



The Public Utilities Commission of Ohio

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Bob Taft, Governor

Alan R. Schriber, Chairman

TO: UNIVERSAL ACCESS, INC.

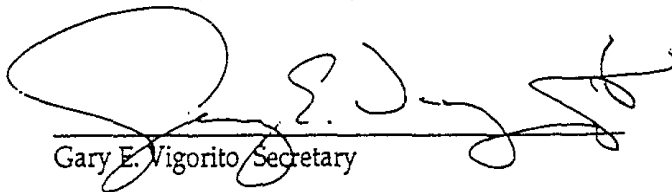
100 NORTH RIVERSIDE PLAZA, SUITE 2200

CHICAGO, ILLINOIS 60606

RE: Case No. 99-1727-CT-CSS

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective April 4, 1996), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within twenty (20) days after 1-4-2000. In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO



Gary E. Vigorito, Secretary