

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Shelby Mayo,)
Complainant,)
v.) Case No. 03-2193-TP-CSS
SBC Ohio,)
Respondent.)

ENTRY

The Commission finds:

- (1) On October 29, 2003, Shelby Mayo (complainant) filed a complaint against SBC Ohio concerning a bill for a service problem.
- (2) SBC Ohio filed an answer on November 18, 2003, admitting that Mr. Mayo had a service problem and explaining that his account has been fully credited for the service charge. Accordingly, SBC Ohio moves for dismissal of this complaint insofar as the matter has been resolved.
- (3) Rule 4901-9-01(D), Ohio Administrative Code (O.A.C.), provides that if a public utility complained against files an answer or motion which asserts that a complaint has been satisfied or that the case has been settled, the Commission may presume that satisfaction or settlement has occurred and dismiss the complaint provided the complainant does not file a written response within 15 days after service of the motion or answer.
- (4) Nothing has been filed in this matter since SBC Ohio filed its answer on November 18, 2003.
- (5) Pursuant to the provisions of Rule 4901-9-01(D), O.A.C., this matter is now dismissed and closed of record.


It is, therefore,

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ORDERED, That the complaint filed by Shelby Mayo against SBC Ohio is dismissed and this matter is closed of record. It is, further,

ORDERED, That a copy of this entry be served upon the complainant, SBC Ohio and its counsel, and all interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

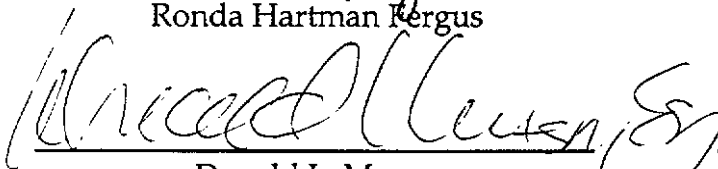


Alan R. Schriber, Chairman

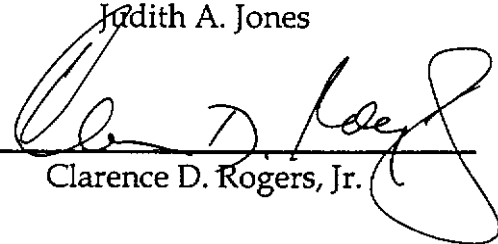


Ronda Hartman Ferguson

Judith A. Jones



Donald L. Mason



Clarence D. Rogers, Jr.

JRJ/vrm

Entered in the Journal

DEC 9 2003



Renee J. Jenkins
Secretary