

The Public Utilities Commission of Ohio  
TELECOMMUNICATIONS APPLICATION FORM  
(Effective: 5/13/2003)  
(Pursuant to Case Nos. 99-998-TP-COI and 99-563-TP-COI)

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In the Matter of the Application of SBC Ohio to Withdraw The )  
Power Fault Protection Feature ) Case No. 03-1836-TP-ZTA

Name of Registrant(s) SBC Ohio  
Address of Registrant(s) 150 E. Gay Street Columbus, Ohio 43215  
Company Web Address SBC.com  
Regulatory Contact Person(s) Robert J. Wentz Phone (614) 223-7950 Fax (614) 223-6229  
Regulatory Contact Person's Email Address robert.w.wentz@ameritech.com  
Contact Person for Annual Report Michael R. Schaedler Phone (216) 822-8307  
Consumer Contact Information Kathy Gentile-Klein Phone (216) 822-2395  
Date August 21, 2003 TRF Docket No. 90-5032-TP-TRF

Motion for protective order included with filing?  Yes  No  
Motion for waiver(s) filed affecting this case?  Yes  No [Note: waiver(s) tolls any automatic timeframe]  
Company Type (check all applicable):  CTS (IXC)  ILEC  CLEC  CMRS  AOS  
 Other (explain) \_\_\_\_\_

**NOTE:** This form must accompany all applications filed by telecommunication service providers subject to the Commission's rules promulgated in Case No. 99-998-TP-COI, as well as by ILECs filing an ARB or NAG case pursuant to the guidelines established in Case No. 96-463-TP-UNC. **It is preferable NOT to combine different types of filings, but if you do so, you must file under the process with the longest applicable review period.**

**I. Please indicate the reason for submitting this form (check one)**

- 1 (AAC) Application to Amend Certificate by a CLEC to modify Serving Area (0-day notice, 7 copies)
- 2 (ABN) Abandonment of all Services
  - a. CLEC (90-day approval, 10 copies)
  - b. CTS (14-day approval, 10 copies)
  - c. ILEC (NOT automatic, 10 copies)
- 3 (ACE) New Operating Authority for providers other than CMRS (30-day approval, 7 copies); for CMRS, see item No. 15 on this page.
  - a. Switched Local  b. Non-switched local  c. CTS  d. Local and CTS  e. Other (explain) \_\_\_\_\_
- 4 (ACO) LEC Application to Change Ownership (30-day approval, 10 copies)
- 5 (ACN) LEC Application to Change Name (30-day approval, 10 copies)
- 6 (AEC) Carrier-to-Carrier Contract Amendment to an agreement approved in a NAG or ARB case (30-day approval, 7 copies)  
*NOTE: see item 24 (CTR) on page two of this form for all other contract filings.*
- 7 (AMT) LEC Merger (30-day approval, 10 copies)
- 8 (ARB) Application for Arbitration (see 96-463-TP-COI for applicable process, 10 copies)
- 9 (ATA) Application for Tariff Amendment for Tier 1 Services, Application to Reclassify Service Among Tiers, or Change to Non-Tier Service
  - a. Tier 1 (and Carrier-to-Carrier tariff filings as set-forth in 95-845-TP-COI)
    - i. Pre-filing submittal (30-day pre-filing submittal with Staff and OCC; **Do Not Docket, 4 copies**)
    - ii. New End User Service which has been preceded by a 30-day pre-filing submittal with Staff for all submittals and also with OCC for Tier 1 residential services (0-day filing, 10 copies)
    - iii. New End User Service (NOT preceded by a 30-day filing submittal, 30-day approval, 10 copies)
    - iv. New Carrier-to-Carrier Service which has been preceded by a 30-day pre-filing with Staff (0-day filing, 10 copies)
    - v. Change in Terms and Conditions, textual revision, correction of error, etc. (30-day approval, 10 copies)
    - vi. Grandfather service (30-day approval, 10 copies)
    - vii. Initial Carrier-to-Carrier Services Tariff subsequent to ACE approval (60-day approval, 10 copies)
    - viii. Withdrawal of Tier 1 service must be filed as an "ATW", not an "ATA" - see item 12, below
  - b. Reclassification of Service Among Tiers (NOT automatic, 10 copies)
  - c. Textual revision with no effect on rates for non-specific or non-tier service (30-day approval, 10 copies)
- 10 (ATC) Application to Transfer Certificate (30-day approval, 7 copies)
- 11 (ATR) LEC Application to Conduct a Transaction Between Utilities (30-day approval, 10 copies)
- 12 (ATW) Application to Withdraw a Tier 1 Service
  - a. CLEC (60-day approval, 10 copies)
  - b. ILEC (NOT automatic, 10 copies)
- 13 (CIO) Application for Change in Operations by Non-LEC Providers (0-day notice, 7 copies)
- 14 (NAG) Negotiated Interconnection Agreement Between Carriers (0-day effective, 90-day approval, 8 copies)
- 15 (RCC) For CMRS providers only to Register or to Notify of a Change in Operations (0-day notice, 7 copies)

