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Case Number: 01-671-TP-ACC

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March 19, 2001

01-671-TP-ACE

OUR FILE NUMBER
689,959-999

VIA OVERNIGHT COURIER

Ms. Daisy Crockon, Chief
Docketing Department
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215

RECEIVED

MAR 20 2001

DOCKETING DIVISION
PUCO

WRITER'S DIRECT DIAL
703-287-2407

WRITER'S E-MAIL ADDRESS
khawa@omm.com

Re: RVP Fiber Company, L.L.C. Application for a Certificate
of Public Convenience and Necessity

Dear Ms. Crockon:

On behalf of RVP Fiber Company, L.L.C. ("RVP"), please find enclosed for filing an original and seven (7) copies of the above referenced application.

Please date-stamp the enclosed extra copy and return it to us in the attached self-addressed, stamped envelope. Should you have any questions concerning this matter, please do not hesitate to contact the undersigned.

Very truly yours,



Kemal Hawa*
for O'MELVENY & MYERS LLP

Counsel for RVP Fiber Company, L.L.C.

Enclosures

cc: Barry Raterink
Christine Davenport (w/o enclosure)

TC1:460795.1

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* Admitted in Maryland and the District of Columbia only.

PUBLIC UTILITIES COMMISSION OF OHIO
LOCAL EXCHANGE CARRIER
REGISTRATION FORM
EFFECTIVE: July 15, 1997

RECEIVED
MAR 20 2001
DOCKETING DIVISION
PUCO

In the Matter of the Application of RVP Fiber
Company, L.L.C. For a Certificate of Public Convenience
and Necessity to Provide Facilities-Based and Resold Local
Exchange and Interexchange Telecommunications Services
throughout the State of Ohio)

Case No. 01-671-TP-ACE

Name of Registrant(s) RVP Fiber Company, L.L.C.
Address of Registrant(s) 20 Monroe, NW, Suite 450, Grand Rapids, Michigan 49503
Contact Person(s) Barry Raterink Phone (616) 988-7000 Fax (616) 988-0418
Date _____ TRF Docket No. _____ -TP -TRF

Motion for protective order included with filing? ☐ Yes, ☒ No

Request for waiver(s) included with filing? ☒ Yes, ☐ No *See Exhibit I.*

NOTE: This form must accompany all applications filed by NECs. ILECs should utilize the appropriate form based on each ILEC's currently applicable regulatory framework. However, an ILEC must use this form if it has been granted tariff filing parity pursuant to Section VI.L. of the guidelines established in Case No. 95-845-TP-COI, or if the ILEC is filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. It is preferable not to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.

I. Indicate the reason for submitting this form (check only one):

- ☐ 1. (AAC) Application to Amend Certificate to expand Serving Area (30-day approval, 7 copies)
- ☐ 2. (ABN) Abandonment of all Services (NOT automatic, 10 copies)
- ☒ 3. (ACE) New Operating Authority (60-day approval, 7 copies)
- ☐ 4. (ACO) Application to Change Ownership (30-day approval, 10 copies)
- ☐ 5. (ACN) Application to Change Name (30-day approval, 10 copies)
- ☐ 6. (AEC) Application to Establish, Revise, or Cancel a Contract (30-day approval, 7 copies)
☐ End User ☐ Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case
- ☐ 7. (AMT) Merger (NOT automatic, 10 copies)
- ☐ 8. (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 15 copies)
- ☐ 9. (ATA) Application for Tariff Amendment (Automatic timeframes vary with type of ATA filing – see 0 below)
 - a. ☐ New End User Service which has been preceded by a 30-day prefiling with Staff and OCC (0-day filing, 10 copies)
 - b. ☐ New Carrier-to-Carrier Service which has been preceded by a 30-day prefiling with Staff and OCC (0-day filing, 10 copies)
 - c. ☐ Change in Terms and Conditions (30-day approval, 10 copies)
 - d. ☐ Withdrawal of Service (30-day approval, 10 copies)
 - e. ☐ Filing at Staff's Direction (30-day approval, 10 copies)
 - f. ☐ Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
- ☐ 10. (ATC) Application to Transfer Certificate (NOT automatic, 7 copies)
- ☐ 11. (ATR) Application to Conduct a Transaction Between Utilities (NOT automatic, 10 copies)
- ☐ 12. (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 15 copies)
- ☐ 13. (UNC) Unclassified (explain) _____ (NOT automatic, 15 copies)
- ☐ 14. Other (explain) _____ (NOT automatic, 15 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- ☐ 15. Introduction or Extension of Promotional Offering

- ☐ 16. New Price List Rate for Existing Service
- ☐ 17. Designation of Registrant's Process Agent(s)
- ☐ 18. Update to Registrant's Maps

II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- ☒ A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based) (3) *See Exhibit G.*
- ☒ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (3) *See Exhibit C.*
- ☒ List of names, addresses, and phone numbers of officers and directors, or partners. (3-4,7,10) *See Exhibit A.*
- ☒ Brief description of service(s) proposed. (3) *See Exhibit A.*
- ☒ Explanation of whether applicant intends to provide ☐resold services, ☐facilities-based services, or ☒both resold and facilities-based services. (3) *See Exhibit A.*
- ☒ Explanation as to whether NEC currently offers IXC services under separate CTS authority, and whether it will be including those services within its NEC filing, or maintaining such IXC services under a separate affiliate. (3) *See Exhibit A.*
- ☒ Explanation of how the proposed services in the proposed market area are in the public interest. (3) *See Exhibit A.*
- ☒ Description of the proposed market area. (3) *See Exhibit A.*
- ☒ Description of the class of customers (e.g., residence, business) that the applicant intends to serve. (3) *See Exhibit A.*
- ☒ Documentation attesting to the applicant's financial viability, including, at a minimum, a pro forma income statement and a balance sheet. If the pro forma income statement is based upon a certain geographical area(s) or information in other jurisdictions, please indicate. (3) *See Exhibit J.*
- ☒ Documentation attesting to the applicant's technical expertise relative to the proposed service offering(s) and proposed service area. (3) *See Exhibit A and E.*
- ☒ Explanation of the applicant's managerial expertise relative to the proposed service offering(s) and proposed service area. (3) *See Exhibit A and E.*
- ☒ Documentation indicating the applicant's corporate structure and ownership. (3) *See Exhibit A.*
- ☒ Information regarding any similar operations in other states. (3) *N/A*
- ☒ Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the USOA. (3) *See Exhibit A, I, and J.*
- ☒ Verification of compliance with any affiliate transaction requirements. (3) *See Exhibit A.*
- ☒ Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users. (3, 8, 10) *See Exhibit A.*
- ☐ Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A. (1-2,4,6,8-10,12-15)
- ☐ Copy of revised tariff sheets & price lists, marked as Exhibit B. (1-2,4,6,8-10,12-15)
- ☐ Specify which notice procedure has been utilized: real time; or newspaper. NOTE: Price list increases **must** be within an approved range of rates. (8-9,15)
- ☐ Copy of real time or newspaper notice which has been provided to customers. (2,4,6,9c-f, 10, 15)
- ☐ Copy of customer education and information material for new residential services. (8)
- ☐ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected.
- ☐ Specify for each service affected whether it is business; residence; or both. Also indicate whether it is a switched or dedicated service. Include this information in either the cover letter or Exhibit C. (1-2,4-6,9-10,12-15)
- ☒ Explanation as to which service areas company currently has an approved interconnection or resale agreement. (1,3, 9) *See Exhibit A and L.*

☒ Explanation as to whether rates are derived through (check all applicable): ☒ interconnection agreement, ☒ retail tariffs, or

☒ resale tariffs. (3) *See Exhibit A.*

☒ List of Ohio counties or exchanges the applicant intends to serve **within 24 months** of obtaining authorization. (1,3) *See Exhibit D.*

☐ List of Ohio counties specifically involved or affected. (2,4,6,9-10,12)

☒ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (3,4,6,9c-f,10) In transfer of certificate cases, the transferee's good standing must be established.

See Exhibit B.

☒ Maps depicting the proposed serving and calling areas of the applicant. (1,3,7,10) *See Exhibit A and K.*

☒ If **Mirroring ILEC** exchanges for both serving area and local calling areas: * **Serving area** must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular ILEC/NEC territory, and listing the involved counties. * **Local calling areas** must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.

☐ If **Self-defining** serving area and/or local calling area as an area other than that of the established ILEC exchange(s):

* **Serving Area** must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved counties. * **Local Calling Areas** must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving **and** local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.

☐ Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection. *See Exhibit H.*

Mandatory requirements for all basic local exchange providers:

- ☒ Sales tax
- ☒ Deposits
- ☒ Disconnection of Service
- ☒ 1+

Service requirements for a NEC's provision of certain services (check all applicable):

- ☒ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☐ Emergency Services Calling Plan
- ☐ Alternative Operator Service (AOS) requirements
- ☒ Limitation of Liability Language
- ☒ Termination Liability Language
- ☐ Service Connection Assistance (SCA) and Telephone Service Assistance (TSA)
- ☒ Resale of Service [Required for facilities-based NECs]
- ☒ Local Number Portability [Required for facilities-based]

IV. List names, titles, phone numbers, and addresses of those persons authorized to make and/or verify filings at the

Commission on behalf of the applicant:

RVP Fiber Company, L.L.C., 20 Monroe, NW Suite 450, Grand Rapids, Michigan 49503

Kemal Hawa, O'Melveny & Myers LLP, 1650 Tysons Boulevard, Suite 1150, McLean, Virginia 22102

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

V. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the

Consumer Services Department on behalf of the applicant regarding end-user complaints:

RVP Fiber Company, L.L.C., 20 Monroe, N.W. Suite 450, Grand Rapids, Michigan 49503

Kemal Hawa, O'Melveny & Myers LLP, 1650 Tysons Boulevard, Suite 1150, McLean, Virginia 22102

VERIFICATION

I, Kemal Hawa verify that I have utilized, verbatim, the Commission's Local Exchange Carrier Registration Form effective July 15, 1997 and that all of the information submitted here, and all additional information submitted in connection with this case is true and correct to the best of my knowledge.



Kemal Hawa*

March 19 2001

* A verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Registration Form, including all required attachments as well as the required number of copies, to:
Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

Exhibits

Exhibit A	Application of RVP Fiber Company LLC for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Local Exchange and Interexchange Telecommunications Services throughout the State of Ohio
Exhibit B	Certificate of Authority to Transact Business in Ohio and Articles of Organization
Exhibit C	Copy of Ohio Department of Taxation Notification
Exhibit D	List of Counties Applicant Intends to Serve
Exhibit E	Managerial Qualifications
Exhibit F	Financial Qualifications
Exhibit G	Proposed Illustrative Tariff
Exhibit H	Service Requirements Form
Exhibit I	Motion for Waiver of USOA Accounting Requirements and Memorandum in Support Thereof
Exhibit J	Chart of Accounts
Exhibit K	Service Area Maps
Exhibit L	Copy of Letter Requesting Interconnection Negotiations

EXHIBIT A

Application of RVP Fiber Company, L.L.C. for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Local Exchange and Interexchange Telecommunications Services throughout the State of Ohio

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of)	
RVP Fiber Company, L.L.C.)	
for a Certificate of Public Convenience and)	
Necessity to Provide Facilities-Based and)	2000 _____ -TP-ACE
Resold Local Exchange and Interexchange)	
Telecommunications Services throughout)	
the State of Ohio.)	

APPLICATION OF RVP FIBER COMPANY, L.L.C.

I. INTRODUCTION

RVP Fiber Company, L.L.C. ("Applicant" or "RVP"), by its counsel, and pursuant to Ohio Revised Code (R.C.) § 4905.24 and Chapter 4927, and the Commission's Local Service Guidelines in Docket No. 95-845-TP-COI as revised on November 7, 1996 and February 20, 1997, respectfully seeks a Certificate of Public Convenience and Necessity to provide all forms of competitive telecommunications services throughout the State of Ohio, including facilities-based and resold local exchange and interexchange telecommunications services.

Approval of this Application will further the policies enumerated in R.C. 4927.02, as well as the purposes of the Federal Telecommunications Act of 1996. In support thereof, Applicant provides the following information:

II. QUALIFICATIONS

1. Applicant's legal name is RVP Fiber Company, L.L.C. Applicant maintains its principal place of business at:

20 Monroe, NW, Suite 450
Grand Rapids, Michigan 49503
Telephone: (616) 988-7000
Fax: (616) 988-0418

2. Correspondence or communications pertaining to this Application should be directed to:

Kemal Hawa
O'Melveny & Myers LLP
1650 Tysons Boulevard
Suite 1150
McLean, VA 22102
Telephone: (703) 287-2400
Facsimile: (703) 287-2404

3. Questions concerning the ongoing operations of RVP following certification should be directed to:

Barry Raterink, President
RVP Fiber Company, L.L.C.
20 Monroe, NW, Suite 450
Grand Rapids, Michigan 49503
Telephone: (616) 988-7000
Fax: (616) 988-0418

4. Applicant is a limited liability company organized and existing under the laws of the State of Michigan. Copies of Applicant's Articles of Organization and application for a Certificate of Authority to Transact Business ("CATB") in the State of Ohio are attached hereto as Exhibit Bⁱ. A copy of Applicant's letter notifying the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio is attached hereto as Exhibit C.

5. The principal officers of Applicant are listed in Exhibit E. Each of these individuals may be reached at the address listed in paragraph 3, above.

6. Applicant's key personnel have the management qualifications to provide facilities-based and resold local exchange and interexchange telecommunications services in

Ohio. A summary of the managerial experience of Applicant's key personnel is attached hereto as Exhibit E.

7. Applicant is financially qualified to provide telecommunications services in Ohio. Attached hereto as Exhibit F is Applicant's current financial statement. Applicant is in the process of finalizing additional funding arrangements, and will make any information relating to its finances available to the Commission upon request.

8. Applicant is technically qualified to provide telecommunications services in Ohio.

9. Applicant does not currently offer intrastate interexchange services under separate competitive telecommunications service ("CTS") authority in the State of Ohio. By this application, Applicant seeks authority from the Ohio Public Utilities Commission to provide all forms of competitive telecommunications services in the State of Ohio, including facilities-based and resold local exchange and interexchange services.

10. Attached hereto as Exhibit L is Applicant's interconnection request letter to Ameritech. Applicant will also contact additional ILEC's in the Applicant's planned service areas.

11. Applicant anticipates that it will begin offering service by the end of the year.

12. Applicant respectfully requests, by separate motion filed concurrently with this Application, that the Commission waive the USOA accounting requirements contained in Chapter 4901:1-3-01 O.A.C. and allow Applicant to maintain its records according to Generally Accepted Accounting Principles ("GAAP"). If the Commission grants Applicant's motion to waive the USOA accounting requirements, Applicant will: (1) maintain a translation matrix that will map the conversion of Applicant's chosen account numbering scheme and descriptions into USDA account numbers and descriptions; (2) make the translation matrix available for the

Commission Staff's review upon request; and (3) ensure that all filings with the Commission requiring submission of financial information, such as the PUCO Annual Report, utilize the translation matrix and be provided in USDA format. Attached hereto as Exhibit I is a copy of the Motion of Applicant for Waiver of USOA Accounting Requirements ("Motion") and the Memorandum in Support of the Motion. Concurrent with such Motion, Applicant has not attached a chart of accounts for its Ohio operations, see Exhibit J.

13. Applicant agrees to abide by all applicable statutes and all Commission orders, rules, and regulations that are deemed to be applicable to providers of telecommunications services in Ohio.

III. PROPOSED SERVICES

14. Applicant seeks authority to provide all forms of competitive telecommunications services. Applicant proposes to provide local exchange and interexchange services through the use of its own facilities and the use of resold services of other carriers to business and residential subscribers from all points within the State of Ohio, and therefore seeks statewide authorization. Applicant will also provide switched access services to interexchange carriers on an equal access basis, which will allow Applicant's customers to originate and terminate intrastate and interstate calls to and from customers of interexchange carriers. Initially, Applicant intends to provide service throughout all of the exchanges of the local exchange service areas of Ameritech, Verizon, United Telephone and Cincinnati Bell. Initially, Applicant's exchange areas will mirror those of the incumbent local exchange providers ("ILECs") and will be no smaller than the exchange areas defined by the ILECs.

15. Exchange services will include, but will not be limited to the following: (i) local exchange access services to single-line and multi-line customers (including basic residential and

business lines, direct inward/outward PBX trunk service, Centrex services, and ISDN); (ii) local exchange usage services to customers of Applicant's end user access line services; and (iii) switched and special carrier access services to other common carriers on an equal access basis. In addition, Applicant will, through interconnection with other carriers, offer 911 and enhanced 911 emergency services, directory assistance and operator assisted calling, dual party relay services, and other miscellaneous services currently provided by incumbent local exchange carriers.

16. Applicant also intends to offer interexchange services, including both inbound and outbound IntraLATA and InterLATA services. This will be accomplished through a combination of its own facilities and resale of other carriers' services.

