45 Erieview Plaza Room 1500 Cleveland, OH 44114 Phone: 216.822.0086 Fax: 216.822.5722

Maryann Mackey Director - Regulatory Network, Technology & Advanced Services





January 18, 2001

Ms. Daisy Crockron Docketing Division The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43266-0573

Re: Case No. 93-487-TP-ALT Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Attached are six (6) copies of the Addendum to the Ameritech Tariff, P.U.C.O. No. 20, regarding Special Promotional Offerings. The Addendum is effective January 22, 2001, and is issued in accordance with Opinion and Order dated April 27, 2000 in Case No. 93-487-TP-ALT.

Acknowledgment and date of receipt of this Addendum are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,

Maryann H. Mackey

Director - Regulatory Affairs

Maryann H. Mackey

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician TMAL Date Processed 1-18-00

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P.U.C.O. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings 1st Revised Sheet No. 1 Cancels Original Sheet No. 1

1. PROMOTIONAL OFFERINGS

The Telephone Company may from time to time offer special promotions of various services offered under this tariff in order to attract new customers and/or increase existing customer awareness of the specially-promoted tariff service.

Promotional prices offered for a period greater than 90 days to the same class of customers within a 12-month period will be offered for resale at wholesale rates. The 12-month period begins on the first day the promotional price is offered. Notification of promotional offerings will be provided on one day's notice to the Public Utilities Commission of Ohio as an addendum to this tariff.

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Issued: May 3, 1999

Effective: May 3, 1999

In accordance with Case No. 99-429-TP-ATA, issued April 2, 1999.

By J. F. Woods, President, Cleveland, Ohio

Ameritech

P.U.C.Q. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 1 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech CompleteLink 2-PTC Winback (See Note 1)	4/2/34	(See Not	te 1)	9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Save (See Note 2)	4/2/34	(See Not	te 2)	9/15/00	9/14/01	Business
Ameritech CompleteLink Winback (See Note 3)	4/2/32-34	(See Not	te 3)	9/15/00	9/14/01	Business
Ameritech CompleteLink Save (See Note 4)	4/2/32-34	(See Not	ce 4)	9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Winback (See Note 5)	4/2/34	(See Not	ce 5)	9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Save (See Note 6)	4/2/34	(See Not	ce 6)	9/15/00	9/14/01	Business
Ameritech CompleteLink Winback (See Note 7)	4/2/32-34	(See Not	te 7)	9/15/00	9/14/01	Business
Ameritech CompleteLink Save (See Note 8)	4/2/32-34	(See Not	te 8)	9/15/00	9/14/01	Business

Issued: January 18, 2001 Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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P.U.C.O. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 2 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet		Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech Digital Transport Service ~ Enhanced (ADTS-E) Promotion -Nonrecurring Charge (See Note 9)	6/7/14	(See No	ote 9)	02/01/00	01/31/01	Business
Message Toll Telephone Service: Business Loyalty Term Plan Promotion (See Note 10)	9/1/10-11	(See No	te 10)	2/15/00	2/28/01	Business
Ameritech CompleteLink Loyalty Program (See Note 11)	4/2/32-33	3 (See No	te 11)	5/1/00	4/30/01	Business
Anytime Rate Calling Plan IIMonthly PricePrice Per Minute (See Note 12)	9/3/24 9/3/24	\$4.95 \$0.10	- \$0.09	7/26/00 7/26/00	7/25/01 7/25/01	Residence Residence
\$ee Your \$avings Save (See Note 13)	9/2/10	See Reference	(See Note 13)	9/15/00	5/31/01	Business
See Your Savings Retention (See Note 14)	7/1/5	See Reference	(See Note 14)	9/15/00	5/31/01	Business
\$ee Your \$avings Winback (See Note 15)	4/1/5.1	See Reference	(See Note 15)	9/15/00	5/31/01	Business

