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November 6, 2003

Via Hand Delivery

PUCO

Ms. Renee J. Jenkins
Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of Carroll County 9-1-1, PUCO Case No. 02-400-TP-EMG

Dear Ms. Jenkins:

Enclosed are five (5) copies of correspondence to Mr. Georgiadis, to be filed on behalf of The Pattersonville Telephone Company in the above-referenced matter.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

Carolyn S. Flahive

Enclosure

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BRUSSELS CINCINNATI CLEVELAND COLUMBUS DAYTON NEW YORK WASHINGTON, D.C.

November 6, 2003

John Georgiadis
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

RE: Carroll County 9-1-1 Case No. 02-400-TP-EMG

Dear Mr. Georgiadis:

Pattersonville Telephone Company ("Pattersonville") currently serves approximately 400 customers in Carroll County. As a participant in the Carroll County Final Plan for E-9-1-1 Service, Pattersonville proposes to charge customers \$.24 per month for 9-1-1 service beginning January 1, 2004.

Enclosed are proposed tariff sheets and drafts of two proposed customer notices that will be mailed to customers.

If you have any questions, please feel free to contact me.

Very truly yours,

Carolyn S. Flahive

Enclosure

cc: Toni Cunningham

Carolyn.Flahive@ThompsonHine.com Phone 614.469.3294 Fax 614.469.3361

dhj 393476.1

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EXHIBIT A
(Proposed Tariff Sheets)

P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service)

1. General

When requested by local government authorities, and subject to the availability of facilities, Pattersonville Telephone Company will provide a universal number "E-9-1-1" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E-9-1-1" number will provide each caller with telephone access to the appropriate local PSAP.

(N)

2. Regulations

The regulations set forth below apply to "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service:

- a. Application for 9-1-1 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 9-1-1 service and participation shall be in the same 9-1-1 service.
- b. The 9-1-1 service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 9-1-1 service calling.
- c. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 1. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 2. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
 3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
 4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

(N)

Issued:

In Accordance with Case No. 02-400-TP-EMG
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

Effective:

P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (con't)

2. Regulations (con't)

- d. The service is limited to the use of central office telephone number 9-1-1 as the emergency number. Only one 9-1-1 service will be provided with any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- f. E-9-1-1 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- g. Information contained in the Company's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.
- h. E-9-1-1 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Telephone Company.
- i. Any party residing within the 9-1-1 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- j. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 9-1-1 Service lines that originate from all telephones served by Pattersonville Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.
- k. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 9-1-1 Service PSAP by calling parties.
- l. The number of lines to the "lead" LEC (Verizon North Inc.) shall be required by Carroll County E-9-1-1 Emergency Telephone Number System Plan.
- m. The calling party is not charged for calls placed to the E-9-1-1 number; however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.

(N)

(N)

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Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

Effective:

THE PATTERSONVILLE TELEPHONE COMPANY
Carrollton, Ohio

SECTION 5
Original Sheet No. 3

P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (con't)

- n. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

(N)

3. E-9-1-1 Service Features

- a. Automatic Number Identification (ANI):
A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units.

4. Rates and Charges

E-9-1-1 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated on the County Rate List located on Sheet No. 4 of this Section.

(N)

Issued:

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Scott Toot, President
Carrollton, Ohio

THE PATTERSONVILLE TELEPHONE COMPANY
Carrollton, Ohio

SECTION 5
Original Sheet No. 4

P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (con't)

COUNTY RATE LIST

<u>County</u>	<u>9-1-1 Subscriber Charge</u>	<u>Implementation Date for 9-1-1 Service</u>	<u>Effective Date for Current 9-1-1 Subscriber Charge</u>	<u>Initial Case No. for 9-1-1 Implementation</u>	<u>Most Current Case No. for 9-1-1 Review</u>	
Carroll	.024	12-15-03	1-01-04	02-400-TP-EMG	02-400-TP-EMG	(N)

Issued:

In Accordance with Case No. 02-400-TP-EMG
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

Effective:

EXHIBIT B

(Customer Notice to mail November 14, 2003)

[PATTERSONVILLE TELEPHONE COMPANY LETTERHEAD]

November 14, 2003

Dear Customer:

Effective December 15, 2003, Carroll County will begin providing E-9-1-1 Service to its residents. Please be sure that the address we have for you is correct. A post office box or rural route will not be sufficient for emergency services to find you when you need help.

Beginning January 1, 2004, you will be charged \$.24 per month for 9-1-1 services. This charge will help fund 9-1-1 network maintenance in Carroll County.

If you have any questions or concerns, please call our office at 735-2333.

Scott Toot
President

EXHIBIT C

**(Customer Notice to mail as Bill Insert)
January 1, 2004)**

[BILL INSERT]

[1/1/04]

PATTERSONVILLE TELEPHONE COMPANY

IMPORTANT NEWS ABOUT 9-1-1 SERVICE

On December 15, 2003, Carroll County began providing E-9-1-1 Services to its residents. Beginning this month, you will see a monthly charge of \$.24 on your phone bill for E-9-1-1 services. This charge will help fund 9-1-1 network maintenance in Carroll County.

Please be sure that the address that we have for you is correct. A post office box or rural route will not be sufficient for emergency services to find you when you need help.

If you have any questions, please call our office at 735-2333.