150 East Gay Street Room 4C Columbus, OH 43215-3111



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December 14, 2000

Ms. Daisy Crockron Docketing Division The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43266-0573

Re: Case No. 93-487-TP-ALT Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Attached are six (6) copies of the Addendum to the Ameritech Tariff, P.U.C.O. No. 20, regarding Special Promotional Offerings. The Addendum is effective December 18, 2000, and is issued in accordance with Opinion and Order dated April 27, 2000 in Case No. 93-487-TP-ALT.

Acknowledgment and date of receipt of this Addendum are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,

Maryann H. Mackey Director - Regulatory Affairs

maryann W. Mackey / JEM

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P.U.C.O. NO. 20
PART 2 SECTION 8

Tariff

PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 1 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Business Network Access Lines Winback Promotion -Nonrecurring Charges (See Note 1)	3/1/3.1	(See Note	-	11/1/99	12/31/00	Business
Direct Inward Dialing (DID) Winback Promotion -Nonrecurring Charges (See Note 2)	3/1/3.1 6/1/1	(See Note	_	11/1/99	12/31/00	Business
Residence Services Winback Offering -Nonrecurring Charges (See Note 3)	3/1/3.1	(See Note 3)	_	1/1/00	12/31/00	Residence
Message Toll Telephone Service (See Note 4)	21/2/9	(See No	te 4)	1/1/00	12/31/00	Residence
Message Toll Telephone Service (See Note 5)	9/3	(See No	te 5)	1/1/00	12/31/00	Business
Message Toll Telephone Service (See Note 6)	9/3/10-11	Toll Schedule	\$0.08/ \$0.07	1/1/00	12/31/00	Business
Message Toll Telephone Service (See Note 7)	9/1/10-11	(See Note 7)	\$0.085	11/1/99	12/31/00	Business

Issued: December 14, 2000

Effective: December 18, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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PART 2 SECTION 8

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 2 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritach CompleteLink 2-PIC Winback (See Note 8)	4/2/34	(See Not	te 8)	9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Save (See Note 9)	4/2/34	(See No	te 9)	9/15/00	9/14/01	Business
Ameritech CompleteLink Winback (See Note 10)	4/2/32-34	(See Not	e 10)	9/15/00	9/14/01	Business
Ameritech CompleteLink Save (See Note 11)	4/2/32-34	(See Not	e 11)	9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Winback (See Note 12)	4/2/34	(See Not	e 12)	9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Save (See Note 13)	4/2/34	(See Not	e 13)	9/15/00	9/14/01	Business
Ameritech CompleteLink Winback (See Note 14)	4/2/32-34	(See Not	e 14)	9/15/00	9/14/01	Business
Ameritech CompleteLink Save (See Note 15)	4/2/32-34	(See Not	e 15)	9/15/00	9/14/01	Business

Issued: December 14, 2000 Effective: December 18, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech Digital Transport Service - Enhanced (ADTS-E) Promotion -Nonrecurring Charge (See Note 16)	6/7/14	(See Not	e 16)	02/01/00	01/31/01	Business
Message Toll Telephone Service: Business Loyalty Term Plan Promotion (See Note 17)	9/1/10-11	(See Not	e 17)	2/15/00	2/28/01	Business
Ameritech CompleteLink Loyalty Program (See Note 18)	4/2/32-33	(See Not	e 18)	5/1/00	4/30/01	Business
Anytime Rate Calling Plan II -Monthly Price -Price Per Minute (See Note 19)	9/3/24 9/3/24	\$4.95 \$0.10	- \$0.09	7/26/00 7/26/00	7/25/01 7/25/01	Residence Residence
Instant Office Package -Monthly Prices Call Waiting Call Forwarding Three-Way Calling Automatic Callback Caller ID with Name (See Note 20)	7/1/5 7/1/5 7/1/5 7/1/5 7/2/5 7/2/5	(See Not	e 20)	8/1/00 8/1/00 8/1/00 8/1/00 8/1/00	12/31/00 12/31/00 12/31/00 12/31/00 12/31/00	Business Business Business Business Business

