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Cincinnati BellSM

a *Broadwing* company

201 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

July 31, 2000

Ms. Daisy Crockron
Docketing Division Chief
The Public Utilities Commission of Ohio
180 East Broad Street, 12th Floor
Columbus, Ohio 43215-3793

**RE: Case No. 90-2021-TP-ATA
Case No. 90-5013-TP-TRF
Case No. 93-1020-TP-ATA**

Dear Ms. Crockron:

Cincinnati Bell Telephone Company (CBT) proposes to revise its General Exchange Tariff PUCO No. 8 to conduct a promotional offering on Complete Connections Service. Residential customers who meet the terms of this promotion will receive a waiver of the nonrecurring charge of \$6.50 and a credit of \$18.00 toward the first month's recurring charge for Complete Connections Service.

The promotional offering will be in effect from August 1, 2000 through December 31, 2000 and will apply to residential customers who establish new local exchange service or who are moving from one location in CBT's serving area to another within CBT's serving area.

In accordance with the Commission's guidelines for promotional offerings established in Case No. 90-2021-TP-ATA, Case No. 90-5013-TP-TRF, Case No. 93-1020-TP-ATA and CBT's *Commitment 2000 Plan*, we are forwarding for filing three copies of the addendum sheet to the tariff page affected by this promotional offering. An addendum sheet, in the form authorized by the Commission, is being issued for CBT's General Exchange Tariff No. 8, Section 45, Original Page 2.1. The addendum sheet specifies the rates and terms that will be in effect for the service included in this promotion.

Any questions regarding this transmittal should be directed to me at 513-397-1378.

Please date-stamp and return the enclosed duplicate of this transmittal to acknowledge its receipt.

Sincerely,

Evelyn W. King
Regulatory Specialist
Regulatory Affairs

Attachment

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JS Date Processed 8-2-00

GENERAL EXCHANGE TARIFF
PUCO No. 8

CINCINNATI BELL TELEPHONE COMPANY

Section 45
Original Addendum Sheet 2.1
To Original Page 2.1

ADDENDUM TO COMPLETE CONNECTIONS SERVICE

B. RATES

NONRECURRING AND RECURRING CHARGES

Promotional Offering Addendum

All residential customers, who meet the terms listed below and subscribe to the Complete Connections Service during the period shown below, will receive a waiver of the nonrecurring charge of \$6.50 and a credit amount of \$18.00 toward the first month's recurring charge associated with Complete Connections Service.

- a. Market Area Exchange Targeted By Special Promotion
All Exchanges served by Cincinnati Bell Telephone Company.
- b. Promotional Period
Beginning Date: August 1, 2000
Ending Date: December 31, 2000
- c. Terms and Limitations of the Promotion
 - (1) This promotion is available only to residential customers who establish new local exchange service or who move from one location in CBT's serving area to another within CBT's serving area.
 - (2) Customers who subscribe to Complete Connections and who meet the criteria in (1) will receive a credit amount of \$18.00 which will be applied to the first month's recurring charge associated with Complete Connections Service. In addition, these customers will also receive a waiver of the \$6.50 Complete Connections nonrecurring charge.
 - (3) This promotion applies only to orders placed during the promotional period. Customers may place multiple orders during the promotional period.
 - (4) The customer must notify the Telephone Company to discontinue Complete Connections. When signing up for the promotion, customers will be advised by the Telephone Company that they must notify the Telephone Company to discontinue any service they sign up for as part of this promotion. If the customer does not notify the Telephone Company, the customer will be billed the monthly recurring charges for subsequent months after the one-month free trial period.
 - (5) The Telephone Company will implement a one-time forgiveness policy for those customers who sign up for services during the promotion and are billed monthly charges. The monthly charge will be adjusted off the customers' bill when the customer calls, within the first sixty days after billing begins, to dispute the intent for the service to continue beyond the one-month free trial period.
- d. Twelve Month Promotional History
 - (1) August 6, 1999 through March 30, 2000 (Residential)
 - (2) September 26, 1999 through October 27, 2000 (Residential)
 - (3) May 1, 2000 through June 11, 2000 (Residential)

Issued: August 1, 2000

Effective: August 1, 2000
In accordance with Case No. 90-2021-TP-ATA,
issued by the Public Utilities Commission of Ohio
on March 7, 1991, PUCO Case No. 93-1020-TP-ATA,
issued July 22, 1993 and PUCO Case
No. 96-899-TP-ALT, issued April 9, 1998.

By Eugene J. Baldrate, Vice President, Cincinnati Ohio