17. Attached hereto as Exhibit G is Applicant's proposed tariff. Applicant will derive its rates through retail and resale tariffs. Applicant will offer its retail tariffed telecommunications services for resale to other carriers pursuant to the Commission's rules as contained in Case No. 95-845-TP-COI, Guideline IX.

IV. CONCLUSION

The entry of Applicant into the local exchange and interexchange markets in Ohio will enhance competition in the provision of telecommunications services, as contemplated by the Federal Telecommunications Act of 1996. Approval of this Application will serve the public interest and further the objectives of R.C. Chapter 4927.

WHEREFORE, RVP Fiber Company, L.L.C., respectfully requests that the Public Utilities Commission of Ohio approve its Application for a Certificate of Public Convenience and Necessity and grant the requested authority to provide facilities-based and resold local exchange and interexchange telecommunications service throughout the State of Ohio.

Respectfully submitted,



Kemal Hawa*
O'Melveny & Myers LLP
1650 Tysons Boulevard
Suite 1150
McLean, VA 22102
Telephone: (703) 287-2400
Facsimile: (703) 287-2404

Counsel for RVP Fiber Company, L.L.C.

Dated:

* Admitted in Maryland and the District of Columbia

EXHIBIT B

**Certificate of Authority to Transact Business in Ohio
and Articles of Organization**

From: MILLER JOHNSON

616 831 1701

03/09/2011 16:25 #113 P.004/010

Apr. 10. 1996 11:50PM

No. 2537 P. 2/2



DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
02/02/2001	200103300798	REGISTRATION OF FOREIGN LIMITED LIABILITY CO (LFA)	10.00	.00	.00	.00	.00

Receipt

This is not a bill. Please do not remit payment.

MILLER JOHNSON SNELL & CUMMISKEY PLC
ATTN CHERYL A. STRICKLEN
P O BOX 306
GRAND RAPIDS, MI 49501-0306

STATE OF OHIO

Ohio Secretary of State, J. Kenneth Blackwell

1205669

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

RVP FIBER COMPANY, L.L.C.

and, that said business records show the filing and recording of:

Document(s)

REGISTRATION OF FOREIGN LIMITED LIABILITY CO

Document No(s):

200103300798



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of
the Secretary of State at Columbus,
Ohio this 2nd day of January, A.D.
2001.

J. Kenneth Blackwell
Ohio Secretary of State

Prescribed by
J. Kenneth Blackwell, Secretary of State
30 East Broad Street, 14th Floor
Columbus, Ohio 43266-0418
Form LFA (July 1994)

Approved _____
Date _____
Fee \$10

**APPLICATION FOR REGISTRATION OF
FOREIGN LIMITED LIABILITY COMPANY**

The undersigned limited liability company hereby applies for a Certificate of Registration to transact business in the State of Ohio, and for that purpose submits the following statements:

1. The name of the limited liability company in its state of organization/registration is: RVP Fiber Company, L.L.C.
2. The name under which the limited liability company desires to transact business in Ohio is: RVP Fiber Company, L.L.C.
3. The limited liability company was organized or formed on May 25, 2000
month day year
under the laws of the state/country of Michigan
4. The address to which interested persons may direct requests for copies of the articles of organization, operating agreement, bylaws, or other charter documents of the company is: 20 Monroe, N.W., Suite 450, Grand Rapids, Michigan 49503
5. The limited liability company hereby appoints the following as its agent upon whom process against the limited liability company may be served in the State of Ohio. The name and complete address of the agent is:
CT Corporation System 1300 East 9th Street
(name) (street)
Cleveland Ohio 44114
(city, village or township) (zip code)

6. The limited liability company irrevocably consents to service of process on the agent listed above as long as the authority of the agent continues, and to service of process upon the OHIO SECRETARY OF STATE if:

- a. the agent cannot be found, or
- b. the limited liability company fails to designate another agent when required to do so, or
- c. the limited liability company's registration to do business in Ohio expires or is canceled.

IN WITNESS WHEREOF, the undersigned has executed this application the
____ day of December, 2000.

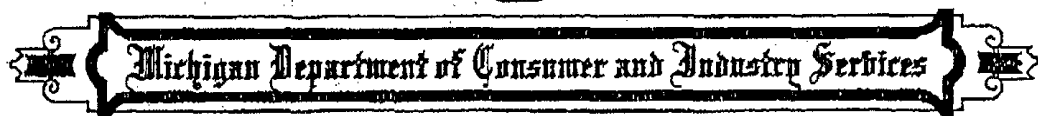
RVP Fiber Company, L.L.C.

(name of limited liability company)

By: 

Its: Duly Authorized Member, Manager
or Representative

[Ohio Revised Code Section 1705.54(A)]



Lansing, Michigan

This is to Certify That

RVP FIBER COMPANY, L.L.C.

a Michigan limited liability company, filed Articles of Organization in this office on May 25, 2000.

I FURTHER CERTIFY that the Articles are in full force and effect as of this date, and a Certificate of Dissolution has not been filed.

This certificate is in due form, made by me as the proper officer, and is entitled to have full faith and credit given it in every court and office within the United States.

In testimony whereof, I have hereunto set my hand and affixed the Seal of the Department, in the City of Lansing, this 26th day of December, 2000.

, Director

171L

Bureau of Commercial Services

GOLD SEAL APPEARS ONLY ON ORIGINAL

EXHIBIT C

Copy of Ohio Department of Taxation Notification

Statement Regarding Notification of Ohio Department of Taxation

On March 19, 2001, RVP Fiber Company, L.L.C. notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.



O'MELVENY & MYERS LLP

LOS ANGELES
CENTURY CITY
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NEWPORT BEACH
NEW YORK
SAN FRANCISCO

1650 Tysons Boulevard
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INTERNET: www.omm.com

WASHINGTON, D.C.
HONG KONG
LONDON
SHANGHAI
TOKYO

March 19, 2001

OUR FILE NUMBER
689959-999

VIA OVERNIGHT MAIL

WRITER'S DIRECT DIAL
703-287-2407

Mr. Lou Spisak
Ohio Department of Taxation
c/o Public Utilities Section, 21st Floor
30 East Broad Street
Columbus, OH 43266-0420

WRITER'S E-MAIL ADDRESS
khawa@omm.com

Re: RVP Fiber Company, L.L.C.

Dear Mr. Spisak:

This letter is written on behalf of RVP Fiber Company LLC ("RVP") to formally notify the Ohio Department of Taxation of RVP's intent to conduct operations as a telephone utility in the State of Ohio. Questions concerning the ongoing operations of RVP should be directed to:

Barry Raterink, President
RVP Fiber Company, L.L.C.
20 Monroe Ave., N.W., Suite 450
Grand Rapids, MI 49503
(616) 988-7000 (Telephone)
(616) 988-0418 (Facsimile)

Should you have any questions concerning this notification, please do not hesitate to contact me.

Very truly yours,

Kemal Hawa*
for O'MELVENY & MYERS LLP

Counsel for RVP Fiber Company LLC

cc: Barry Raterink
Christine Davenport

TC1:459101.1

* Admitted in Maryland and the District of Columbia only.

EXHIBIT D

List of Counties Applicant Intends to Serve

As discussed in Exhibit A, of this Application, Applicant seeks authority to provide local exchange service throughout the State of Ohio. Applicant plans to provide service in the service areas of incumbent local exchange carriers ("LECs") which may include the service areas of Ameritech Ohio, Cincinnati Bell, and GTE. Within the first 24 months, Applicant anticipates providing service to Cincinnati, Cleveland, Columbus, Dayton, and Toledo. To allow Applicant the flexibility to expand its service areas as market demand warrants, Applicant seeks authority to provide local exchange service in each of the following counties.

Adams	Franklin	Mahoning	Richland
Allen	Gallia	Marion	Ross
Ashland	Geauga	Medina	Scioto
Ashtabula	Greene	Meigs	Shelby
Athens	Guernsey	Miami	Stark
Auglaize	Hamilton	Montgomery	Summit
Brown	Hancock	Morgan	Trumbull
Butler	Hardin	Muskingum	Tuscarawas
Clark	Jackson	Ottawa	Vinton
Clermont	Lake	Perry	Warren
Cuyahoga	Lawrence	Pickaway	Washington
Delaware	Licking	Pike	Wayne
Erie	Lorain	Portage	Wood
Fairfield	Lucas	Preble	

EXHIBIT E

Managerial Qualifications

Applicant's officers have extensive managerial, financial, and technical telecommunications experience, and are well qualified to execute the company's business plan. Applicant is technically qualified to operate and manage its telecommunications operation. Following are descriptions of the managerial and technical qualifications of Applicants management team. Applicant's Co-Chairmen, President, and Treasurer can all be reached at the company's principal place of business.

RVP Fiber Company, L.L.C.

Executive Biographies

BARRY RATERINK – President

Barry Raterink brings 14 years of telecommunications experience to RVP Fiber Company, L.L.C. Mr. Raterink's career began implementing and managing long distance switch sites for Teledial America, later managing the Network Planning and Provisioning groups for Teledial America/City Signal/US Signal. Prior to joining RVP Fiber Company, L.L.C. in March 2001 as its President, Mr. Raterink was Executive Vice President of Operations at US Xchange, L.L.C./Choice One Communications, Inc. responsible for overseeing the Network Operations Center and Network Planning, Engineering and Switching departments.

RICHARD POSTMA – Co-Chairman

Richard Postma was elected to the Board of Directors of Choice One Communications in August 2000. Mr. Postma was the co-Chairman, Chief Executive Officer and co-founder of US Xchange LLC prior to August 2000. He has over 15 years of experience in the telecommunications industry, having served as General Counsel to Teledial America, Inc., Teledial America of North Carolina, Digital Signal, Inc., City Signal, Inc. and US Signal for various periods between 1983 and 1996. During the period from 1983 to December 1997, Mr. Postma was a partner in the Grand Rapids, Michigan law firm of Miller, Johnson, Snell & Cumiskey, P.L.C.

RONALD VANDERPOL – Co-Chairman

Ronald VanderPol formed US Xchange, LLC in 1996 to provide consumers through the Midwest with a choice for serving their telecommunications needs. He brought to US Xchange his extensive expertise in founding and operating successful, competitive telecommunications companies, including Teledial America, Inc./U.S. Signal – a provider of competitive access and local exchange services in several major metropolitan areas across the country – in 1988, Teledial America of North Carolina, Inc. in 1990 and ATS Network Communications, Inc. in 1991. US Xchange, LLC was successfully merged into Choice One Communications in August 2000.

DONALD OFFRINGA – Treasurer

Donald Offringa, CPA, Treasurer, has overseen the financial, tax and risk management matters of RVP Fiber Company, L.L.C. since its inception. In June 1995, Mr. Offringa joined Mr. VanderPol's management team as the Vice President of Finance of RVP Development Corporation, a position he currently holds. Prior to that time, Mr. Offringa had been a partner with BDO Seidman, LLP since 1986, where he had worked with US Signal on various financial advisory matters. He has over 26 years of accounting experience with both private and public companies.

EXHIBIT F

Financial Qualifications

RVP Fiber Company, LLC

Balance Sheet
December 31, 2000

Assets

Cash	1,121,928
Accounts Receivable	1,932,817
Prepaid Expenses	65,229
Total Current Assets	<u>3,119,974</u>
Fiber Networks	47,861,264
Accumulated Depreciation	(1,914,048)
Net Fiber Networks & Equipment	<u>45,947,216</u>
Total Assets	<u>49,067,190</u>

Liabilities and Member's Capital

Accounts Payable	503,402
Accrued Liabilities	14,167
Unearned Revenues	464,595
Total Current Liabilities	<u>982,164</u>
Deferred Revenues	26,109,276
Total Liabilities	<u>27,091,440</u>
Member's Capital	23,985,311
Accumulated Deficit	(2,009,561)
Total Member's Equity	<u>21,975,750</u>
Total Liabilities and Member's Equity	<u>49,067,190</u>

Confidential—For Management Purposes Only

RVP Fiber Company, LLC

Statement of Operations
December 31, 2000

Revenues

Amortization of Indefeasible Rights of Use	388,203
Attachment, Colocation & Maintenance Fees	<u>234,353</u>
Total Revenues	<u>622,556</u>

Operating Expenses

Attachment, Colocation & Maintenance Costs	313,828
Fiber Maintenance Expenses	165,941
Contracted Services	107,763
Lease Expenses	50,854
Legal and professional expenses	50,775
General Insurance	13,250
Other Operating Costs	<u>22,343</u>
Total Operating Expenses	<u>724,754</u>

Depreciation	<u>1,914,048</u>
--------------	------------------

Operating Loss	(2,016,246)
----------------	-------------

Other Income-net	<u>6,685</u>
------------------	--------------

Net Loss	<u><u>(2,009,561)</u></u>
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Confidential--For Management Purposes Only

RVP Fiber Company, LLC

Statement of Cash Flows
December 31, 2000

Cash for Operating Activities

Net Loss	(2,009,561)
Depreciation	1,914,048
Amortization of Indefeasible Rights of Use	(388,203)
Loss on Asset Disposal	8,774
Changes in Assets and Liabilities	
Receivables	(1,932,817)
Prepaid Expenses	84,755
Payables	(905,790)
Accrued Liabilities	14,167
Unearned Revenues	464,595
Net Cash For Operating Activities	<u>(2,750,032)</u>

Cash from Investing Activities

Capital Expenditures	(10,029,784)
Proceeds from Asset Disposals	4,300
Net cash for investing activities	<u>(10,025,484)</u>

Cash from Financing Activities

Payments received for Indefeasible Rights of Use	13,897,444
Net cash from financing activities	<u>13,897,444</u>

Net Change in Cash 1,121,928

Cash, August 1, 2000 -

Cash, December 31, 2000 1,121,928

Confidential--For Management Purposes Only

EXHIBIT G

Proposed Illustrative Tariff

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

RVP FIBER COMPANY, L.L.C.

P.U.C.O. NO. 1

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES
WITHIN THE STATE OF OHIO
Case No. 00-1124-TP-ACE

This tariff applies to local exchange telecommunications services furnished by RVP Fiber Company, L.L.C.. ("Carrier") between one or more points in the State of Ohio.

This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at Carrier's principal place of business,

Issued: March 19, 2001

Effective:

Issued by: Barry Raterink, President
RVP Fiber Company, L.L.C.
20 Monroe, N.W., Suite 450
Grand Rapids, Michigan 49503
(616) 988-7000

Issued under authority of the Public Utilities Commission of Ohio in Case No.
TC1:459104.1

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

CHECK SHEET

The pages of this tariff are effective as of the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	35	Original	69	Original	103	Original	137	Original
2	Original	36	Original	70	Original	104	Original	138	Original
3	Original	37	Original	71	Original	105	Original	139	Original
4	Original	38	Original	72	Original	106	Original	140	Original
5	Original	39	Original	73	Original	107	Original	141	Original
6	Original	40	Original	74	Original	108	Original	142	Original
7	Original	41	Original	75	Original	109	Original	143	Original
8	Original	42	Original	76	Original	110	Original	144	Original
9	Original	43	Original	77	Original	111	Original	145	Original
10	Original	44	Original	78	Original	112	Original	146	Original
11	Original	45	Original	79	Original	113	Original	147	Original
12	Original	46	Original	80	Original	114	Original	148	Original
13	Original	47	Original	81	Original	115	Original	149	Original
14	Original	48	Original	82	Original	116	Original	150	Original
15	Original	49	Original	83	Original	117	Original	151	Original
16	Original	50	Original	84	Original	118	Original	152	Original
17	Original	51	Original	85	Original	119	Original	153	Original
18	Original	52	Original	86	Original	120	Original	154	Original
19	Original	53	Original	87	Original	121	Original	155	Original
20	Original	54	Original	88	Original	122	Original	156	Original
21	Original	55	Original	89	Original	123	Original	A-1	Original
22	Original	56	Original	90	Original	124	Original	B-1	Original
23	Original	57	Original	91	Original	125	Original	B-2	Original
24	Original	58	Original	92	Original	126	Original	B-3	Original
25	Original	59	Original	93	Original	127	Original	B-4	Original
26	Original	60	Original	94	Original	128	Original	B-5	Original
27	Original	61	Original	95	Original	129	Original	B-6	Original
28	Original	62	Original	96	Original	130	Original	B-7	Original
29	Original	63	Original	97	Original	131	Original	B-8	Original
30	Original	64	Original	98	Original	132	Original	B-9	Original
31	Original	65	Original	99	Original	133	Original	B-10	Original
32	Original	66	Original	100	Original	134	Original	B-11	Original
33	Original	67	Original	101	Original	135	Original	B-12	Original
34	Original	68	Original	102	Original	136	Original	C-1	Original

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TC1:459104.1

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

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EXPLANATION OF SYMBOLS

A revision of a Tariff page is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another tariff location
- N - New rate or regulation
- R - Reduction in a rate or charge
- T - Changed in text but no change in rate or regulation

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TC1:459104.1

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

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RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

EXPLANATION OF TERMS (Cont'd)

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

COMPANY

RVP Fiber Company, L.L.C. unless otherwise clearly indicated from the context.

