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**OHIO-AMERICAN WATER COMPANY**

2390

**CASE NO. 03-1390-WS-AIR**

**TESTIMONY OF**

**DAVID K. LITTLE**

**ADOPTING**

**DIRECT TESTIMONY OF  
JOHN HILDABRANT**

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**OHIO-AMERICAN WATER COMPANY  
CASE NO. 03-2390-WS-AIR**

**TESTIMONY OF  
DAVID K. LITTLE  
ADOPTING  
DIRECT TESTIMONY OF  
JOHN HILDABRANT**

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12 1. Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

13 A. My name is David K. Little. My business address is 365 East Center Street,  
14 Marion, Ohio 43301.

15 2. Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

16 A. I am employed by Ohio American Water Company as the General Manager.

17 3. Q. PLEASE DESCRIBE YOUR PROFESSIONAL EXPERIENCE AND THE  
18 NATURE OF YOUR DUTIES.

19 A. Marked as Schedule DKL-1 and attached hereto is a description of my education,  
20 professional experience and training.

21 4. Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS  
22 PROCEEDING?

23 A. The purpose of my testimony is to adopt, in its entirety, the testimony of John  
24 Hildabrant filed in this proceeding on March 26, 2004.

25 5. Q. DOES THIS CONCLUDE YOUR TESTIMONY?

26 A. Yes, it does.  
27

**DAVID K. LITTLE**

**General Manager - Network  
Ohio American Water**

**I. PROFESSIONAL SUMMARY**

David K. Little joined the American Water System in 1978 as a Meter Reader with the Ohio-American Water Company in Marion, Ohio. From the time of hire until 1985, he held the following positions in the labor force: Utility Man I/Service Man, Maintenance Man/Relief Plant Operator, Utility Man and Treatment Plant Operator. In 1985, Mr. Little was promoted to the newly created position of Customer Service Supervisor in the Marion District. In 1989, Mr. Little was promoted to the newly created position of Operations Superintendent in the Tiffin District of Ohio-American Water Company. In 2001, Mr. Little was promoted to the Operations Manager position in the Richmond and Winchester Districts of the Indiana-American Water Company. In July of 2004, Mr. Little was promoted to the General Manager – Network position of the Ohio American Water Company. Mr. Little has been active in and held leadership positions in various environmental and civic organizations. Mr. Little has more than 25 years of experience in the management, planning, design, construction and emergency operations of a water utility. American Water Systems, regulatory agencies, civic organizations, and educators have utilized him for speaking and training on a wide variety of topics.

**II. EMPLOYMENT HISTORY**

2004 to Present      **Ohio American Water**  
                                 **General Manager – Network**

Responsible for directing the day-to-day development, management and operation of six district operations and personnel of the Company engaged in one or more of the functional areas involving the production, treatment and distribution of water, treatment of wastewater, and construction of facilities. Mr. Little is also responsible for maintaining contact with local and state government officials, business representatives, and civic organizations. He also looks for opportunities to enhance Company operations within the State of Ohio.

2001 to 2004      **Indiana-American Water Company, Inc. – Richmond District  
Operations Manager**

Responsible for directing the day-to-day development, management and operation of the Richmond and Winchester Districts and personnel of the Company engaged in one or more of the functional areas involving the production, treatment and distribution of water and construction of facilities. Mr. Little was also responsible for maintaining contact with local government officials, business representatives, and civic organizations. He also looked for opportunities to enhance Company operations within the Wayne and Randolph County area.