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Amw Date Processed 8/21/03

- 16(SLF) Self-complaint Application
  - a. CLEC only -Tier 1 (60-day automatic, 10 copies)
  - b. Introduce or increase maximum price range for Non-Specific Service Charge (60-day approval, 10 copies)
- 17(UNC) Unclassified (explain) \_\_\_\_\_ (NOT automatic, 15 copies)
- 18(ZTA) Tariff Application Involving only Tier 2 Services
  - a. New End User Service (0-day notice, 10 copies)
  - b. Change in Terms and Conditions, textual revision, correction of error, etc. (0-day notice, 10 copies)
  - c. Withdrawal of service (0-day notice, 10 copies)
- 19 Other (explain) \_\_\_\_\_ (NOT automatic, 15 copies)

**THE FOLLOWING ARE TRF FILINGS ONLY, NOT NEW CASES (0-day notice, 3 copies)**

- 20 Introduction or Extension of Promotional Offering
- 21 New Price List Rate for Existing Service
  - a. Tier 1
  - b. Tier 2
- 22 Designation of Registrant's Process Agent(s)
- 23 Update to Registrant's Maps
- 24 For Tier 2 Services - indicate which option you intend to adopt to maintain the tariff
  - Paper Tariff
  - Electronic Tariff
    - Web Address: \_\_\_\_\_

**THE FOLLOWING ARE CTR FILINGS ONLY, NOT NEW CASES (0-day notice, 7 copies)**

- 25 Application to establish, revise, or cancel an end-user contract. (NOTE: see item 6 on page 1 of this form for carrier-to-carrier contract amendments)  
CTR Docket No. \_\_\_\_\_ - \_\_\_\_\_ - TP - CTR (Use same CTR number throughout calendar year)

**II. Please indicate which of the following exhibits have been filed. The numbers (corresponding to the list on page (1) and above) indicate, at a minimum, the types of cases in which the exhibit is required:**