Issued: January 18, 2001

Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

Ameritech

P.U.C.O. NO. 20
PART 2 SECTION 8

Addendum to 1st Revised Sheet No. 1 Page 3 of 34

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech Business Association Promotion (Ameritech CompleteLink) (See Note 16)	4/2/32-34	(See No	ote 16)	11/1/00	10/31/01	Business
Privacy Manager -Recurring Charge -Nonrecurring Charge (See Note 17)	7/2/9 3/1/6	\$3.95 \$6.00	\$0 \$0	11/28/00 11/28/00	11/28/01 11/28/01	Residence Residence
CompleteLink Termination Waiver (See Note 18)	4/2/35	~	-	12/1/00	11/30/01	See Note
CompleteLink Targeted Save Offer (See Note 19)	4/2/32		-	12/1/00	10/1/01	See Note 19
CompleteLink Targeted Winback Offer (See Note 20)	4/2/32	~	-	12/1/00	10/1/01	See Note 20
CompleteLink Targeted Retention Offer (See Note 21)	4/2/32	Ma.	-	12/1/00	10/1/01	See Note 21
The WORKS Package -Recurring Charges (See Note 22)	7/5/18	19.95	-	12/18/00	3/16/01	Residence
Caller ID with Name -Recurring Charge -Nonrecurring Charge (See Note 23)	7/2/5 3/1/6	2.00 6.00	- -	12/18/00 12/18/00	3/16/01 3/16/01	Residence Residence

Issued: January 18, 2001 Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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Ameritech

P.U.C.O. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 4 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
The BASICS Winback -Recurring Charges (See Note 24)	7/5/19	15.95	-	12/18/00	3/16/01	Residence
Complementary Network Services (CNS)						
Busy Line Transfer -Recurring Charges -Nonrecurring Charges	7/3/4	.60	<u>-</u>	12/18/00	3/16/01	Residence
	3/1/6	6.00	-	12/18/00	3/16/01	Residence
Alternate Answering -Recurring Charges -Nonrecurring Charges	7/3/5	.60	-	12/18/00	3/16/01	Residence
	3/1/6	6.00	-	12/18/00	3/16/01	Residence
Message Waiting Indication -Recurring Charges -Nonrecurring Charges (See Note 25)	7/3/3	.25	-	12/18/00	3/16/01	Residence
	3/1/6	6.00	-	12/18/00	3/16/01	Residence
Privacy Manager Acquisition -Recurring Charge -Nonrecurring Charge (See Note 26)	7/2/9	\$3.95	\$0	12/26/00	03/16/01	Residence
	3/1/6	\$6.00	\$0	12/26/00	03/16/01	Residence
Talking Call Waiting -Recurring Charge -Nonrecurring Charge (See Note 27)	7/1/7	2.50	\$0	12/26/00	03/16/01	Residence
	3/1/6	6.00	\$0	12/26/00	03/16/01	Residence
Message Toll Telephone Service (See Note 28)	21/2/9	(See No	te 28)	1/1/01	12/31/01	Residence

Issued: January 18, 2001

Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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P.U.C.O. NO. 20
PART 2 SECTION 8

Addendum to 1st Revised Sheet No. 1 1gs Page 5 of 34

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Message Toll Telephone Service (See Note 29)	9/3	(See Not	ie 29)	1/1/01	12/31/01	Business
Message Toll Telephone Service (See Note 30)	9/3/10~11	Toll Schedule	\$0.07	1/1/01	12/31/01	Business
Business Network Access Lines Winback Promotion -Nonrecurring Charges (See Note 31)	3/1/3.1	(See Note 31)	-	1/1/01	12/31/01	Business
Residence Line Winback -Nonrecurring Charges (See Note 32)	3/1/3.1	(See Note 32)	-	1/1/01	12/31/01	Residence
Message Toll Telephone						
Service (See Note 33)	9/1/10-11	(See Note 33)	\$0.085	1/1/01	6/31/01	Business
Direct Inward Dialing		44,				
(DID) Winback Promotion -Nonrecurring Charges (See Note 34)	3/1/3.1 6/1/1	(See Note 34)	-	1/1/01	12/31/01	Business
Instant Office Package -Monthly Prices Call Waiting Call Forwarding Three-Way Calling Automatic Callback Caller ID with Name (See Note 35)	7/1/5 7/1/5 7/1/5 7/1/5 7/2/5 7/2/5	(See Note 3	5)	1/15/01 1/15/01 1/15/01 1/15/01 1/15/01	6/30/01 6/30/01 6/30/01 6/30/01 6/30/01	Business Business Business Business Business

Issued: January 18, 2001

Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Page 6 of 34

Addendum to 1st Revised Sheet No. 1

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Caller ID with Name -Recurring Charges (See Note 36)	4/3/32	-	-	1/15/01	2/28/01	Business
Additional Access Line -Recurring Charges -Nonrecurring Charges (See Note 37)	4/2/2 3/1/3	- -	-	1/15/01 1/15/01	2/2/01 2/2/01	Business Business
The WORKS Package -Recurring Charges (See Note 38)	7/5/18	\$19.95	\$14.95	1/22/01	4/14/01	Residence
Ameritech Centrex/ CompleteLink Promotion (See Note 39)	4/2/27-35	(See Note	÷ 39)	1/22/01	4/20/01	Business

