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PUCO

May 21, 2004

Ms. Renee J. Jenkins  
Docketing Division Chief  
The Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

RE: Case No. 04-608-TP-ATA  
Case No. 90-5013-TP-TRF

Dear Ms. Jenkins:

Enclosed for filing is an original and three (3) copies of Cincinnati Bell Telephone Company's (CBT's) approved tariff filing authorization to revise its **Out of Territory Services Tariff**, PUCO No. 1, Section 5.4 – Custom Calling Service Features. CBT proposes to **offer the Custom Calling Service feature - Call Waiting Deluxe Service - to residence and business Dayton Service Rate Area customers**. At the customers' choice, this feature can be included in the Clear Connections bundle.

This filing is in accordance with Case No. 04-608-TP-ATA issued by the Public Utilities Commission of Ohio and Case No. 90-5013-TP-TRF reserved for the filing of CBT's approved tariffs. The approved tariff pages bear the effective date of May 24, 2004 and list the most current revision number of the affected tariff pages.

**Out of Territory Services Tariff , PUCO No. 1**

Section 5	3rd Revised Page 11	Cancels 2nd Revised Page 11
Section 5	3rd Revised Page 17	Cancels 2nd Revised Page 17
Section 5	2nd Revised Page 24.1	Cancels 1st Revised Page 24.1
Section 5	2nd Revised Page 25.1	Cancels 1st Revised Page 25.1

Any questions regarding this filing should be directed to me on 513-397-1378. Acknowledgement of receipt of this transmittal is requested. Please date-stamp and return the enclosed duplicate of this transmittal in the attached self-addressed envelope.

Sincerely,

Evelyn W. King  
Regulatory Specialist  
Government Relations

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician And Date Processed 5/24/04

Attachments

LOCAL EXCHANGE SERVICE

SECTION 5 OUT OF TERRITORY LOCAL EXCHANGE SERVICES

5.4 CUSTOM CALLING SERVICE FEATURES

All Custom Calling Services in this section - except for Remote Access to Call Forwarding, Caller ID Name, and Caller ID Number - are available in the Cincinnati Service Rate Area.

Custom Calling Services are available only as part of the Clear Connections Service in the Dayton Service Rate Area (See Pages 24.1 and 25.1 for list of available Custom Calling features ). Anonymous Call Rejection, Call Tracing, Call Transfer, Caller ID Name and Number, Priority Call, Priority Forward, REVEAL, Talking Call (D) Waiting, Anywhere Call Forwarding and Quiet Time Features are not available in the Dayton Service Rate Area. Thirty-day Customer Satisfaction Guarantee is not available in the Dayton Service Rate Area.

5.4.1 Terms and Conditions

Custom Calling Services are generally offered on a subscription basis. However, where facilities permit and at the option of the Company, certain services may be provided on a pay-per-use basis. Per Call Number Privacy will be provided at no charge to all eligible customers. The customer must specify each line to be equipped with the specific Custom Calling Services desired.

Custom Calling Services will be available to customers having technically compatible services and customer premises equipment (CPE). The Company is not responsible for the compatibility of products and services of CPE vendors.

In any type of hunt group arrangement, each line to be equipped with certain Custom Calling Services must be assigned a telephone number. The services must be ordered and billed on each line.

Custom Calling Services are not generally available on access lines for trunks or Centrex services. However, where technically feasible, Per Call Number Privacy and Per Line Number Privacy will be provided at the rates listed in Sections 5.4.5 and 5.4.6 of this tariff.

The provision of Custom Calling Services by the Company is subject to the availability of facilities and the requirements of the local network. In no event will the Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees, or agents. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment provided by the customer. Normal quality of transmission may not be maintained on all calls.

Custom Calling Services may not be functional unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices. When a service cannot be functional due to these limitations, notification will be given that the call is outside of the call area.

