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July 24, 2003

VIA OVERNIGHT DELIVERY

Ms. Daisy Crockron
Docketing Division
Public Utilities Commission of Ohio
180 E. Broad St.
Columbus, OH 43215-3793

Re: Master Call Communications, Inc. Case No. 03-1434-TP-ACE

Dear Ms. Crockron:

Pursuant to staff request please find enclosed for filing an original and seven (7) copies of the following information relevant to Master Call Communications, Inc.'s application.

Exhibit A: Replacement Tariff No. 1 for the combined provisioning of local exchange

and toll services tariff with an effective date of July 28, 2003

Exhibit B: Replacement Sample Customer Bill

Exhibit C: Replacement Sample Disconnect Notice

Exhibit D: Proposed Mark Area

Exhibit E: Interconnection Agreement Negotiation Request Letter

Exhibit F: Replacement SRF Pages No. 2 and No. 8

We respectfully request withdrawal of the previously submitted Ohio Telecommunications Tariff for the provisioning of <u>ONLY</u> toll services.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed 7.-25.05

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me via phone (678.775.2258) or email (kcampbell@telecomcounsel.com).

Respectfully submitted,

Karen E. Campbell

Regulatory Specialist for Lance J.M. Steinhart

Attorney for Master Call Communications, Inc.

Enclosures

cc: Jason Well, Consumer Services Division Robbin Russell, Telecommunications Division

EXHIBIT A Replacement Tariff No. 1 for the provisioning of local exchange and interexchange tariff

Ohio Tariff No. 1 Original Page No. 1

RATES, TERMS AND CONDITIONS
RELATING TO THE PROVISION OF
LOCAL EXCHANGE SERVICES
& TOLL SERVICES
IN THE STATE OF OHIO

As Approved in Case No. 03-1434-TP-ACE

Effective Date: July 28, 2003

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of resold and facilities-based local exchange and interexchange service by Master Call Communications, Inc. ("the Company") in the calling areas defined herein.

The provision of local exchange and interexchange services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to or supplemented by superseding issues.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below.

- C To indicate changed regulation.
- D To indicate discontinued rate or regulation.
- I To indicate increased rate.
- M To indicate a move in the location of text.
- N To indicate new rate or regulation.
- R To indicate reduced rate.
- S To indicate reissued matter.
- To indicate a change in text but no change in rate or regulation.

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EXPLANATION OF TERMS

ADVANCE PAYMENT

Part or all of a payment required before the start of service.

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

AUTHORIZATION CODE

A numerical code assigned to a Customer to enable the Company to identify the origin of the Customer so it may rate and bill the call.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designated for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility is initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

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EXPLANATION OF TERMS (cont'd)

CENTRAL OFFICE

An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

CUSTOMER

A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

DEPICING

DePICing service limits the Company's customer's toll access to 101XXXX and 0- dialing until the customer selects a different provider or until the toll service provider requests removal of the dePICing service.

EMERGENCY

A situation that appears to present immediate danger to person or property.

EMERGENCY SERVICE (ENHANCED 911)

Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Safety Answering Point (PSAP).

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

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Stanley H. Golove, Vice-President - Regulatory Suite 1109 50 Broadway

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New York, New York 10004

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EXPLANATION OF TERMS (cont'd)

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in records.

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

FINAL ACCOUNT

A customer's outstanding charges still owed to the Company.

INVESTIGATIVE OR LAW ENFORCEMENT OFFICER

An officer of the United States, a state or a political subdivision of the United States which is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

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EXPLANATION OF TERMS (cont'd)

LAST NUMBER REDIAL

Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LOCAL CALL

A call which is not rated as a long distance call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a long distance charge.

LOCAL EXCHANGE CARRIER

A company that furnishes exchange telephone service.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MOVE

The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

PBX

A private branch exchange.

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EXPLANATION OF TERMS (cont'd)

PREPAID ACCOUNT

An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

PREPAID CALLING CARD

A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

PRESUBSCRIPTION

An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intral ATA and interLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX STATIONS, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PROMPT PAYMENT

A customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not currently delinquent in the payment of his bills.

RATE CENTER

Company-designated service locations from which service is rendered or rated.

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EXPLANATION OF TERMS (cont'd)

RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

SERVICE COMMENCEMENT DATE

The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

SERVICE ORDER

The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SPEED CALLING

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer-changeable.