Issued: January 18, 2001

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In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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P.U.C.O. NO. 20 PART 2 SECTION 8

Addendum to

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings 1st Revised Sheet No. 1 Page 7 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 1: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

INTRALATA TOLL

TOLL COMMITMENT	800/888 RAT	'ES/MINUTE
	3-year plan	5-year plan
\$ 70 - 119	\$0.088	\$0.078
120 - 299	0.088	0.078
300 - 699	.0.086	0.076
700 - 1,199	0.084	0.074
1,200 - 1,799	0.082	0.072
1,800 - 2,499	0.082	0.072
2,500 - 3,499	0.080	0.070
3,500 - 4,999	0.078	0.068
5,000 - 7,499	0.076	0.066
7,500 - 9,999	0.072	0.062
10,000 - 12,499	0.068	0.058
12,500 - 14,999	0.068	0.058
15,000 - 19,999	0.064	0.054
20,000 - 29,999	0.064	0.054
30,000 - 49,999	0.060	0.050
50,000 PLUS	0.056	0.046

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: January 18, 2001

Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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P.U.C.O. NO. 20 PART 2 SECTION 8

Addendum to 1st Revised Sheet No. 1 Page 8 of 34

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 2: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates.

TOLL COMMITMENT	INTRALA 800/888 RA	
	3-year plan	5-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499 7,500 - 9,999 10,000 - 12,499 12,500 - 14,999 15,000 - 19,999 20,000 - 29,999 30,000 - 49,999 50,000 PLUS	\$0.110 0.110 0.106 0.102 0.098 0.098 0.094 0.090 0.086 0.082 0.078 0.078	\$0.100 0.100 0.096 0.092 0.088 0.084 0.080 0.076 0.072 0.068 0.068 0.064 0.064

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: January 18, 2001

Effective: January 22, 2001

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P.U.C.O. NO. 20 PART 2 SECTION 8

Addendum +

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 9 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 3: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON SERVIC	
		3-year	5-year
700 - 1,199	\$ 350	15.0%	15.5%
1,200 - 2,999	700	15.25%	15.75%
3,000 - 6,999	1,200	15.5%	16.0%
7,000 - 11,999	2,100	16.0%	16.5%
12,000 - 17,999	3,100	16.5%	17.0%
18,000 - 24,999	4,500	16.5%	17.0%
25,000 - 34,999	6,500	17.5%	18.0%
35,000 - 49,999	9,500	18.0%	18.5%
50,000 - 74,999	15,000	18.5%	19.0%
75,000 - 99,999	20,000	19.0%	19.5%
100,000 - 124,999	25,000	19.5%	20.0%
125,000 - 149,999	31,000	19.5%	20.0%
150,000 - 199,999	41,000	20.0%	20.5%
200,000 plus	62,000	20.0%	20.5%

/1/ These discounts will be reduced by $3\,\%$ for customers who do not commit 10% or more of their MARC to toll usage.

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Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 10 of 34

INTRALATA TOLL

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 3: (cont'd)

TOLL COMMITMENT	800/888	RATES/MINUTE
	3-year plan	5-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499 7,500 - 9,999 10,000 - 12,499 12,500 - 14,999	\$0.092 0.092 0.090 0.088 0.086 0.086 0.082 0.082 0.080 0.076	\$0.082 0.082 0.080 0.078 0.076 0.074 0.072 0.070 0.066 0.062
15,000 - 19,999 20,000 - 29,999 30,000 - 49,999 50,000 plus	0.068 0.068 0.064 0.060	0.058 0.058 0.054 0.054

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: January 18, 2001 Effective: January 22, 2001

