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October 6, 1995  
Transmittal No. OH95001a  
Overnight



1010060

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9-28-95

Tel: 407-740-8575  
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Ms. Daisy Crockron  
Chief of Docketing  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43226-0573

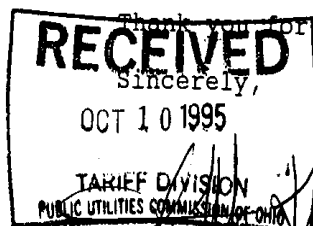
Re: Tariff Revision for Business Telecom, Inc. d/b/a  
BTI Telecommunications Services (Certificate No.  
90-5193 - Case No. 95-~~981~~-CT-ZTA)  
891

Dear Ms. Crockron:

Enclosed for filing please find replacement pages for a  
tariff revision for Business Telecom, Inc. d/b/a BTI  
Telecommunications Services ("BTI") submitted on September  
28, 1995.

These replacement pages are sent pursuant to a telephone  
conversation with Nat Goldman of Staff.

Questions pertaining to this tariff revision may be  
directed to my attention at (407) 740-8575. Please  
acknowledge receipt of this filing by returning  
file-stamped, the extra copy of this cover letter in the  
self-addressed stamped envelope provided for this purpose.



Thank you for your assistance.

Sincerely,

OCT 10 1995

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

Ann-Marie Kemp  
Consultant to BTI

cc: Barbara Green, BTI  
BTI-OH  
BTI Binder

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician S. Watson Date Processed 11-20-95

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Cancellation of Service (continued)**

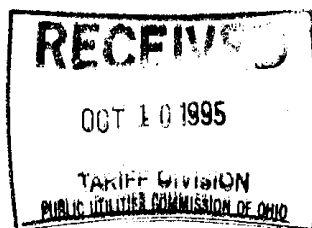
**2.6.3. Cancellation of Existing Service.** Company may discontinue service, upon 10 days written notice, for any of the following reasons:

- (A) If a Customer or user causes or permits any signals or voltages to be transmitted over Company's network in such a manner as to cause a hazard or to interfere with Company's service to others.
- (B) If a Customer or user uses Company's services in a manner to violate the law.

**2.7 Contested Charges**

All bills are presumed accurate, and shall be absolutely binding on the Customer unless objection is received by the Company within thirty days after such bills are rendered. In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action.

- (A) First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion of subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)



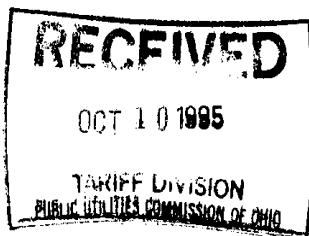
Issued: September 28, 1995      Effective: September 28, 1995  
In accordance with the Public Utilities Commission of Ohio in Case No. 95-891-CT-ZTA  
Issued By: Anthony M. Copeland, Vice President and General Counsel  
Raleigh, North Carolina

**SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)**

**3.7 Toll Free Emergency Services Calling Plan**

Message toll telephone calls to governmental emergency services agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following, are offered at no charge to customers;

- (A) Governmental fire fighting, Ohio State Highway Patrol, police and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.



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**SECTION 4 - RATES AND CHARGES, (CONT'D.)**

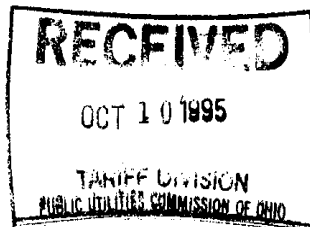
- 4.22 Pre-Paid Call Service is offered at flat, per-minute rates listed below, twenty-four (24) hours a day, seven days a week. A discount applies for larger dollar amount cards, as indicated.

Group	Card Value	Per Minute Rate
Group 1	\$10.00	.5500
Group 2	\$20.00	.5400
Group 3	\$25.00	.5200

Company agrees to refund any amounts remaining on a Pre-paid Call Service calling card upon physical return of the card. Refund will only be issued upon a showing that the service provided by Company has failed to meet either the service requirements set forth in the Commission's rules and regulations, or the general standards of quality applicable to the industry. To qualify for a refund, a user must return the card to Company within 3 months of the original purchase and submit in writing detailed information on the basis for any requested refund. Company will promptly investigate and advise the user as to its findings and disposition.

For consideration of any disputed charges, a user may discuss the dispute with a Company representative, providing detailed information on the basis for any requested adjustment, either verbally or in writing.

All federal, state and local taxes (e.g., excise tax, gross receipts tax, sales tax, municipal utilities taxes) are included in the tariffed rates above.



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