Issued: December 14, 2000

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet		Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
\$ee Your \$avings Save (See Note 21)	9/2/10	See Reference	(See Note 21)	9/15/00	5/31/01	Business
<pre>\$ee Your \$avings Retention (See Note 22)</pre>	7/1/5	See Reference	(See Note 22)	9/15/00	5/31/01	Business
\$ee Your \$avings Winback (See Note 23)	4/1/5.1	See Reference	(See Note 23)	9/15/00	5/31/01	Business
Ameritech Business Association Promotion (Ameritech CompleteLink) (See Note 24)	4/2/32-34	l (See No	ote 24)	11/1/00	10/31/01	Business
Privacy Manager -Recurring Charge -Nonrecurring Charge (See Note 25)	7/2/9 3/1/6	\$3.95 \$6.00	\$0 \$0	11/28/00 11/28/00	11/28/01 11/28/01	Residence Residence
CompleteLink Termination Waiver (See Note 26)	4/2/35	-	-	12/1/00	11/30/01	See Note
CompleteLink Targeted Save Offer (See Note 27)	4/2/32	-	~	12/1/00	10/1/01	See Note
CompleteLink Targeted Winback Offer (See Note 28)	4/2/32	-	-	12/1/00	10/1/01	See Note

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings $\begin{array}{c} \text{Addendum to} \\ \text{1st Revised} & \text{Sheet No. 1} \\ \text{Page 5 of 34} \end{array}$

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
CompleteLink Targeted Retention Offer (See Note 29)	4/2/32	-	-	12/1/00	10/1/01	See Note
The WCRKS Package -Recurring Charges (See Note 30)	7/5/18	19.95	-	12/18/00	3/16/01	Residence
Caller ID with Name -Recurring Charge -Nonrecurring Charge (See Note 31)	7/2/5 3/1/6	2.00 6.00	-	12/18/00 12/18/00	3/16/01 3/16/01	Residence Residence
The BASICS Winback -Recurring Charges (See Note 32)	7/5/19	15.95	-	12/18/00	3/16/01	Residence
Complementary Network Services (CNS) Busy Line Transfer -Recurring Charges -Nonrecurring Charges	7/3/4 3/1/6	.60 6.00	<u>-</u>	12/18/00 12/18/00	3/16/01 3/16/01	Residence Residence
Alternate Answering -Recurring Charges -Nonrecurring Charges	7/3/5 3/1/6	.60 6.00	<u></u>	12/18/00 12/18/00	3/16/01 3/16/01	Residence Residence
Message Waiting Indication -Recurring Charges -Nonrecurring Charges (See Note 33)	7/3/3 3/1/6	.25 6.00	<u>-</u> -	12/18/00 12/18/00	3/16/01 3/16/01	Residence Residence

Issued: December 14, 2000 Effective: December 18, 2000

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 6 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 1: A Winback offering will be in effect from November 1, 1999 through December 31, 2000 for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech. During the promotional period, the normally applicable Service Ordering charge, Line Connection charge and Central Office charge will be waived for business customers ordering and installing business network access lines. The Line Connection charge and Central Office charge will be waived for each business network access line installed. In addition, where the customer is returning to Ameritech from a reseller, and previously had message service with Ameritech, but now wishes to establish measured service (and vice-versa), the normally applicable nonrecurring Exchange Service Change charge will be waived. Customers ordering 4 or more lines must contract for a local usage or tol1/800 term plan to qualify for the waivers. Contracts must be dated November 1, 1999 through December 31, 2000. This promotion may not be combined with other access line offers and is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines.

Note 2: A Winback offering will be in effect from November 1, 1999 through December 31, 2000 for eligible business customers who have discontinued their business access service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech and establish Direct Inward Dialing (DID) service. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection, Central Office Connection and trunk termination charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Effective January 31, 2000, customers ordering 4 or more DID trunks must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated January 31, 2000 through December 31, 2000.