COMMISSION

Public Utilities Commission of Ohio.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

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EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

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P.U.C.O. No. 1

EXPLANATION OF TERMS (Cont'd)

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

HANDICAPPED PERSON

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

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RVP FIBER COMPANY, L.L.C.
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EXPLANATION OF TERMS (Cont'd)

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line that extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

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RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

EXPLANATION OF TERMS (Cont'd)

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

ON-NET

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE ("PBX")

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame, during which calls to a number that has been changed, will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

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TC1459104.1

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

1 - APPLICATION OF TARIFF

1.1 Application of Tariff

- A. This tariff contains the regulations and rates applicable to intrastate local exchange telecommunications services provided by Carrier for telecommunications between points within the State of Ohio. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
- B. The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by an interexchange telephone company or other common carrier for use in accessing the services of Carrier.
- C. The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
- D. At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff as approved by the Public Utilities Commission of Ohio. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specified in each individual contract.

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TC1459104.1

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 *Undertaking of the Company*

The Company shall be responsible only for the installation, operation and maintenance of service that it provides and does not undertake to transmit messages under this tariff.

Services provided under this tariff are provided 24 hours a day, seven days per week, unless otherwise specified in applicable sections of this tariff.

2.1.2 *Obligation of the Company*

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Ohio.

A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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TC1:459104.1

RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Obligation of the Company (Cont'd)

Whenever facilities are not immediately available to furnish service to all applicants, the order of Precedence, by categories, will continue to be that followed under the Civilian Production Administration Utilities Order U-2 as amended August 7, 1946.

2.1.3 Use of Service

- A. *Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.*
- B. The use of Carrier's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. Carrier's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- E. Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.
- F. Carrier's services may be denied for nonpayment of charges or for other violations of this tariff.
- G. Carrier's services may be denied for any use by Customer that is illegal, or poses an undue risk or liability to Carrier, or is obtained through fraud or willful misrepresentation.
- H. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company.
- I. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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P.U.C.O. No. 1

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service (Cont'd)

J. Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its account(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

K. PROHIBITED USES

- (1) The services the Company offers shall not be used for any unlawful purpose or for any use as to which Customer has not obtained all governmental approvals, authorization, licenses, consents and permits required to be obtained by the Customer with respect hereto.
- (2) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to demonstrate that their use of the Company offerings complies with relevant laws, regulations, policies, orders, and decisions.
- (3) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- (4) A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.
- (5) Customer use of any service obtained from other service providers by the Company and resold to Customer shall also be subject to any applicable restrictions in the underlying providers' publicly available tariffs.
- (6) The services of the Company shall not be used to transmit impermissible content.

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RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 1

2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.4 Limitations

- A. Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- B. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- C. The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- D. The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- E. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.1.5 Customer-Authorized Use

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.6 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition (subject to reasonable wear and tear). The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.

2.1.7 Minimum Use Contracts

The Company may offer services that require a minimum use guarantee ("MUG"). The Customer agrees to pay the minimum amount per period agreed to upon commencement of service. Customers falling below their MUG will be billed for the minimum amount due per period pursuant to the MUG agreement (even though this is below their actual usage amount).

Should the Customer choose to terminate a MUG agreement prior to its expiration date, the Customer will be liable for the minimum usage requirements contained in the agreement multiplied by the number of months remaining in the term, unless, with the Company's approval, the Customer converts to another Company service with equal or greater term and minimum usage commitments. If no minimum usage requirement is specified in the agreement, upon early termination of Customer's agreement, Customer will be liable for its monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

The minimum billing liability for any service under this section is one month. Subsequent periods shall be for additional one-month increments unless otherwise specified.

2.1.8 Limitations on Liability

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company that may be installed at the premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- F. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- G. The Company shall not be liable for any damages resulting from delays in meeting any service date due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals, and delays in actual construction work.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 *Limitations on Liability* (Cont'd)

- H. The Company is not liable for any defacement of or damage to Customer premises *resulting from the furnishing of services or equipment on such premises or the installation or removal thereof*, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- I. The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment that the Company does not furnish or for any act or omission of Customer or any other entity furnishing facilities or equipment used for or in conjunction with the Company's service.
- J. The Company is not liable for any claims for loss or damages involving:
 - (1) Breach in the privacy or security of communications transmitted over the Company's facilities;
 - (2) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
 - (3) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
 - (4) Any act or omission in connection with the provision of 911, E911 or similar services;
 - (5) Any noncompletion of calls due to network busy conditions;
 - (6) Unauthorized use of the Customer's equipment or facilities that interconnect with Company's facilities, including usage such as, but not limited to, unauthorized calls, unauthorized use of calling cards, and toll or usage fraud; and
 - (7) Any placement of calls from the Customer's premises, with or without the Customer's equipment, which are transmitted through the Company's network.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

- K. The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (1) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.
- (2) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (3) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- L. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- M. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.8 Limitations on Liability (Cont'd)

N. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

O. Year 2000 Readiness Disclosure

The Company will operate as specified in these and other applicable tariffs during the 20th and 21st centuries. The Company will make reasonable efforts to cure any material failure to provide Services caused solely by year 2000 (Y2K) defects in the Company's hardware, software, or systems. Due to the interdependence among telecommunications companies, and the interrelationship with non-Company processes, equipment, and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by:

1. a local exchange carrier;
2. customer premise equipment; or
3. the user or Customer.

In addition, the Company is not liable for any incompatibility between the Company's Services and any non-Company services used by the Customer or user.

2.1.9 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.10 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.11 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services. The Company reserves the right to block services that violate the prohibited use policy.

2.1.12 Testing, Maintenance, and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the periods during which the Company makes such tests, adjustments, or inspections.

The Company shall have no responsibility for the maintenance and repair of any kind with respect to equipment and facilities not provided by the Company. The Company will charge the Customer for any maintenance visits with respect to service problems which are determined to arise from equipment or facilities not provided by the Company.

2.1.13 Non-routing Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on not less than the cost of actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.14 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents or contractors. Customer shall not have, nor shall it assert, any right, title, or interest in all the facilities and associated equipment provided by the Company hereunder.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.15 Rights-of-way

Any and all costs associated with obtaining and maintaining the rights-of-way from the point of entry at the Customer's location to the Customer, including but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities, shall be borne entirely by the Customer. Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions, and restriction of such rights-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, Customer agrees that it shall assist Company in the procurement and maintenance of such right-of-way.

2.1.16 Services Provided by Other Carriers

Company shall have no responsibility with respect to billings, charges, or disputes related to services used by Customer, which are not included in the services herein, including, without limitation, any local, regional, and long distance services not offered by the Company. Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

2.1.17 Governmental Authorizations

The provision of services under this Tariff is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Public Service Commission or other applicable agency, and Customer shall fully cooperate in and take such action as may be requested by Company to comply with any such rules, regulations, orders, decisions or directives.

2.1.18 Assignment

The Company may, without obtaining any further consent from Customer, assign any rights, privileges, or obligations under this Tariff. Customer shall not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent shall be null and void.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.19 Network Management

The Company will administer its network to insure the provision of acceptable service levels to all users of the Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Company's network.

The Company maintains the right to apply protective controls, i.e., those actions such as call gapping, which selectively cancels the completion of traffic, over any traffic carried over its network. These measures would only be taken as a result of occurrences such as failure or overload of Company or Customer facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Company result in the complete loss of service to the Customer, the Customer will be granted a Credit Allowance for Service Interruptions as set forth below.

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

A. The Company reserves the right to validate the credit worthiness of the Customer prior to the commencement of service, and to reject, in Company's sole judgment, unqualified Customers. No Customer shall have any claim against Company for a credit rejection. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit that the Company may apply against overdue charges. The amount of the security deposit shall be equal to two month's estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or re-submission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage.

B. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

C. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

D. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

E. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

2.3.3 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus two months estimated billing.

2.3.4 Payment of Charges

A. Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within three months after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or Company's applicable late payment charge.

B. Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.5 Returned Check Charge

When a check that has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge (see below). This charge will be in addition to any charges assessed by any bank.

Returned Check Charge

	<u>Min.</u>	<u>Max</u>
Business:	\$0.01	\$20.00
Residence:	\$0.01	\$10.00

2.3.6 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Ohio. These agencies are required to make payment in accordance with applicable state law.

2.3.7 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

2 - GENERAL RULES AND REGULATIONS (Cont'd)

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2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.7 Customer Overpayments (Cont'd)

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.3.8 Validation of Credit

Carrier reserves the right to validate the creditworthiness of Subscribers or Users prior to the commencement of service, and to reject, in Carrier's sole judgment, unqualified Subscribers or Users. No Subscriber or User shall have any claim against Carrier for a credit rejection.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.6 TELEPHONE SURCHARGES/TAXES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any and all such fees (including franchise and right-of-way fees), charges, surcharges and taxes, however designated, (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision, or as deemed taxable by the political subdivision.

2.7 FLEXIBLE PRICING

2.7.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates.

2.7.2 Conditions

- A. The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.
- B. Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are not regulations, notification will be made in a manner appropriate to the circumstances involved.
- C. A rate shall not be changed unless it has been in effect for at least thirty (30) days.
- D. A customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the customer notifies the Company of its desire to disconnect service within 20 days of receiving notification of the price increase. See section 2.10.13 of this tariff for special regulations applying to residential customers.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 *Suspension or Termination for Nonpayment*

- A. In the event that any bill rendered or any deposit required is not paid, the Company *may suspend service or terminate service until the bill or the required deposit has been paid*. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.
- B. Suspension or termination shall not be made until:
 - (1) At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
 - (2) At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.
- C. Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination (Cont'd)

- E. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.
- F. Nonpayment of back-billed amounts as outlined in 2.10.12.

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

2.8.4 Termination For Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

- (1) in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
- (2) if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

- (3) in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
- (4) in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

- (1) The use of facilities or service of the Company without payment of tariff charges;
- (2) Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
- (3) The transmission of impermissible content.
- (4) The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
- (5) The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
- (6) Permitting fraudulent use.

C. Abandonment or Unauthorized Use of Facilities

- (1) If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

C. Abandonment or Unauthorized Use of Facilities (Cont'd)

(2) In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:

(a) No charge shall apply for the period during which service had been terminated, and

(b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

2.8.6 Disconnection of Service Other Than Toll Service

A. For purposes of this section, all regulated telephone services provided by the Company, except toll service (if any), shall be defined as local service.

B. The Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company, pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider shall also conform to the minimum telephone service standards.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.6 Disconnection of Service Other Than Toll Service (Cont'd)

B. (Cont'd)

- (1) Disconnection notices issued by the Company pursuant to Rule 4901:1-5-19(K)(3), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.

- C. The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
- D. Partial payments by a customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

2.8.7 Disconnection of Toll Service (Generally)

- A. In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
- B. Unless and until it has entered into a formal contact specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than the Company.
- C. When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:
 - (1) Must not function as a vehicle by which the (nonpaying) toll subscriber is denied access, through presubscription, to any other toll service besides the one whose provision of toll service has precipitated the toll disconnection;

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.7 Disconnection of Toll Service (Generally) (Cont'd)

C. (Cont'd)

- (2) Must be available from the Company, by tariff, on a nondiscriminatory basis to all toll service providers; and
- (3) May consist of either a dePICing mechanism or else a selective toll blocking service.

- D. Neither purchase of the toll service provider's accounts receivable by the Company nor a requirement that the Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.

2.8.8 Toll Disconnection Service Offerings Available on a Nondiscriminatory Basis to All Toll Service Providers in Areas Where Implementation of IntraLATA Equal Access Has Occurred.

The Company provides each of the following toll disconnection services, which are available on a nondiscriminatory basis (including rates) to all toll service providers in areas where implementation of intraLATA equal access has already occurred:

- A. All forms of toll disconnection that the Company itself utilizes in connection with its own provision, if any, of toll service as specified in subsections 2.8.1 through 2.8.7.
- B. DePICing (Primary Interexchange Carrier Change) service. Refer to Section 3.4 for a description of this service. The maximum charge for this service is \$5.00, as specified in Section 12.4.
- C. Selective, Company-Specific, Toll Blocking Service
Refer to Section 5.7 for a description of blocking services offered by the Company.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- A. Business rates as described in this Tariff apply to service furnished:
- (1) In office buildings, stores, factories and all other places of a business nature;
 - (2) In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
 - (3) At any location when the listing or public advertising indicates a business or a profession;
 - (4) At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
 - (5) At any location where the customer resells or shares exchange service;
- B. Public Access Line service is classified as business service regardless of the location.
- C. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

2.9.2 Telephone Number Changes

When a business customer change telephone numbers, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned customers. The customer may order a *Vanity Number* where facilities permit for an additional charge as specified in Section 5.8 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.3 Deposits

Deposits will be returned to business customers after three years, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.10.1 Application of Rates

Residential rates as described in this Tariff apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.10.2 Telephone Number Changes

When a residential customer changes telephone numbers, the referral period for the disconnected number is 90 days.

The company reserves all rights to any telephone numbers assigned to customers from local service. Customers may order Vanity Numbers where facilities permit for an additional charge as specified in section 5.8 of this tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits

A. General

Except as provided in (B) following, the Company may require a deposit, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

B. Customers Exempt from Deposits

- (1) A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by the Company is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, the Company may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

B. Customers Exempt from Deposits (Cont'd)

- (2) The Company shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.

C. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment within the last six (6) months. Customers who still owe money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)

New deposits from residential customers are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

Residential customers may elect to pay service connection and other nonrecurring charges associated with service orders in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

Installment billing is subject to the following restrictions:

- A. Installment billing may be used only by residential customers;
- B. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.4 Installment Billing For Nonrecurring Charges (Cont'd)

- C. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- D. More than one installment plan may be in effect for the same customer at the same time;
- E. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- F. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- G. Installment billing payments will continue even when an account is temporarily suspended;
- H. No interest or carrying charges will be applied to the outstanding balance during the installment period.

2.10.5 Adjusted Payment Schedule

Customers on fixed incomes (e.g., pension and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.6 Suspension or Termination for Nonpayment

- A. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- B. After issuing the written notification in accordance with the terms of this Tariff, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- C. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.6 Suspension or Termination for Nonpayment (Cont'd)

- D. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

2.10.7 Deferred Payment Agreements

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. Existing residential customers with three or more months service and for whom service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). Final notice of suspension/termination will advise the customer of deferred payment arrangements and will include, in bold print, a notice that assistance in reaching an agreement may be obtained from the Commission. The DPA notice will be mailed no less than six days before termination of total service.

A Deferred Payment Agreement will be for a period of no less than (10) months unless otherwise agreed to by the customer and for amounts of up to \$450 unless greater amounts are agreed to by the company. Down payments shall not exceed the lesser of one-fifth of the amount deferred or three (3) months of a customer's average billing, plus the difference between the total amount of arrears and the amount deferred.

If the Company believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

2.10.10 Suspension or Termination - Medical Emergencies

In the event of a medical emergency, an additional 30 days will be allowed for a residential customer before suspension or termination. A medical certificate must be supplied. This status may be extended beyond 30 days upon submission of specified documentation. During the emergency, customers can defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill. These rules also apply to any new applicant for service.

2.10.11 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- A. the customer is known to or identified to the Company as being blind or disabled;
- B. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.12 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than twenty-four months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.

2.10.13 Disconnection Because of Price Increase

In addition to the terms shown in this tariff, the following applies to residential customers taking service under Flexible Pricing. A residential customer requesting disconnection of service because of a price increase will not be charged any non-recurring charges for the first disconnect request. If the Customer subsequently reconnects to service provided by the Company and again requests disconnection, all applicable non-recurring charges will apply.

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

2.11.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:

(1) if interruption continues for less than 24 hours:

- (a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
- (b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

(2) if interruption continues for more than 24 hours:

- (a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
- (b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to Company equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- C. *interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;*
- D. *interruptions of service during a period in which the customer continues to use their service on a impaired basis;*
- E. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements; and,
- F. interruptions in service due to circumstances or causes beyond the control of the Company.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION

2.12.1 General

This option provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling station. The ANI feature, which is a software function, will be associated on a call-by-call basis with (1) all individual transmission paths in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an access tandem and a Customer's premises.

Additional ANI information digits will be transmitted as agreed to by the Customer and the Company.

2.12.3 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.3 Regulations (Cont'd)

- D. The ANI recipient, or its designated billing agent, is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use, other than those listed above, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- E. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.
- F. The ten-digit ANI telephone number consists of the Numbering Plan Area (NPA) plus the seven-digit ANI telephone number. The ten-digit ANI telephone number will be transmitted on all calls except in the case of ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).
- G. Where ANI cannot be provided, information digits will be provided to the Customer.

The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner. The ANI telephone number is the listed telephone number of the Customer and is not the telephone number of the calling party.

2.12.4 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM

2.13.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The FCC Rules are codified at 47 Code of Federal Regulations (C.F.R.) 54.601 *et. seq.*, and any amendments made thereto.