<input type="checkbox"/>	[all]	A copy of any motion for waiver of O.A.C. rule(s) associated with this filing. NOTE: the filing of a motion for waiver tolls any automatic timeframe associated with this filing.
<input type="checkbox"/>	[3, 9(vii)]	A copy of registrant's proposed tariffs. (Carrier-to-Carrier resale tariff also required if facilities-based)
<input type="checkbox"/>	[3]	Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
<input type="checkbox"/>	[3]	Brief description of service(s) proposed.
<input type="checkbox"/>	[3a-b,3d]	Explanation of whether applicant intends to provide <input type="checkbox"/> resold services, <input type="checkbox"/> facilities-based services, or <input type="checkbox"/> both resold and facilities-based services.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether CLEC currently offers CTS services under separate CTS authority, and whether it will be including those services within its CLEC filing, or maintaining such CTS services under a separate affiliate.
<input type="checkbox"/>	[3a-b,3d]	Explanation of how the proposed services in the proposed market area are in the public interest.
<input type="checkbox"/>	[3a-b,3d]	Description of the proposed market area.
<input type="checkbox"/>	[3a-b,3d]	Description of the class of customers (e.g., residence, business) that the applicant intends to serve.
<input type="checkbox"/>	[3a-b,3d]	Documentation attesting to the applicant's financial viability, including, at a minimum, a pro forma income statement and a balance sheet. If the pro forma income statement is based upon a certain geographical area(s) or information in other jurisdictions, please indicate.
<input type="checkbox"/>	[3a-d]	Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
<input type="checkbox"/>	[3a-d]	Documentation indicating the applicant's corporate structure and ownership.
<input type="checkbox"/>	[3a-b,3d]	Information regarding any similar operations in other states. Also, if this company has been previously certified in the State of Ohio, include that certification number.
<input type="checkbox"/>	[3a-b,3d]	Verification that the applicant will maintain local telephony records separate and apart from any other accounting records in accordance with the GAAP.
<input type="checkbox"/>	[3a-b,3d]	Verification of compliance with any affiliate transaction requirements.
<input type="checkbox"/>	[3a-b,3d]	Explanation as to whether rates are derived through (check all applicable): <input type="checkbox"/> interconnection agreement, <input type="checkbox"/> retail tariffs, or <input type="checkbox"/> resale tariffs.
<input type="checkbox"/>	[1,3a-b,3d]	Explanation as to which service areas company currently has an approved interconnection or resale agreement.
<input type="checkbox"/>	[3a-b,3d, 9a(i-iii)]	Explanation of whether applicant intends to provide Local Services which require payment in advance of Customer receiving dial tone.
<input type="checkbox"/>	[3a,3b,3d, 9a(i-iii)]	Tariff sheet(s) listing the services and associated charges that must be paid prior to customer receiving dial tone (if applicable).
<input type="checkbox"/>	[3a-b,3d,8]	Letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.
<input type="checkbox"/>	[3,4,7,10-11,13]	Certification from Ohio Secretary of State as to party's proper standing (domestic or foreign corporation, authorized use of fictitious name, etc.). In transfer of certificate cases, the transferee's good standing must be established.
<input type="checkbox"/>	[3-4,7,10-11,13]	List of names, addresses, and phone numbers of officers and directors, or partners.
<input type="checkbox"/>	[3]	A sample copy of the customer bill and disconnection notice the applicant plans to utilize.

