



FILE

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August 1, 2003

Ms. Mariruth Wright
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Re: Case No. 03-965-TP-SLF
Case No. 90-5032-TP-TRF

Dear Ms. Wright:

On June 10, 2003, the Commission issued a Finding & Order ("Order") approving SBC Ohio's amended request to implement a late payment charge ("LPC") for both residential and business customers. This same Finding & Order also approved a request to increase the returned check charge.

Subsequent to that Order, SBC Ohio filed final tariff pages reflecting the changes to both the business LPC and the returned check charge. In that filing, SBC Ohio noted that it would delay the filing of the final tariff sheets that incorporate the proposed changes to the residential LPC until the revised terms & conditions, approved by the Commission in the Order, could be implemented. These conditions included reducing the minimum residential LPC to five dollars, establishing a minimum residential past due account balance of \$25 before the LPC would apply, and increasing the payment due interval for all residential customers from 14 to 19 days. These conditions have all been achieved.

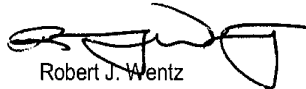
Finding 9 of that Order made the implementation of the residential LPC contingent "...upon SBC addressing the issue raised by Parkview either by not assessing a late payment charge on the installation charges reflected on a lifeline customers' bill or by some other solution approved by the Commission." SBC Ohio would note that it has chosen to not apply a late payment charge to the installation charges incurred by a lifeline customer.

SBC Ohio hereby files an original and three copies, in final form, of the tariff pages reflecting the revisions to the residential late payment charge.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician J Date Processed 8-1-07

Acknowledgement and date of receipt of this filing is requested. A duplicate transmittal letter is attached for this purpose. If you have any questions, please contact me at (614) 223-7950.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Robert J. Wentz', with a stylized flourish at the end.

Robert J. Wentz
Manager - Dockets and Issues

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 2

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

3rd Revised Sheet No. 17.1
Cancels
2nd Revised Sheet No. 17.1

2. PAYMENT FOR SERVICE (cont'd)

(N)

***2.11 Late Payment Charges for Residence Services

A late payment charge will be applied to residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$25.00.

(C)

(C)

(D)

(D)

(C)

1. The late payment charge does not apply to:

- Amounts which are in dispute at the time the late payment charge would otherwise be applied.
- Federal excise tax or any other taxes levied by law directly on the customer.
- Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Telephone Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
- Amounts upon which an Interexchange Carrier has already assessed a Late Payment Charge.

*** Denotes Non-Specific Charge

Issued: August 1, 2003

Effective: August 3, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 10, 2003, Case No. 03-965-TP-SLF.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 2

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

2nd Revised Sheet No. 17.2
Cancels
1st Revised Sheet No. 17.2

2. PAYMENT FOR SERVICE (cont'd) (N)

2.11 Late Payment Charges for Residence Services (cont'd)

2. Each customer account shall be permitted a one-time waiver of a monthly late payment charge upon request by the customer provided the customer has paid the monthly bill to which the late payment charge was to apply. (C)
3. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge. (C)

2.12 Packaging

When a customer purchases a package or bundle of services that includes both regulated services provided under this tariff and any non-regulated products or services that are not provided under this tariff and the customer fails to submit timely payment for the entire package or bundle, whether by non-payment or by partial payment, the Company may discontinue the provision of any non-regulated products or services and treat the remaining regulated services provided under this tariff according to their applicable provisions and rates as shown in this tariff. The customer shall continue to receive any applicable discounts provided on any regulated services, according to the terms and conditions of this tariff. In no event shall a customer be charged more than the price of the package or bundle of services. Further, the customer shall be entitled to add, change or discontinue any regulated services provided according to the Company's normal procedures for adding, changing or discontinuing such services.

Issued: August 1, 2003

Effective: August 3, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 10, 2003, Case No. 02-965-TP-SLF.

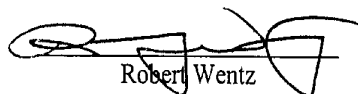
By Connie Browning, President, Cleveland, Ohio

Certificate of Service

I hereby certify that a copy of the foregoing has been served this 1ST day of August, 2003, by first class mail, postage prepaid, on the parties listed below.

Ohio Consumers' Counsel

Joseph P. Serio, Trial Attorney
David C. Bergmann
Ohio Consumers' Counsel
10 West Broad Street, Suite 1800
Columbus, Ohio 43215-3485


Robert Wentz

03-965