1989 to 2001      **Ohio-American Water Company, Inc. – Tiffin District  
Operations Superintendent**

Responsible for directing the day-to-day development, management and operation of the treatment plant and leading personnel of the Company engaged in one or more of the functional areas involving the production, treatment and distribution of water and construction of facilities. Mr. Little also developed and implemented a cross connection program and fire service inspection program in the District. Mr. Little oversaw the \$6.0M treatment plant upgrade in 1994-5 and construction of the Sentinel 0.75 MG elevated tank in 1998. During his stay in Tiffin, Mr. Little directed the District's emergency response measures during three separate incidents involving the contamination of the primary water source. In each incident, all customer demands were met, partly due to Mr. Little's efforts. Mr. Little's emphasis on District growth resulted in the District being considered as the sole provider of water to the newly formed rural water association. He also began the negotiations for a management agreement with the village of Sycamore. During Mr. Little's tenure, the Tiffin District achieved the Director's Award for Partnership Phase III.

2000 to 2001      **Tiffin University – Tiffin, OH  
Adjunct Professor**

Responsible for the development of course outlines for statistics and operations research courses. Mr. Little prepared and gave class lectures, Power Point<sup>®</sup> presentations, case studies, and led group discussions. He prepared, administered and graded tests, quizzes, presentations, case studies and research papers. Mr. Little received excellent course evaluations from students and peers during that time.

1985 to 1989      **Ohio-American Water Company, Inc. – Marion District  
Customer Service Supervisor**

Responsible for planning, developing and directing the operations of the Customer Service Department of the Company's Marion District. Mr. Little developed a cross connection program that was recognized by the Ohio Environmental Protection Agency.

1984 to 1985      **Ohio-American Water Company, Inc. – Marion District  
Treatment Plant Operator**

Responsible for monitoring and controlling the hydraulics of the distribution system in the Company's Marion District. Mr. Little performed water analysis and made chemical adjustments based upon his water analysis in this lime-soda softening treatment plant.

1982 to 1984      **Ohio-American Water Company, Inc. – Marion District  
Utility Man**

Responsible for the installation, operation and maintenance of water mains, fire hydrants, service lines, water meters and all associated appurtenances in the Company's Marion District. Mr. Little also served on the District's Accident Prevention Council.

1981 to 1982      **Ohio-American Water Company, Inc. – Marion District**  
1978 to 1980      **Meter Reader**

Responsible for the reading of water meters for billing. In addition, Mr. Little was utilized in changing water meters and assisting customers in resolving service-related problems and questions.

1981                **Ohio-American Water Company, Inc. – Marion District  
Maintenance Man/Relief Operator**

Responsible for the installation, operation and maintenance of pumps, motors, chemical feed systems, tanks, reservoirs, wells, surface water intakes, structures, and all associated appurtenances in the Company's Marion District Holland Road Treatment Plant. Mr. Little was also utilized to fill in for vacancies in the Plant Operator's schedule. Mr. Little also served on the District's Accident Prevention Council.

1980 to 1981      **Ohio-American Water Company, Inc. – Marion District  
Utility Man I/Serviceman**

Responsible for the installation, operation and maintenance of water mains, fire hydrants, service lines, water meters, and all associated appurtenances in the Company's Marion District. As a Serviceman, Mr. Little was the primary customer service contact for the southern half of the District.

## **II. EDUCATION**

Tiffin University – Master of Business Administration (1999)

Tiffin University – Bachelor of Business Administration (1996)

Tiffin University – Associate of Business, Management Sciences (1994)  
American Management Association, New York – Certified Essentials of Management Instructor  
(1990)

### **III. PROFESSIONAL CERTIFICATION**

Indiana Department of Environmental Management WT5 Treatment Plant Operator Certificate  
#023416

Indiana Department of Environmental Management WT3 Treatment Plant Operator Certificate  
#023414

Indiana Department of Environmental Management DSL Distribution Operator Certificate  
#023412

Ohio EPA Class III Water Supply Operator Certificate #03-90-28 (1990)

Ohio Department of Health Backflow License Certificate #338 (1986)

### **IV. PROFESSIONAL AFFILIATIONS**

- Member – American Water Works Association (1985 – Present)
- Member – American Backflow Prevention Association (1985 – 1999)