<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of superseded tariff sheet(s) & price list(s), if applicable, marked as Exhibit A.
<input checked="" type="checkbox"/>	[1,4,9,10-13,16-21]	Copy of revised tariff sheets & price lists, marked as Exhibit B.
<input type="checkbox"/>	[3]	Provide a copy of any customer application form required in order to establish residential service, if applicable.
<input checked="" type="checkbox"/>	[1-2,4-7,9,12-13,16,18-24]	Description of and rationale for proposed tariff changes, including a complete description of the service(s) proposed or affected. Specify for each service affected whether it is <input type="checkbox"/> business; <input type="checkbox"/> residence; or <input type="checkbox"/> both. Also indicate whether it is a <input type="checkbox"/> switched or <input type="checkbox"/> dedicated service. Include this information in either the cover letter or Exhibit C.
<input type="checkbox"/>	[1,2,4,9a(v-vi), 5,10,16,18(b-c), 20-21]	Specify which notice procedure has been utilized: <input type="checkbox"/> direct mail; <input type="checkbox"/> bill insert; <input type="checkbox"/> bill notation or <input type="checkbox"/> electronic mail. NOTE: Tier 1 price list increases must be within an approved range of rates.
<input type="checkbox"/>	[2,4-5,9a(v), 9b, 10,12-13,16, 18(b-c),20-21]	Copy of real time notice which has been provided to customers. For SLF's the customer notice will be addressed in a Commission Order.
<input type="checkbox"/>	[1,2,5,9a(v),11-13, 21(increase only)]	Affidavit attesting that customer notice has been provided.
<input type="checkbox"/>	[2,12]	Copy of Notice which has been provided to ILEC(s).
<input type="checkbox"/>	[2,12]	Listing of Assigned (NPA) NXX's where in the LECs (NPA) NXX's would be reassigned.
<input type="checkbox"/>	[2,4,10,12-13.]	List of Ohio counties specifically involved or affected.
<input type="checkbox"/>	[14]	The interconnection agreement adopted by negotiation or mediation.
<input type="checkbox"/>	[15]	For commercial mobile radio service providers, a statement affirming that registrant has obtained all necessary federal authority to conduct operations being proposed, and that copies have been furnished by cellular, paging, and mobile companies to this Commission of any Form 401, 463, and / or 489 which the applicant has filed with the Federal Communications Commission.
<input type="checkbox"/>	[15]	Exhibits must include company name, address, contact person, service description, and evidence of registration with the Ohio Secretary of State.
<input type="checkbox"/>	[24]	Affidavit that total price of contract exceeds total cost of all regulated services.
<input type="checkbox"/>	[5,13]	New title sheet with proposed new company name.
<input type="checkbox"/>	[1,3,13]	List of Ohio exchanges the applicant intends to serve.
<input type="checkbox"/>	[1,3a-b,3d,7, 10,13, 23]	Maps depicting the proposed serving and calling areas of the applicant.  <input type="checkbox"/> <b>If Mirroring Large ILEC</b> exchanges for both serving area and local calling areas: • <b>Serving area</b> must be clearly reflected on an Ohio map attached to tariffs and textually described in tariffs by noting that it is reflecting a particular large ILEC/CLEC territory, and listing the involved exchanges. • <b>Local calling areas</b> must be clearly reflected on an Ohio map attached to the tariffs, and/or clearly delineated in tariffs, including a complete listing of each exchange being served and all exchanges to which local calls can be made from each of those exchanges.  <input type="checkbox"/> <b>If Self-defining</b> serving area and/or local calling area as an area other than that of the established ILEC exchange(s): • <b>Serving Area</b> must be clearly reflected on an Ohio map attached to the tariffs, and textually described in tariffs by listing the involved exchanges. • <b>Local Calling Areas</b> must be described in the tariff through textual delineation and clear maps. Maps for self-defined <b>serving and local calling areas</b> are required to be traced on United States Geological Survey topography maps. These maps are the Standard Topographic Quadrangle maps, 7.5 minute 1:24,000.
<input type="checkbox"/>		Other information requested by the Commission staff.
<input type="checkbox"/>	[3]	For Tier 2 Services - indicate which option you intend to adopt to maintain the tariff <input type="checkbox"/> Paper Tariff <input type="checkbox"/> Electronic Tariff <input type="checkbox"/> Web Address:

III. Registrant hereby attests to its compliance with the following requirements in the Service Requirements Form, as well as all pertinent entries and orders issued by the Commission with respect to these issues. Further, registrant hereby affirms that it will maintain with its TRF docket an up-to-date, properly marked, copy of the Service Requirements Form available for public inspection.

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE AND CTS PROVIDERS:**

- Sales tax
- Minimum Telephone Service Standards (MTSS)
- Surcharges

**MANDATORY REQUIREMENTS FOR ALL BASIC LOCAL EXCHANGE PROVIDERS:**

- I+ IntraLATA Presubscription

**SERVICE REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES (CHECK ALL APPLICABLE):**

- Discounts for Persons with Communication Disabilities and the Telecommunication Relay Service [Required if toll service provided]
- Emergency Services Calling Plan [Required if toll service provided]
- Alternative Operator Service (AOS) requirements [Required for all providing AOS (including inmate services) service]
- Limitation of Liability Language [Required for all who have tariff language that may limit their liability]
- Termination Liability Language [Required for all who have early termination liability language in their tariffs]
- Service Connection Assistance (SCA) [Required for all LECs]
- Local Number Portability and Number Pooling [Required for facilities-based LECs]
- Package Language [Required for tariffs containing packages or service bundles containing both local and toll and/or non-regulated services]

