



FILE

February 12, 2004
Via Overnight Delivery

210 N. Park Ave.
Winter Park, FL
32789

Renée Jenkins,
Secretary of Commission
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

**RE: Application for Tariff Revision of
Time Warner Telecom of Ohio, LLC
PUCO Tariff No. 6 - Local Services 03-2528-TP-SLF
Proposed Effective Date: February 24, 2004**

RECEIVED-DOCKETING DIV
2004 FEB 13 AM 10: 59
PUCO

Dear Ms. Jenkins:

Enclosed for filing please find one original and ten (10) copies of the amended Ohio local tariff. This filing revises the description of the Cancellation of Service Order as requested by Staff. This filing is dated to become effective February 24, 2004.

Questions regarding this filing may be directed to my attention at (407) 740-8575 or via e-mail at cwightman@tminc.com.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

Thank you for your assistance.

Sincerely,

Connie Wightman
Consultant to Time Warner Telecom of Ohio, LLC

CW/im.
Enclosures

cc: Office of Ohio Utilities Consumer Counsel
Lisa Stewart, Ohio PUC
Connie Simon, Time Warner Telecom- CO
File: Time Warner Telecom of Ohio - Local Tariff No. 6
TMS: OHL0319E
Project: 03-321

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician CW Date Processed 2/13/04

SECTION 2 - REGULATIONS *continued*

2.18 Modification of Service Order

(N)

If the Customer requests a change in the service order (excluding requests to expedite the due date as provided by Section 2.17 of this tariff), an Order Modification Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges from a third party that are directly associated with the Customer's request to modify the service order.

Order Modification Charge	<u>Maximum</u> \$250.00
---------------------------	----------------------------

2.19 Cancellation of Service Order

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order. The Cancellation of Service Order charge may be assessed when the company has already begun making special arrangements of facilities or equipment, which have caused the company to incur expenses before they receive the cancellation notice.

Order Cancellation Charge	<u>Maximum</u> 25% of the monthly recurring charge for the cancelled circuit
---------------------------	---

(N)

Issued: December 24, 2003

Effective: February 24, 2004

Issued By: Pamela Sherwood,
Vice President, Regulatory – Midwest Region
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

Case 03-2528-TP-SLF

OHL0319