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32790-0200

Tel: 407-740-8575
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Ms. Daisy Crockron
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43226-0573

**RE: Talk.com Holding Corp. d/b/a The Phone Company
d/b/a Network Services**

Dear Ms. Crockron:

Enclosed for filing please find one (1) original and ten (10) copies of a tariff revision for Talk.com Holding Corp. d/b/a The Phone Company, including the 563 Registration Form. This tariff incorporates the company's compliance with the Selective Policy adopted by the PUCO and codified in the MTSS. The Company requests an effective date of October 31, 2000.

One copy and ten (10) copies of the following documents are enclosed with this filing:

Registration Form 563

Services Requirements Form

Exhibit A - Superseded tariff pages

Exhibit B - Revised tariff pages

Exhibit C - Description of tariff changes

Exhibit D - Customer Notification - Not Applicable

Questions regarding this filing may be directed to my attention at (407) 740-8575.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose.

This is to certify that the images appearing are an
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FILE

October 30, 2000
Via Overnight Delivery

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00-2119-CT-ZTA

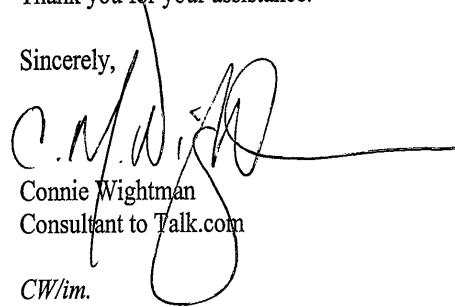
~~00-3019-CT-ZTA~~

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Ms. Daisy Crockron
Public Utilities Commission of Ohio
Page 2

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read 'C. Wightman', with a long horizontal flourish extending to the right.

Connie Wightman
Consultant to Talk.com

CW/im.

cc: Tina Tecce
File: Talk.com - OH
TMS: OHO0003

PUBLIC UTILITIES COMMISSION OF OHIO
PUBLIC COMPETITIVE TELECOMMUNICATIONS SERVICE PROVIDER
563 REGISTRATION FORM
ISSUED: December 21, 1995

FILE

In the Matter of the Application of)
Talk.com Holding Corp. d/b/a The Phone Company)
d/b/a Network Services d/b/a Network Services)
for authority to Resell Telecommunication Services) Case No. 00-²¹¹⁹~~3019~~-CT-ZTA

Name of Registrant: Talk.com Holding Corp. d/b/a
The Phone Company d/b/a Network Services
Registrant's Address: 6805 Route 202, New Hope, PA 18938
Contact Person: Connie Wightman **Phone:** (407) 740-857500
Date: October 30, 2000 **TRF Docket No.** 98-9030 - CT-TRF

I. Indicate the reason for submitting this form (check one) (NOTES: 1. If a waiver is filed in conjunction with an automatic case, see I.D.2.b. of the 563 guidelines for the applicable automatic time frame; and 2. The number of copies noted below must be accompanied by an original filing. Facsimiles are not acceptable.):

- ☐ 1. (ABN) Withdraw or Abandonment of all Services (14-day notice, 13 copies)
- ☐ 2. (ACE) New Operating Authority (30-day approval, 10 copies)
 - ☐ IXC ☐ AOS ☐ CAP ☐ Cellular (facilities base carriers only)
 - ☐ Paging ☐ Other _____
- ☐ 3. (AMT) Merger (14-day notice, 13 copies)
- ☐ 4. (ATR) Transfer or Transaction Affecting Operating Authority (14-day notice, 7 copies)
- ☐ 5. (ARJ) All Other Requests for Relief from Jurisdiction (NOT automatic, 10 copies)
- ☐ 6. (MTW) "Me Too" Waiver (30-day approval, 10 copies)
- ☐ 7. (RRJ) Interexchange Switchless Rebiller Request for Relief from Jurisdiction (30-day approval, 10 copies)
- ☐ 8. (WVR) Request for Waiver from Portion(s) of 563 pursuant to I.D.3. of the 563 guidelines. (NOT automatic, 10 copies)
- ☐ 9. (ZAC) Contract (0-day notice, 10 copies)
- ☐ 10. (ZCN) Change of Name (0-day notice, 10 copies)
- ☐ 11. (ZCO) Change in Ownership (0-day notice, 10 copies)
- ☒ 12. (ZTA) Introduction of new tariffed service(s), textual revision, correction of error, addition of service area(s), etc. (0-day notice, 10 copies)
- ☐ 13. (UNC) Unclassified (explain) _____ (NOT automatic, 10 copies)
- ☐ 14. Other (explain) _____ (NOT automatic, 10 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (O-day notice, 3 copies)