THE OHIO BELL  
TELEPHONE COMPANY

# Ameritech

Tariff

P.U.C.O. NO. 20

PART 8 SECTION 8

PART 8 - Miscellaneous Services  
SECTION 8 - Other Miscellaneous Services

1st Revised Sheet No. 6  
Cancels  
Original Sheet No. 6

### 3. TELEPHONE NUMBERS (cont'd)

#### B. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Centrex Services			
Telephone Numbers, each	-	\$ .25	SOT
or			
Each group of 20 Telephone Numbers	\$ 174.20 $\phi$	3.20 $\leftarrow$	ND7
Ameritech ISDN Prime			
Telephone Numbers, each	-	.25	LTG6X
or			
Each group of 20 Telephone Numbers	174.20 $\phi$	3.20 $\leftarrow$	ND7

$\phi$  In lieu of the nonrecurring charge above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

### 4. POWER FAULT PROTECTION

#### A. Description

1. Power Fault Protection is required where other company services are provided on facilities that extend to a high voltage environment, as determined by I.E.E.E. standards, requiring high voltage protection whenever hazardous voltage may appear on those facilities due to Ground Potential Rise (GPR) or induction caused by faults in the customer's electric power system. The purposes of high voltage protection are:

/1/

/1/ Material now appears on Original Sheet No. 6.1 in this Section.

Material formerly appeared in Exchange and Network Services Tariff, Section 8, 1st Revised Sheet No. 94, Original Sheet No. 114, Private Line Service Tariff, Original Sheet No. 116

Issued: June 28, 2001

Effective: July 1, 2001

In accordance with and Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio on April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

EXHIBIT A SHEET 1

4. POWER FAULT PROTECTION (cont'd)

/1/

A. Description

- a. to minimize electrical hazards to personnel engaged in the construction, operation, and maintenance of the telecommunications system;
- b. to prevent electrical damage to telecommunications equipment, cable, or wire facilities;
- c. to provide the required service continuity of telecommunications transmission as specified by the customer;
- d. to minimize interruptions of operating channels connecting customer-provided equipment and false operation of the customer-provided equipment by extraneous voltages resulting from lightning, ground return faults or other abnormal conditions on the power system.

/1/

/1/ Material formerly appeared on Original Sheet No. 6 in this Section.

Material formerly appeared in Exchange and Network Services Tariff, Section 8, 1st Revised Sheet No. 94, Original Sheet No. 114, Private Line Service Tariff, Original Sheet No. 116

Issued: June 28, 2001

Effective: July 1, 2001

In accordance with and Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio on April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

EXHIBIT A SHEET 2

THE OHIO BELL  
TELEPHONE COMPANY

# Ameritech

Tariff

P.U.C.O. NO. 20

PART 8

SECTION 8

1st Revised Sheet No. 7

Cancels

PART 8 - Miscellaneous Services

SECTION 8 - Other Miscellaneous Services

Original Sheet No. 7

## 4. POWER FAULT PROTECTION (cont'd)

(T)

### A. Description (cont'd)

(T)

2. Power Fault Protection is available to all customers of the Telephone Company including interexchange carriers.
3. Power Fault Protection may be used with exchange services, Feature Groups or dedicated services.

