

August 29, 2002 VIA OVERNIGHT DELIVERY

FIIF

210 N. Park Ave.

Winter Park, FL 32789

Ms. Daisy Crockron

Public Utility Commission of Ohio

180 East Broad Street

Columbus, OH 43226-0573

P.O. Drawer 200

Winter Park, FL 32790-0200

Re:

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Tariff Docket No. 90-5721-CT-TRF Case No. 02-2233-CT-ZTA

Tel: 407-740-8575

Dear Ms. Crockron:

Fax: 407-740-0613 tmi@tminc.com

Enclosed for filing are the original and ten (10) copies of a tariff revision on behalf of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions. This filing is dated to become effective on September 1, 2002.

Pages included in this filing are as follows:

563 Registration Form

23rd Revised Page 2

Updates Check Sheet

First Revised Page 13

Adds Termination Liability language

Original Page 27.0.1 Original Page 27.3

Adds Minimum Spend Level to Business Plan C Adds Minimum Spend Level to Business Plan C Bundled Option

Fifth Revised Page 29

Corrects typo in Business Plan D Termination Liability

This filing adds Termination Liability language to Section 2.4.4 and adds Minimum Spend Level to Business Plan C.

Any questions you may have regarding this issue may be directed to my attention at (407) 740-

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Technician

Thank you for your assistance.

Sincerely,

Connie Wightman

Consultant

cc:

Cheryl Powers

Brian Hackett

NLD- OH File:

TMS: OHo0211

NLD: N02-33, 55

This is to certify that the images appearing are an accurate and complete reproduction of a case file

document delivered in the regular course of pusiness Date Processed

PUBLIC UTILITIES COMMISSION OF OHIO PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER 563 REGISTRATION FORM

ISSUED: December 21, 1995

NYNE: Verizon for Aut	In the Matter of the Application of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions for Authority to Resell Telecommunication Services) Case No. 02-2233-CT-ZTA						
Name	of Regis	trant:	NYNEX Long Distance		ny d/b/a		
Registrant's Address: Contact Person: Date: August 29, 2002		ı:	Verizon Enterprise Solutions 1320 N. Courthouse Road, 9 th Floor, Arlington, VA 22201 John Broten Phone: (703) 526-3356 TRF Docket No. 96-5721 - CT-TRF				
I.	conjun automa	ction with an a atic time frame	utomatic case, see I.D.:	2.b. of the f copies n	ne) (NOTES: 1. If a waiver is filed in e 563 guidelines for the applicable noted below must be accompanied by		
	□1.						
☐2. (ACE) New Operating Authority (30-day approval, 10 copies)					val, 10 copies)		
	☐ IXC ☐ AOS ☐ CAP ☐ Cellular(facilities base carriers only) ☐ Paging ☐						
	\square 3.	Other		>			
	□3. □4.	` '	(14-day notice, 13 copi	•	de la Alexanda e esta de Zonde de la constanta de la Constanta de Cons		
	□4. □5.				ting Authority (14-day notice, 7 copies)		
		· ·	=		iction (NOT automatic, 10 copies)		
	6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)						
	7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-approval, 10 copies)						
			t for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563				
	guidelines. (NOT automatic, 10 copies)						
	9. (ZAC) Contract (0-day notice, 10 copies)						
	10. (ZCN) Change of Name (0-day notice, 10 copies)						
	11. (ZCO) Change in Ownership (0-day notice, 10 copies)						
	□ 12.		etion of new tariffed service area(s), etc. (0-day i		extual revision, correction of error,		
	□13.		sified (explain)				
	□14.	Other (explain)			(NOT automatic, 10 copies)		