- ☐ 15. Introduction or extension of Promotional Offering
- ☐ 16. New Price List Rate for Existing Service.
- ☐ 17. Designation of Registrant's Process Agent(s)

II. Indicate which of the following exhibits have been filed. The numbers (corresponding to the list above) indicate, at a minimum, the types of cases in which the exhibit is required:

- ☐ A copy of registrant's informational tariff. (2)
- ☐ Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio. (2)
- ☐ List of names, addresses, and phone numbers of officers and directors, or partners. (2-4,)
- ☐ Brief description of service(s) proposed, as well as the targeted market(s) (2)
- ☒ Copy of tariff sheet(s) & price list(s) superseded, marked as Exhibit A. (1,3-4,6,10,12-16)
- ☒ Copy of revised tariff sheet(s) & price list(s) superseded, marked as Exhibit B. (1,3-4,6,10,12-16)
- ☐ If increase to residential MTS, DA, or traditional operator surcharges, specify which notice procedure will be utilized: ☐ real time; or ☐ annual. (12,16)
- ☐ Copy of real time notice which has been provided to customers. (1,3,10-12,16)
- ☐ Copy of annual notice which will be sent to customers is: ☐ included with this filing; or will be filed with the Commission _____ (month) _____ (year). (16)
- ☒ Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is business ☐, residence ☐, or both ☒ as well as whether it is a switched ☒ or dedicated ☒ service. Include this information in either the cover letter or label as Exhibit C". (3,6,8,12-15)
- ☐ Delineation of any de-averaged message toll service, if applicable. (6, 12-16)
- ☐ Statement explaining rationale for proposal. (1,3-5,10-11)
- ☐ List of Ohio counties specifically involved or affected (1-6,8,10,16)
- ☐ Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). (2-4,7,10) (In transfer of certificate cases, the transferee's good standing must be established).
- ☐ Justification for waiver of specific element(s) of 563. (6,8)

- ☐ Responses to questions contained in Appendix A, Attachment 4 to the 563 guidelines (7)
- ☐ For radio common carriers a, Statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and/or 489 which the applicant has filed with the Federal Communications Commission. (2-4)
- ☐ Other information requested by the Commission staff.

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

Mandatory requirements for all CTS providers:

- ☒ Sales tax
- ☒ Deposits

Service requirements for CTS providers of certain services (check all applicable):

- ☒ Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service
- ☒ Emergency Services Calling Plan
- ☒ Alternative Operator Service (AOS) requirements
- ☒ Limitation of Liability
- ☒ Termination Liability Language

IV. List names, titles, and addresses of those persons authorized to make and/or verify filings at the Commission on behalf the registrant:

Connie Wightman
Consultant to Talk.com Holding Corp.
Technologies Management Inc.
PO Drawer 200
Winter Park, FL 32790-0200

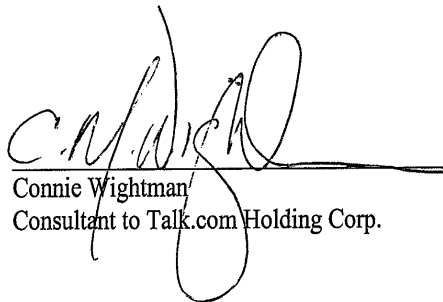
Or

Tina Tecce, Regulatory Affairs Administrator
Talk.com Holding Corp. d/b/a The Phone Company d/b/a Network Services

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual (s) identified in this Section unless another address or individual is so indicated.

