



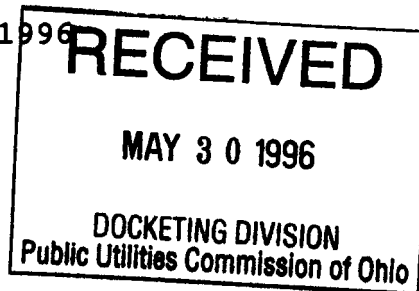
The Public Utilities Commission of Ohio

Emailed 5/29/96

George V. Voinovich, Governor

Craig A. Glazer, Chairman

May 16, 1996



Ms. Evelyn Schaeffer
1211 Route 45
Austinburg, Ohio 44010

Dear Ms. Schaeffer:

You recently wrote me to express your support for Robert Slusher and the other subscribers who are attempting to have a telephone exchange boundary changed so that they would be in the North Bloomfield Exchange instead of the Orwell Exchange (Case No. 95-515-TP-ACB). As always, I appreciate your expression of common sense logic in matters such as these.

The Commission had scheduled the hearing for earlier this week. Unfortunately, respondent's attorney was hospitalized with a medical emergency just prior to the hearing. We will reschedule the hearing as soon as circumstances permit.

In your letter you wondered why a local exchange company, in the face of looming competition, would deny a common sense request such as this from one of its customers. The most obvious reasons for a company to want to maintain its exchange boundaries is to maintain its customer base and to have certainty in planning and installing lines which extend to the ends of its service territory. It would certainly be impractical to have exchange boundaries to be in a constant state of flux. Nevertheless, there are good reasons why a telephone company should be willing to accommodate its customers in such situations. Upon completion of the evidence, the Commission will decide if this is such a situation.

If I can provide additional information in this or any other matter, do not hesitate to write.

*Evelyn -
Thank for writing.
We insisted that Orwell
explain its rationale.
b/c I had concerns
about this.
Craig Glazer*

Sincerely,

Craig A. Glazer
Chairman

CAG:gm

cc: Docketing Division

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