Issued: December 14, 2000

Effective: December 18, 2000

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1. PROMOTIONAL OFFERINGS - ADDENDUM

- Note 3: A retail promotional period will be extended from January 1, 2000 through December 31, 2000 for eligible residence customers who have discontinued their local network access line service with Ameritech for the purpose of establishing service with another local exchange carrier within the Ameritech Service Area and who now wish to return to Ameritech. During the promotion period, the normally applicable nonrecurring Service Ordering, Central Office Connection and Line Connection Charges will be waived for residence customers returning to Ameritech. Eligible customers responding to promotional offers will also receive one promotional gift, the value of which will not exceed \$20.00, per access line ordered. Except as noted here, this promotion may not be combined with other access line offers.
- Note 4: A promotional period will be extended from January 1, 2000 through December 31, 2000 for intraLATA Message Toll Service. This promotion is available to residence customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Residence customers who select Ameritech as their intraLATA carrier will be provided with a Presubscription Change Charge credit per exchange access line, up to an annual maximum of \$45.00 per account.

Note 5: A promotional period will be extended from January 1, 2000 through December 31, 2000 for intraLATA Message Toll Service. This promotion is available to business customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Business customers that select Ameritech, as their intraLATA toll carrier, will be provided with an intraLATA toll credit of up to \$5.00 per exchange access line. Business customers that have nineteen or fewer exchange access lines will have a maximum credit of \$165.00 per account. Business customers that have twenty or more exchange access lines will have a maximum credit of \$500.00 per account.

Issued: December 14, 2000

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 6: The promotional period will be extended from January 1, 2000, to December 31, 2000, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently using another carrier for intraLATA message toll service and is now selecting Ameritech, or to business customers that have re-subscribed to Ameritech intraLATA toll through a previous promotional offering.

The Winback Term Plan is offered on a twelve- (12) or eighteen- (18) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

The twelve- (12) month term has a fixed rate of \$0.080 per minute of use and the eighteen- (18) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twelve- (12) or eighteen- (18) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Winback Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Winback Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: December 14, 2000

Effective: December 18, 2000

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 9 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 7: This special rate offer will be extended from November 1, 1999 through December 31, 2000. As an incentive to remain with Ameritech, business customers that have been presented with an intraLATA toll offer from another carrier will be offered a special intraLATA toll rate of \$0.085 per minute.

The special \$0.085 per minute rate is only available on a twelve (12) month term basis.

If the customer terminates the plan prior to the expiration of the twelve (12) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.

The \$0.085 per minute rate is only applicable to customer-dialed station-to-station calls. Operator-handled and customer-dialed credit card calls are not included.

This special rate offer is available statewide, however it is applicable only to intraLATA toll calls within the customer's home LATA.

This special rate offer is not available on coin telephone service.

This offering may not be combined with other Ameritech intraLATA toll promotions.

Service Establishment Charges are not associated with this offering.

This special rate offer is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: December 14, 2000

Effective: December 18, 2000

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 8: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALA' 800/888 RA'	
	3-year plan	5-year plan
\$ 70 - 119	\$0.088	\$0.078
120 - 299	0.088	0.078
300 - 699	0.086	0.076
700 - 1,199	0.084	0.074
1,200 - 1,799	0.082	0.072
1,800 - 2,499	0.082	0.072
2,500 - 3,499	0.080	0.070
3,500 - 4,999	0.078	0.068
5,000 - 7,499	0.076	0.066
7,500 - 9,999	0.072	0.062
10,000 - 12,499	0.068	0.058
12,500 - 14,999	0.068	0.058
15,000 - 19,999	0.064	0.054
20,000 - 29,999	0.064	0.054
30,000 - 49,999	0.060	0.050
50,000 PLUS	0.056	0.046

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 9: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates.