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P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 11 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 4: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM A	·· -	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON EL SERVICES	
			3-year	5-year
700 -	1,199	\$ 350	12.0%	12.5%
1,200 -	2,999	700	12.25%	12.75%
3,000 -	6,999	1,000	12.5%	13.0%
7,000 -	11,999	1,700	13.0%	13.5%
12,000 -	17,999	2,600	13.5%	14.0%
18,000 -	24,999	3,800	13.5%	14.0%
25,000 -	34,999	5,500	14.5%	15.0%
35,000 -	49,999	8,000	15.0%	15.5%
50,000 -	74,999	12,500	15.5%	16.0%
75,000 -	99,999	17,000	16.0%	16.5%
100,000 -	124,999	22,000	16.5%	17.0%
125,000 -	149,999	27,000	16.5%	17.0%
150,000 -	199,999	35,000	17.0%	17.5%
200,000 p	lus	55,000	17.0%	17.5%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: January 18, 2001

Effective: January 22, 2001

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Page 12 of 34

1st Revised Sheet No. 1

Addendum to

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 4: (cont'd)

	0/888 RATES/MINUTE
3-year pla	an 5-year plan
\$ 70 - 119 \$0.096 120 - 299 0.096 300 - 699 0.092 700 - 1,199 0.092 1,200 - 1,799 0.090 1,800 - 2,499 0.088 3,500 - 4,999 0.086 5,000 - 7,499 0.080 7,500 - 9,999 0.080 10,000 - 12,499 0.076 12,500 - 14,999 0.076 12,500 - 19,999 0.072 20,000 - 29,999 0.072 30,000 - 49,999 0.068 50,000 plus 0.064	\$0.086 0.084 0.082 0.080 0.080 0.078 0.076 0.074 0.070 0.066 0.066 0.062 0.062

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: January 18, 2001

Effective: January 22, 2001

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P.U.C.O. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 13 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 5: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

	INTRALATA TOLL
TOLL COMMITMENT	800/888 RATES/MINUTE
	1-year plan
\$ 70 - 119	\$0.098
120 - 299	0.098
300 - 699	.0,096
700 - 1,199	0.094
1,200 - 1,799	0.092
1,800 - 2,499	0.092
2,500 - 3,499	0.090
3,500 - 4,999	0.088
5,000 - 7,499	0.086
7,500 - 9,999	0.082
10,000 - 12,499	0.078
12,500 - 14,999	0.078
15,000 - 19,999	0.074
20,000 - 29,999	0.074
30,000 - 49,999	0.070
50,000 PLUS	0.066

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: January 18, 2001

Effective: January 22, 2001

Ameritech

P.U.C.O. NO. 20
PART 2 SECTION 8

Page 14 of 34

Addendum to 1st Revised Sheet No. 1

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 6: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE
	1-year plan
\$ 70 ~ 119	\$0.120
120 - 299	0.120
300 - 699	0.116
700 ~ 1,199	0.112
1,200 - 1,799	0.108
1,800 - 2,499	0.108
2,500 - 3,499	0.104
3,500 - 4,999	0.100
5,000 ~ 7,499	0.096
7,500 ~ 9,999	0.092
10,000 - 12,499	0.088
12,500 - 14,999	0.088
15,000 ~ 19,999	0.084
20,000 - 29,999	0.084
30,000 - 49,999	0.080
50,000 PLUS	0.076

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: January 18, 2001 Effective: January 22, 2001

Ameritech

P.U.C.O. NO. 20
PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 15 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 7: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM . REVENUE	ANNUAL COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES/1/
			1-year
1,200 3,000 7,000 12,000 18,000 25,000	- 1,199 - 2,999 - 6,999 - 11,999 - 17,999 - 24,999 - 34,999 - 49,999	\$ 350 700 1,200 2,100 3,100 4,500 6,500 9,500	13.0% 13.3% 13.5% 14.0% 14.5% 14.5% 16.0%
75,000 100,000 125,000	- 74,999 - 99,999 - 124,999 - 149,999 - 199,999 plus	15,000 20,000 25,000 31,000 41,000 62,000	16.5% 17.0% 17.5% 17.5% 18.0%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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Ameritech

P.U.C.O, NO. 20 PART 2 SECTION 8

Page 16 of 34

Addendum to 1st Revised Sheet No. 1

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 7: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE 1-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499 7,500 - 9,999 10,000 - 12,499 12,500 - 14,999 15,000 - 19,999 20,000 - 29,999 30,000 - 49,999 50,000 plus	\$0.102 0.102 0.100 0.098 0.096 0.096 0.094 0.092 0.090 0.086 0.082 0.082 0.078 0.078

