

FILE

11

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM
(Effective: 10/01/2004)
(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

In the Matter of the Application of SBC Ohio)
To Apply to Offer a Promotion on Certain Services) Case No. 90-5032-TP-TRF

Name of Registrant(s) SBC Ohio
DBA(s) of Registrant(s) SBC Ohio is a registered trade name of the Ohio Bell Telephone Company.
Address of Registrant(s) 150 E. Gay Street
Company Web Address SBC.com
Regulatory Contact Person(s) Robert J. Wentz Phone (614) 223-7950 Fax (614) 223-6229
Regulatory Contact Person's Email Address RW7817@sbccom
Contact Person for Annual Report Michael R. Schaedler Phone (216) 822-8307
Consumer Contact Information Kathy Gentile-Klein Phone (216) 822-2395
Date December 15, 2004 TRF Docket No.90-5032-TP-TRF

Motion for protective order included with filing? Yes No
Motion for waiver(s) filed affecting this case? Yes No [Note: waiver(s) tolls any automatic timeframe]
Company Type (check all applicable): CTS (IXC) ILEC CLEC CMRS AOS
 Other (explain) _____

NOTE: This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. **It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.**

I. Please indicate the reason for submitting this form (check one)

- 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- 2 (ABN) Abandonment of all Services
 - a. CLEC (90-day approval, 10 copies) b. CTS (14-day approval, 10 copies) c. ILEC (NOT automatic, 10 copies)
- 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No.15 on this page.
 - a. Switched Local b. Non-switched local c. CTS d. Local and CTS e. Other (explain) _____
- 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)
NOTE: see item 25 (CTR) on page two of this form for all other contract filings.
- 7 (AMT) LEC Merger (30-day approval, 10 copies)
- 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
 - a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
 - i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket**, 4 copies)
 - ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
 - iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
 - iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
 - v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
 - vi. Grandfather service (30-day approval, 10 copies)
 - vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
 - viii. *Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below*
 - b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
 - c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- 12 (ATW) Application to Withdraw a Tier 1 Service
 - a. CLEC (60-day approval, 10 copies) b. ILEC (NOT automatic, 10 copies)
- 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)
- 16 (SLF) Self-complaint Application
 - a. CLEC only -Tier 1 (60-day automatic, 10 copies)
 - b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- 17 (UNC) Unclassified (explain) _____ (NOT automatic, 15 copies)
- 18 (ZTA) Tariff Notification Involving only Tier 2 Services
NOTE: Notifications do not require or imply Commission Approval.
 - a. New End User Service (0-day notice, 10 copies)
 - b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
 - c. Withdrawal of service (0-day notice, 10 copies)

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19 Other (explain) _____ (NOT automatic, 15 copies)

THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)

- 20 Introduction or Extension of Promotional Offering
- 21 New Price List Rate for Existing Service
 - a. Tier 1
 - b. Tier 2
- 22 Designation of Registrant's Process Agent(s)
- 23 Update to Registrant's Maps
- 24 Annual Tariff Option For Tier 2 Services - indicate which option you intend to adopt to maintain the tariff. NOTE, changing options is only permitted once per calendar year.
 - Paper Tariff
 - Electronic Tariff. If electronic, provide the tariff's web address: _____

THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)

- 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)
CTR Docket No. _____ - _____ - TP - CTR (Use same CTR number throughout calendar year)

II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3]	Completed Service Requirements Form.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Evidence that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including the following: 1) An executive Summary describing the applicant's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application. 2) Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions 3) Documentation to support the applicant's cash and funding sources.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3-5,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input checked="" type="checkbox"/>	[1-2,4-7,9,12-13,16,18-23,25]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input checked="" type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.

<input type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 21]	Specify which notice procedure has been/will be utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: <input type="checkbox"/> Tier 1 price list increases must be within an approved range of rates. <input type="checkbox"/> SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been/will be provided to customers. NOTE: SLF Filings – Do NOT send customer notice until it has been reviewed and approved by Commission Staff
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 18, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13,]	List of Ohio exchanges specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	For CLECs, List of Ohio Exchanges the applicant intends to serve (Use spreadsheet from: http://www.puc.state.oh.us/puco/forms/form.cfm?doc_id=357).
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant. If Mirroring Large ILEC exchanges for both serving area and local calling areas: • Serving area must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • Local calling areas must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges. If Self-defining serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • Serving Area must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • Local Calling Areas must be described in the tariff through textual delineation and clear maps. Maps for self-defined serving and local calling areas are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	Initial certification that includes Tier 2 Services, indicate which option you intend to adopt to maintain the tariff: <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff - If electronic, provide the web address for the tariff:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:

- Sales tax
- Minimum Telephone Service Standards (MTSS)
- Surcharges

MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:

- 1+ IntraLATA Presubscription

SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):

- Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- Emergency Services Calling Plan [Required if toll service provided]
- Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- Service Connection Assistance (SCA) [Required for all LECs]
- Local Number Portability and Number Pooling [Required for facilities-based LECs]
- Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

IV. List names, titles, phone numbers, and addresses of those persons authorized to respond to inquiries from the Consumer Services Department on behalf of the applicant regarding end-user complaints:

Kathy Gentile-Klein Manager – Customer Complaints (216) 822-2395
45 Erieview Plaza Cleveland, Ohio 44114

V. List names, titles, phone numbers, and addresses of those persons authorized to make and/or affirm or verify filings at the Commission on behalf of the applicant:

Robert J. Wentz Manager – Dockets & Issues (614) 223-7950
150 E. Gay Street Columbus, Ohio 43215

NOTE: An annual report is required to be filed with the Commission by each company on an annual basis. The annual report form will be sent for completion to the address and individual(s) identified in this Section unless another address or individual is so indicated.