TOLL COMMITMENT	INTRALA: 800/888 RA:	
	3-year plan	5-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499 7,500 - 9,999 10,000 - 12,499 12,500 - 14,999	\$0.110 0.110 0.106 0.102 0.098 0.098 0.094 0.090 0.086 0.082 0.078	\$0.100 0.100 0.096 0.092 0.088 0.088 0.084 0.080 0.076 0.076
15,000 - 19,999 20,000 - 29,999	0.074 0.074	0.064 0.064
30,000 - 49,999 50,000 PLUS	0.070 0.066	0.060 0.056

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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PART 2 - General Terms and Conditions SECTION 8 - Promotional Service Offerings Addendum to 1st Revised Sheet No. 1 Page 12 of 34

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 10: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM REVENUE	ANNUAL COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON EI SERVICES	
			3-year	5-year
12,000 18,000 25,000 35,000 50,000 75,000 100,000 125,000	- 2,999 - 6,999 - 11,999 - 17,999 - 24,999 - 34,999 - 49,999 - 74,999 - 99,999 - 124,999 - 149,999 - 199,999	\$ 350 700 1,200 2,100 3,100 4,500 6,500 9,500 15,000 20,000 25,000 31,000 41,000 62,000	15.0% 15.25% 15.5% 16.0% 16.5% 17.5% 18.0% 18.0% 18.5% 19.0% 19.5% 20.0%	15.5% 15.75% 16.0% 16.5% 17.0% 17.0% 18.0% 18.5% 19.0% 20.0% 20.0% 20.5%

Issued: December 14, 2000

Effective: December 18, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

^{/1/} These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 10: (cont'd)

TOLL COMMITMENT	INTRALATA T 800/888 RATES/	
	3-year plan	5-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499 7,500 - 9,999 10,000 - 12,499 12,500 - 14,999 15,000 - 19,999 20,000 - 29,999	\$0.092 0.092 0.090 0.088 0.086 0.084 0.082 0.080 0.076 0.072 0.072 0.072	\$0.082 0.082 0.080 0.078 0.076 0.076 0.074 0.072 0.070 0.066 0.062 0.062 0.058
30,000 - 49,999 50,000 plus	0.064 0.060	0.054 0.054

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 11: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON SERVIC	
		3-year	5-year
700 - 1,199	\$ 350	12.0%	12.5%
1,200 - 2,999	700	12.25%	12.75%
3,000 - 6,999	1,000	12.5%	13.0%
7,000 - 11,999	1,700	13.0%	13.5%
12,000 - 17,999	2,600	13.5%	14.0%
18,000 - 24,999	3,800	13.5%	14.0%
25,000 - 34,999	5,500	14.5%	15.0%
35,000 - 49,999	8,000	15.0%	15.5%
50,000 - 74,999	12,500	15.5%	16.0%
75,000 - 99,999	17,000	16.0%	16.5%
100,000 - 124,999	22,000	16.5%	17.0%
125,000 - 149,999	27,000	16.5%	17.0%
150,000 - 199,999	35,000	17.0%	17.5%
200,000 plus	55,000	17.0%	17.5%

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^{/1/} These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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INTRALATA TOLL

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 11: (cont'd)

TOLL COMMITMENT	800/888 RF	ATES/MINUTE
	3-year plan	5-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499 7,500 - 9,999 10,000 - 12,499 12,500 - 14,999	\$0.096 0.096 0.094 0.092 0.090 0.090 0.088 0.086 0.084 0.080 0.076	\$0.086 0.086 0.084 0.082 0.080 0.080 0.078 0.076 0.074 0.070 0.066
15,000 - 19,999 20,000 - 29,999 30,000 - 49,999 50,000 plus	0.072 0.072 0.068 0.064	0.062 0.062 0.058 0.054

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 12: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE
	1-year plan
\$ 70 - 119 120 - 299 300 - 699 700 - 1,199 1,200 - 1,799 1,800 - 2,499 2,500 - 3,499 3,500 - 4,999 5,000 - 7,499	\$0.098 0.098 0.096 0.094 0.092 0.092 0.090 0.088
7,500 - 9,999 10,000 - 12,499 12,500 - 14,999 15,000 - 19,999 20,000 - 29,999 30,000 - 49,999 50,000 PLUS	0.082 0.078 0.078 0.074 0.074 0.070 0.066

