

ORIGINAL

FILE

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

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2003 NOV 18 PM 2:36

Shelby D. Mayo,)
)
 Complainant,)
)
 v.)
)
 SBC Ohio,)
)
)
)
 Respondent.)

PUCO

Case No. 03-2193-TP-CSS

ANSWER OF SBC OHIO

SBC Ohio, for its Answer to the Complaint filed against it, states as follows:

1. SBC Ohio avers that Shelby D. Mayo is a telephone service customer of SBC Ohio.
2. SBC Ohio admits that Mr. Mayo had service problems on July 16, 2003, and was billed for service in the amount of \$71.00.
3. SBC Ohio denies any other allegations of Complainant not expressly admitted.


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4. SBC Ohio says that it has breached no legal duty owing Mr. Mayo and that its service and practices at all relevant times have been in full accordance with all applicable provisions of law and accepted standards within the telephone industry.
5. SBC Ohio says that Complainant fails to state reasonable grounds for proceeding to hearing as required by the provisions of Ohio Revised Code Section 4905.26.
6. SBC Ohio states that Mr. Mayo's account has been credited in the amount of \$71.00 plus late payment charges which resolves this complaint.
7. SBC Ohio moves to dismiss this complaint since Mr. Mayo's complaint has been fully addressed.

WHEREFORE, having fully answered, Respondent SBC Ohio respectfully prays that this Complaint be dismissed.

Respectfully submitted,

SBC OHIO

By: 
Mary Ryan Fenlon
SBC
150 E. Gay St., Room 4-C
Columbus, Ohio 43215


(614) 223-3302

Its Attorney

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Answer of SBC Ohio has been served on the following parties by depositing it in the U. S. Mail, postage prepaid, this 18th day of November, 2003:

Shelby Mayo
7967 Scoffield Rd.
Ripley, Ohio 43167

A handwritten signature in cursive script, reading "Mary Ryan Fenlon", written over a horizontal line.

Mary Ryan Fenlon