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201 E. Fourth St.  
P.O. Box 2301  
Cincinnati, Ohio 45201-2301

October 14, 2004

Ms. Renee J. Jenkins  
Docketing Division Chief  
The Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

RE: Case No. 04-1293-TP-SLF  
Case No. 04-1294-TP-SLF  
Docket No. 90-5013-TP-TRF

RECEIVED-DOCKETING DIV  
2004 OCT 15 AM 11:20  
PUCO

Dear Ms. Jenkins:

On August 17, 2004, Cincinnati Bell Telephone Company's (CBT's) filed an Application to revise language in the **General Exchange Tariff**, PUCO No. 8, Section 2 – General Regulations and **Out of Territory Services Tariff**, PUCO No. 1, Section 5 – Local Exchange Service, to increase the residential and non-residential Late Payment Charge and the Returned Check Charge.

Attached are CBT responses to PUCO Staff's inquiry regarding the Late Payment Charge. Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt. Please refer any questions to me on 513-397-1378 or at [evelyn.king@cinbell.com](mailto:evelyn.king@cinbell.com).

Sincerely,

Evelyn W. King  
Regulatory Specialist  
Government Relations

Attachment

This is to certify that the images appearing are an accurate and complete reproduction of the original document and shall be the production of case-files document delivered in the regular course of business.  
Technician [Signature] Date Processed 10-15-04

## Attachment

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The following responds to PUCO Staff's inquiry regarding the Late Payment Charge.

1. Late payment charges will not apply to installation charges associated with the establishment of Lifeline service.
2. For residential customers, a late payment charge will be applied to the current month's unpaid balance no sooner than five days after the due date (minimum of 19 days for the payment due date interval).
3. Each residential account will be permitted a one-time waiver of a late payment charge upon customer request.