### **V. CIVIC AND COMMUNITY INVOLVEMENT**

- Member - Richmond Rotary Club, Richmond IN (2001 – 2004)
- Member – Friends of the Middle Fork Watershed Committee (2002 – 2004)
- Member – Indiana Section AWWA Safety Committee (2003 – 2004)
- Team Leader – Richmond Parks Department Adopt-a-Trail Program (2003 – 2004)
- Board Member - Economic Growth Group of Wayne County, Richmond IN (2001 – 2004)
- Member – The Gideons International – Richmond Camp, Richmond IN (2001 – Present)
- Board Member -Tiffin Area Chamber of Commerce Board of Directors, Tiffin, OH (1999 - 2001)
- Board Member - Tiffin Improvement Corporation, Tiffin, OH (1997 - 2001)
- Board Member - Seneca County Expansion & Retention Committee, Tiffin, OH (1994 - 2001)
- Trustee - Seneca County Emergency Planning Committee, Tiffin, OH (1994 – 2001)
- Steering Committee Director - Sandusky River Watershed Coalition, Tiffin, OH (1997 – 2001)  
Chairman - Water Supply Subcommittee (1999 – 2001)
- Member, President, Vice President, Secretary - Tiffin Area Safety Council, Tiffin, OH (1989 – 2001)  
Chairman – Youth Appreciation Luncheon (1996 – 2000)
- President, Vice President, Secretary, Treasurer, Chaplain, Board Chairman - The Gideons International – Seneca County Camp, Tiffin, OH (1990 – 2001)

- Class Leader - Kids and the Power of Work (KAPOW), Tiffin, OH (1997 – 2001)
- Vice President, Member - Optimist Club of Tiffin, Tiffin, OH (1997 – 2001)
- Trustee - Tiffin-Seneca Heritage Festival Committee, Tiffin, OH (1992 – 2001)
- Director of Water Events (1992 – 2000)

#### **VI. PRESENTATIONS AND PUBLICATIONS**

- “Water Treatment I,” presented in a classroom environment for Operator Training Committee of Ohio, Tiffin, Ohio, January to April, 2001
- “Emergency Response to Source Water Contamination Incident – The Kirby Tire Fire,” presented to AWWA Small System Seminar, Sycamore, Ohio, May 2000
- “Emergency Response to Source Water Contamination Incident – The Kirby Tire Fire,” presented to AWWA Water Quality Roundtable, Columbus, Ohio, March 2000
- “Cross Connection Control in Tiffin, Ohio,” presented to Tiffin Industrial Management Council, Tiffin, Ohio, May 1990
- “Essentials of a Water Utility,” presented to American Water Service, Voorhees, New Jersey, April 1990
- “Distribution I,” presented in a classroom environment for Operator Training Committee of Ohio, Delaware, Ohio, February to May 1989
- “AIDS in the Water utility,” presented to Indiana-American Water Company and Ohio-American Water Company associates, Richmond, Indiana, Marion, Ohio, Ashtabula, Ohio, Chesapeake, Ohio, January 1988
- “Substance Abuse Training” and “Balancing Act,” presented to Indiana-American Water Company and Ohio-American Water Company associates, Richmond, Indiana, Marion, Ohio, Ashtabula, Ohio, Chesapeake, Ohio, April, May and June 1987
- “What’s in a Meter Reading?” presented to the Ohio-American Water Company Customer Service Seminar, Marion, Ohio, March 1987
- “Developing a Cross Connection Control Program,” presented to the Indiana Chapter of the American Backflow Prevention Association, Indianapolis, Indiana, December 1986
- “Preparing for Your Future in the Workplace,” presented to the 1986 Youth Economic Seminar, Marion, Ohio, November 1986

**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that the TESTIMONY OF DAVID LITTLE was served  
by regular U.S. Mail this 1<sup>st</sup> day of November, 2004.

  
Sally W. Bloomfield

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