

FILE

BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO

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RUTH MILLISOR

COMPLAINANT

VS

AMERICAN ELECTRIC POWER

RESPONDENT

CASE NO. 01-1955-EL-CSS

ANSWER

Now comes the Respondent, Ohio Power Company (which conducts business in Ohio as American Electric Power), and for its answer, states as set forth below. The Complaint is a single paragraph with a variety of specific and general allegations. For its answer Respondent asserts:

1. Respondent is without sufficient knowledge or information to form a belief as to the truth of the allegations concerning how many times Complainant's lights flashed on and off on particular days, the randomness of such flashing, whether this has gone "on for years," and whether "any long time resident will verify" such flashing.

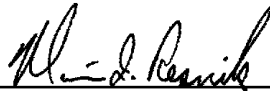
2. Respondent denies the assertion that it has made no attempt to fix whatever problem might exist. Complainant's own assertion that Respondent is replacing a transformer contradicts the assertion that Respondent is not responding to Complainant's service complaint. Moreover, since April, 2001 Respondent has undertaken the following activities:

- Installed two new reclosers on circuit 2288-01, the circuit serving Complainant
- Completed infrared inspection of circuit on all overhead three-phase line

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Technician AW Date Processed 8/22/01

- Installed GE KV meter on Somerlot Hoffman Road, the road on which Complainant lives
- Drove circuit 2288-01 to visually inspect three-phase overhead lines from the first three-phase recloser to the end of the overhead three-phase line of the circuit. Visual inspection found five blown lightening arrestors and a deteriorated cross-arm. The arrestors and cross-arm were replaced.
- Installed Fault Indicators in three locations on circuit 2288-01 to better track possible future faults.
- Installed Recording Voltmeter (RVM) at Complainant's house. Found a 6 volt drop attributable to air conditioner.
- Scheduled tree trimming to reduce potential for service problems.
- Scheduled replacement of transformer which served Complainant's house.

Respectfully submitted,

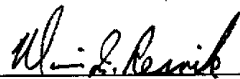


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Columbus, Ohio 43215  
(614) 223-1606  
Attorney for Respondent

**CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing Answer was served on Ruth Millisor,  
1145 Somerlot Hoffman Road W., Marion, Ohio 43302, by ordinary U.S. mail prepaid,  
on August 22, 2001.

  
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Marvin I. Resnik