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Stanley H. Golove, Vice-President - Regulatory Suite 1109 50 Broadway

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New York, New York 10004

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EXPLANATION OF TERMS (cont'd)

TELECOMMUNICATIONS RELAY SERVICE (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A customer will be able to access the state provider to complete such calls.

TELECOM UNIT

A measurement of telecommunications service equivalent to one minute of usage.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TOLL BLOCKING

Allows end users to block direct-dialed long distance calls from their telephones.

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EXPLANATION OF TERMS (cont'd)

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

UNDERLYING CARRIER

The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the provision of toll services.

USER

A customer or any other person authorized by a Customer to use service provided under this Tariff.

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Stanley H. Golove, Vice-President - Regulatory Suite 1109 50 Broadway

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New York, New York 10004

Issue Date: July 25, 2003

Ohio Tariff No. 1 Section 1 Original Page No. 1

1. Local Exchange Service Regulations

1.1 <u>Undertaking of the Company</u>

- A The Company undertakes to provide the services in this tariff on the terms and conditions and at the rates and charges set forth herein. The services in this tariff are provided on a resale basis. Ameritech Ohio is the underlying incumbent local exchange carrier.
- B The Company is responsible under this tariff only for the services provided herein, and it assumes no responsibility for any service provided by any other entity, not including agents of the Company. Customers may use services provided under this tariff to obtain access to services offered by other service providers. However, this does not permit the Company to offer any services it purchased from Ameritech Ohio on a resale basis for resale to other carriers.
- C The Company will provide a toll-free number giving Customers access to service personnel 24 hours per day, 7 days per week.
- D The Company will comply with any applicable quality of service requirements according to Ohio laws and rules.

1.2 Terms and Conditions

A Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will be required to execute any other documents as may be reasonably requested by the Company.

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Ohio Tariff No. 1 Section 1 Original Page No. 2

1. <u>Local Exchange Service Regulations</u> (cont'd)

1.2 <u>Terms and Conditions</u> (cont'd)

- B Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current tariffed, month to month rates, unless terminated by the Customer. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- C This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.
- D Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- F The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

As Approved in Case No. 03-1434-TP-ACE

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Ohio Tariff No. 1 Section 1 Original Page No. 3

Issue Date: July 25, 2003

- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.2 <u>Terms and Conditions</u> (cont'd)
- G In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company shall provide customer records and related information without further notice.
 - 1.3 Notification of Service Affecting Activities
- A The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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1. <u>Local Exchange Service Regulations</u> (cont'd)

1.4 Provision of Services

- A The Company will make reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Service installation shall be completed within five business days after a service order is placed.
- B The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- C The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of facilities the Company may obtain from other carriers to furnish service as required at the sole discretion of the Company.
- D Customer bears all responsibility in the event they utilize equipment not approved or authorized by the Company. Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

As Approved in Case No. 03-1434-TP-ACE

Stanley H. Golove, Vice-President - Regulatory Suite 1109 50 Broadway

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Ohio Tariff No. 1 Section 1 Original Page No. 5

Issue Date: July 25, 2003

- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.4 Provision of Services (cont'd)
- E The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such services. Beyond this responsibility, the Company shall not be responsible for:
 - (i) the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
 - (ii) the reception of signals by Customer provided equipment; or
 - (iii) network control signaling where such signaling is performed by Customer provided network control signaling equipment.
- At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours, but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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Ohio Tariff No. 1 Section 1 Original Page No. 6

1. <u>Local Exchange Service Regulations</u> (cont'd)

1.5 Liability of the Company

- A The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents. The limitation of liability contained herein will be in compliance with the Commission's Minimum Telephone Services Standards and the Service Requirements Form.
- B The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service offered under this tariff, and subject to the provisions of Section 1.7.2, the Company's liability, if any, shall be limited as provided herein. The limitation of liability contained herein will be in compliance with the Commission's Minimum Telephone Services Standards and the Service Requirements Form.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.5 Liability of the Company
- C The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:
 - (i) claims for libel, slander, invasions of privacy or infringement of copyright arising from any communication;
 - (ii) claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
 - (iii) claims for loss of profit; or
 - (iv) all other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- D The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's exchange access lines. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

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- 1. Local Exchange Service Regulations (cont'd)
 - 1.5 Liability of the Company
- F Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