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Page 17 of 34

1st Revised Sheet No. 1

Addendum to

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 8: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITME		DISCOUNT ON ELIGIBLE SERVICES'1/
		1-year
700 - 1,19 1,200 - 2,99 3,000 - 6,99 7,000 - 11,99 12,000 - 17,99 18,000 - 24,99 25,000 - 34,99 35,000 - 49,99 50,000 - 74,99 75,000 - 99,99 100,000 - 124,99 125,000 - 149,99 150,000 - 199,99	9 700 . 9 1,000 9 1,700 9 2,600 9 3,800 9 5,500 9 8,000 9 12,500 9 17,000 9 22,000 9 27,000	10.0% 10.3% 10.5% 11.0% 11.5% 11.5% 12.5% 13.0% 13.5% 14.0% 14.5% 14.5%
200,000 plus	55,000	15.0%

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^{/1/} These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 18 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 8: (cont'd)

TOLL CO	MITMENT	INTRALATA TOLL 800/888 RATES/MINUTE 1-year plan
300 700 1,200 1,800 2,500 3,500 5,000 7,500 10,000 12,500 15,000 20,000	- 299 - 699 - 1,199 - 1,799 - 2,499 - 3,499 - 4,999 - 7,499 - 9,999 - 12,499 - 14,999 - 19,999 - 29,999 - 49,999	\$0.106 0.106 0.104 0.102 0.100 0.100 0.098 0.096 0.094 0.090 0.086 0.086 0.082 0.082

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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Effective: January 22, 2001

Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 19 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 9: During the period from February 1, 2000 through January 31, 2001, a Winback promotional offering will be in effect for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech utilizing Ameritech Digital Transport Service - Enhanced. During the promotional period the Install Charge for ADTS-E will be waived for customers subscribing to either 3 year or 5 year Term Payment Plans.

In the event a customer participating in this promotion requests termination of this service prior to the completion of a minimum of 36 months of a 36 month or greater term payment plan, the customer will become liable for payment of the Install Charge as described above as well as any termination charges due as set forth in Part 6, Section 7.

Note 10: A promotional period will be established from February 15, 2000, to February 28, 2001, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently subscribed to the Ameritech 12 month 0.08/minute or 18 month 0.07/minute intraLATA toll plan that has expired or is about to expire.

The Loyalty Term Plan is offered on a twenty-four (24) or thirty-six (36) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

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Ameritech

Tariff

PART 2 SECTION 8

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 20 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 10: (cont'd)

The twenty-four (24) month term has a fixed rate of \$0.080 per minute of use and the thirty-six (36) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twenty-four (24) or thirty-six (36) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Loyalty Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Loyalty Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Note 11: A promotional period will be established from May 1, 2000, through April 30, 2001. During this promotional period, business customers with Ameritech ValueLink Extra or ValueLink Extra - Select term agreements that have expired as of January 1, 2000, or are about to expire, are eligible for additional MARC discounts when they sign a new CompleteLink one, three or five year term plan.

Customers signing a one year CompleteLink term agreement will receive a 1% MARC bill credit on the 13th month anniversary of their plan.

Customers signing a three year CompleteLink term agreement will receive a 2% MARC bill credit payable on the 13th, 25th and 37th month anniversary of their term plan.

Issued: January 18, 2001

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 21 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 11: (cont'd)

Customers signing a five year CompleteLink term agreement will receive a 3% MARC bill credit payable on the 13th, 25th, 37th, 49th and 61st month anniversary of their term plan.

Each bill credit shall be the equivalent of 1%, 2%, or 3% (dependent on the length of the term agreement) of the minimum annual revenue commitment (MARC) subscribed to by the customer and shall appear on the customer's Ameritech bill within sixty days of the anniversary date.

Note 12: A promotional period will be established from July 26, 2000 to July 25, 2001. This promotion is available to residence customers who are not using Ameritech for their intraLATA message toll service, are now returning to Ameritech, and would not have subscribed to the Anytime Rate Calling Plan without this incentive. Customers that participate in this offer will receive a \$0.09 per minute intraLATA message toll rate and a waiver of the monthly recurring charge for as long as they remain subscribed to the Anytime Rate Calling Plan.

Customers that meet the eligibility criteria may participate in this special offer by enrolling during a marketing solicitation by Ameritech.