Description /Billing Code/	Nonrecurring Charges	Monthly Rates	(T)
<b>B. Rates and Charges</b>			
1. Single Channel Arrangement			
- per channel, for 2 and 4			
- wire channels only /P1QP+/ None	None	\$35.00	
2. Multiple Channel Arrangement			
Common Equipment			
- up to eight analog or 2.4 to 56 Kbps digital channels or four 1.544 Mbps channels /P1QP+/ None	None	49.00	
Channel Equipment			
- per analog or digital (2.4 to 56) Kbps channel /P1QP+/ None	None	16.00	
- per Ameritech DS1 /P1QP+/ 21.00		21.00	(T)

## 5. CENTRALIZED ATTENDANT SERVICE

### A. General Regulations

1. Centralized Attendant Service (CAS) is a service arrangement which permits a customer with separate Centrex or PBX systems at various locations to serve all such locations with one or more attendant positions at a single centralized answering location. The types and combinations of Centrex and PBX systems on which CAS may be furnished are designated under paragraphs B, C and D following. (T)
2. The centralized attendant positions must be arranged for TOUCH-TONE Calling Service.
3. All calls to the listed telephone number(s) for the unattended locations are routed to the centralized attendant positions via special circuits designated as release link trunks (RLT). Such RLT's are in addition to the tie lines regularly furnished for intercommunication between the system involved.

Issued: April 16, 1998

Effective: April 16, 1998

In accordance with Case No. 98-435-TP-ATA, issued March 16, 1998.

By J. F. Woods, President, Cleveland, Ohio

EXHIBIT A SHEET 3

THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20  
PART 8 SECTION 8

PART 8 - Miscellaneous Services  
SECTION 8 - Other Miscellaneous Services

2nd Revised Sheet No. 6  
Cancels  
1st Revised Sheet No. 6

3. TELEPHONE NUMBERS (cont'd)

B. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>	
Centrex Services				
Telephone Numbers, each	-	\$ .25	SOT	
or				
Each group of 20 Telephone Numbers	\$ 174.20φ	3.20←	ND7	(D)
ISDN Prime				
Telephone Numbers, each	-	.25	LTG6X	
or				
Each group of 20 Telephone Numbers	174.20φ	3.20←	ND7	

φ In lieu of the nonrecurring charge above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

(C)

(C)

Material formerly appeared in Exchange and Network Services Tariff, Section 8, 1st Revised Sheet No. 94, Original Sheet No. 114, Private Line Service Tariff, Original Sheet No. 116.

Issued: August 21, 2003

Effective: August 21, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20

PART 8	SECTION 8
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PART 8 - Miscellaneous Services  
SECTION 8 - Other Miscellaneous Services

1st Revised Sheet No. 6.1  
Cancels  
Original Sheet No. 6.1

(C)

(C)

Material formerly appeared in Exchange and Network Services Tariff, Section 8, 1st Revised Sheet No. 94, Original Sheet No. 114, Private Line Service Tariff, Original Sheet No. 116.

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Issued: August 21, 2003

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By Connie Browning, President, Cleveland, Ohio

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THE OHIO BELL  
TELEPHONE COMPANY

**SBC**  
Tariff

P.U.C.O. NO. 20

PART 8 SECTION 8

PART 8 - Miscellaneous Services  
SECTION 8 - Other Miscellaneous Services

2nd Revised Sheet No. 7  
Cancels  
1st Revised Sheet No. 7

(C)

(C)

5. CENTRALIZED ATTENDANT SERVICE

A. General Regulations

1. Centralized Attendant Service (CAS) is a service arrangement which permits a customer with separate Centrex or PBX systems at various locations to serve all such locations with one or more attendant positions at a single centralized answering location. The types and combinations of Centrex and PBX systems on which CAS may be furnished are designated under paragraphs B, C and D following.
2. The centralized attendant positions must be arranged for TOUCH-TONE Calling Service.
3. All calls to the listed telephone number(s) for the unattended locations are routed to the centralized attendant positions via special circuits designated as release link trunks (RLT). Such RLT's are in addition to the tie lines regularly furnished for intercommunication between the system involved.

Issued: August 21, 2003

Effective: August 21, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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SBC Ohio proposes to revise Part 8, Section 8, of its SBC Tariff P.U.C.O. No. 20, to reflect the withdrawal of the Power Fault Protection feature and the removal of it from the tariff.

No customer notification was provided as the customers who had utilized this feature have migrated from it to SBC's High Voltage Protection feature.

Exhibit C

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