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February 5, 2002

*Via Hand Delivery*

Ms. Daisy Crockron  
Chief of Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: In the Matter of the Application of Minford Telephone Company to Provide Directory Assistance Service, PUCO Case No. 02-320-TP-NFP

Dear Ms. Crockron:

Enclosed are an original and three (3) copies of final tariff sheets to be filed on behalf of Minford Telephone Company. The TRF Number for Minford Telephone Company is 90-5028-TP-TRF.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

Carolyn S. Flahive

Enclosures

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Minford Telephone Company  
Minford, Ohio

Subject Index  
Fourth Revised Sheet No. 2  
Replaces Third Revised Sheet No. 2

P.U.C.O. NO. 5  
General Exchange Tariffs

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Issued: February 5, 2002

Effective: March 1, 2002

In Accordance with Case No. 02-320-TP-NFP,  
Issued by the Public Utilities Commission of Ohio  
Paula J. McGraw, General Manager  
Minford, Ohio

P.U.C.O. NO. 5  
General Exchange Tariffs

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I. DIRECTORY ASSISTANCE SERVICE

(N)

1. Regulations

- a. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- b. The rates specified in Section 3 below are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24-hour per day professional nursing care.
- c. Directory Assistance Service furnished to the visually or physically handicapped:
  - i. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
    - i.i A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
    - i.ii The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

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I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

1. Regulations (Continued)

- ii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- iii. For the purpose of this tariff, a visually handicapped person is defined as follows:
  - iii.i Visual acuity of 20/60 or worse with best refractive correction with best eye, or
  - iii.ii Visual field of 20° or less in diameter.

d. Directory Assistance Service for the communicatively impaired:

- i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
- ii. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

(N)

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I. DIRECTORY ASSISTANCE SERVICE (Continued)

(N)

2. Service

- a. The Company provides Local and National Directory Assistance Service. Customers requesting a National number (i.e., any number that is not within the customer's local service area or EAS areas) will hear a prompt that informs the customer that the call will be automatically completed.
- b. The Customer may request a maximum of two (2) telephone numbers per directory assistance call.

3. Rates

a. Local

- i. Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Minford-Stockdale, Portsmouth, S. Webster, Wheelersburg, New Boston, Lucasville, Sciotoville, W. Portsmouth and Otway Exchanges will be \$0.45 per call.

b. National

- i. Requests made of Directory Assistance for telephone numbers of individuals or businesses located outside the Local service area described above will be \$0.95 per call (plus applicable toll charges). There is no additional charge for completion of the call.

(N)

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