

150 East Gay Street
Room: 4A
Columbus, OH 43215-3111

FILE

Ameritech



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March 14, 2002

PUCO

Ms. Daisy Crockron
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43268-0573

Re: Case No. 02-392-TP-ATA
Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Three copies of each of the following sheets of the Ameritech Tariff P.U.C.O. No. 20, issued by The Ohio Bell Telephone Company, are attached for filing in compliance with the requirements of the law relating to Public Utilities.

<u>Part</u>	<u>Section</u>	<u>New Revision No.</u>	<u>Cancelled Revision No.</u>	<u>Sheet No.</u>
8	4	2nd	1st	2
		3rd	2nd	3
		4th	3rd	6
		1st	Original	7

These sheets are effective March 16, 2002, and are issued in accordance with Case No. 02-392-TP-ATA.

This filing modifies the terms, conditions and features associated with ANSAR and ACLAR Services.

Acknowledgment and date of receipt of this filing are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,

Robert J. Wentz
Manager - Dockets & Issues

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician 3 Date Processed 3.14.02

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 8 SECTION 4

2nd Revised Sheet No. 2

Cancels

PART 8 - Miscellaneous Services

SECTION 4 - Diverse Routing Services

1st Revised Sheet No. 2

1. AMERITECH NETWORK SWITCH ALTERNATE ROUTING (ANSAR) (cont'd)

B. TERMS AND CONDITIONS

1. ANSAR service is available where central office facilities and equipment permit. (D)
(D)
2. The ANSAR customer is responsible for the payment of any applicable station-to-station charges for each call between the central office where the ANSAR protected numbers reside and the telephone to which the call is being rerouted. (T)
3. Upon request of the customer, Ameritech will coordinate an out-of-hours test of the customer's alternate routing plan which will be subject to a charge as found in the Price List. (T)
4. ANSAR is available to Centrex, ISDN, PBX and basic exchange business line customers where facilities permit. (T)
5. Due to network capacity and capability limitations during a long central office outage, some blocking of calls in the network may occur, and therefore, all incoming calls may not be rerouted and terminated to the alternate site. In all cases, the first priority will be to stabilize the public network, to provide telephone service to emergency service providers; e.g., Telephone Service Priority (TSP), 911, hospitals, police and fire agencies, etc. (T)
6. Customer requested changes to an existing ANSAR plan are subject to a charge as found in the Price List. (T)
7. The services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations specified herein. With respect to a claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Telephone Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. (T)

Issued: March 14, 2002

Effective: March 16, 2002

In accordance with Case No. 02-392-TP-ATA, issued February 13, 2002.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 8 **SECTION 4**

PART 8 - Miscellaneous Services
SECTION 4 - Diverse Routing Services

3rd Revised Sheet No. 3
Cancels
2nd Revised Sheet No. 3

1. AMERITECH NETWORK SWITCH ALTERNATE ROUTING (ANSAR) (cont'd)

C. FEATURES

1. Standard Features

Customer Access

(T)

ANSAR provides two customer interface options: Internet Access and Touch Tone Access.

(C)

ANSAR with Internet Access provides direct access to the Service Management System. Under this method, the customer's service administrator may define an entire contingency plan, change the "forward-to" destination for protected telephone numbers, activate or deactivate a contingency plan, modify an existing plan and retrieve information about existing plans.

(C)

(C)

(C)

ANSAR with Touch Tone Access provides the customer's service administrator the ability to activate or deactivate a contingency plan.

(D)

(D)

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Tariff

P.U.C.O. NO. 20

PART 8 SECTION 4

4th Revised Sheet No. 6

Cancels

PART 8 - Miscellaneous Services

SECTION 4 - Diverse Routing Services

3rd Revised Sheet No. 6

2. AMERITECH CUSTOMER LOCATION ALTERNATE ROUTING (ACLAR) (cont'd)

B. TERMS AND CONDITIONS

1. ACLAR service is available where central office facilities and equipment permit.
2. The ACLAR customer is responsible for the payment of any applicable station-to-station tariff charges for each call between the central office where the ACLAR protected numbers reside and the telephone to which the call is being rerouted.
(D)
(D)
3. ACLAR is available to Centrex, ISDN, PBX and basic exchange business line customers where facilities permit. (T)
4. Customer requested changes to an existing ACLAR plan are subject to a charge as found in the Price List. (T)
5. The services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations specified herein. With respect to a claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Telephone Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. (T)
6. Due to network capacity and capability limitations, some blocking of calls in the network may occur, and therefore, all incoming calls may not be routed and terminated to the alternate site. In all cases, the first priority will be to maintain the integrity of the public network, to provide telephone service to emergency service providers: e.g., Telephone Service Priority (TSP), 911, hospitals, police and fire agencies, etc. (T)

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TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 8 SECTION 4

1st Revised Sheet No. 7

Cancels

PART 8 - Miscellaneous Services

SECTION 4 - Diverse Routing Services

Original Sheet No. 7

2. AMERITECH CUSTOMER LOCATION ALTERNATE ROUTING (ACLAR) (cont'd)

C. FEATURES

1. Standard Features

Customer Access

(T)

ACLAR provides two customer interface options: Internet Access and Touch Tone Access.

(C)

ACLAR with Internet Access provides direct access to the Service Management System. Under this method, the customer's service administrator may define an entire contingency plan, change the "forward-to" destination for protected telephone numbers, activate or deactivate a contingency plan, modify an existing plan and retrieve information about existing plans.

(C)

(C)

(C)

ACLAR with Touch Tone Access provides the customer's service administrator the ability to activate or deactivate a contingency plan.

(D)

(D)

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