

REGISTRATION DIV

2002 AUG 20 AM 11:15



Douglas W. Trabaris  
Senior Attorney

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PUCO

August 9, 2002

Eric Schroeter  
3225 Pearl Road  
Medina, OH 44256

Re: PUCO Case No. 02-1484-CT-CSS

Dear Mr. Schroeter:

To confirm our conversation today regarding the above-referenced complaint at the Public Utilities Commission of Ohio ("PUCO"), we have reached agreement on amicably settling this proceeding. For your records, AT&T will do the following:

1. Account # 0522436851001 will be adjusted in the amount of \$419.35 including taxes and surcharges which leaves a balance of \$45.18 on this account that was not disputed. This credit should appear on your August 12, 2002 statement but it may take one or two billing cycles if we missed the internal deadline for changing bills.
2. Account # 0303500891001 will be adjusted in the amount of \$31.65 including taxes and surcharges. This credit should appear on your August 22, 2002 statement but it may take one or two billing cycles if we missed the internal deadline for changing bills.
3. Notify the PUCO that the case is settled, and that it should be dismissed.
4. Contact the collection agency and any credit bureau regarding this unpaid invoice that the matter has been settled.

Again, on behalf of AT&T I wish to apologize for any inconvenience that may have occurred, and to let you know we appreciate your business. Please do not hesitate to contact me if you have any questions.

Very truly yours,  
  
Douglas W. Trabaris

cc: Mr. Jim Lynn, PUCO  
Ms. Sally Briar, AT&T  
Mr. Kerry Sheets, PUCO

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