: \$2.95

(R)

(N)

15.7 800/888/877 Travel Card Service

Commercial Billing

Billing Minimum: Thirty Seconds  
Billing Increments: Six Seconds

Rate: \$0.17

(R)

Residential Billing

Billing Minimum: One Minute  
Billing Increments: One Minute

Rate: \$0.20

15.8 Directory Assistance

Rate: \$0.95 per request.

(I)

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA:

SECTION 15 – RATE SCHEDULE (Cont'd)

15.9 RESERVED FOR FUTURE USE.

(D)

(D)

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA:

SECTION 15 – RATES SCHEDULE (Cont'd)

15.9 RESERVED FOR FUTURE USE

(D)

(D)

15.10 Public Pay Telephone Surcharge

In order to recover the Company's expended to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e. using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA:

SECTION 15 – RATE SCHEDULE (Cont'd)

15.10 Public Pay Telephone Surcharge (Cont'd)

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call

|                  |        |     |
|------------------|--------|-----|
| Per Call Charge: | \$0.29 | (R) |
|------------------|--------|-----|

Issued: November 14, 2002

Effective: November 14, 2002

Issued by: Richard E. Ottalagana, Executive Vice President  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated 1998, in Case No. 02-2820-CT-ZTA: