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June 15, 2004

Ms. Renee Jenkins Public Utilities Commission of Ohio Docketing Division, 13<sup>th</sup> Floor 180 East Broad Street Columbus, OH 43215-3793

Re: Opt-out Notices for; Cases 00-2089-EL-GAG; 00-2116-EL-GAG; 00-2212-EL-GAG; 00-2331-EL-GAG; 00-2383-EL-GAG; 00-2027-EL-GAG

Dear Ms. Jenkins:

Please find enclosed the original and ten copies of the Supplemental Opt-out Aggregation Notice to be sent to new eligible residential customers in the Cities of Maumee, Perrysburg, Sylvania and Northwood, the Village of Holland, the unincorporated area of Lucas County and Lake Township on or after June 28, 2004. Please docket this notice under the above case numbers.

FirstEnergy Solutions is providing aggregation services to NOAC and, in this capacity, are filing this information on their behalf.

Should there be any questions and/or additional information needs, please contact: Brenda Fargo, Government Aggregation Manager, First Energy Solutions, 330-315-6898 or through e-mail at fargob@fes.com.

Thank You.

FirstEnergy Solutions

enclosures

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June 28, 2004

Dear Resident:

Your community, as a member of the Northwest Ohio Aggregation Coalition (NOAC), is providing you with the opportunity to join with other residents to save money on the electricity you use. Savings are possible through government aggregation, where local officials bring together citizens to gain group-buying power for the purchase of electricity from a Certified Retail Electricity Supplier, certified by the Public Utilities Commission of Ohio. NOAC is a group of nine communities who are working together to provide lower electric rates to their residents and businesses.

You will be automatically enrolled in your community's electric government aggregation program unless you choose to opt out. There is no cost for enrollment. You do not need to do anything to participate. Your community has chosen FirstEnergy Solutions to provide group participants with electric generation for the next two years. Generation charges comprise about one-third of your bill and are the components of your electric system open to competition. Toledo Edison's charges for transmission and distribution comprise the remaining two-thirds of your bill.

Listed below are the eligible rate codes. Your rate code is located on your Toledo Edison bill:

Electric Supply Prices for Residential Members of your		
Community's Government Aggregation Program		
Toledo Edison Rate	Price during the two-year agreement	
Rate TE-RS511F	4.357 cents per kilowatt-hour	
Rate TE-RS511D - General Residential Rates	(\$0.04357/kWh)	
Rate TE-RS518F	5.209 cents per kilowatt-hour	
Rate TE-RS518D - Residential Add-On Heat Pump	(\$0.05209/kWh)	
Rate TE-RS561F	4.256 cents per kilowatt-hour	
Rate TE-RS561D - Residential Optional Heating	(\$0.04256/kWh)	

If you are currently on a residential rate other than what is listed above, you are not eligible to participate in the electric aggregation program. Please contact FirstEnergy Solutions at the number on the next page if you feel you received this letter in error.

Additionally, if you currently receive electric generation from an alternative supplier, please review the expiration date of your contract. Many electric suppliers will charge a penalty for breaking your contract before it expires. You should opt out of the electric aggregation program to maintain your contract with your current electric supplier.

Most residents are in rate code 511. A typical customer in rate 511 who joins the community's program can expect to save around \$58 in 2004, and \$83 in 2005, using 750 kWh/month.

You have until July 19, 2004 to return the enclosed "opt-out" form if you wish to be excluded from the electric government aggregation program and remain a customer of **Toledo Edison**. If you don't opt out at this time, you will begin to receive services from FirstEnergy Solutions as of September 2004.

In Ohio's deregulated electric environment, your local electric utility – Toledo Edison – will continue to maintain the system that transmits and delivers power to your home. You won't see any new poles or wires, and you will continue to receive a single, easy-to-read bill from your electric operating company with your FirstEnergy Solutions charges included. You can even receive and pay your bill online via <a href="https://www.firstenergycorp.com">www.firstenergycorp.com</a>, free of charge.

If you have any questions, call our knowledgeable staff at FirstEnergy Solutions, toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. Please do not call your community with any government aggregation program inquiries.

Sincerely, Your Local Officials

P.S. Remember to return the opt-out form only if you do not want to participate in your community's electric aggregation program.

OPT-OUT FORM NOAC ELECTRIC GOVERNMENT AGGREGATION PROGRAM	RESIDENT
By returning this signed form, you will be excluded from other residents in your community's Electric Governments.	
I wish to opt out of the Electric Government Aggregation Program.	(Check box to opt out.)
Service address (city, state, zip:)	
Phone number:	
Account holder's signature:	Date:

Mail by July 19, 2004 to: Northwest Ohio Aggregation Coalition (NOAC) Electric Government Aggregation Program, 395 Ghent Road, Suite 413, Akron, Ohio 44333

#### Residential Electric Government Aggregation Program — Frequently Asked Questions

#### What is government aggregation?

Under government aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio.

## How is my community able to choose a licensed electric generation supplier on my behalf?

In November 2000, residents voted to allow the community to contract for an electric generation supplier on their behalf.

#### How will I know if I can save money under the electric government aggregation program?

Please refer to the chart below to see your pricing with FirstEnergy Solutions. Simply look at the rate and price to compare on your current electric bill. If your price to compare is higher than the prices below, you will save with the aggregation program. If your price to compare is lower, you should opt-out of the program.

Electric Supply Prices for Members of the	
Government Aggregation Program	
Toledo Edison Rate	Price during the two-year agreement
Rate TE-RS511F	4.357 cents per kilowatt-hour
Rate TE-RS511D - General Residential Rates	(\$0.04357/kWh)
Rate TE-RS518F	5.209 cents per kilowatt-hour
Rate TE-RS518D - Residential Add-On Heat Pump	(\$0.05209/kWh)
Rate TE-RS561F	4.256 cents per kilowatt-hour
Rate TE-RS561D - Residential Optional Heating	(\$0.04256/kWh)

#### What does "opt out" mean?

"Opt out" means that you can decide not to participate in your community's electric government aggregation program. By returning the opt-out form, which is included in this mailing, you will not be enrolled as an electric customer with FirstEnergy Solutions, your community's selected electric generation supplier.

### What happens if I do not send in the opt-out form?

If you do not return the opt-out form postmarked by the required date, you will be included in your community's electric government aggregation program and will begin receiving competitively priced electricity from FirstEnergy Solutions.

If you are not already a FirstEnergy Solutions customer, Toledo Edison will also send you a letter confirming your selection of FirstEnergy Solutions as your electric generation provider. As required by law, this letter will inform you of your option to cancel your contract with FirstEnergy Solutions within seven days of its postmark. To remain in the government aggregation program, you don't need to take any action when this letter arrives.

#### Can I opt out of the program at a later date?

Yes, but you could be subject to a \$25 cancellation fee from FirstEnergy Solutions.

#### What are my energy choices if I decide to opt out?

You can stay with your current electric utility, which will continue to supply your electricity as it always has. Or, you can shop for a new electric supplier. A list of suppliers certified by the Public Utilities Commission of Ohio and their current prices is available by calling the Ohio Electric Choice answer center at 1-888-632-1314 or by visiting www.ohioelectricchoice.com.

#### May I get back into the electric government aggregation program after I have opted out?

Yes, by calling FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m.

#### Can I opt out over the phone?

No, you must mail in your completed form and it must be postmarked by the deadline.

FirstEnergy Solutions Corp., a subsidiary of FirstEnergy Corp., is a local company and a leading supplier of electricity, natural gas, energy and facility management solutions.

#### What is the toll-free number for questions?

For answers to your questions, please call toll-free 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m.

## Can I stay on budget billing or have my payment automatically deducted from my checking account as I do now?

Yes, Toledo Edison will continue to offer those programs. However, budget billing applies only to a portion of your Toledo Edison bill – the charges that include transmitting and distributing the electricity over the lines, maintaining equipment and providing emergency service.

The budget billing program **does not apply** to your charges from FirstEnergy Solutions. FirstEnergy Solutions is a different company from Toledo Edison. On your monthly Toledo Edison bill, you'll notice a charge from FirstEnergy Solutions for generation. This charge reflects the **actual** amount of electricity you used that month and may vary each month due to your usage. Keep in mind that you're still paying less for your electricity supply than if you hadn't joined the government aggregation program.

# Can I join the electric government aggregation program if I am already under contract with another electricity supplier?

Many electric suppliers will charge a penalty for breaking your contract before it expires. You should opt out of you community's electric government aggregation program to maintain your contract with your current electric supplier. Contact your current electric supplier for more information.

## If I do join the electric government aggregation program, who will deliver my power, read my meter and respond to emergencies, such as power outages?

Your local electric company will be responsible for the transmission and distribution of power to your home or business. Since your local electric utility still owns the wires and poles that delivers power to you, it will continue to read your meter and restore power after an outage.

#### Does FirstEnergy Solutions charge any fees?

Late charges may apply for past due balances. At the present time, residential customers will pay a late charge of 1.5 percent per month for delinquent account balances.

#### Is your price for power fixed, or does it vary?

In this program, the price you pay for electric generation from FirstEnergy Solutions is fixed. Please refer to the chart that appears earlier in this document to determine your price, which is based on your Toledo Edison rate code.

#### What will my electric bill look like under the electric government aggregation program?

There are three parts to your electrical power system: transmission, distribution and generation. Your energy bill will look different under deregulation because the rates you pay after joining the electric government aggregation program will be unbundled, or split into separate charges on the bill.

Your bill from your local electric company will include these charges:

- A generation charge to buy power from your electricity supplier
- A transmission charge from your local electricity company to bring the power from the energy supplier to your area
- A distribution charge from your local electric company to deliver electricity to your home or business
- A market transition charge that enables your local electric company to recover the costs of changing to a competitive industry



# FirstEnergy Solutions Corp. Government Aggregation Residential Electric Generation Program Terms & Conditions of Service

FirstEnergy Solutions Corp. ("FES") is certified by the Public Utilities Commission of Ohio ("PUCO") to offer and supply electric generation services in Ohio. FES sets the generation prices and charges that you pay under their contract with your community. The PUCO regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services. The Electric Distribution Utility (EDU) provides transmission and distribution services.

RIGHT OF RESCISSION – After you become a participant in your community program by not "opting out", your EDU will send you a confirmation notice of the transfer of service. As required by law, this notice will inform you that you may cancel this Contract within seven (7) calendar days following the postmark date of the confirmation notice from your Electric Distribution Utility ("EDU") by calling your EDU or by written notice to your EDU, which is effective on the postmark date. If you cancel, the EDU will give you a cancellation number.

#### **DEFINITIONS**

Generation Service - Production of electricity.

Distribution Service - Physical delivery of electricity to Customers by the EDU.

#### TERMS AND CONDITIONS OF SERVICE

- 1. Basic Service Prices. During the term of this Contract, for all electric generation delivered by FES to Customer, Customer agrees to pay FES the price specified in the opt-out notification. In addition to the charge for generation services, you will be charged by your EDU for distribution, transmission, ancillary, and various other charges. For these EDU charges only, the average residential customer using 750 kWh will pay \$50.00 to \$55.00 per month. The Customer's price for generation will vary based on the generation shopping credit, which may change monthly as calculated by the EDU based upon your usage and usage pattern.
- Length of Contract. Your service under this Contract from FES, as part of your community's program, will begin on the date the EDU
  authorizes FES to begin serving your account, and will continue for a two year term ending on your meter read for the last month of
  service. Service under this Contract will begin with the next available meter reading after processing of your request by the EDU and
  FES, as determined by the EDU.
- 3. Billing. The EDU will bill you monthly for both FES services and EDU services on a combined monthly bill.
- 4. Penalties, Fees and Exceptions. If you do not pay the full amount that you owe FES by the due date of the bill, you will be charged interest of 1.5% per month.
- 5. Cancellation/Termination Provisions. If you do not pay your bill by the due date, FES may terminate this Contract, discontinue generation service and return you to the EDU standard-offer service after giving you a minimum of 14 days written notice. You will remain responsible to pay FES for any electricity used before this Contract is cancelled, as well as all interest on past due amounts. You may terminate this Contract, without penalty, if you move out of your current EDU service territory or into an area where FES will charge you a different price, by providing us with a 30 day written notice. There will be a \$25 charge if you terminate this Contract for any other reason, except as expressly provided herein.
- 6. Service by EDU. This Contract automatically terminates on the same date that your electric service from your EDU is disconnected or discontinued. If this should occur, please contact FES to discuss your options.
- 7. Dispute Procedures. Contact FES with any questions concerning our terms of service by phone at 1-888-254-6359 (toll-free) M-F 7AM 7PM EST or in writing at 395 Ghent Road, Attn: Contract Administration, Akron, OH 44333. Our web address is www.firstenergysolutions.com. You may call the PUCO if you are not satisfied after discussing your terms with us at 1-800-686-PUCO (7826) (toll-free) or 614-466-3292 or in writing at 180 E. Broad Street, Columbus, OH 43215-3793.
- 8. Miscellaneous

Although your EDU may charge you an initial switching fee for entering the program, FES will pay this fee on your behalf.

You have the right to request, from FES, up to 24 months of your payment history, without charge.

FES will not release your Social Security Number and/or account number(s) without your written consent.

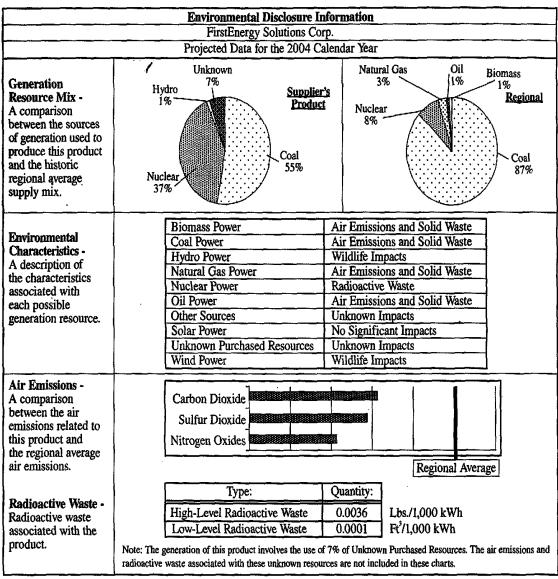
An Environmental Disclosure Form has been included with this Contract.

FES may assign its rights to another, including any successor, in accordance with the rules and regulations of the PUCO and the agreement of your community.

By accepting this Contract, you are authorizing your EDU to provide FES with information about your account. This information includes, but is not limited to, billing history, historical and future usage, meter readings and types of service. FES assumes no responsibility or liability for the following items that are the responsibility of the EDU: operation and maintenance of the EDU's electrical system, any interruption of service, termination of service, or deterioration of the EDU's service. In the event of a power outage, you should contact your EDU at the number specified by the EDU.

If Customer account information provided to FES by Customer is incorrect, FES reserves the right to reprice the applicable account(s) or terminate the service.

9. Customer Consent. By choosing not to Opt-out of your community's aggregation program, and by not exercising you right of rescission as discussed above, you will be enrolled in your community's program and provided generation service by FES, subject to the acceptance by the EDU, and understand and agree to the terms and conditions set forth herein.



With in-depth analysis, the environmental characteristics of any form of electric generation will reveal benefits as well as costs. For further information, contact FirstEnergy Solutions Corp. at www.fes.com (click on "More FirstEnergy" at the bottom of the home page) or by phone at 1-877-524-7283.