- A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.
- D. Responsibility of eligible health care providers
 - (1) Rural health care providers and consortia shall participate in a competition bidding process for all service eligible for reduced rates in accordance with any state and local procurement rules.
 - (2) Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
 - (3) Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
 - (4) A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.13.1 General (Cont'd)

D. Responsibility of eligible health care providers (Cont'd)

- (5) Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

E. Responsibility of the Company

- (1) The Company shall offer the rates and charges as specified in this Tariff, to eligible health care providers to the extent that facilities and services are available and offered in this Tariff.
- (2) The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
- (3) In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to Public Utilities Commission of Ohio approval, if necessary.

2.13.2 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph C., which shall be available to all eligible health care providers, regardless of location.

- A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in the State with a population of at least 50,000.
- B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in the State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.13.2 Rates and Charges (Cont'd)

- C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charges are available pursuant to applicable toll tariffs.

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

2.14.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

2.14.2 Regulations

A. Obligations of Eligible Schools and Libraries

(1) Requests for Service

- a. *Schools, libraries, and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.*

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2. GENERAL RULES AND REGULATIONS (Cont'd)

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.14.2 Regulations

A. Obligations of Eligible Schools and Libraries (Cont'd)

(1) Requests for Service (Cont'd)

- b. Schools, libraries, and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- c. Services requested will be used for educational purposes.
- d. Services will not be sold, resold or transferred in consideration for money or any other thing of value.

B. Obligations of Carrier

- (1) Carrier will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
- (2) Carrier will offer services to eligible schools, libraries, and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
- (3) In competitive bidding situations, Carrier may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to State public service commission approval, if necessary.

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2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.14.3 *Discounted Rates for Schools and Libraries*

- A. Discounts for eligible schools, libraries, and consortia shall be set as a percentage from the *pre-discount price, which is the price of services to schools and libraries prior to application of a discount.*
- B. *The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries, or consortia.*
- C. *The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.*

The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

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3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

Connection Charges are nonrecurring charges which apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The Connection Charge is comprised of a Service Order Charge

The general application of this charge is as follows:

- A. A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.3.
- D. The service order charge does not apply for a company initiated charge or company error, a change in billing address, or a removal of service.

3.1.3 Custom Calling Features

- A. Connection charges apply to custom calling features under certain circumstances.

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

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3 - CONNECTION CHARGES (Cont'd)

3.3 TIME AND MATERIALS CHARGE

A charge for the labor time & materials expended to diagnose any trouble on the customer's side of the demarcation point.

3.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

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4 -RESERVED FOR FUTURE USE

4.1 Reserved For Future Use

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5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

5.1.2 Description of Features

A. Three Way Conference, Consultation, Transfer

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)

C. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

D. Multiline Hunting

This feature is a line hunting arrangement that provides sequential or circular searches of available numbers within a multiline group.

Hunt group charges apply to sequential and circular.

E. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

F. Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

5.1.3 Rates and Charges

A. Monthly Rates

Rates for this service are located in Sections 12.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.3 Rates and Charges (Cont'd)

B. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Sections 12 of this tariff.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.3, Service and Promotional Trials, below.

5.2 CLASS SERVICES

5.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

CLASS services cannot be functional unless both the called and the calling parties are served by, and the call is routed through, appropriately-equipped central offices. CLASS services are only available to 1-party residence and business customers, and centrex lines. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES

5.2.2 Description of Features

A. Caller ID/Block Caller ID

The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call -- including calls that aren't answered by the customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indicator will appear on the customer-provided display device instead of the calling party's telephone number.

B. Per Call Blocking (Calling Number Delivery Blocking)

Enables customers to prevent the disclosure of their number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing *67 from a touch-tone phone, or 1167 from a rotary dial phone, to activate the block. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's phone number. Per Call Blocking will be provided on a universal basis to all eligible customers. All public and semi-public payphones of the Company will be equipped with Per Call Blocking.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

C. Per Line Blocking (Calling Number Delivery Suppression)

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, with out the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to published and non-published customers at their discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status. Law enforcement, domestic shelters, and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, two-party and four-party service customers.

D. Repeat Dialing (Automatic Callback)

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone, or 1166 from a rotary dial phone. Repeat dialing monitors the busy line and performs a call setup when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. This service may also be used to recall a called party after the conversation has been terminated.

Repeat Dialing will not work for the following types of calls:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

E. Call Return (Automatic Recall)

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", a fast busy tone will be heard preventing the activation of the Call Return feature. Office-wide Call Return-Block-to Private prevents Call Return activation when a local or toll calling party blocks their number. To activate the Call Return function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and the called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idles. After activation of the feature, the originating and terminating customers may place calls without effecting the Call Return service status. Up to 30 calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll would be applicable. This feature cannot be activated for all telephone numbers such as number with 800 or 900 prefixes, or PBX extensions.

F. Call Trace

Call Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.2 Description of Features (Cont'd)

G. Call Screening (Selective Call Rejection)

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to 8 telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with the call on the Call Screening screening list. To activate the feature, the customer dials *60 from a touch-tone phone, or 1160 from a rotary dial phone and the telephone number of each incoming call is checked against the customer's Call Screen list.

H. Special Call Acceptance (Selective Call Acceptance)

Provides the customer with a method to accept calls from certain numbers only. Up to 8 telephone numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touch-tone phone, or 1164 from a rotary dial phone, to activate the service. Each incoming call is then checked against the customer's Special Call Acceptance screening list.

I. Preferred Call Forwarding (Selective Call Forwarding)

Allows customers to create a special list of telephone numbers and destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

J. Priority Ringing (Distinctive Ring)

Allows customers to designate several numbers that will be recognized immediately as important calls by means of a distinctive alert signal. Up to 8 telephone numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 CLASS SERVICES (Cont'd)

5.2.3 Rates and Charges

A. Monthly Rates

Rates for this service are located in Sections 12.7, Residential Network Switched Service, and Sections 12.8, Business Network Switched Service.

B. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Sections 12 of this Tariff.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.3, Service and Promotional Trials, below.

5.3 SERVICE AND PROMOTIONAL TRIALS

5.3.1 General

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COI.

5.3.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.3.2 Regulations (Cont'd)

- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

5.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

5.4.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.4.2 Rate Application

- A. A Busy Line Verification Charge will apply when:
 - (1) The operator verifies that the line is busy with a call in progress,
 - or
 - (2) The operator verifies that the line is available for incoming calls.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.4.2 Rate Application (Cont'd)

- B. Both a Busy Line Verification Charge and a Verification and Interruption Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Sections 12 of this tariff.

- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

5.5 DIRECTORY ASSISTANCE SERVICE

5.5.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.5.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from pay telephones.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 DIRECTORY ASSISTANCE SERVICE (Cont'd)

5.5.2 Regulations (Cont'd)

- E. A Directory Assistance Call Completion charge will apply to customers who have received a requested intraLATA telephone number from directory assistance and have exercised the option of having a call automatically dialed and completed to that requested number.

5.5.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Sections 12 of this tariff.

5.6 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Sections 12 of this tariff.

5.7 BLOCKING SERVICE

5.7.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 BLOCKING SERVICE (Cont'd)

5.7.1 General (Cont'd)

- A. 500, 700, 900 Blocking - Allows the subscriber to block all calls beginning with the 500, 700 or 900 prefixes (i.e. 900-XXX-XXXX) from being placed. This feature can Third Number Billed and Collect Call Restriction - Provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- B. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it. Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- C. Toll Restriction Plus Directory Assistance - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.

5.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

5.7.3 Rates and Charges

See Rate Schedule in Sections 12 of this tariff.

Connection charges apply as specified in Section 3 of this tariff.

5.7.4 Chatline Information Provider Services

5.7.4.1 Provision of Chatline-type Services

- A. The Company will designate a specific NXX code as a blockable content related services code for any chatline-type services it offers. Access to such code will be limited to customers within the applicable LATA.
- B. The Company will terminate service, in accordance with the procedures set forth in this tariff, to information providers or other entities that violate its tariff terms and conditions relating to the blocking of content-type services.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 BLOCKING SERVICE (Cont'd)

5.7.4 Chatline Information Provider Services (Cont'd)

5.7.4.2 Revenue Sharing

The Company will file, as a supplement to this Tariff, the terms and conditions of its provision of service to information providers, including any chatline-type discounts or revenue sharing arrangements, where the provision of such service is on terms and conditions that vary from those contained in this Tariff.

5.8 VANITY NUMBER SERVICE

5.8.1 General

- A. Vanity Number Service allows a customer to order a specified telephone number rather than the next available number.
- B. Vanity Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- C. The Company will not be responsible for the manner in which Vanity Numbers are used for marketing purposes by the customer.
- D. When a new customer assumes an existing service which includes Vanity Number Service, the new customer may keep the Vanity Number, at the tarified rate, with the written consent of the Company and the former customer.
- E. The Company reserves and retains the right:
 - (1) To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 - (2) Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
 - (3) To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
 - (4) The limitation of liability provisions of this tariff in Section 2 are applicable to Vanity Number Service.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 VANITY NUMBER SERVICE (Cont'd)

5.8.2 Conditions

A. Charges for Vanity Number Service apply when a customer:

- (1) Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
- (2) Requests a number change from the customer's present number to a Vanity Number.

B. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Vanity Number Service.

See Rate Schedule in Sections 12 of this tariff.

5.9 CUSTOMER REQUESTED SERVICE SUSPENSIONS

- A. At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- B. The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension

Charge

- | | |
|---|-------------------------------------|
| - First Month or Partial Month | Regular Monthly Rate (no reduction) |
| - Each Additional Month
(up to the one-year limit) | ½ Regular Monthly Rate |

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 OPTIONAL DIALING PLANS

5.10.1 LMS Free Calling

A. Basic Description

LMS Free Calling enables customers to place calls between selected customer telephone numbers without incurring usage sensitive charges. The following conditions will apply to LMS Free Calling:

1. The feature is offered on a per line basis for any selected customer telephone numbers.
2. The customer will indicate which telephone numbers are to be given the LMS Free Calling feature. No usage sensitive charges will apply to calls placed between customer telephone numbers provided with this feature.
3. LMS Free Calling applies only to calls placed between selected customer stations situated within the same LATA.
4. This feature is offered subject to the availability of suitable facilities. LMS Free Calling may, in certain situations, be unavailable due to the limitations of the customer's equipment or due to compatibility problems that exist between the customer's equipment and the facilities of the Company.
5. Certain custom calling features may not be available to customers subscribing to LMS Free Calling.

B. LMS Free Calling is offered under the following options:

1. Standard LMS Free – Under this option, there are no changes in dialing procedures. Customers will use the same dialing procedures for calls placed to LMS Free stations that they would use for calls placed to non-LMS Free stations.
2. 4-Digit LMS Free – This option enables customers to place calls between LMS Free customer stations by dialing the last four digits of the receiving station's telephone number. To reach a non-LMS Free station, customers must dial "9" plus the dialing sequence they would normally dial (i.e., 7 digits for local, 1+10 for interLATA toll) were they not subscribing to LMS Free Calling.

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5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 OPTIONAL DIALING PLANS (Cont'd.)

5.10.1 LMS Free Calling (Cont'd.)

C. Requirements

LMS Free calling will be restricted to stations that, for a term of no less than twelve months, the customer is either currently committed to or will agree to commit to the following conditions:

1. Using the Company as its local service provider.
2. Using either the Company or the Company's affiliate long distance provider for IntraLATA toll service.

D. Rates and Charges

The company does not require a monthly recurring charge for this feature. Should the customer elect to subscribe to this feature, a service order charge as specified in Sections 12 of this tariff will apply.

5.11 SERVICE PROVIDER NUMBER PORTABILITY

Service Provider Number Portability – Location Routing Number (SPNP – LRN) depends on AIN/IN technology. LRN is a 10-digit number used to uniquely identify a switch that has ported numbers. The LRN for a particular switch must be a native NPA-NXX assigned to the local exchange provider for that switch and serves as a network address. Telecommunications Carriers routing telephone calls to an end-user that has ported their telephone number from one Telecommunications Carrier to another must perform a database query to obtain the LRN that corresponds to the dialed telephone number. The N-1 telecommunications provider (the next to the last terminating carrier) is responsible for determining the LRN for the call being terminated. The database query is performed for all calls where the NPA-NXX of the called number has been marked in the switch as portable. The Telecommunications Carrier routes the call to the appropriate Telecommunications Carrier based on the LRN.

5.11.1 General

Service Provider Number Portability (SPNP) is only available to telecommunications carriers for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

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5.11 SERVICE PROVIDER NUMBER PORTABILITY (Cont'd)

5.11.1 General (Cont'd)

Service Provider Number Portability is a service arrangement provided by the Company to Telecommunications Carriers whereby a customer, who switches subscription to local exchange service from the Company to a Telecommunications Carrier is permitted to retain for their use the existing Company assigned telephone number provided that the customer's service location remains within the same Company rate center.

5.11.2 Conditions

- A. SPNP is only available to Telecommunications Carriers.
- B. SPNP service and facilities will only be provided where technically feasible, subject to the availability of facilities and pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, and may only be furnished from properly equipped central offices. SPNP service and facilities are not offered for Mass Calling NXX Codes, NXX Codes 555, 976, 950, FX service or Company coin telephone.
- C. Telecommunications Carriers will be assessed Local Number Portability (LNP) Query Charges as SPNP-LRN becomes available in an area if the Company performs an LPN database query on behalf of the Telecommunications Carrier.
- D. Interim Arrangements (SPNP-Remote and SPNP-Direct) are only available to Telecommunications Carriers in areas where SPNP-Location Routing Number (LRN) is not available. Telecommunications Carriers shall migrate from Interim Arrangements to SPNP-LRN as soon as practicable, but no later than 120 days from the last day which the F.C.C. has mandated SPNP-LRN be available in a particular Metropolitan Statistical Area (MSA). Requests for Interim Arrangements will also not be processed after the last day which the F.C.C. has mandated SPNP-LRN be available in a particular MSA. The parties shall provide long-term number portability to each other in accordance with rules and regulations prescribed by the F.C.C. and /or the Public Utilities Commission of Ohio.

5.11.3 Responsibilities of the Company

The Company's sole responsibility is to comply with the service requests it receives from the Telecommunications Carrier and to provide SPNP in accordance with this tariff. In the event that the Company becomes aware that a dispute or discrepancy may have occurred, it may insist that the Telecommunications Carrier provide the Company a signed letter of authorization from the end-user.

The Company is not responsible for the allocation of charges for resold or shared SPNP service or for misdialed calls

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5.11 SERVICE PROVIDER NUMBER PORTABILITY (Cont'd)

5.11.4 Responsibilities of the Telecommunications Carrier

- A. The Telecommunications Carrier is solely responsible to obtain a signed letter of authorization from the end-user for handling of the disconnection and the end-user's service with the Company, the provision of service by the Telecommunications Carrier and the provision of SPNP service. Should a dispute or discrepancy arise regarding the authority of a Telecommunications Carrier to act on behalf of the end-user, the Telecommunications Carrier is responsible for providing a signed letter of authorization, to the Company. In the event that the Telecommunication Carrier is unable to provide such authorization, the Company may either refuse to disconnect the end-user's service and establish SPNP service as requested by the Telecommunications Carrier or, where the conversion from end-user's to SPNP service has already occurred, may choose to restore the end-user's prior service with the Company and terminate SPNP service that particular end-user. In such an event, the Telecommunications Carrier is responsible to compensate the Company for its cancellation costs if the end-user's service had not been disconnected and SPNP service had not yet been established or to pay all applicable restoral cost for terminating the SPNP service and restoring the end-user's prior service with the Company.
- B. The Telecommunication Carrier is responsible for coordinating the provision of service with the Company to assure that its switch is capable of accepting SPNP Ported traffic.
- C. The Telecommunications Carrier is solely responsible to provide equipment and facilities that are compatible with the Company's service parameters, interfaces, equipment and facilities. The Telecommunication Carrier is required to provide sufficient terminating facilities and services at the terminating end of an SPNP call to adequately handle all traffic to that location and is solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment of service of the Company or any of its end-users. In the event that the Company determines in its sole judgment that Telecommunication Carrier will likely impair or is impairing, or interfering with any equipment, facility of service of the Company or any of its end-users, the Company may either refuse to provide SPNP service or terminate it in accordance with other provisions of the Company's tariff.
- D. The Telecommunication Carrier is responsible for providing an appropriate intercept announcement service for any telephone numbers subscribed to SPNP service for which it is not presently providing local exchange service or terminating an end-user.

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5.11 SERVICE PROVIDER NUMBER PORTABILITY (Cont'd)

5.11.4 Responsibilities of the Telecommunications Carrier (Cont'd)

- E. The Telecommunication Carrier is responsible for designating to the Company at the time of its initial service request for SPNP service one of the following options for the handling and processing of Calling Card, Collect, third party, and other operator handled non-sent paid calls from or to SPNP assigned telephone numbers: (1) the Connecting-Carrier may request that the Company block all such calls; (2) the Telecommunication Carrier may accept billing from the Company for such calls; or (3) the Telecommunication Carrier may negotiate a separate, detariffed billing and collection agreement with the Company establishing the call handling, processing and billing responsibilities of the parties.