ISSUE DATE: April 23, 2004

Christopher S. Colwell, Vice President, Cincinnati Bell Telephone Company

EFFECTIVE DATE: May 24, 2004

In accordance with Finding and Order in Case No. 04-608-TP-ATA, issued by the Public Utilities Commission of Ohio, dated April 23, 2004 and Case No. 90-5013-TP-TRF

LOCAL EXCHANGE SERVICE

SECTION 5 OUT OF TERRITORY LOCAL EXCHANGE SERVICES

5.4 CUSTOM CALLING SERVICE FEATURES (Continued)

5.4.2 Service Descriptions (Continued)

h. Call Transfer

Call Transfer allows a POTS customer to transfer an established call terminating on their telephone line to any other telephone line. Call Transfer allows the customer to (1) transfer the call and then hang-up, leaving the other two-parties on a two-way call, or (2) bridge the call and establish a three-way call. If the Call Transfer subscriber hangs up once a three-way call has been established the call will be considered transferred and the other two parties will be able to continue on a two-way call. The Call Transfer customer is free to originate and terminate additional calls after the call has been transferred. Any charges applicable to the call will be billed to the Call Transfer subscriber. Any toll usage will appear on the Call Transfer customer's bill.

Call Transfer is not available in the Dayton Service Rate Area.

i. Call Waiting (including Cancel Call Waiting and Long Distance Alert)

Call Waiting permits the customer, upon receiving a tone signal indicating that a call is waiting, to place an existing call on hold by depressing the switchhook, and answer the second waiting call.

Cancel Call Waiting permits the customer to deactivate the call waiting feature on an individual call by dialing a code before making an outgoing call.

j. Call Waiting Deluxe (including Cancel Call Waiting and Long Distance Alert)

Call Waiting Deluxe allows a customer to control the treatment applied to incoming calls while the customer is off-hook on an existing call. While on an existing call, Call Waiting Deluxe notifies the customer of an incoming call with the call waiting tone. Upon receiving the tone and where facilities permit, the customer may:

- Answer the incoming call and put the existing call on hold,
- Answer the incoming call and disconnect the existing call,
- Forward the incoming call,
- Connect the incoming call to an announcement,
- Put the incoming call on hold, or
- Conference the incoming call with the existing call.

Note: All options may not be available in all areas.

(D)

LOCAL EXCHANGE SERVICE

SECTION 5 OUT OF TERRITORY LOCAL EXCHANGE SERVICES

5.4 CUSTOM CALLING SERVICE FEATURES (Continued)

5.4.3 Custom Calling Feature Availability by Service Type

The following chart shows the Custom Calling Service features that can be included in the Clear Connections Service for nonresidence individual lines.

B. Dayton Service Rate Area

<u>Custom Calling Service Feature</u>	<u>Nonresidence Lines</u> <u>Individual</u>
Call Block	Y
Call Forwarding Busy Line	Y
Call Forwarding Busy Line - Second Path	Y
Call Forwarding Don't Answer	Y
Call Forwarding Don't Answer- Second Path	Y
Call Forwarding Variable	Y
Call Return	Y
Call Waiting	Y
Call Waiting Deluxe	Y
Caller ID Name (requires Caller ID Number)	Y
Caller ID Number	Y
Hunting	Y
MDNL with Distinctive Ringing 1	Y
MDNL with Distinctive Ringing 2	Y
Message Waiting Indicator	Y
Per Call Number Privacy	Y
Per Line Number Privacy	Y
Speed Calling 8	Y
Speed Calling 30	Y
Three Way Calling	Y

(C)

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LOCAL EXCHANGE SERVICE

SECTION 5 OUT OF TERRITORY LOCAL EXCHANGE SERVICES

5.4 CUSTOM CALLING SERVICE FEATURES (Continued)

5.4.3 Custom Calling Feature Availability by Service Type (Continued)

The following chart shows the Custom Calling Service features that can be included in the Clear Connections Service for residence individual lines.

B. Dayton Service Rate Area

<u>Custom Calling Service Feature</u>	<u>Residence Lines</u>
Call Block	Y
Call Forwarding Busy Line	Y
Call Forwarding Busy Line - Second Path	Y
Call Forwarding Don't Answer	Y
Call Forwarding Don't Answer- Second Path	Y
Call Forwarding Variable	Y
Call Return	Y
Call Waiting	Y
Call Waiting Deluxe	Y
Caller ID Name (requires Caller ID Number)	Y
Caller ID Number	Y
Hunting	Y
MDNL with Distinctive Ringing 1	Y
MDNL with Distinctive Ringing 2	Y
Message Waiting Indicator	Y
Per Call Number Privacy	Y
Per Line Number Privacy	Y
Repeat Dialing	Y
Speed Calling 8	Y
Speed Calling 30	Y
Three Way Calling	Y

(C)

Y = YES, service is available  
 N = NO, service is not available

5.4.4 Discounts

Eliminated as of July 5, 2001

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