Note 13: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

Issued: January 18, 2001

Effective: January 22, 2001

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P.U.C.O. NO. 20
PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 22 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 13: (cont'd)

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 15% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.10/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the month of the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Note 14: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commitment to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines. This customer's must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 10% discount on local usage, with maximum monthly local savings of \$15.00. Customers will also receive a toll rate of \$0.125/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

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Ameritech

PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 23 of 34

P.U.C.O. NO. 20

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 15: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who had their toll and business network access lines with Ameritech, and switched their business network access lines and business toll to a competitor, and now wish to return their toll and business network access lines to Ameritech.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 20% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.095/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Note 16: During the period of November 1, 2000 through October 31, 2001 eligible business customers residing in multi-tenant properties with competitive connectivity and subscribing to Ameritech CompleteLink 3-year or 5-year term plans will receive, in addition to all CompleteLink discounts, an additional 3% discount on all eligible services.

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Effective: January 22, 2001

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 24 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 17: A retail promotional period will be established from November 28, 2000 through November 28, 2001. During this promotional period, eligible residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge and a waiver of six month's recurring charges for Privacy Manager.

To be eligible for this promotion the customer must have received a competitive offer from another provider and the customer is considering disconnecting their service or, the customer must have previously had service with Ameritech and switched to another provider, and now wishes to come back to Ameritech.

- Note 18: During the period of December 1, 2000 and November 30, 2001, eligible customers will receive a waiver of fees associated with early termination of optional Calling Plan agreements. Eligible customers include business customers who were under an Ameritech Optional Calling Plan agreement and left Ameritech to establish service with another carrier and have returned to Ameritech and signed a CompleteLink contract and term and Minimum Annual Revenue Commitment (MARC) greater than or equal to that of the original agreement within 90 days of the terminating their original agreement.
- Note 19: During the period of December 1, 2000 through October 1, 2001 eligible business customers who have received a competitive offer and are considering switching their business access service to another carrier and who subscribe to Ameritech CompleteLink 3 or 5 year term plans will be eligible to receive the rates normally available for winback customers.

Eligible customers include those served by the following CLLIs in the following NPAs who sign a 3 or 5 year CompleteLink agreement:

- 614 All
- 216 Cleveland, Independence, Beachwood, Maple Heights
- 330 Youngstown, Cuyahoga Falls
- 419 Oregon, Toledo
- 440 Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted
 - Falls, Rocky River, Westlake
- 937 Dayton

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Ameritech

P.U.C.O. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 25 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 19: (cont'd)

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Note 20: During the period of December 1, 2000 through October 1, 2001 eligible business customers subscribe to Ameritech CompleteLink 3 or 5 year term plans will be eligible for a signing bonus per line

Term	Signing Bonus
3 year	\$50 per line
5 year	\$100 per line

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech and have refused a previous offer form Ameritech. Eligible customers may have a maximum of 100 business network access lines (POTS, PBX and DID)

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Customers who terminate their CompleteLink 3 or 5 year term plan, prior to the plans termination, will be billed any signing bonus received.

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Page 26 of 34

Addendum to 1st Revised Sheet No. 1

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 21: During the period of December 1, 2000 through October 1, 2001 eligible business customers subscribing to Ameritech CompleteLink 1 or 3 year term plans will be eligible for additional discount as described following.

Term	Additional Local	Additional Toll
	<u>Discount</u>	Discount
1 year	10%	15%
3 years	. 10%	10%

Eligible customers include those served by the following CLLIs in the following NPAs who sign a 1 or 3 year CompleteLink agreement:

- 614 All
- 216 Cleveland, Independence, Beachwood, Maple Heights
- 330 Youngstown, Cuyahoga Falls
- 419 Oregon, Toledo
- 440 Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls, Rocky River, Westlake
- 937 Dayton

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

- Note 22: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase The WORKS will receive a waiver of one month's recurring rate.
- Note 23: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase Caller ID with Name will receive a waiver of the nonrecurring charge. In addition, residence customers who purchase Caller ID with Name will receive a waiver of one month's recurring rates when they purchase Caller ID with Name.

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 27 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 24: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase The BASICS will receive a waiver of two month's recurring rate.

To be eligible for this promotion the customer must have previously had service with Ameritech and switched to another provider, and now wishes to come back to Ameritech.