5.11.5 Limitations of Service

- A. The Company is not responsible for adverse effects on any service, facility or equipment from the use of SPNP service
- B. *End-to-end transmission characteristics may vary depending on the distance and routing necessary to complete calls over SPNP facilities and the fact that another carrier is involved in the provisioning of service. Therefore, end-to-end transmission characteristics cannot be specified by the Company for such calls.*
- C. The Company is not responsible to the Telecommunication Carrier if necessary changes in protection criteria or in any of the facilities, operation, or procedures of the Company renders any facilities provided by a Telecommunication Carrier obsolete or renders modification of the Telecommunication Carrier's equipment necessary except as otherwise required by the Commission.

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6 - RESIDENTIAL NETWORK SWITCHED SERVICES

6.1 GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network that enables the customer to:

- A. place and receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

6.2 SERVICE DESCRIPTIONS

The following Residential Network Switched Service Options are offered:

Residential Measured Rate Service:

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Conference, Consultation, Call Transfer (carries a separate MRC and NRC)
Call Forward Busy
Call Forward Don't Answer
Call Forward Variable
Call Waiting (Terminating, and Originating)
Cancel Call Waiting
Speed Calling (One/Two Digit)
Operator Assistance

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6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

The following features are available with Residential Line Service at an additional charge:

HUNT GROUP CHARGES

Sequential Hunting
Circular Hunting

HUNT LINE CHARGES

Sequential Hunting
Circular Hunting

The following CLASS features are offered to Residential Network Switched Service Subscribers:

Caller ID
Block Caller ID
Continuous Redial (Repeat Dialing)
Call Return
Call Trace

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to service features. Measured charges apply to Measured Rated Service, in addition to other rate elements described above.

6.2.1 Measured Rate Service

Measured Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge. Local calling areas are as specified in Section 10.

A. Description

Each Measured Rate Service Line corresponds with a single, analog, voice-grade channel that can be used to place or receive one call at a time. Measured Rate Service lines are provided for connection to a single, customer, customer-provided station set or facsimile machine.

Each Measured Rate Service has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

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6 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.1 Measured Rate Service (Cont'd)

A. Description (Cont'd)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in the Rate Schedule in Sections 12 of this Tariff, service order charges apply as described in Section 3 of this Tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

See Rate Schedule in Sections 12 of this Tariff.

C. Local Measured Service Time Periods:

See Time Periods and Rate Schedule in Sections 12 of this Tariff.

6.2.2 Flat Rate Service

See Rate Schedule in Section 12.7.2 of this Tariff.

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7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

7.2 SERVICE DESCRIPTIONS

The following Business Access Service Options are offered:

Basic Business Line Service
PBX Trunks

Basic Business Line Service and PBX trunks are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

The following features as described in Section 5 are available with Business Line Service for an additional charge:

Three Way Conference, Consultation
Call Forwarding (Variable, Busy Line, Don't Answer)
Call Waiting/Cancel Call Waiting
Speed Calling One Digit (8)
Speed Calling Two Digit (30)
Call Forwarding Remote Access
Call Transfer

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting
Circular Hunting

HUNTING LINE CHANGES

Sequential Hunting
Circular Hunting

The following CLASS features are offered to business network switched service subscribers at an additional charge:

Caller ID + Name
Block Caller ID
Call Return
Continuous Redial
Call Trace
Anonymous Call Rejection

7.2.1 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

A. General (Cont'd)

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF) or Dial Pulse (DP)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the customer

B. Measured Rate Basic Business Line Service

1) Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.1 Basic Business Line Service (Cont'd)

B. Measured Rate Basic Business Line Service (Cont'd)

2) Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

3) Usage Charges

See Rate Schedule in Sections 12.

7.2.2 PBX Trunk Service

A. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.2 PBX Trunk Service (Cont'd)

A. General Cont'd)

Each DS0 level Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

B. DS1 PBX Trunk Service

1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface:	Channel Bank or DSX-1 panel
Signaling Type:	Loop, Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming or Out-Going Only, as specified by the customer

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.2 PBX Trunk Service (Cont'd)

B. DS1 PBX Trunk Service (Cont'd)

2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Sections 12 of this Tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Where appropriate facilities do not exist, special construction charges apply.

3) Measured Usage Charges

Measured usage charges for DS1 Trunks are the same as those indicated for a basic business line as described in Section 7.2.1.B.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.3 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.2.4 Integrated Services Digital Network Primary Rate Interface

A. Basic Description

Integrated Services Digital Network Primary Rate Interface (PRI) is an optional service that will allow customer-provided PBX equipment to interface with the Company's switching equipment over DS1 trunks for voice transmission. Basic Business Network Switched Service as well as Direct Inward Dialing (DID) and Direct Outward Dialing (DID) will be offered on PRI trunks. Existing local usage rates or MTS rates will apply to voice transmission carried over a PRI circuit.

PRI uses one of the following Integrated Services Digital Network (ISDN) architectures:

23 B-Channel and one D-Channel.

24 B-Channels (Note: 24 B-Channel PRI trunks can only be used in conjunction with 23 B/1 D-Channel PRI trunks. One D-Channel must be available for signaling).

The B-Channel is a 64 Kilobits per second channel used for information transfer between users. The D-Channel is a 64 Kilobits per second channel that carries signaling and control for the B-Channels.

B. Service Options

Two different versions of PRI service will be made available:

- Custom ISDN
- National ISDN (NI)

Both of these versions are based on software standards established by Lucent Technologies, the Company's vendor for switching equipment.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Integrated Services Digital Network Primary Rate Interface (Cont'd)

B. Service Options (Cont'd.)

The following arrangements will be offered to PRI customers:

1. Custom PRI with facility associated signaling (FAS) – One D-Channel for signaling and 23 B-Channels.
2. National PRI (NI) with FAS – One D-Channel for signaling and 23 B-Channels.
3. National PRI (NI) with Non-Facility Associated Signaling (NFAS) – One D-Channel for signaling with up to 479 B-Channels.
4. National PRI (NI) with NFAS and D-Channel Backup (DCBU). Two D-Channels provided on separate DS1 trunks (one of which is active and the other used for backup) supporting up to 478 B-Channels.

C. Restrictions

1. PRI is only available from serving central offices equipped with the facilities required to support PRI service. Service capabilities are dependent on the facilities and digital technology providing the service.
2. PRI customer premises equipment located at the customer premises must be compatible with the network interface provided by the Company and with the Company's switching facilities.
3. ISDN-compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.
4. Custom Calling Features (see Section 5.1) may not be available to customers subscribing to PRI service.

D. Requirements

Customers must agree to subscribe to both PRI service and DS1 PBX Trunk Service for a term of no less than one year. All DS1 PBX Trunk Service rates and charges referred to in preceding sections shall apply.

E. Rates and Charges

Rates and charges for PRI service are set forth in Section 12.8, Business Network Switched Services.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.5 DS1 Trunk Service

1) Description

DS1 Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. DS1 service can be used with both voice and data transmission for local and toll traffic. DS1 Trunks are provided for connection of customer-provided facilities to the Company switch. Each DS1 Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Sections 12 of this Tariff, service order charges apply as described in Section 3 of this tariff. Charges for each DS1 Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Where appropriate facilities do not exist, special construction charges apply.

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7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.5 DS1 Trunk Service

3) Measured Usage Charges

Measured usage charges for DS1 trunks are set forth in Sections 12.5.

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8 - SPECIAL SERVICES AND PROGRAMS

8.1 LIFELINE TELEPHONE SERVICE

8.1.1 Lifeline Discounted Service

This service provides either a 50% reduction in the port charge (as defined in Section 5 of this tariff) paid by the Customer, or a credit of \$3.50, which ever is greater. In no case will the total service charge for Lifeline Discounted Service exceed that of the dominant local exchange service provider in the same area. Current Lifeline rates are shown in the Rate Attachment.

8.1.2 Eligibility

These services are restricted to low income residential customers for a single exchange access line at the principle residence. To qualify for Lifeline service a customer must be certified as income eligible for benefits from any one of the Home Energy Assistance Programs (HEAP) or at least one of the following Entitlement Programs administered by the State social services department

Aid to Families with Dependent Children (AFDC)
Food Stamps
Home Energy Assistance Program (HEAP)
Home Relief
Medicaid
Supplemental Security Income (SSI)

In addition, applicants are eligible for Lifeline service when approved to receive either a Veteran's Disability Pension or a Veteran's Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these Pensions.

Applicants must provide proof to the Company that they are certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or their authorized representative, as designated by the State social services department and identified as so authorized on the customer's card for any of the above benefits. Lifeline rates will not be offered until proof of eligibility is provided to the Company.

Life Line services are effective upon receipt of a completed and signed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.1 LIFELINE TELEPHONE SERVICE (Cont'd)

8.1.2 Eligibility (Cont'd)

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline Customer's eligibility. If a Customer is identified as being ineligible, the Customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

8.1.3 Charges

For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in Section 8.2 following.

Service connection charges do not apply to change existing service from:

- A. Flat Rate Service to Basic Lifeline service;
- B. Basic Lifeline service to Flat Rate Service.

8.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan that provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- A. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in Section 8.1.2 of this tariff;
- B. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- C. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

In no cases will the charges for connection of service for eligible Customers exceed that of the dominant local exchange provider in the same area.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- A. Consistent with applicable law, the Company will provide, upon request, specialized telecommunications equipment for customers certified as hearing or speech impaired.
- B. A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Ohio.
- C. The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- D. The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- E. The Company will also advise customers who request this equipment of the applicable terms for purchase.

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.4.1 General

Handicapped persons who have been certified to the Company as having a hearing or speech impairment which requires that they communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local measured rate service.

8.4.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Ohio, or
- B. Pre-existing certifications establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER (Cont'd)

8.4.3 Qualification

Those customers qualifying for the discount are persons whose impairment is such that competent authority would certify them as being unable to use a telephone for voice communication. See Explanation of Terms, "Handicapped Person," for a listing of the necessary qualifications.

8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of network facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.5.2 Regulations

- A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- B. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- C. 911 service is furnished for incoming calls only.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

8.6.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

8.6.2 Regulations

A. In addition to the following, the regulations in 8.5.2 apply.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.2 Regulations (Cont'd)

- B. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- C. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.
- D. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

8.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

8.6.3 Conditions of Furnishing Service (Cont'd)

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

8.7 OHIO RELAY SERVICE

8.7.1 General

The Company will provide access to a telephone relay center for Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

8.7.2 Regulations

- A. Only intrastate calls can be completed using the Ohio Relay Service .
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within the State of Ohio. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.
- D. The following calls may not be placed through the Relay Service:
 - 1) calls to informational recordings and group bridging service;
 - 2) calls to time or weather recorded messages;
 - 3) station sent paid calls from coin telephones; and
 - 4) operator-handled conference service and other teleconference calls.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.7 OHIO RELAY SERVICE (Cont'd)

8.7.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

8.8.1 General

Persons who are blind or whose disability causes difficulty with hand and finger coordination and use of a telephone qualify for a Special Credit Card. The card may be used from any telephone within the Company's territory to place calls within and outside the State of Ohio at a special rate or to place calls from a telephone outside of the Company's territory, but within the State of Ohio at rates applicable to the territory from which the call is made.

8.8.2 Rates

Within the Company's Territory:

Station to station toll calls placed with operator assistance will be billed at the lower rate normally applicable to calls placed without operator assistance. Local calls cannot be charged to the card. Person-to-person calls charged to the card will be billed at the higher operator handled rate.

Outside the Company's Territory, but within Ohio State:

All rates, charges, billing and restriction in effect in the territory from which the call is made will apply.

8.8.3 Qualification

The following criteria will be used to determine eligibility for the Special Credit Card:

- a. "Legally Blind" - those whose visual acuity is 20/200 or less in the better eye with correcting glasses or whose widest diameter or visual field subtends an angular distance no greater than 20 degrees.

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8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS (Cont'd)

8.8.3 Qualification (Cont'd)

- b. "Physically Handicapped" - those who are certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitations.
- c. Persons whose disabling condition causes difficulty with hand and finger coordination and utilization of a coin or non-coin telephone. Acceptable certifications are those made by a licensed physician ophthalmologist or optometrist.

8.8.4 Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

- a. The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within the Company's service territory, but he or she does not need to have other service from the Company.
- b. Another party may agree to accept responsibility for payment of charges incurred through use of at the Special Credit Card by the applicant. When this option is chosen, the person accepting this responsibility must be 18 years of age or older, but does not need to reside within the Company's service territory.

In either case, the applicant is the only authorized user of the Special Credit Card. If the person accepting payment responsibility has service within the Company's service territory, charges will be billed on a regular monthly bill; otherwise a separate bill will be sent.

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9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a, b, and c.

9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - 1) equipment and materials provided or used;
 - 2) engineering, labor, and supervision;
 - 3) transportation; and
 - 4) rights of way and/or any required easements.
- B. Cost of maintenance.
- C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E. License preparation, processing, and related fees.
- F. Tariff preparation, processing and related fees.
- G. Any other identifiable costs related to the facilities provided; or
- H. An amount for return and contingencies.

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9 - SPECIAL ARRANGEMENTS (Cont'd)

9.1 SPECIAL CONSTRUCTION (Cont'd)

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- A. The period on which the termination liability is based is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
 - 1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a. equipment and materials provided or used;
 - b. engineering, labor, and supervision;
 - c. transportation; and
 - d. rights of way and/or any required easements;
 - 2) license preparation, processing, and related fees;
 - 3) tariff preparation, processing and related fees;
 - 4) cost of removal and restoration, where appropriate; and
 - 5) any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.B. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.B. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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9 - SPECIAL ARRANGEMENTS (Cont'd)

9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

- 1) LATA and type of switch
- 2) The V&H distance from the central office to the customer's premises
- 3) Service description
- 4) Rates and charges
- 5) Quantity of circuits
- 6) Length of the agreement.

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10 - DIRECTORY

10.1 ALPHABETICAL DIRECTORY

10.1.1 Main Listings

- A. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- B. The term "listing" refers to the information in lightface type in the alphabetical directory and the Directory Assistance Records of the Company.
- C. Listings provided without charge are as follows:
 - 1) One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
 - 2) One listing for each PBX or interconnecting system.
- D. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

10.1.2 Composition of Listings

- A. Listings are limited to information essential to the identification of the listed party.
- B. Addresses
 - 1) Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
 - 2) Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- C. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in 10.1.1.a above.

10.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

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10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.3 Types of Listings (Cont'd)

A. Non-Listed

Telephone numbers of non-listed service are not listed in the Company's directories or on the directory assistance records. Non-listed service is available with all classes of main telephone exchange service provided the customer has other exchange service which is listed in the directory or is on directory assistance records in the same name and at the same address. There are no restrictions against furnishing name, address or number information for non-listed services.

B. Additional Listing

A listing in addition to the main listing.

C. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

D. Extra Line Listing

This feature provides information after a main or additional listing. It refers callers to an alternative telephone number that is listed immediately below the main number.

E. Foreign Listing

This feature provides a listing for a customer in a directory other than the directory that serves their local service area.

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10 - DIRECTORY (Cont'd)

10.1 ALPHABETICAL DIRECTORY (Cont'd)

10.1.4 Non-Published Service

A. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

B. Regulations

- 1) Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
- 2) The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.
- 3) In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
- 4) The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

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10 - DIRECTORY (Cont'd)

10.2 [RESERVED FOR FUTURE USE]

10.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.5.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

10.4 LIABILITY OF THE COMPANY FOR ERRORS

10.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

10.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

A. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

B. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

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10 - DIRECTORY (Cont'd)

10.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

10.4.2 Allowance for Errors (Cont'd)

C. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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11 - SERVICE AREAS

11.1 Service Areas

Where suitable facilities exist, the Company will provide local exchange service within the local service areas of counties identified below. The Company has adopted the local calling coverage provided by the incumbent LEC in each of these counties.