VI. List Name(s), DBA(s) and PUCO Certification Number(s) of any affiliates you have operating in Ohio under PUCO authority, whether Telecommunication or other. (If needed, use a separate sheet and check here:)

Ameritech Advanced Data Services of Ohio, Inc., d/b/a SBC Advanced Solutions, Inc., Cert. No. 90-5181; Cincinnati SMSA Limited Partnership, d/b/a Cingular, Cert. No. 90-5304; Ameritech Wireless Communications, Inc., d/b/a Cingular, Cert. No. 90-5354; Ameritech Mobile Communications, Inc., d/b/a SBC Paging, Cert. No. 90-5541, SBC Long Distance, Inc. Cert. No. 90-6150

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer of the applicant corporation, SBC Ohio, and am authorized to make this statement on its behalf. I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 15, 2004 at Columbus, Ohio

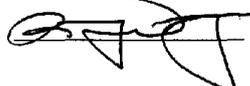


Manager – Dockets & Issues December 15, 2004

** This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Robert J. Wentz verify that I have utilized, verbatim, the Commission's Telecommunications Application Form and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



Manager – Dockets & Issues December 15, 2004

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division (or to the Telecommunications Division Chief if a pre-filing submittal)
180 East Broad Street, Columbus, OH 43215-3793

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

1 - 3 Line Business Blocks of Time

During the period of July 8, 2002 through December 3, 2002, eligible business customers with 1 to 3 business network access lines who make a 12-month commitment and subscribe to any of the following local Blocks of Time or Toll Blocks of Time, will be eligible for the following discounted plan rates: (C)

Description	Monthly Rate
Local Blocks of Time	
400 Message Local Block ^{/1/}	\$16.95
100 Message Local Block ^{/2/}	7.00
Toll Blocks of Time	
300 Minute Toll Block ^{/3/}	15.75
60 Minute Toll Block ^{/4/}	3.75

/1/ Local messages over 400 are charged at \$0.05 per message.

/2/ Local messages over 100 are charged at \$0.08 per message.

/3/ Toll minutes over 300 are charged at \$0.06 per minute.

/4/ Toll minutes over 60 are charged at \$0.07 per minute.

Issued: December 2, 2002

Effective: December 3, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Columbus, Ohio

Exhibit A Sheet 1

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

1 - 3 Line Business Blocks of Time (cont'd)

Eligible customers include business customers with 1 to 3 business lines who have; 1) their business network access line service with another competitive local exchange carrier within the Ameritech service area and who now wish to establish their business network access line service with Ameritech or, 2) received a competitive network access line offer and are considering changing their network access line to the competitive carrier.

Business customers must agree to a 12-month term and commit to subscribe to any of the four Blocks of Time shown above. Business customers who make this commitment will receive Local or Toll usage at the discounted prices shown.^{/1/}

Business customers who terminate their service prior to the 12 month term commitment will be assessed termination charges of 50% of the monthly recurring charge, times the number of months left on the 12-month commitment.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

/1/ For a period from July 8, 2002 through October 31, 2002, eligible business customers (described above) will additionally receive a \$200 signing bonus if they subscribe to 1-3 business network access lines, one of the local blocks listed above, one of the Toll blocks listed above, and the Basics at a discounted price. The business customers must subscribe to all of these services and commit to a 12-month term to receive this offer. If the business customer terminates their service prior to the 12-month term commitment, they will additionally be charged back the entire amount of the signing bonus.

Issued: July 3, 2002

Effective: July 8, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

Exhibit A Sheet 2

1. PROMOTIONAL OFFERINGS - ADDENDUM

The BASICS - BUSINESS PROMOTION

A retail promotional period shall be established from July 8, 2002 through July 7, 2003. During this promotional period, eligible business customers who subscribe to The BASICS in either of the two following scenarios will receive a 30% discount on The BASICS.

- business customers who have their business network access lines with another local exchange carrier within the Ameritech service area and who now wish to establish their business network access line service with us as their local service provider.
- business customers who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

There is a 12-month verbal term agreement with a charge back of savings if the customer drops The BASICS from their account prior to completion of the 12-month commitment.