VERIFICATION

I, **Connie Wightman**, Technologies Management, Inc., Consultant for Talk.com Holding Corp. verify that I have utilized, verbatim, the Commission's 563 Registration Form issued December 21, 1995, and that all of the information submitted here, and all additional information submitted in connection with Case No. 00-____-CT-ZTA is true and correct to the best of my knowledge.



Connie Wightman
Consultant to Talk.com Holding Corp.

TALK.COM HOLDING CORP.

EXHIBIT A

Superceded Tariff Pages

TALK.COM HOLDING CORP.
d/b/a The Phone Company
d/b/a Network Services

PUCO Tariff No. 1
Eleventh Revised Sheet 2
Cancels Tenth Revised Sheet 2

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION		SHEET	REVISION
1	2 nd Rev.		24	4th Rev.
2	11 th Rev.	*	25	1 st Rev.
3	1 st Rev.		26	2 nd Rev.
4	1 st Rev.		27	8th Rev.
5	1 st Rev.		28	1st Rev.
6	1 st Rev.		29	Original *
7	2 nd Rev.			
8	1 st Rev.			
9	1 st Rev.			
10	1 st Rev.			
11	2 nd Rev.			
11.1	2 nd Rev.			
11.2	1 st Rev.			
12	1 st Rev.			
13	1 st Rev.			
14	1 st Rev.			
15	1 st Rev.			
16	1 st Rev.			
17	1 st Rev.			
18	1 st Rev.			
19	3 rd Rev.			
20	2 nd Rev.			
21	1 st Rev.			
22	2 nd Rev.			
23	2 nd Rev.			
23.1	5th Rev.			
23.2	3rd Rev.			
23.3	1st Rev.			
23.4	Original	*		
23.5	Original	*		
23.6	Original	*		

* - indicates those sheets includes with this filing

Issued: August 11, 2000

Effective: August 11, 2000

Issued By:

Tina Tecce, Regulatory Affairs Manager
6805 Route 202
New Hope, PA 18938

oho0001

TALK.COM HOLDING CORP.
d/b/a The Phone Company
d/b/a Network Services

PUCO Tariff No. 1
1st Revised Sheet 12
Cancels Original Sheet 12

SECTION 2 - RULES AND REGULATIONS, CON'T.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Talk.com. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, such as the Ohio Public Utilities Commission. Any objections to billed charges must be reported to the Company or its billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written noticed to the Company.

2.12 Interconnection

Service furnished by Talk.com may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates, and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Talk.com's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

Issued: July 13, 1998

Effective:
98-_____ CT-ZCN

Issued By:

Dan Borislow, CEO
6805 Route 202
New Hope, PA 18938

OH9803

SECTION 2 - RULES AND REGULATIONS, CON'T.

2.13 Refusal or Discontinuance by Company

Talk.com may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer will be given 15 days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance, or regulation pertaining to telephone service.
- (b) For the use of telephone service for any other property or purpose other than that described in the application.
- (c) For neglect or refusal to provide reasonable access to the Talk.com or its agents for the purpose of inspection and maintenance of equipment owned by Talk.com or its agents.
- (d) For noncompliance with or violation of Commission regulations or Talk.com's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- (e) For nonpayment of bills, provided that suspension or termination of service shall not be made without seven (7) days written notice to the Customer, except in extreme cases.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Talk.com's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by Talk.com or its agents.

(N)
|
(N)

Issued: July 13, 1998

Effective:
98-_____ CT-ZCN

Issued By:

Dan Borislow, CEO
6805 Route 202
New Hope, PA 18938

OH9803

TALK.COM HOLDING CORP.