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Aberdeen	Aberdeen Ripley
Akron	Akron Greensburg Hartville Kent Manchester Mogadore Uniontown
Albany	Albany Athens Wilkesville
Alliance	Alliance Atwater Marlboro Sebring
Alton	Columbus (Met Area) London
Amesville	Amesville Athens Bartlett Chesterhill
Arabia	Arabia Guyan Ironton Walnut

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Ashland

Athens

Atwater

Barnesville

Beallsville

Beavercreek

EXCHANGES IN LOCAL CALLING AREA

Ashland

Hayesville

Loudonville

Perrysville

Polk

Redhaw

Savannah

Athens

Albany

Amesville

Guysville

New Marshfield

Shade

The Plains

Atwater

Alliance

Marlboro

Rootstown

Barnesville

Bethesda

Somerton

Beallsville

Bethesda

Clarington

Somerton

Woodsfield

Dayton Met Area

Donnelsville

Enon

Medway

New Carlisle

Spring Valley

Xenia

Yellow Springs - Clifton

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Bedford

Belfast

Bellbrook

Belpre

Berea

Bethany

Bethesda

EXCHANGES IN LOCAL CALLING AREACleveland Met. Area
ChesterlandBelfast
Hillsboro
Marshall
Sugar Tree RidgeDayton Met. Area
Enon
Medway
New Carlisle
Spring Valley
Xenia

Belpre

Cleveland Met. Area
ChesterlandBethany
Bethel
Clermont
Cincinnati
Hamilton
Harrison
Little Miami
Mason
Newtonsville
Reily
Seven Mile
Shandon
WilliamsburgBethesda
Barnesville
Beallsville
Somerton

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Bloomington

Bloomingville

Bowersville

Brecksville

Burton

Canal Fulton

Canal Winchester

Canfield

Canton

EXCHANGES IN LOCAL CALLING AREA

Bloomington

Jeffersonville

New Holland

Sedalia

Washington Court House

Bloomingville

Castalia

Sandusky

Bowersville

Jamestown

Milledgeville

Xenia

Cleveland Met. Area

Chesterland

Burton

Canal Fulton

Manchester

Massillon

North Canton

Columbus Met. Area

Carroll

Lancaster

Canfield

North Jackson

North Lima

Youngstown

Canton

Hartville

Louisville

Magnolia - Waynesburg

Massillon

Navarre

North Canton

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Carroll	Carroll Canal Winchester Lancaster
Castalia	Castalia Bloomingville Sandusky
Catawba	Catawba Mechanicsburg Springfield
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton Xenia
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley
Chagrin Falls	Cleveland Met. Area Chesterland
Cheshire	Cheshire Gallipolis Vinton
Chesterland	Chesterland Cleveland Met. Area Kirtland

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Christiansburg	Christiansburg Fletcher - Lena New Carlisle North Hampton
Clarington	Clarington Beallsville Duffy Woodsfield
Cleveland	Cleveland Met. Area Chesterland
Columbiana	Columbiana Lisbon Leetonia New Waterford North Lima Rogers Youngstown
Columbus	Columbus Met. Area
Conesville	Conesville Coshocton Dresden West Lafayette
Corning	Corning New Lexington Shawnee
Coshocton	Coshocton Conesville West Lafayette
Dalton	Dalton Massillon
Danville	Danville Hillsboro Sugar Tree Ridge

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Dayton

Decatur

Donnelsville

Dresden

Dublin

Duffy

East Liverpool

EXCHANGES IN LOCAL CALLING AREA

Dayton Met. Area

Donnelsville

Enon

Franklin

Medway

New Carlisle

Spring Valley

Yellow Spring - Clifton

Xenia

Decatur

Ripley

Russellville

Donnelsville

Beavercreek

Bellbrook

Centerville

Dayton

Enon

Dresden

Conesville

Zanesville

Columbus Met. Area

Duffy

Clarrington

Graysville

New Matamoras

Woodsfield

Lisbon

Rogers

Wellsville

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

East Palestine

Enon

Fairborn

Fayette

Findlay

Fletcher - Lena

Fostoria

Franklin

EXCHANGES IN LOCAL CALLING AREAEast Palestine
New Waterford
RogersEnon
Dayton Met. Area
Donnelsville
Springfield
Yellow Springs - CliftonDayton Met. Area
Donnelsville
Enon
Medway
New Carlisle
Spring Valley
Yellow Springs - CliftonFayette
Archbold
Wauseon

Findlay

Fletcher - Lena
Christiansburg
PiquaFostoria
New RiegelFranklin
Dayton
Centerville
Miamisburg - West
Middletown

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Fremont	Fremont Lindsey
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville
Gahanna	Columbus Met. Area
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor
Georgetown	Georgetown Hamersville Higginsport Mt. Orab Ripley Russellville Sardinia
Girard	Girard Hubbard Niles Youngstown
Glenford	Glenford New Lexington Somerset Thornville

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Gnadenhutten

Graysville

Greensburg

Grove City

Groveport

Guyan

Guysville

Hamersville

EXCHANGES IN LOCAL CALLING AREA

Gnadenhutten

Newcomerstown

Uhrichsville

Graysville

Duffy

Lewisville

New Matamoras

Woodsfield

Greensburg

Akron

Manchester

Uniontown

Columbus Met. Area

Columbus Met. Area

Guyan

Arabia

Gallipolis

Walnut

Guysville

Athens

Coolville

Hamersville

Bethel

Clermont

Cincinnati

Felicity

Georgetown

Higginsport

Mt. Orab

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Hamilton

Harrisburg

Hartville

Hayesville

Higginsport

Hillcrest

EXCHANGES IN LOCAL CALLING AREA

Hamilton

Bethany

Bethel

Clermont

Cincinnati

Harrison

Little Miami

Mason

Monroe

Newtonsville

Oxford

Reily

Seven Mile

Shandon

Trenton

Williamsburg

Columbus Met. Area

London

Hartville

Akron

Canton

Louisville

North Canton

Hayesville

Ashland

Higginsport

Clermont

Cincinnati

Felicity

Georgetown

Hamersville

Cleveland Met. Area

Chesterland

Kirtland

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Hilliard	Columbus Met. Area
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge
Holland	Toledo Met. Area
Hubbard	Hubbard Girard Lowellville Youngstown
Independence	Cleveland Met. Area Chesterland
Ironton	Ironton Arabia
Jamestown	Jamestown Bowersville Cedarville Jeffersonville Milledgeville South Solon Xenia

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Jefferson

Jeffersonville

Kent

Kirtland

EXCHANGES IN LOCAL CALLING AREA

Jefferson

Andover

Ashtabula

Autsinburg

Colebrook

Conneaut

Dorset

Geneva

Kingsville

New Lyme

Orwell

Peirpont

Trumbull

Windsor

Jeffersonville

Bloomingburg

Jamestown

Milledgeville

Sedalia

South Solon

Washington Court House

Kent

Akron

Mantua

Mogadore

Ravenna

Rootstown

Kirtland

Chesterland

Gates Mills

Hillcrest

Mentor

Painesville

Terrace

Wickliffe

Willoughby

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown
Leroy	Leroy Painesville
Lewisville	Lewisville Graysville Woodsfield
Lindsey	Lindsey Fremont
Lisbon	Lisbon Columbiana East Liverpool Leetonia Rogers Salem Salineville Wellsville
Lockbourne	Columbus Met. Area

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

London

Loudonville

Louisville

Lowellville

Magnolia – Waynesburg

Manchester

Mantua

Marietta

EXCHANGES IN LOCAL CALLING AREA

London
Alton
Harrison
Sedalia
South Charleston
South Solon
South Vienna
West Jefferson

Loudonville
Ashland
Lakeville
Perrysville

Louisville
Canton
Hartville
North Canton

Lowellville
Hubbard
North Lima
Youngstown

Magnolia – Waynesburg
Canton

Manchester
West Union

Mantua
Kent
Ravenna

Marietta
Newport

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Marlboro	Marlboro Alliance Atwater Rootstown
Marshall	Marshall Belfast Hillsboro Rainsboro
Massillon	Massillon Canal Fulton Canton Dalton Navarre North Canton
Maumee	Toledo Met. Area
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield
Mentor	Mentor Gates Mills Kirtland Painesville Wickliffe Willoughby
Miamisburg – West Carrollton	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Middletown

Milledgeville

Mingo Junction

Minster

Mogadore

Monroe

Montrose

Morning Sun

EXCHANGES IN LOCAL CALLING AREA

Middletown

Franklin

Germantown

Gratis

Monroe

Seven Mile

Trenton

Milledgeville

Bowersville

Jamestown

Jeffersonville

Washington Court House

Mingo Junction

Steubenville

Minster

Maria Stein

New Bremen

Mogadore

Akron

Kent

Uniontown

Monroe

Cincinnati

Hamilton

Middletown

Trenton

Cleveland Met. Area

Chesterland

Morning Sun

Camden

Oxford

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Mt. Orab

Murray City

Navarre

Nelsonville

New Albany

New Bremen

New Carlisle

New Holland

EXCHANGES IN LOCAL CALLING AREA

Mt. Orab

Clermont

Cincinnati

Fayetteville

Georgetown

Hamersville

Sardinia

Williamsburg

Murray City

Nelsonville

Shawnee

Navarre

Canton

Massillon

Nelsonville

Murray City

Shawnee

Columbus Met. Area

New Bremen

Minster

St. Mary's

New Carlisle

Christiansburg

Dayton Met. Area

Donnelsville

Medway

North Hampton

Springfield

New Holland

Bloomingburg

Washington Court House

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

New Lexington

New Lyme

New Marshfield

New Matamoras

New Riegel

New Waterford

Newcomerstown

EXCHANGES IN LOCAL CALLING AREA

New Lexington

Corning
Fultonham
Glenford
Roseville
Shawnee
Somerset
ThornvilleNew Lyme
Andover
Ashtabula
Dorset
Colebrook
Jefferson
Orwell
Rock CreekNew Marshfield
AthensNew Matamoras
Duffy
Graysville
NewportNew Riegel
Fostoria
TiffinNew Waterford
Columbiana
East Palestine
RogersNewcomerstown
Gnadenhutzen
West Lafayette

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Newport	Newport Marietta New Matamoras
Niles	Niles Girard
North Canton	North Canton Canal Fulton Canton Hartville Louisville Massillon
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City
North Jackson	North Jackson Canfield Youngstown
North Lima	North Lima Canfield Columbiana Lowellville Youngstown
North Royalton	Cleveland Met. Area Chesterland
Norwich	Norwich Philo Zanesville

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Olmsted Falls	Cleveland Met. Area Chesterland
Oxford	Oxford Hamilton Morning Sun
Painesville	Painesville Kirtland Leroy Mentor Willoughby
Peebles	Peebles Sinking Spring Seaman West Union
Perrysburg	Toledo Met. Area
Perrysville	Perrysville Ashland Loudonville
Philo	Philo Norwich Roseville Zanesville
Piqua	Piqua Fletcher - Lena
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs - Clifton

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Polk

Rainsboro

Ravenna

Redhaw

Reily

Reynoldsburg

EXCHANGES IN LOCAL CALLING AREA

Polk

Ashland

Redhaw

Savannah

Sullivan

West Salem

Rainsboro

Hillsboro

Marshall

Ravenna

Kent

Mantua

Rootstown

Ashland

Congress

Polk

West Salem

Reily

Bethany

Bethel

Clermont

Cincinnati

Hamilton

Harrison

Little Miami

Mason

Newtonsville

Seven Mile

Shandon

Williamsburg

Columbus Met. Area

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Rio Grande	Rio Grande Gallipolis Vinton Walnut
Ripley	Ripley Aberdeen Decatur Georgetown Russellville
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford
Rootstown	Rootstown Atwater Kent Marlboro Ravenna
Roseville	Roseville Fultonham New Lexington Philo Zanesville
Rushville	Rushville Lancaster Somerset Thornville
Russellville	Russellville Decatur Georgetown Ripley

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Salem

Salineville

Sandusky

Sardinia

Savannah

Sebring

Sedalia

EXCHANGES IN LOCAL CALLING AREA

Salem

Leetonia

Lisbon

Salineville

Lisbon

Wellsville

Sandusky

Bloomington

Castalia

Sardinia

Georgetown

Mowrystown

Mt. Orab

Savannah

Ashland

Polk

Sebring

Alliance

Sedalia

Bloomington

Jeffersonville

London

South Solon

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Seven Mile

Shade

Shandon

Sharon

Shawnee

EXCHANGES IN LOCAL CALLING AREA

Seven Mile

Bethany

Bethel

Clermont

Cincinnati

Hamilton

Harrison

Little Miami

Middletown

Newtownsville

Reily

Shandon

Trenton

Williamsburg

Shade

Athens

Shandon

Bethany

Bethel

Clermont

Cincinnati

Hamilton

Harrison

Little Miami

Mason

Newtownsville

Reily

Seven Mile

Williamsburg

Sharon

Shawnee

Corning

Murray City

Nelsonville

New Lexington

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Somerton

South Charleston

South Solon

South Vienna

Spencerville

Spring Valley

EXCHANGES IN LOCAL CALLING AREASomerton
Barnesville
Beallsville
Bethesda
WoodsfieldSouth Charleston
Cedarville
London
Pitchin
South Solon
South Vienna
SpringfieldSouth Solon
Cedarville
Jamesville
Jeffersonville
London
Sedalia
South CharlestonSouth Vienna
London
South Charleston
SpringfieldSpencerville
Buckland
Lima
VenedociaSpring Valley
Dayton Met. Area
Xenia

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Springfield

St. Mary's

Steubenville

Strongsville

Sugar Grove

Sugar Tree Ridge

Terrace

The Plains

EXCHANGES IN LOCAL CALLING AREA

Springfield
Donnelsville
Enon
New Carlisle
North Hampton
Pitchin
South Charleston
South Vienna
Tremont City

St. Mary's
Celina
New Bremen

Steubenville
Mingo Junction
Toronto

Cleveland Met. Area
Chesterland

Sugar Grove
Lancaster

Sugar Tree Ridge
Belfast
Danville
Hillsboro
Winchester

Cleveland Met. Area
Chesterland
Kirtland

The Plains
Athens

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
Thornville	Thornville Glenford New Lexington Rushville Somerset
Tiffin	Tiffin New Riegel
Toledo	Toledo Met. Area
Toronto	Toronto Steubenville Wellsville
Tremont City	Tremont City North Hampton Springfield
Trenton	Trenton Cincinnati Hamilton Middletown Monroe Seven Mile
Trinity	Cleveland Met. Area Chesterland
Uhrichsville	Uhrichsville Gnadenhutten
Uniontown	Uniontown Akron Greensburg Mogadore

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Upper Sandusky

Vandalia

Victory

Vinton

Walnut

Washington Court House

Wellsville

West Jefferson

EXCHANGES IN LOCAL CALLING AREA

Upper Sandusky

Dayton Met. Area
Donnelsville
Enon
Medway
New Carlisle
Spring ValleyCleveland Met. Area
ChesterlandVinton
Cheshire
Gallipolis
Rio GrandeWalnut
Arabia
Gallipolis
Guyan
Rio GrandeWashington Court House
Bloomingburg
Jeffersonville
Milledgeville
New HollandWellsville
East Liverpool
Lisbon
Salineville
TorontoColumbus Met. Area
London

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11.1 Service Areas (Cont'd)

<u>EXCHANGE AREA</u>	<u>EXCHANGES IN LOCAL CALLING AREA</u>
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown
West Union	West Union Decatur Peebles Seamen Winchester
Westerville	Columbus Met. Area
Whitehouse	Toledo Met. Area
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor
Willoughby	Cleveland Met. Area Chesterland Kirtland Mentor Painesville
Winchester	Winchester Sardinia Seaman Sugar Tree Ridge West Union
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton

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11.1 Service Areas (Cont'd)

EXCHANGE AREA

Worthington

Xenia

Yellow Springs – Clifton

Youngstown

Zanesville

EXCHANGES IN LOCAL CALLING AREA

Columbus Met. Area

Xenia
Beavercreek
Bellbrook
Bowersville
Cedarville
Jamestown
Spring Valley
Yellow Springs – Clifton
Dayton

Yellow Springs – Clifton
Beavercreek
Cedarville
Dayton
Enon
Fairborn
Pitchin
Xenia

Youngstown
Canfield
Girard
Hubbard
Lowellville
North Jackson
North Lima

Zanesville
Dresden
Fultonham
Norwich
Philo
Roseville

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12 - RATES & CHARGES

12.1 CONNECTION CHARGES

12.1.1 Service Order Charge:

	<u>Business</u>		<u>Residence</u>	
	Min.	Max.	Min.	Max.
First	\$10	\$100	\$0.01	\$100
Additional	\$10	\$100	\$0.01	\$100

12.2 RESTORAL CHARGE

	<u>Business</u>		<u>Residence</u>	
	Min.	Max.	Min.	Max.
First	\$20.00	\$140.00	\$20.00	\$140.00
Additional	\$20.00	\$140.00	\$20.00	\$140.00

12.3 TIME AND MATERIALS CHARGE

	Min.	Max.
First 60 Minutes	\$0.01	\$200.00
Additional 30 Minute Increments	\$0.01	\$100.00

12.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

	Min.	Max.
Charge:	\$0.01	\$10.00

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12 - RATES & CHARGES (Cont'd)

12.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES

Time of Day Periods

DAY	8AM-5PM MONDAY -FRIDAY*
EVENING	5PM-11PM MONDAY-FRIDAY; 5PM-11PM SUNDAY* All day Christmas, New Years, Thanksgiving, Independence and Labor Days
NIGHT & WEEKEND	8AM SATURDAY - 5PM SUNDAY; 11PM-8AM EVERY DAY*

The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.
IntraLATA rates are not time of day sensitive.