	THE I	THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (O-day notice, 3 copies)						
	□15.	Introduction or extension of Promotional Offering						
	□16.	New Price List Rate for Existing Service.						
	□17.	Designation of Registrant's Process Agent(s)						
II.		te which of the following exhibits have been filed. The numbers (corresponding to the ove) indicate, at a minimum, the types of cases in which the exhibit is required:						
		A copy of registrant's informational tariff. (2)						
		Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)						
		List of names, addresses, and phone numbers of officers and directors, or partners. (2-4,)						
		Brief description of service(s) proposed, as well as the targeted market(s) (2)						
		Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6,10,12-16)						
		Copy of revised tariff sheet(s) & price list(s) superseded, marked as Exhibit B. (1,3-4,6,10,12-16)						
		If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized \square real time; or \square annual. (12,16)						
		Copy of real time notice which has been provided to customers. (1,3,10-12,16)						
		Copy of annual notice which will be sent to customers is: \square included with this filing; or will be filed with the Commission (month) (year). (16)						
		Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is						
		business III , residence or both as well as whether it is a switched or dedicated						
		service. Include this information in either the cover letter or label as Exhibit C". (3,6,8,12-15) SEE COVER LETTER						
		Delineation of any de-averaged message toll service, if applicable. (6, 12-16)						
		Statement explaining rationale for proposal. (1,3-5,10-11)						
		List of Ohio counties specifically involved or affected (1-6,8,10,16)						
		Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).						
		Justification for waiver of specific element(s) of 563. (6,8)						

		Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
		For radio common carriers a, Statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
		Other information requested by the Commission staff.
ш.	Requir with re TRF d	rant hereby attests to its compliance with the following requirements in the Service ements Form, as well as all pertinent entries and orders issued by the Commission spect to these issues. Further, registrant hereby affirms that it will maintain with its ocket an up-to-date, properly marked, copy of the Service Requirements Form ble for public inspection.
	Manda	tory requirements for all CTS providers:
		Sales tax
		Deposits
	Service	requirements for CTS providers of certain services (check all applicable):
		Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
		Emergency Services Calling Plan
		Alternative Operator Service (AOS) requirements
		Limitation of Liability
		Termination Liability Language
IV.		nmes, titles, and addresses of those persons authorized to make and/or verify filings at mmission on behalf the registrant:
		Connie Wightman
		Consultant to NYNEX Long Distance Company
		d/b/a Verizon Enterprise Solutions Technologies Management Inc.
		PO Drawer 200
0		Winter Park, FL 32790-0200
Or		John Broten, Director - Regulatory NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions
		NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual (s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

I, Connie Wightman, Consultant to NYNEX Long Distance Company d/b/a Verizon Enterprise						
Solutions, verify that I have utilized,	verbatim, the Commission's 563 Registration Form issued December					
21, 1995, and that all of the informati	on submitted here, and all additional information submitted in					
connection with Case No. 02-	-CT-ZTA is true and correct to the best of my knowledge.					

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions

EXHIBIT A

SUPERCEDED TARIFF PAGES

Case No.

oho0210

CHECK SHEET

Pages inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
1	First		24.1	Second	45	Original
2	22nd	*	25	Fourth	46	Original
2.1	17th	*	25.1	Original	47	Original
3	Original		26	First	47.1	Original
4	Original		27	First	48	Original
5	Original		27.1	Original	49	Original
6	Original		27.2	Original	50	Original
7	Original		28	First	51	Original
8	First		29	Fourth	52	First
9	Original		29.1	Original	53	First
10	Original		30	First	54	First
11	Original		31	First	55	First
12	First		32	First	56	First
13	Original		33	First	57	First
14	Original		33.1	Original	58	First
15	First		33.2	Original	59	Original
16	Original		33.3	Original	60	Original
17	Original		34	First	61	Original
18	Original		35	Third	62	Original
19	Original		36	Second	63	Original
20	Original		36.1	Original	64	Original
20.1	Original		37	Original	65	Original
20.2	Original		38	Original	66	Original
21	Original		39	First	67	Original
22	Original		40	First	67.1	Original
23	Original		41	First	68	Original
24	First		42	Original	69	Original
			43	Original		
			44	Second		

Issued: July 30, 2002 Effective: July 31, 2002

SECTION 2 - REGULATIONS (Continued)

2.4 Cancellation or Discontinuance of Service by Carrier (Continued)

- **2.4.2** For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- **2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- **2.4.4** For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- 2.4.5 Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

2.5 Cancellation or Termination of Service by Customer

- **2.5.1** Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- **2.5.2** If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

Issued: July 26, 2000 Effective Date: August 1, 2000

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

P.U.C.O. Tariff No. 1 Fourth Revised Page 29 Cancels Third Revised Page 29

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- 7. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- 8. When the Customer has encountered extremely poor service, verified by higher management.