EXHIBIT B

Proposed Tariff Pages

TALK.COM HOLDING CORP.
d/b/a The Phone Company
d/b/a Network Services

PUCO Tariff No. 1
12th Revised Sheet 2
Cancels 11th Revised Sheet 2

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION		SHEET	REVISION
1	2 nd Rev.		24	4th Rev.
2	12 th Rev.	*	25	1 st Rev.
3	1 st Rev.		26	2 nd Rev.
4	1 st Rev.		27	8th Rev.
5	1 st Rev.		28	1st Rev.
6	1 st Rev.		29	Original
7	2 nd Rev.			
8	1 st Rev.			
9	1 st Rev.			
10	1 st Rev.			
11	2 nd Rev.			
11.1	2 nd Rev.			
11.2	1 st Rev.			
12	2 nd Rev.	*		
13	2 nd Rev.	*		
14	1 st Rev.			
15	1 st Rev.			
16	1 st Rev.			
17	1 st Rev.			
18	1 st Rev.			
19	3 rd Rev.			
20	2 nd Rev.			
21	1 st Rev.			
22	2 nd Rev.			
23	2 nd Rev.			
23.1	5th Rev.			
23.2	3rd Rev.			
23.3	1st Rev.			
23.4	Original			
23.5	Original			
23.6	Original			

* - indicates those sheets includes with this filing

Issued: October 31, 2000

Effective: October 31, 2000
00-____-CT-ZTA

Issued By:

Tina Tecce, Regulatory Affairs Manager
6805 Route 202
New Hope, PA 18938

OHI0003

TALK.COM HOLDING CORP.
d/b/a The Phone Company
d/b/a Network Services

PUCO Tariff No. 1
2nd Revised Sheet 12
Cancels 1st Revised Sheet 12

SECTION 2 - RULES AND REGULATIONS, CON'T.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Talk.com. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, such as the Ohio Public Utilities Commission. Any objections to billed charges must be reported to the Company or its billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

(N)
|
|
(N)

2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written noticed to the Company.

2.12 Interconnection

Service furnished by Talk.com may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates, and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with Talk.com's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

Issued: October 31, 2000

Effective: October 31, 2000
00-_____ CT-ZTA

Issued By:

Tina Tecce, Manager Regulatory Affairs (T)
6805 Route 202
New Hope, PA 18938

OHI0003

TALK.COM HOLDING CORP.
d/b/a The Phone Company
d/b/a Network Services

PUCO Tariff No. 1
2nd Revised Sheet 13
Cancels 1st Revised Sheet 13

SECTION 2 - RULES AND REGULATIONS, CON'T.

2.13 Refusal or Discontinuance by Company

Talk.com may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer will be given 15 days notice to comply with any rule or remedy any deficiency. All disconnection situations will be handled in accordance with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS:

(N)
|
(N)

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance, or regulation pertaining to telephone service.
- (b) For the use of telephone service for any other property or purpose other than that described in the application.
- (c) For neglect or refusal to provide reasonable access to the Talk.com or its agents for the purpose of inspection and maintenance of equipment owned by Talk.com or its agents.
- (d) For noncompliance with or violation of Commission regulations or Talk.com's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- (e) For nonpayment of bills, provided that suspension or termination of service shall not be made without seven (7) days written notice to the Customer, except in extreme cases.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Talk.com's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by Talk.com or its agents.

Issued: October 31, 2000

Effective: October 31, 2000
00-_____ CT-ZTA

Issued By:

Tina Tecce, Manager Regulatory Affairs (T)
6805 Route 202
New Hope, PA 18938

OHI0003

TALK.COM HOLDING CORP.

EXHIBIT C

Description of Services

This tariff incorporates the company's compliance with the Selective Access Policy adopted by the PUCO and codified in the MTTs.

TALK.COM HOLDING CORP.

EXHIBIT D

Customer Notification

Not Applicable.