CALLING AREA LEGEND

<u>CALL AREA</u>	<u>Min.</u>	<u>Max.</u>	<u>LOCAL</u>	<u>Min.</u>	<u>Max.</u>
	<u>First</u>	<u>Min.</u>	<u>Addl.</u>	<u>Min.</u>	<u>Max.</u>
Peak	\$0.01	\$0.20	\$0.01	\$0.20	
Off-Peak	\$0.01	\$0.20	\$0.01	\$0.20	

12.5.1 TOLL CHARGES FOR NETWORK SWITCHED SERVICES

<u>CALL AREA</u>	<u>Day</u>				<u>Evening</u>				<u>Night & Weekend</u>			
	<u>Initial</u>	<u>Initial</u>	<u>Add'l</u>	<u>Add'l</u>	<u>Initial</u>	<u>Initial</u>	<u>Add'l</u>	<u>Add'l</u>	<u>Initial</u>	<u>Initial</u>	<u>Add'l</u>	<u>Add'l</u>
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
0-10 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
11-14 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
15-18 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
19-24 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
25-30 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
31-55 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
55+ Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50

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12 - RATES & CHARGES (Cont'd)

12.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd.)

12.5.2 TOLL CHARGES FOR DS1 TRUNK SERVICES

<u>CALL</u>	<u>Day</u>				<u>Evening</u>				<u>Night & Weekend</u>			
	Initial	Initial	Add'l	Add'l	Initial	Initial	Add'l	Add'l	Initial	Initial	Add'l	Add'l
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
0-10 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
11-14 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
15-18 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
19-24 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
25-30 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
31-55 Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50
55+ Miles	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50	\$0.01	\$0.50

12.5.1 Per Call Service Charges*

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

	Minimum	Maximum
Customer Dialed	\$0.01	\$1.50
Person to Person Collect	\$0.01	\$4.80
Third Party Billed	\$0.01	\$2.50
Station to Station	\$0.01	\$2.50

* These charges are applied in addition to the toll usage charges specified above.

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12 - RATES & CHARGES (Cont'd)

12.6 SUPPLEMENTAL SERVICES

12.6.1 Custom Calling Service

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Section 12.7.1.1, Residential Network Switched Service and Sections 12.8.1.1, Business Network Switched Service.

B. Nonrecurring Connection Charges

Connection charges for this service are located in the Rate Schedules for Sections 12.7.1.1(A), Residential Network Switched Service and Section 12.8.1.1(A), Business Network Switched Service.

12.6.2 CLASS Services

Rates and Charges

A. Monthly Charges

Rates for this service are located in the Rate Schedules for Sections 12.7.1.1, Residential Network Switched Service and Sections 12.8.1.1, Business Network Switched Service.

B. Nonrecurring Connection Charges

Connection charges for this service are located in the Rate Schedules for Sections 12.7.1.1, Residential Network Switched Service and Sections 12.8.1.1, Business Network Switched Service.

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12 - RATES & CHARGES (Cont'd)

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.3 Busy Line Verification and Interrupt Service

	Min.	Max.
Busy Line Verification Charge, each request	\$0.01	\$2.50
Verification and Interruption Charge, each request	\$0.01	\$3.00

12.6.4 Directory Assistance Service

	Min.	Max.
Directory Assistance	\$0.01	\$1.00
Directory Assistance Call Completion	\$0.01	\$1.50
Directory Assistance, 3 rd Party Billed	\$0.01	\$2.50

12.6.5 Local Operator Service*

	Min.	Max.
Customer Dialed	\$0.01	\$1.00
Person to Person	\$0.01	\$4.80
Third Number Billed	\$0.01	\$2.00
Station to Station	\$0.01	\$2.50

* These charges are applied in addition to the local usage charges specified above.

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.7 Blocking Service

	Nonrecurring Charges*	
	Minimum	Maximum
500, 700, 900 Blocking		
- Residential	\$0.01	\$20.00
- Business	\$0.01	\$20.00

The above charges apply only when adding blocking services in existing access lines the customer has with the Company after the customer's initial conversion to the Company's local exchange service.

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12 - RATES & CHARGES (Cont'd)

12.6 SUPPLEMENTAL SERVICES (Cont'd)

12.6.7 Blocking Service (Cont'd)

	Recurring		Nonrecurring	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
Third Number Billed and Collect				
Call Restriction				
- Residential	\$0.01	\$5.00	\$0.01	\$20.00
- Business	\$0.01	\$5.00	\$0.01	\$20.00
Toll Restriction				
- Residential	\$0.01	\$5.00	\$0.01	\$20.00
- Business	\$0.01	\$5.00	\$0.01	\$20.00
Toll Restriction Plus Directory Assistance				
- Residential	\$0.01	\$5.00	\$0.01	\$20.00
- Business	\$0.01	\$5.00	\$0.01	\$20.00

The above charges apply only when adding blocking services in existing access lines the customer has with the Company after the customer's initial conversion to the Company's local exchange service.

12.6.8 Vanity Number Service

	Monthly Recurring		Non-Recurring	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Set-up Charges				
- Residential	\$0.01	\$10.00	\$0.01	\$20.00
- Business	\$0.01	\$10.00	\$0.01	\$20.00

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12 - RATES & CHARGES (Cont'd)

12.7 RESIDENTIAL NETWORK SWITCHED SERVICES

12.7.1 Measured Rate Service

A. Base Service Line

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge, New Install:	\$10.00	\$75.00

<u>Term of Service</u>	<u>Monthly Recurring Charges</u>	
	Minimum	Maximum
Month-to-Month	\$10.00	\$30.00
12 Month	\$10.00	\$30.00
24 Month	\$10.00	\$30.00
36 Month	\$10.00	\$30.00
48 Month	\$10.00	\$30.00
60 Month	\$10.00	\$30.00

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12 - RATES & CHARGES (Cont'd)

12.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

12.7.1 Measured Rate Service (Cont'd)

12.7.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u>		<u>Additional</u>	
	Min.	Max.	Min.	Max.
Nonrecurring Connection Charge:	\$0.01	\$20.00	\$0.01	\$20.00

Monthly Charges:	Min.	Max.
Three-Way Conference, Consultation	\$0.01	\$10.00
Call Forwarding Variable	\$0.01	\$10.00
Call Forwarding Busy Line	\$0.01	\$10.00
Call Forwarding Don't Answer	\$0.01	\$10.00
Call Forwarding BL/DA	\$0.01	\$15.00
Call Waiting Terminating	\$0.01	\$15.00
Call Waiting Originating	\$0.01	\$15.00
Speed Calling One Digit (8)	\$0.01	\$10.00
Speed Calling Two Digit (30)	\$0.01	\$10.00
Call Forward Remote Access	\$0.01	\$5.00
Call Transfer	\$0.01	\$10.00
Direct Connect Line	\$0.01	\$5.00

% Discount applied to
individual feature prices.

Package Deals

	Minimum	Maximum
- Any 2 features	0%	50%
- Any 3 features	0%	50%
- Any 4 features	0%	50%

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12 - RATES & CHARGES (Cont'd)

12.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

12.7.1 Measured Rate Service (Cont'd)

12.7.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	<u>First</u>		<u>Additional</u>	
	Min.	Max.	Min.	Max.
Nonrecurring Connection Charge:	\$0.01	\$20.00	\$0.01	\$20.00

Monthly Recurring Charges:	Min.	Max.
- Sequential Hunting	\$0.01	\$10.00
- Circular Hunting	\$0.01	\$10.00

C. Hunting Line Charge:

	<u>First</u>		<u>Additional</u>	
	Min.	Max.	Min.	Max.
Nonrecurring Connection Charge:	\$0.01	\$20.00	\$0.01	\$20.00
- Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00
- Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00

Monthly Recurring Charges:	Min.	Max.
- Sequential Hunting	\$0.01	\$10.00
- Circular Hunting	\$0.01	\$10.00

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12 - RATES & CHARGES (Cont'd)

12.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

12.7.1 Measured Rate Service (Cont'd)

D. CLASS Features Line Charge:

<u>CLASS Features</u>	<u>Recurring</u>		<u>Nonrecurring</u>			
	<u>Monthly</u>		<u>First</u>		<u>Additional</u>	
<u>Line Charge:</u>	Min.	Max.	Min.	Max.	Min.	Max.
Caller ID	\$2.50	\$15.00	\$1.00	\$20.00	\$1.00	\$20.00
Block Caller ID	\$0.01	\$ 5.00	\$1.00	\$20.00	\$1.00	\$20.00
Call Return	\$1.50	\$10.00	\$1.00	\$20.00	\$1.00	\$20.00
Repeat Dialing	\$1.50	\$10.00	\$1.00	\$20.00	\$1.00	\$20.00

D. CLASS Features Usage Charge:

<u>CLASS Features Usage Charge:</u>	<u>Per Use</u>	
	Min.	Max.
Call Return	\$0.01	\$1.00
Repeat Dialing	\$0.01	\$1.00
Call Trace	\$0.01	\$2.50

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12 - RATES & CHARGES (Cont'd)

12.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd.)

12.7.1 Measured Rate Service (Cont'd.)

B. Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section 12.5.

2. Term Commitment Rates

Customers who agree to subscribe to Measured Rate Service for terms of 12, 24, 36, 48 or 60 months will be charged the following usage rates:

<u>Term Period</u>	<u>Per Minute Rates</u>			
	<u>Local Calling</u>		<u>Toll</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
12 Month	\$0.01	\$0.10	\$0.040	\$0.150
24 Month	\$0.01	\$0.10	\$0.040	\$0.150
36 Month	\$0.01	\$0.10	\$0.040	\$0.150
48 Month	\$0.01	\$0.10	\$0.040	\$0.150
60 Month	\$0.01	\$0.10	\$0.040	\$0.150

12.7.2 Flat Rate Service

	<u>Min.</u>	<u>Max.</u>
Basic Monthly Service	\$7.50	\$50.00

12.8 BUSINESS NETWORK SWITCHED SERVICES

12.8.1 Measured Rate Service

A. Base Service Line

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge, New Install:	\$10.00	\$75.00

<u>Term of Service</u>	<u>Monthly Recurring Charges</u>	
	<u>Minimum</u>	<u>Maximum</u>
Month-to-Month	\$10.00	\$30.00
12 Month	\$10.00	\$30.00
24 Month	\$10.00	\$30.00
36 Month	\$10.00	\$30.00
48 Month	\$10.00	\$30.00
60 Month	\$10.00	\$30.00

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.8.1 Measured Rate Basic Business Line Service (Cont'd)

12.8.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u>		<u>Additional</u>	
	Min.	Max.	Min.	Max.
Nonrecurring Connection Charge:	\$0.01	\$20.00	\$0.01	\$20.00
Monthly Charges:	Min.	Max.		
Three-Way Conference, Consultation	\$0.01	\$10.00		
Call Forwarding Variable	\$0.01	\$10.00		
Call Forwarding Busy Line	\$0.01	\$10.00		
Call Forwarding Don't Answer	\$0.01	\$10.00		
Call Forwarding BL/DA	\$0.01	\$15.00		
Call Waiting Terminating	\$0.01	\$15.00		
Call Waiting Originating	\$0.01	\$15.00		
Speed Calling One Digit (8)	\$0.01	\$10.00		
Speed Calling Two Digit (30)	\$0.01	\$10.00		
Call Forward Remote Access	\$0.01	\$5.00		
Call Transfer	\$0.01	\$10.00		
Direct Connect Line	\$0.01	\$5.00		

Package Deals	% Discount applied to individual feature prices.	
	Minimum	Maximum
- Any 2 features	0%	50%
- Any 3 features	0%	50%
- Any 4 features	0%	50%

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.8.1 Measured Rate Basic Business Line Service (Cont'd)

12.8.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	First		Additional	
	Min.	Max.	Min.	Max.
Nonrecurring Connection Charge:	\$0.01	\$20.00	\$0.01	\$20.00
Monthly Recurring Charges:	Min.	Max.		
- Sequential Hunting	\$0.01	\$10.00		
- Circular Hunting	\$0.01	\$10.00		

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.8.1 Measured Rate Basic Business Line Service (Cont'd)

12.8.1.1 Custom Calling Features: (Cont'd)

C. Hunting Line Charge:

	<u>First</u>		<u>Additional</u>	
	Min.	Max.	Min.	Max.
Nonrecurring Connection Charge:				
- Sequential Hunting	\$0.01	\$20.00	\$0.01	\$20.00
- Circular Hunting	\$0.01	\$20.00	\$0.01	\$20.00
Monthly Recurring Charges:	Min.	Max.		
- Sequential Hunting	\$0.01	\$10.00		
- Circular Hunting	\$0.01	\$10.00		

<u>CLASS Features</u>	<u>Recurring Monthly</u>		<u>Nonrecurring</u>			
	Min.	Max.	<u>First</u>	<u>Max.</u>	<u>Additional</u>	<u>Max.</u>
<u>Line Charge:</u>						
Caller ID	\$2.50	\$15.00	\$1.00	\$20.00	\$1.00	\$20.00
Block Caller ID	\$0.01	\$ 5.00	\$1.00	\$20.00	\$1.00	\$20.00
Call Return	\$1.50	\$10.00	\$1.00	\$20.00	\$1.00	\$20.00
Repeat Dialing	\$1.50	\$10.00	\$1.00	\$20.00	\$1.00	\$20.00

CLASS Features Usage Charge:

	<u>Per Use</u>	
	Min.	Max.
Call Return	\$0.01	\$1.00
Repeat Dialing	\$0.01	\$1.00
Call Trace	\$0.01	\$2.50

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

12.8.1 Measured Rate Service (Cont'd.)

B. Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section 12.5.

2. Term Commitment Rates

Customers who agree to subscribe to Measured Rate Service for terms of 12, 24, 36, 48 or 60 months will be charged the following usage rates:

<u>Term Period</u>	<u>Local Calling</u>		<u>Per Minute Rates</u>		<u>Toll</u>
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	<u>Maximum</u>
12 Month	\$0.01	\$0.10	\$0.040		\$0.150
24 Month	\$0.01	\$0.10	\$0.040		\$0.150
36 Month	\$0.01	\$0.10	\$0.040		\$0.150
48 Month	\$0.01	\$0.10	\$0.040		\$0.150
60 Month	\$0.01	\$0.10	\$0.040		\$0.150

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

12.8.2 PBX Trunk Service

A. DS1 PBX Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Measured Usage Charges:

Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

T1 Service	Monthly Recurring		Non-Recuring	
	Minimum	Maximum	Minimum	Maximum
- MTM*	\$250.00	\$1500.00	\$200.00	\$1000.00
- 1 Year Term *	\$250.00	\$1250.00	\$200.00	\$1000.00
- 2 Year Term *	\$250.00	\$1250.00	\$200.00	\$1000.00
- 3 Year Term *	\$250.00	\$1000.00	\$200.00	\$1000.00
Per Channel (DS0)				
- 10 Channel	\$15.00	\$75.00	\$20.00	\$100.00
- DID 20 Numbers Block	\$1.25	\$ 5.50	\$2.50	\$20.00
- DID 100 Numbers	\$5.00	\$50.00	\$2.50	\$20.00

Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

* Includes group of 24 ports and transport facility.

12.8.3 Integrated Services Digital Network Primary Rate Interface

	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
T1Service - MTM (includes DTF, Port, & EUCL)	\$ 200.00	\$ 1,500.00	\$ 200.00	\$ 1,000.00
T1Service - 1YR	150.00	1,000.00	200.00	1,000.00
T1Service - 2YR	125.00	900.00	200.00	1,000.00
T1Service - 3YR	100.00	750.00	200.00	1,000.00

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

12.8.4 DS1Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

A. Monthly Recurring and Non-Recurring Charges

<u>Term of Service</u>	<u>Monthly Recurring</u>		<u>Non-Recurring</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
MTM	\$250.00	\$1250.00	\$150.00	\$1000.00
12 Month	\$150.00	\$800.00	\$150.00	\$1000.00
24 Month	\$100.00	\$800.00	\$150.00	\$1000.00
36 Month	\$100.00	\$750.00	\$150.00	\$1000.00
48 Month	\$100.00	\$700.00	\$150.00	\$1000.00
60 Month	\$100.00	\$700.00	\$150.00	\$1000.00

Per Channel (DSO)
-10 Channel

<u>Term of Service</u>	<u>Monthly Recurring</u>		<u>Non-Recurring</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
MTM	\$7.50	\$40.00	\$10.00	\$100.00
12 Month	\$7.50	\$40.00	\$10.00	\$100.00
24 Month	\$7.50	\$40.00	\$10.00	\$100.00
36 Month	\$7.50	\$40.00	\$10.00	\$100.00
48 Month	\$5.00	\$30.00	\$10.00	\$100.00
60 Month	\$5.00	\$30.00	\$10.00	\$100.00

	<u>Monthly Recurring</u>		<u>Non-Recurring</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
DID 20 Numbers Block	\$1.00	\$5.00	\$2.50	\$25.00
DID 100 Numbers Block	\$5.00	\$25.00	\$2.50	\$25.00

* Includes a group of 24 ports and transport facility

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12 - RATES & CHARGES (Cont'd)

12.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd.)

12.8.4 DS1 Trunk Service (Cont'd.)

B. Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section 12.5.