- Note 25: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase Busy Line Transfer, Alternate Answering, and/or Message Waiting Indication will receive a waiver of the nonrecurring charge and a waiver of one month's recurring charges for Busy Line Transfer, Alternate Answering and/or Message Waiting Indication.
- Note 26: A retail promotional period shall be established from December 26, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge and a waiver of one month's recurring charges for Privacy Manager.
- Note 27: A retail promotional period shall be established from December 26, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase Talking Call Waiting will receive a waiver of the nonrecurring charge and a waiver of one month's recurring charges for Talking Call Waiting.
- Note 28: A promotional period will be extended from January 1, 2001 through December 31, 2001 for intraLATA Message Toll Service. This promotion is available to residence customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Residence customers who select Ameritech as their intraLATA carrier will be provided with a Presubscription Change Charge credit per exchange access line, up to an annual maximum of \$45.00 per account.

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 28 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 29: A promotional period will be extended from January 1, 2001 through December 31, 2001 for intraLATA Message Toll Service. This promotion is available to business customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Business customers that select Ameritech, as their intraLATA toll carrier, will be provided with an intraLATA toll credit of up to \$5.00 per exchange access line. Business customers that have nineteen or fewer exchange access lines will have a maximum credit of \$165.00 per account. Business customers that have twenty or more exchange access lines will have a maximum credit of \$500.00 per account.

Note 30: During the period of January 1, 2001 through December 31, 2001, business customers that qualify for this offer will receive a special rate for intrastate intraLATA Message Toll Service.

- Business customers that are currently usinganother intraLATA toll service and now wish to return their intraLATA toll to Ameritech, and agree to a twelve (12) month term will receive a \$.07 per minute of use rate.
- At the expiration of the twelve 12 month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.
- It the customer terminates the plan prior to the expiration, the customer will be billed a lump sum termination liability of \$200.00.
- This offer cannot be combined with any other optional calling plan on the same line.
- Service Establishment and monthly Recurring Charges are not associated with this offering.
- The per minute rates are billed in increments of eighteen (10) seconds and additional increments of six (6) seconds or fraction thereof.

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Ameritech

PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 29 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 31: A Winback offering will be in effect from January 1, 2001 through December 31, 2001 for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech. During the promotional period, the normally applicable Service Ordering charge, Line Connection charge and Central Office charge will be waived for business customers ordering and installing business network access lines. The Line Connection charge and Central Office charge will be waived for each business network access line installed. In addition, where the customer is returning to Ameritech from a reseller, and previously had message service with Ameritech, but now wishes to establish measured service (and vice-versa), the normally applicable nonrecurring Exchange Service Change charge will be waived. Customers ordering 4 or more lines must contract for a local usage or tol1/800 term plan to qualify for the waivers. Contracts must be dated January 1, 2001 through December 31, 2001. This promotion may not be combined with other access line offers and is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines.

Note 32: A retail promotional period will be extended from January 1, 2001 through December 31, 2001 for eligible residence customers who have discontinued their local network access line service with Ameritech for the purpose of establishing service with another local exchange carrier within the Ameritech Service Area and who now wish to return to Ameritech. During the promotion period, the normally applicable nonrecurring Service Ordering, Central Office Connection and Line Connection Charges will be waived for residence customers returning to Ameritech.

Eligible customers responding to promotional offers will also receive a one time promotional credit, the value of which will not exceed \$20.00, per account. Except as noted here, this promotion may not be combined with other access line offers.

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P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 ~ General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 30 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 33: This special rate offer will be extended from January 1, 2001 through June 30, 2001. As an incentive to remain with Ameritech, business customers that have been presented with an intraLATA toll offer from another carrier will be offered a special intraLATA toll rate of \$0.085 per minute.

The special \$0.085 per minute rate is only available on a twelve (12) month term basis.

If the customer terminates the plan prior to the expiration of the twelve (12) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.

The \$0.085 per minute rate is only applicable to customer-dialed station-to-station calls. Operator-handled and customer-dialed credit card calls are not included.

This special rate offer is available statewide, however it is applicable only to intraLATA toll calls within the customer's home LATA.

This special rate offer is not available on coin telephone service.

This offering may not be combined with other Ameritech intraLATA toll promotions.

Service Establishment Charges are not associated with this offering.

