

file

ORIGINAL

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of
Sure Shot Transmissions, Inc.

Complainant

V.

Ameritech Ohio,

Respondent

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) Case No. 01-2568-TP-CSS
) Case No. 01-2662-TP-CSS
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DIRECT TESTIMONY OF JAMES COX

The following is submitted as the direct testimony of James Cox.

Q: Please identify yourself.

A: My name is James Cox and I was the supervisor of the SBC Ameritech Ohio construction forces who placed the cable for new service to Sure Shot Transmissions in Middletown, Ohio, in Late Summer, 2001.

Q: When were you informed of the need to place that cable?

A: The job was issued by Ameritech Engineering on August 10, 2001, and we received the work prints on August 18, 2001.

Q: When did the work order say the cable was to be placed?

A: The date wanted was August 17, 2001.

Q: Was the cable placed on that date?

A: No.

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Technician ARN Date Processed 9/10/02

Q: Why not?

A: On August 16, 2001, we received word that our cable supplier's factory had burned down and that the cable order was on backorder while an effort was made to locate another source.

Q: Did you eventually receive the cable?

A: We ordered fifty-pair cable. Under the circumstances, when a source was found, it could only supply one hundred-pair cable, so we took that. It arrived late on September 5th.

Q: When was the cable placed?

A: The cable was placed September 6, 2001. I had the splicing crew meet us at the site so they could begin splicing at once.

Q: When was the splicing completed?

A: On September 7, 2001.

Q: Did that end your involvement with this customer order?

A: Yes, except for answering questions afterwards about what happened.

Respectfully submitted,

SBC Ameritech Ohio

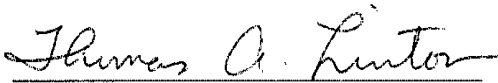
By 

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CERTIFICATE OF SERVICE

A copy hereof was mailed to the Complainant's counsel at 600 City Centre One,
100 Federal Plaza East, Youngstown, Ohio 44503-1893 on the 10th day of
September, 2002.


Thomas A. Linton