Issued: July 3, 2002

Effective: July 8, 2002

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by the Public Utilities Commission of Ohio, dated April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

Exhibit A Sheet 3

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20
PART 2 **SECTION 8**

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

2nd Revised Sheet No. 40
Cancels
1st Revised Sheet No. 40

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Big Easy Promotion

A promotional offer will be established for eligible business customers from December 15, 2004 through December 12, 2005. Eligible business customers will receive a single monthly recurring rate for each of their exchange access lines with rotary hunting on each line plus unlimited local usage, if they agree to a 3-year term commitment. Customers will also receive a credit equal to the sum of the current monthly rates charged for Federal EUCL and USF. The monthly rates will vary depending on the total statewide line commitment level and the number of lines per customer location within the state as follows:

Pricing Option A - Minimum Number of Lines within the State - 250

	<u>Minimum Lines Per Customer Location</u>	
	<u>2 Lines</u>	<u>4 Lines</u>
Price per Line	\$34.50	\$32.50

The maximum lines per customer location under Pricing Option A are 40.

Pricing Option B - Minimum Number of Lines within the State - 170

	<u>Minimum Lines Per Customer Location</u>	
	<u>2 Lines</u>	<u>4 Lines</u>
Price per Line	\$38.00	\$36.00

The maximum lines per customer location under Pricing Option B are 20.

Eligible customers are those with no less than the minimum number of business access lines within the state and no more than the maximum number of business access lines per location, as shown above. Customers must commit to a minimum of 2 or 4 access lines on average and a maximum of 20 or 40 access lines per each of their locations within the state to receive the rates shown above. Customers must also agree to a 3-year term commitment

Customers must subscribe to Non-residence Exchange Access Line service to be eligible for the Big Easy rates shown above.

Issued: December 15 2004

Effective: December 15, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Big Easy Promotion (cont'd)

Additional business access lines and locations may be added by the customer during the term agreement. New lines and locations will be counted toward the state-wide line size requirements.

If during any given month of the customer's term commitment, the total number of lines the customer has with SBC Ohio in the state falls below the state-wide line minimum, a shortfall charge will be billed to the customer. This shortfall charge will be \$20.00 times the number of lines below the state-wide line minimum for each month below the state-wide minimum.

On average, a minimum of 2 lines per location within the state must be maintained by the customer. If the customer commits to a 4 line minimum per location and the customer's average line size per location for all locations in the state over a period of 12 months falls below 4 lines, the customer will be converted to the 2 line minimum rates. If any customer falls below an average of 2 lines per location for all locations in the state over a period of 12 months, the term commitment will be voided and the customer will revert to standard tariff rates for the services included in this offer. If any customer location is found to exceed the maximum line size per location of 40 (Option A rated locations) or 20 (Option B rated locations), that location will be migrated off of "Big Easy" and revert to standard tariff rates. The assessment of location line size will be performed annually by SBC for each customer.

Service charges will not apply to initially convert current customer locations and access lines served by SBC Ohio to the "Big Easy" rates. Any new locations or additional lines added by current customers served by SBC Ohio after the date of initial subscription, will be billed the standard tariffed service and installation charge rates or the best current tariffed promotional rates.

Business customers who currently have any or all of their local access lines with another local exchange carrier within the SBC Ohio service area and who now wish to establish service with SBC Ohio under the terms of the "Big Easy" promotion, will have all applicable service and installation charges waived for those lines, as well as any related to additional lines added within 30 days of the date of initial subscription.

Big Easy cannot be combined with any other plan or package that includes discounted monthly exchange access line service.

Issued: December 15 2004

Effective: December 15, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

(D)

(N)

(N)

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20
PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

1st Revised Sheet No. 42
Cancels
Original Sheet No. 42

2. PROMOTIONAL OFFERINGS - ADDENDUM (cont'd)

Big Easy Promotion (cont'd)

Upon expiration of the term agreement, if the customer does not expressly indicate election of a new term agreement with SBC Ohio, the rates for each component of the "Big Easy" promotion will revert to the applicable individually tariffed rates shown in Part 4, Section 2 of this Tariff.

Customers who terminate their entire service prior to the 3-year term commitment will be assessed termination charges equal to 50% of the monthly recurring charges, times the number of months remaining on the term, times the minimum state-wide line commitment.

Termination charges do not apply if during the term agreement: 1) the customer upgrades to another SBC Ohio local access line discount plan with a term equal to or greater than the original term under this agreement, and 2) the number of lines committed to under the new service agreement are equal to or greater than the number of lines committed to under this term agreement. Customers may move or disconnect entire locations within the state, as long as the minimum number of lines originally committed to is maintained.

(D)

(N)

(N)

Issued: December 15 2004

Effective: December 15, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

SBC Ohio proposes to revise Part 2, Section 8, of its SBC Tariff P.U.C.O. No. 20, to introduce a promotional offer for business customers titled "Big Easy Promotion". This promotion provides eligible business customers with a discounted monthly recurring rate for their exchange access lines and unlimited local usage, if they agree to a 3-year term agreement. The monthly rates vary depending on the total statewide line commitment level and the number of lines per customer location within the state.

Prior customer notification for promotions is not required.

Exhibit C