2. Term Commitment Rates

Customers who agree to subscribe to DS1 Trunk Service for terms of 12, 24, 36, 48 or 60 months will be charged the following usage rates:

<u>Term Period</u>	<u>Per Minute Rates</u>			
	<u>Local Calling</u>		<u>Toll</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
12 Month	\$0.010	\$0.075	\$0.025	\$0.200
24 Month	\$0.010	\$0.075	\$0.025	\$0.200
36 Month	\$0.010	\$0.075	\$0.025	\$0.200
48 Month	\$0.010	\$0.075	\$0.025	\$0.200
60 Month	\$0.010	\$0.075	\$0.025	\$0.200

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12 - RATES & CHARGES (Cont'd)

12.9 ALTERNATE TELEPHONE NUMBER LISTINGS

	Monthly		First		Nonrecurring Additional	
	Min.	Max.	Min.	Max.	Min.	Max.
Non-Published						
- Residence	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
- Business	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
Non-Listed						
- Residence	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
- Business	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
Additional Listing						
- Residence	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
- Business	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
Cross-Reference Listing						
- Residence	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
- Business	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
Extra Line Listing						
- Residence	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
- Business	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
Foreign Listing						
- Residence	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00
- Business	\$0.01	\$3.50	\$0.01	\$20.00	\$0.01	\$20.00

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12 - RATES & CHARGES (Cont'd)

12.10 BUNDLED SERVICES PLANS (Cont'd.)

12.10.1 MEASURED RATE BASIC LINE SERVICE

A. Rates and Charges

The monthly recurring charges and usage sensitive vary by commitment period and are as follows:

1. Two Product Bundling

<u>Term</u> <u>Period</u>	<u>Monthly Recurring</u> <u>Charge</u>		<u>Per Minute Rates</u>			
			<u>Local Calling</u>		<u>Toll</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
12 Month	\$5.00	\$30.00	\$0.0050	\$0.0500	\$0.0200	\$1.500
24 Month	\$5.00	\$30.00	\$0.0050	\$0.0500	\$0.0200	\$1.500
36 Month	\$4.00	\$30.00	\$0.0050	\$0.0500	\$0.0200	\$1.500
48 Month	\$4.00	\$30.00	\$0.0050	\$0.0500	\$0.0150	\$1.500
60 Month	\$4.00	\$30.00	\$0.0050	\$0.0500	\$0.0100	\$1.500

2. Three Product Bundling

<u>Term</u> <u>Period</u>	<u>Monthly Recurring</u> <u>Charge</u>		<u>Per Minute Rates</u>			
			<u>Local Calling</u>		<u>Toll</u>	
	Min.	Max.	Min.	Max.	Min.	Max.
12 Month	\$4.00	\$30.00	\$0.0050	\$0.0500	\$0.0200	\$1.500
24 Month	\$3.00	\$30.00	\$0.0050	\$0.0500	\$0.0150	\$1.500
36 Month	\$2.50	\$30.00	\$0.0050	\$0.0500	\$0.0150	\$1.500
48 Month	\$2.50	\$25.00	\$0.0050	\$0.0500	\$0.0100	\$1.500
48 Month	\$2.50	\$25.00	\$0.0050	\$0.0500	\$0.0100	\$1.500

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12 - RATES & CHARGES (Cont'd)

12.10 BUNDLED SERVICES PLANS (Cont'd.)

12.10.2 DS1 TRUNK SERVICE

A. Rates and Charges

The monthly recurring charges and usage sensitive rates vary by commitment period and are as follows:

1. Two Product Bundling

Term Period	Monthly Recurring Charge		Per Minute Rates			
			Local Calling		Toll	
			Min.	Max.	Min.	Max.
12 Month	\$150.00	\$750.00	\$0.005	\$0.050	\$0.0250	\$0.100
24 Month	\$100.00	\$750.00	\$0.005	\$0.050	\$0.0250	\$0.100
36 Month	\$100.00	\$700.00	\$0.005	\$0.050	\$0.0250	\$0.100
48 Month	\$100.00	\$600.00	\$0.005	\$0.050	\$0.0250	\$0.100
60 Month	\$100.00	\$600.00	\$0.005	\$0.050	\$0.0250	\$0.100

2. Three Product Bundling

		Per Minute Rates				
<u>Term</u>	<u>Monthly Recurring</u>					
<u>Period</u>	<u>Charge</u>		<u>Local Calling</u>		<u>Toll</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
12 Month	\$100.00	\$600.00	\$0.005	\$0.050	\$0.0100	\$0.100
24 Month	\$100.00	\$500.00	\$0.005	\$0.050	\$0.0100	\$0.100
36 Month	\$100.00	\$500.00	\$0.005	\$0.050	\$0.0100	\$0.100
48 Month	\$100.00	\$400.00	\$0.005	\$0.050	\$0.0100	\$0.0750
60 Month	\$75.00	\$400.00	\$0.005	\$0.050	\$0.0100	\$0.0750

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13. SERVICE AREA MAP

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Addendum A

Original Page A-1

Effective Rate Schedule

A. Gross Revenue, Gross Income, and Gross Earnings Surcharges

In addition to all recurring, non-recurring, minimum usage, or special charges, the subscriber shall pay each of the following surcharges designed to recover Ohio utility taxes imposed on Carrier:

- (i) State Gross Revenue Tax Surcharge, imposed on all charges for recurring, non-recurring, minimum, usage, or special charges for intrastate service as follows:

<u>Period</u>	<u>Surcharge</u>
7/1/2000 & beyond	2.8273%

The surcharges noted above shall be added to all charges for services (except for late payment charges and returned check charges), and together with all such charges, shall be subject to all sales, use, and excise taxes payable by subscriber pursuant to Section 2.6.1 of this tariff.

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Addendum B

Original Page B-1

Effective Rate Schedule

RATES & CHARGES

B.1 CONNECTION CHARGES

B.1.1 Service Order Charge:

	<u>Business</u>	<u>Residence</u>
First	\$50.50	\$50.50
Additional	\$50.50	\$50.50

B.2 RESTORAL CHARGE

	<u>Business</u>	<u>Residence</u>
First	\$79	\$79
Additional	\$79	\$79

B.3 TIME AND MATERIALS CHARGE

First 60 Minutes	\$129.00
Additional 30 Minute Increments	\$41.00

B.4 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

Charge:	\$5.00
---------	--------

B.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES

Time of Day Periods

DAY	8AM-5PM MONDAY -FRIDAY*
EVENING	5PM-11PM MONDAY-FRIDAY; 5PM-11PM SUNDAY* All day Christmas, New Years, Thanksgiving, Independence and Labor Days
NIGHT & WEEKEND	8AM SATURDAY - 5PM SUNDAY; 11PM-8AM EVERY DAY*

The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.
IntraLATA rates are not time of day sensitive.

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Addendum B

Original Page B-2

Effective Rate Schedule

RATES & CHARGES (Cont'd.)

B.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

CALLING AREA LEGEND

<u>CALL AREA</u>	<u>LOCAL</u>
	<u>First Min.</u> <u>Addl. Min.</u>
Peak	\$0.02 \$0.02
Off-Peak	\$0.02 \$0.02

B.5.1 TOLL CHARGES FOR NETWORK SWITCHED SERVICES

<u>CALL AREA</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WE</u>	
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>
	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>
0-10 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
11-14 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
15-18 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
19-24 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
25-30 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
31-55 Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09
55+ Miles	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09	\$0.09

B.5.2 TOLL CHARGES FOR DS1 TRUNK SERVICES

<u>CALL AREA</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WE</u>	
	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>	<u>Initial</u>	<u>Additional</u>
	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>	<u>Period</u>
0-10 Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075
11-14 Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075
15-18 Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075
19-24 Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075
25-30 Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075
31-55 Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075
55+ Miles	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075	\$0.075

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RATES & CHARGES (Cont'd)

B.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

B.5.1 Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Customer Dialed*	\$0.50
Person to Person Collect*	\$3.49
Third Party Billed*	\$1.33
Station to Station*	\$1.58

* These charges are applied in addition to the toll usage charges specified in Section B.5.

B.6 SUPPLEMENTAL SERVICES

B.6.1 Custom Calling Service

Rates and Charges

1. Monthly Charges

Rates for this service are located in the Rate Schedules for Section B.7.1.1, Residential Network Switched Service and Section B.8.1.1, Business Network Switched Service.

2. Nonrecurring Connection Charges

Connection charges for this service are located in the Rate Schedules for Section B.7.1.1(A), Residential Network Switched Service and Section B.8.1.1(A), Business Network Switched Service.

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RATES & CHARGES (Cont'd)

B.6 SUPPLEMENTAL SERVICES (Cont'd)

B.6.2 CLASS Services

Rates and Charges

A. Monthly Charges

Rates for these services are located in the Rate Schedules for Section B.7.1.1, Residential Network Switched Service, and Section B.8.1.1, Business Network Switched Service.

C. Nonrecurring Connection Charges

Connection charges for this service are located in the Rate Schedules for Section B.7.1.1, Residential Network Switched Service and Section B.8.1.1, Business Network Switched Service.

B.6.3 Busy Line Verification and Interrupt Service

Busy Line Verification Charge, each request	\$1.25
Verification and Interruption Charge, each request	\$1.75

B.6.4 Directory Assistance Service

Directory Assistance	\$0.45
Directory Assistance Call Completion	\$0.50
Directory Assistance, 3 rd Party Billed	\$1.25

B.6.5 Local Operator Service*

	Per Call
Customer Dialed	\$0.50
Person to Person Collect	\$3.49
Third Party Billed	\$1.33
Station to Station	\$1.58

* These charges are applied in addition to the local usage charges specified in Section B.5.

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RATES & CHARGES (Cont'd)

B.6 SUPPLEMENTAL SERVICES (Cont'd)

B.6.6 Blocking Service

Nonrecurring Charges*

500, 700, 900 Blocking

- Residential

\$10.00

- Business

\$10.00

A \$10 charge only applies when adding blocking to an access line after initial conversion.

B.6.7 Blocking Service

Third Number Billed and Collect Call Restriction	Monthly Charges	
	<u>Recurring</u>	<u>Non-Recurring</u>
- Residential	\$0.01	\$10.00
- Business	\$0.01	\$10.00
Toll Restriction		
- Residential	\$0.01	\$10.00
- Business	\$0.01	\$10.00
Toll Restriction Plus Directory Assistance		
- Residential	\$0.01	\$10.00
- Business	\$0.01	\$10.00

The above charges apply only when adding blocking services in existing access lines the customer has with the Company after the customer's initial conversion to the Company's local exchange service.

B.6.8 Vanity Number Service

	Monthly Recurring	Non-Recurring
Residential Customer	\$5.25	\$10.00
Business Customer	\$5.25	\$10.00

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RATES & CHARGES (Cont'd.)

B.7 RESIDENTIAL NETWORK SWITCHED SERVICES

B.7.1 Measured Rate Service

Nonrecurring Connection Charge, New Install: \$45.00

Monthly recurring Charges:

-Each Base Service Line \$22.00

B.7.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00

Monthly Charges:

Three-Way Conference,	
Consultation	\$5.25
Call Forwarding Variable	\$5.25
Call Forwarding Busy Line	\$5.25
Call Forwarding Don't Answer	\$5.25
Call Forwarding BL/DA	\$8.00
Call Waiting Terminating	\$8.00
Call Waiting Originating	\$8.00
Speed Calling One Digit (8)	\$5.25
Speed Calling Two Digit (30)	\$5.25
Call Forward Remote Access	\$2.25
Call Transfer	\$5.25
Direct Connect Line	\$2.75

Any 2 features, 10% off

Any 3 features, 15 % off

Any 4 features, 20 % off

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RATES & CHARGES_(Cont'd)

B.7 RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

B.7.1 Measured Rate Service (Cont'd)

B.7.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00
Monthly Recurring Charges:		
Sequential Hunting	\$0.00	
Circular Hunting	\$0.00	

C. Hunting Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00
Monthly Recurring Charges:		
Sequential Hunting	\$0.00	
Circular Hunting	\$0.00	

D. CLASS Features Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00
Monthly Recurring Charges	<u>Per Line, Per Month</u>	
Caller ID	\$8.00	
Caller ID Blocking	\$0.00	
Call Return	\$5.25	
Repeat Dialing	\$5.25	

E. CLASS Features Usage Charge:

	<u>Per Use</u>
Call Return	\$0.50
Repeat Dialing	\$0.50
Call Trace	\$1.50

See Rate Schedule in Section B.5.

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RATES & CHARGES (Cont'd.)

B.8 BUSINESS NETWORK SWITCHED SERVICES

B.8.1 MEASURED RATE SERVICE

A. Base Service Line

Nonrecurring Connection Charge, New Install: \$45.00
-Each Base Service Line

<u>Term of Service</u>	<u>Monthly Recurring Charges</u>
Month-to-Month	\$22.00
12 Month	\$19.50
24 Month	\$18.50
36 Month	\$17.50
48 Month	\$16.50
60 Month	\$15.50

B.8.1.1 Custom Calling Features:

A. Standard Features - Per Line:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00

Monthly Charges:

Three-Way Conference, Consultation	\$5.25
Call Forwarding Variable	\$5.25
Call Forwarding Busy Line	\$5.25
Call Forwarding Don't Answer	\$5.25
Call Forwarding BL/DA	\$8.00
Call Waiting Terminating	\$8.00
Call Waiting Originating	\$8.00
Speed Calling One Digit (8)	\$5.25
Speed Calling Two Digit (30)	\$5.25
Call Forward Remote Access	\$2.25
Call Transfer	\$5.25
Direct Connect Line	\$2.75

Any 2 features, 10% off; Any 3 features, 15 % off; Any 4 features, 20 % off

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RATES & CHARGES_(Cont'd)

B.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

B.8.1 Measured Rate Service (Cont'd)

B.8.1.1 Custom Calling Features: (Cont'd)

B. Hunt Group Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00

Monthly Recurring Charges:

Sequential Hunting	\$0.00
Circular Hunting	\$0.00

C. Hunting Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00

Monthly Recurring Charges:

Sequential Hunting	\$0.00
Circular Hunting	\$0.00

D. CLASS Features Line Charge:

	<u>First</u>	<u>Additional</u>
Nonrecurring Connection Charge:	\$10.00	\$10.00

Monthly Recurring Charges Per Line, Per Month

Caller ID	\$8.00
Caller ID Blocking	\$0.00
Call Return	\$5.25
Repeat Dialing	\$5.25

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RATES & CHARGES_(Cont'd)

B.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

B.8.1 MEASURED RATE SERVICE (Cont'd.)

B.8.1.1 Custom Calling Features: (Cont'd)

E.	<u>CLASS Features Usage Charge:</u>	<u>Per Use</u>
	Call Return	\$0.50
	Repeat Dialing	\$0.50
	Call Trace	\$1.50

B.8.1.2 Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section B.5.

2. Term Commitment Rates

Customers who agree to subscribe to Measured Rate Service for terms of 12, 24, 36, 48 or 60 months will be charged the following usage rates:

<u>Term Period</u>	<u>Per Minute Rates</u>	
	<u>Local Calling</u>	<u>Toll</u>
12 Month	0.020	0.090
24 Month	0.019	0.086
36 Month	0.018	0.081
48 Month	0.017	0.077
60 Month	0.016	0.072

B.8.2 FLAT RATE SERVICE

Basic Monthly Service	\$22.00
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Effective Rate Schedule

RATES & CHARGES (Cont'd)

B.8 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

B.8.2 PBX Trunk Service

A. DS1 PBX Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Measured Usage Charges:

Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

	Monthly Recurring	Non-Recurring
T1 Service - MTM*	\$800.00	\$500.00
T1 Service - 1 year term*	\$750.00	\$500.00
T1 Service - 2 year term*	\$700.00	\$500.00
T1 Service - 3 year term*	\$525.00	\$500.00

	Monthly Recurring	Non-Recurring
Per Channel (DSO), -10 Channel	\$40.00	\$50.00
DID 20 Numbers Block	\$ 3.25	\$10.00
DID 100 Numbers Block	\$16.00	\$10.00

Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

* Includes group of 24 ports and transport facility.

B.8.3 Integrated Services Digital Network Primary Rate Interface

	Monthly Recurring Charges	Non- Recurring Charges
T1Service - MTM (includes DTF, Port, & EUCL)	\$ 800.00	\$ 500.00
T1Service - 1YR	\$ 550.00	\$ 500.00
T1Service - 2YR	\$ 525.00	\$ 500.00
T1Service - 3YR	\$ 400.00	\$ 500.00

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B.8 RETURNED CHECK CHARGE

Returned Check Charge \$20.00 For each returned check.

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Addendum C

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Effective Rate Schedule

A. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT

1. Voice Mail Services

B. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

<u>HOW DISADVANTAGED</u>	<u>% DISCOUNT LEVEL</u>	
	<u>Urban discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

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RVP FIBER COMPANY, L.L.C.
P.U.C.O. No. 2

TITLE PAGE

SCHEDULE OF

RVP FIBER COMPANY, L.L.C.

This tariff applies to the interexchange telecommunications services furnished by RVP Fiber Company, L.L.C. ("Carrier") between one or more points in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at Carrier's principal place of business,

Issued: March 19, 2001

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