Issued: October 19, 2001 Effective Date: October 20, 2001

John Broten, Director - Regulatory NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201 **(T)**

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions

EXHIBIT B

AMENDED TARIFF PAGES

CHECK SHEET

Pages inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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5	Original		27.2	Original		49	Original
6	Original		27.3	Original	*	50	Original
7	Original		28	First		51	Original
8	First		29	Fifth	*	52	First
9	Original		29.1	Original		53	First
10	Original		30	First		54	First
11	Original		31	First		55	First
12	First		32	First		56	First
13	First	*	33	First		57	First
14	Original		33.1	Original		58	First
15	First		33.2	Original		59	Original
16	Original		33.3	Original		60	Original
17	Original		34	First		61	Original
18	Original		35	Third		62	Original
19	Original		36	Second		63	Original
20	Original		36.1	Original		64	Original
20.1	Original		37	Original		65	Original
20.2	Original		38	Original		66	Original
21	Original		39	First		67	Original
22	Original		40	First		67.1	Original
23	Original		41	First		68	Original
24	First		42	Original		69	Original
24.1	Second		43	Original			
25	Fourth		44	Second			

Issued: August 30, 2002 Effective Date: September 1, 2002

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

P.U.C.O. Tariff No. 1 First Revised Page 13 Cancels Original Page 13

SECTION 2 - REGULATIONS (Continued)

2.4 Cancellation or Discontinuance of Service by Carrier (Continued)

- 2.4.2 For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- **2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.

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- **2.4.5** Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- **2.4.7** Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

2.5 Cancellation or Termination of Service by Customer

- 2.5.1 Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- 2.5.2 If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- 2.5.3 Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

Issued: August 30, 2002 Effective Date: September 1, 2002

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

3.5.3 Usage Rates, (cont'd.)

E. Minimum Spend Level

When the Customer's billing falls below a \$5.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$5.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Issued: August 30, 2002 Effective Date: September 1, 2002

(N)

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

3.5.4 Bundled Service Option, (cont'd.)

E. Minimum Spend Level

When the Customer's billing falls below a \$5.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$5.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

Issued: August 30, 2002 Effective Date: September 1, 2002

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

P.U.C.O. Tariff No. 1 Fifth Revised Page 29 Cancels Fourth Revised Page 29

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

3.6.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- 7. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- 8. When the Customer has encountered extremely poor service, verified by higher management.

Issued: August 30, 2002 Effective Date: September 1, 2002

John Broten, Director - Regulatory NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions

EXHIBIT C

CUSTOMER NOTICE

Attached

Customer Notice Guide Equivalents

Business Plan C	Firm Rate
Business Plan C Bundled Service Option	Firm Rate Plus



As of September 2002, your long distance carrier, Verizon Enterprise Solutions (VES), will apply a minimum spend level (MSL) of \$5.00 per month on customer accounts that subscribe to the **Firm Rate** and **Firm Rate Plus** business long distance calling plans. If a customer spends less than \$5.00 in applicable VES long distance usage and recurring charges under those plans in a given month, the customer will be charged \$5.00 for that month. For example, if a customer has VES long distance usage totaling \$3.50 and has no other applicable VES long distance charges that customer will be assessed an additional \$1.50 to bring the total charge to \$5.00. **However, for every month a customer has \$5.00 or more in VES long distance monthly usage***, that customer will see no additional monthly charge as a result of this change.

If you have any questions regarding this information, please contact your local business office at the phone number on the cover page of your bill. We will be glad to review your account and calling needs with you.

* Only charges imposed by VES contribute to the MSL, including charges for direct dialed regional and long distance toll calls, operator assisted calls, VES calling card long distance calls and charges under international calling plans and toll free service. Charges imposed by other Verizon affiliates, including your local Verizon telephone company, do not contribute to the MSL. Charges such as taxes, Universal Service Fund (USF) surcharges, presubscribed interexchange carrier charges, payphone charges, early termination charges, non-recurring charges, and calling card usage (carried by a carrier other than VES) also do not contribute to the MSL.

Verizon long distance service is not available in AK, DC, DE, MD, NH, VA and WV.