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 13: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

	INTRALATA TOLL
TOLL COMMITMENT	800/888 RATES/MINUTE
	1-year plan
\$ 70 - 119	\$0.120
120 - 299	0.120
300 - 699	0.116
700 - 1,199	0.112
1,200 - 1,799	0.108
1,800 - 2,499	0.108
2,500 - 3,499	0.104
3,500 - 4,999	0.100
5,000 - 7,499	0.096
7,500 - 9,999	0.092
10,000 - 12,499	0.088
12,500 - 14,999	0.088
15,000 - 19,999	0.084
20,000 - 29,999	0.084
30,000 - 49,999	0.080
50,000 PLUS	0.076

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 14: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}
		1-year
700 - 1,199 1,200 - 2,999 3,000 - 6,999 7,000 - 11,999 12,000 - 17,999 18,000 - 24,999 25,000 - 34,999 35,000 - 49,999 50,000 - 74,999 75,000 - 99,999 100,000 - 124,999 125,000 - 149,999 150,000 - 199,999	\$ 350 700 1,200 2,100 3,100 4,500 6,500 9,500 15,000 20,000 25,000 31,000 41,000	13.0% 13.3% 13.5% 14.0% 14.5% 14.5% 15.5% 16.0% 16.5% 17.0% 17.5% 18.0%
200,000 plus	62,000	18.0%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 14: (cont'd)

TOLL COM	MITMENT	INTRALATA TOLL 800/888 RATES/MINUTE
		1-year plan
700 1,200 1,800 2,500 3,500 5,000 7,500 10,000 12,500 15,000 20,000	- 299 - 699 - 1,199 - 1,799 - 2,499 - 3,499 - 4,999 - 7,499 - 9,999 - 12,499 - 12,499 - 14,999 - 19,999 - 29,999 - 49,999	\$0.102 0.102 0.100 0.098 0.096 0.094 0.092 0.090 0.086 0.082 0.082 0.078

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 15: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES'11'
		1-year
700 - 1,199 1,200 - 2,999 3,000 - 6,999 7,000 - 11,999 12,000 - 17,999 18,000 - 24,999 25,000 - 34,999 35,000 - 49,999 75,000 - 74,999 75,000 - 99,999 100,000 - 124,999 125,000 - 149,999 150,000 - 199,999	1,700 2,600 3,800 5,500 8,000 12,500 17,000 22,000	10.0% 10.3% 10.5% 11.0% 11.5% 12.5% 13.0% 13.5% 14.0% 14.5% 15.0%
200,000 plus	55,000	15.0%

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^{/1/} These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 15: (cont'd)

TOLL CO	MMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE 1-year plan
700 1,200 1,800 2,500 3,500 5,000 7,500 10,000 12,500 15,000 20,000	- 299 - 699 - 1,199 - 1,799 - 2,499 - 3,499 - 4,999 - 7,499 - 9,999 - 12,499 - 14,999 - 14,999 - 29,999 - 49,999	\$0.106 0.104 0.102 0.100 0.100 0.098 0.096 0.094 0.090 0.086 0.086 0.082 0.082 0.082

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 16: During the period from February 1, 2000 through January 31, 2001, a
Winback promotional offering will be in effect for eligible
business customers who have discontinued their business network
access line service with Ameritech for the purpose of establishing
service with another local exchange carrier and who now wish to
return to Ameritech utilizing Ameritech Digital Transport Service Enhanced. During the promotional period the Install Charge for
ADTS-E will be waived for customers subscribing to either 3 year or
5 year Term Payment Plans.

In the event a customer participating in this promotion requests termination of this service prior to the completion of a minimum of 36 months of a 36 month or greater term payment plan, the customer will become liable for payment of the Install Charge as described above as well as any termination charges due as set forth in Part 6, Section 7.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 17: A promotional period will be established from February 15, 2000, to February 28, 2001, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently subscribed to the Ameritech 12 month 0.08/minute or 18 month 0.07/minute intraLATA toll plan that has expired or is about to expire.