This special rate offer is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 31 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 34: A Winback offering will be extended from January 1, 2001 through
December 31, 2001 for eligible business customers who have
discontinued their business access service with Ameritech for the
purpose of establishing service with another local exchange carrier
and who now wish to return to Ameritech and establish Direct Inward
Dialing (DID) service. During the promotional period, the normally
applicable nonrecurring Service Ordering, Line Connection, Central
Office Connection and trunk termination charges will be waived for
each DID trunk ordered. In addition, the normally applicable
nonrecurring DID number charge will be waived for all DID station
numbers ordered. Customers ordering 4 or more DID trunks must
contract for a local usage or toll/800 term plan to qualify for the
waivers. Contracts must be dated January 1, 2001through
December 31, 2001

Note 35: A retail and wholesale promotional period will be established from January 15, 2001 through June 30, 2001. During this promotional period, business customers who subscribe to a minimum of three of the following Call Management features: Call Waiting, Three-Way Calling, Call Forwarding or Automatic Callback, will receive a 15% discount on all features. If the business customer also subscribes to Caller ID with Name during the promotional period in addition to the three or more features listed above, the customer will receive a 20% discount on Caller ID with Name (also known as the Instant Office Enhanced).

The eligibility requirements are as follows:

- The discounts are only available on a 12-month term basis to business customers who at the time of purchasing the package have ten access lines or less per billed telephone number
- Customer must commit to at least three of the above-listed Call Management features per billed telephone number for each 12month term
- The maximum monthly dollar discount per customer is \$60.00 (\$35.00 on the Basic package and \$25.00 on the Enhanced package)

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P.U.C.O. NO. 20 PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 32 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 35: (cont'd)

- Discount will apply to all of the above-listed Call Management features on a billed telephone number
- If the customer terminates the features prior to the expiration of the twelve-month term, the customer will be billed for the monthly savings incurred to date
- At the beginning of the 12- month term, the customer will be notified of the automatic renewal of this discount
- This special offer is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-pub, WATS, FX, DID, Custom Business service (Premiere 2/6), COCOTS, Direct Connect, Flexline and Choke Networks
- This package is not to be sold in conjunction with other Call Management packages
- Customers who upgrade to another term commitment agreement and are no longer eligible for the Instant Office package, will be credited for the termination charge associated with this package.

Note 36: Beginning January 15, 2001, existing business customers may order Caller ID with Name service under this promotional offer. This Caller ID promotional offer will continue through February 28, 2001.

The telephone company will waive one month's recurring charge for business customers who order Caller ID with Name service.

Customers must retain this service for a minimum of 90 days to qualify for this offer.

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Ameritech

P.U.C.O. NO. 20 PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 33 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 37: Beginning January 15, 2001, existing business customers may order an additional business exchange access line under this promotional offer. The additional business exchange access line offer will continue through February 2, 2001.

During the promotional period, the normally applicable nonrecurring service order, central office and line connection charges will be waived for customers ordering an additional business network access line. The telephone company will also waive one month's recurring network access line service charge.

This offer may not be combined with other business exchange access line offers and is not applicable to Centrex, Flexline, ISDN, PBX trunks or coin service lines. In addition, this offer is limited to one additional line ordered during the promotion period.

Customers must retain the additional access line for a minimum of $90\ \text{days}$ to qualify for this offer.

Note 38: A retail promotional period shall be established from January 22, 2001 through April 14, 2001. During this promotional period, eligible residence customers who continue their subscription to The WORKS package will receive \$5.00 off of their monthly bill for the next two months.

To be eligible to receive this promotional offer customers must be existing subscribers to The WORKS package who contact their Ameritech service representative with the intention of disconnecting their package.

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P.U.C.O. NO. 20
PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 34 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 39: A promotional period will be established from January 22, 2001, through April 20, 2001. During this promotional period customers who sign a new Ameritech Centrex 36 or 60 month term agreement and a same term CompleteLink agreement will receive the CompleteLink discount on Ameritech Centrex rates. Under the current CompleteLink tariff, Ameritech Centrex is contributory to determining the CompleteLink discount, but Ameritech Centrex rates are not eligible for CompleteLink discounts.

Ameritech Centrex Service and Features are eligible for the CompleteLink discounts specified in Part 4 Section 2, Sheet 27 through 35.

Customers must select Ameritech Centrex at the 36 or 60 month term standard rates (customer specific contract rates are not eligible) in conjunction with CompleteLink at the same term plan length.

The customer must commit to the highest Ameritech Centrex line category based on the number of Centrex lines being installed.

All other terms and conditions of the tariffed Ameritech CompleteLink offer apply.

All contracts must be signed and received by May 18, 2001.

New Centrex installations must complete within 60 days of contract signing.

Existing Ameritech Centrex customers must be within 6 months of contract expiration to be eligible for this offer. In addition, the customer of record must stay the same for renewing Ameritech Centrex customers.

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In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.