The Loyalty Term Plan is offered on a twenty-four (24) or thirty-six (36) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

The twenty-four (24) month term has a fixed rate of \$0.080 per minute of use and the thirty-six (36) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twenty-four (24) or thirty-six (36) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Loyalty Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Loyalty Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 18: A promotional period will be established from May 1, 2000, through April 30, 2001. During this promotional period, business customers with Ameritech ValueLink Extra or ValueLink Extra - Select term agreements that have expired as of January 1, 2000, or are about to expire, are eligible for additional MARC discounts when they sign a new CompleteLink one, three or five year term plan.

Customers signing a one year CompleteLink term agreement will receive a 1% MARC bill credit on the 13th month anniversary of their plan.

Customers signing a three year CompleteLink term agreement will receive a 2% MARC bill credit payable on the 13th, 25th and 37th month anniversary of their term plan.

Customers signing a five year CompleteLink term agreement will receive a 3% MARC bill credit payable on the 13th, 25th, 37th, 49th and 61st month anniversary of their term plan.

Each bill credit shall be the equivalent of 1%, 2%, or 3% (dependent on the length of the term agreement) of the minimum annual revenue commitment (MARC) subscribed to by the customer and shall appear on the customer's Ameritech bill within sixty days of the anniversary date.

Note 19: A promotional period will be established from July 26, 2000 to July 25, 2001. This promotion is available to residence customers who are not using Ameritech for their intraLATA message toll service, are now returning to Ameritech, and would not have subscribed to the Anytime Rate Calling Plan without this incentive. Customers that participate in this offer will receive a \$0.09 per minute intraLATA message toll rate and a waiver of the monthly recurring charge for as long as they remain subscribed to the Anytime Rate Calling Plan.

Customers that meet the eligibility criteria may participate in this special offer by enrolling during a marketing solicitation by Ameritech.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 20: A retail and wholesale promotional period will be established from August 1, 2000 through December 31, 2000. During this promotional period, business customers who subscribe to a minimum of three of the following Call Management features: Call Waiting, Three-Way Calling, Call Forwarding or Automatic Callback, will receive a 30% discount on all features. If the business customer also subscribes to Caller ID with Name during the promotional period in addition to the three or more features listed above, the customer will receive a 20% discount on Caller ID with Name (also known as the Instant Office Enhanced).

The eligibility requirements are as follows:

- The discounts are only available on a 12-month term basis to business customers who at the time of purchasing the package have five access lines or less per billed telephone number
- Customer must commit to at least three of the above-listed Call Management features per billed telephone number for each 12month term
- The maximum monthly dollar discount per customer is \$60.00 (\$35.00 on the Basic package and \$25.00 on the Enhanced package)
- Discount will apply to all of the above-listed Call Management features on a billed telephone number
- If the customer terminates the features prior to the expiration of the twelve-month term, the customer will be billed for the monthly savings incurred to date

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 20: (cont'd)

- At the beginning of the 12- month term, the customer will be notified of the automatic renewal of this discount
- This special offer is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-pub, WATS, FX, DID, Custom Business service (Premiere 2/6), COCOTS, Direct Connect, Flexline and Choke Networks
- This package is not to be sold in conjunction with other Call Management packages
- Customers who upgrade to another term commitment agreement and are no longer eligible for the Instant Office package, will be credited for the termination charge associated with this package.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 21: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 15% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.10/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the month of the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 22: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commitment to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines. This customer's must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 10\$ discount on local usage, with maximum monthly local savings of \$15.00. Customers will also receive a toll rate of \$0.125/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 23: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who had their toll and business network access lines with Ameritech, and switched their business network access lines and business toll to a competitor, and now wish to return their toll and business network access lines to Ameritech.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 20% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.095/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

- Note 24: During the period of November 1, 2000 through October 31, 2001 eligible business customers residing in multi-tenant properties with competitive connectivity and subscribing to Ameritech CompleteLink 3-year or 5-year term plans will receive, in addition to all CompleteLink discounts, an additional 3% discount on all eligible services.
- Note 25: A retail promotional period will be established from November 28, 2000 through November 28, 2001. During this promotional period, eligible residence customers who purchase Privacy Manager will receive a waiver of the nonrecurring charge and a waiver of six month's recurring charges for Privacy Manager.

To be eligible for this promotion the customer must have received a competitive offer from another provider and the customer is considering disconnecting their service or, the customer must have previously had service with Ameritech and switched to another provider, and now wishes to come back to Ameritech.

Note 26: During the period of December 1, 2000 and November 30, 2001, eligible customers will receive a waiver of fees associated with early termination of optional Calling Plan agreements. Eligible customers include business customers who were under an Ameritech Optional Calling Plan agreement and left Ameritech to establish service with another carrier and have returned to Ameritech and signed a CompleteLink contract and term and Minimum Annual Revenue Commitment (MARC) greater than or equal to that of the original agreement within 90 days of the terminating their original agreement.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 27: During the period of December 1, 2000 through October 1, 2001 eligible business customers who have received a competitive offer and are considering switching their business access service to another carrier and who subscribe to Ameritech CompleteLink 3 or 5 year term plans will be eligible to receive the rates normally available for winback customers.

Eligible customers include those served by the following CLLIs in the following NPAs who sign a 3 or 5 year CompleteLink agreement:

- 614 All
- 216 Cleveland, Independence, Beachwood, Maple Heights
- 330 Youngstown, Cuyahoga Falls
- 419 Oregon, Toledo
- 440 Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted
 - Falls, Rocky River, Westlake
- 937 Dayton

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Note 28: During the period of December 1, 2000 through October 1, 2001 eligible business customers subscribe to Ameritech CompleteLink 3 or 5 year term plans will be eligible for a signing bonus per line

Term	Signing Bonus
3 year	\$50 per line
5 year	\$100 per line

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech and have refused a previous offer form Ameritech. Eligible customers may have a maximum of 100 business network access lines (POTS, PBX and DID)

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 28: (cont'd)

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

Customers who terminate their CompleteLink 3 or 5 year term plan, prior to the plans termination, will be billed any signing bonus received.

Note 29: During the period of December 1, 2000 through October 1, 2001 eligible business customers subscribing to Ameritech CompleteLink 1 or 3 year term plans will be eligible for additional discount as described following.

Term	Additional Local	Additional Toll
	Discount	<u>Discount</u>
1 year	10%	15%
3 years	10%	10%

Eligible customers include those served by the following CLLIs in the following NPAs who sign a 1 or 3 year CompleteLink agreement:

- 216 Cleveland, Independence, Beachwood, Maple Heights 330 Youngstown, Cuyahoga Falls
- 419 Oregon, Toledo
- 440 Bedford, Berea, Chagrin Falls, Mayfield Heights, Olmsted Falls, Rocky River, Westlake
- 937 Dayton

This offering may not be combined with other Ameritech Business access usage and/or toll discount plan or promotion.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

- Note 30: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase The WORKS will receive a waiver of one month's recurring rate.
- Note 31: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase Caller ID with Name will receive a waiver of the nonrecurring charge. In addition, residence customers who purchase Caller ID with Name will receive a waiver of one month's recurring rates when they purchase Caller ID with Name.
- Note 32: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase The BASICS will receive a waiver of two month's recurring rate.

To be eligible for this promotion the customer must have previously had service with Ameritech and switched to another provider, and now wishes to come back to Ameritech.

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1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 33: A retail promotional period shall be established from December 18, 2000 through March 16, 2001. During this promotional period, eligible residence customers who purchase Busy Line Transfer, Alternate Answering, and/or Message Waiting Indication will receive a waiver of the nonrecurring charge and a waiver of one month's recurring charges for Busy Line Transfer, Alternate Answering and/or Message Waiting Indication.

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