1.5.1 With Respect to Emergency Number 911 Service

A This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.5 <u>Liability of the Company</u>
 - 1.5.2 With Respect to Directory Listings
 - A In the absence of gross negligence or willful misconduct, and except for any allowances stated below, no liability for damages arising from errors or mistakes in or omissions of any directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.
 - B An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:
 - (i) Free Listings: For free or non-charged published directory listings credit shall be given at the rate of three (3) times the monthly local service charge for an additional or charge listing affected for the life of the directory or the charge period during which the error, mistake or omission occurs.
 - (ii) Charge Listings: For each additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.5 <u>Liability of the Company</u> (cont'd)
 - 1.5.2 With Respect to Directory Listings (cont'd)
 - (iii) Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the corrected information shall be placed in the files of directory assistance and intercept operators within two business days of discovery.
 - (iv) Definitions: As used in paragraphs (i), (ii) and (iii) above, the terms "error," "mistake," or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on a street or community different from the one provided to the Company.
 - (v) Notice: Such allowances or credits as specified in paragraphs (i) and (ii) above, shall be given notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it was administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

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- Local Exchange Service Regulations (cont'd) 1.
 - 1.5 Liability of the Company (cont'd)
 - 1.5.3 Reserved for Future Use

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1. <u>Local Exchange Service Regulations</u> (cont'd)

1.6 <u>Directory Listings</u>

- A The Company will, as a service to the Customer, arrange for listing of Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 1.5.2 preceding. Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B When a Customer with a nonpublished telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

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1. Local Exchange Service Regulations (cont'd)

1.7 Interruptions in Service

An interruption is deemed to have occurred when the phone lines of the underlying provider are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

1.7.1 Temporary Suspension for Maintenance

A The Company's underlying provider shall have the right to make necessary repairs or changes in its services at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

1.7.2 Credit Allowance for Interruptions

A Interruptions of 24 hours or more, are reported to or detected by the Company, and which are not due to negligence or willful act of the Customer are credited to the Customer at the pro rata monthly charge involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than 24 hours. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

B For calculating credit allowances, every month is considered to have 30 days. A credit allowance for up to 48 hours is applied on a pro rata basis against the monthly recurring charges. A credit of at least one third of a month will be made for interruptions of 48 to 72 hours, and a credit of at least two-thirds of a month will be made for interruptions of 72 to 96 hours, with a full month credit for interruptions in excess of 96 hours. Only those facilities on the interrupted portion of circuit will receive a credit.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.7 <u>Interruptions in Service (cont'd)</u>
 - 1.7.3 Limitations on Credit Allowances
 - A No credit allowances will be made for:
 - (i) interruptions due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer; and
 - (ii) interruptions that are restored less than 24 hours after the interruption is reported or discovered by the Company.

All requirements for credit allowances for interruptions of service will be consistent with 4901:1-5-16 of the Commission's Minimum Telephone Service Standards.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.8 Obligations of the Customer
- A The Customer shall be responsible for:
 - (i) the payment of all applicable charges pursuant to this tariff;
 - (ii) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.8 Obligations of the Customer (cont'd)

1.8.1 Claims

- A With respect to any service provided by the Company, Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:
 - (i) Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
 - (ii) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by Customer, including, without limitation, use of the Company's services in a manner not contemplated by the agreement between the Customer and the Company.

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Ohio Tariff No. 1 Section 1 Original Page No. 17

- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.8 Obligations of the Customer (cont'd)
 - 1.8.2 Station Equipment

A The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 1.7.2 is not applicable.

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Ohio Tariff No. 1 Section 1 Original Page No. 18

- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.8 Obligations of the Customer (cont'd)
 - 1.8.3 Interconnection of Facilities
 - A Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service, and the channels, facilities or equipment of others may be provided at the Customer's expense. Customer shall be liable for damages resulting from Customer's use of non-compatible equipment.
 - B Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers that are applicable to such connections.
 - C Services furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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Ohio Tariff No. 1 Section 1 Original Page No. 19

- 1. Local Exchange Service Regulations (cont'd)
 - Obligations of the Customer (cont'd) 1.8
 - 1.8.4 Inspections
 - Α Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in Section 1.8.2 for the installation, operation, and maintenance of Customerprovided facilities. No credit will be allowed for any interruptions occurring during such inspections.
 - If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its services and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its services and personnel from harm. The Company will, upon request twenty-four (24) hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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Ohio Tariff No. 1 Section 1 Original Page No. 20

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements

The Customer is responsible for payment of all charges for services furnished by A the Company to the Customer or its Authorized Users. Objections must be received by the Company within a reasonable period of time after receipt of bill, or all the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges of the Company, in addition to its own internal costs, in connection with a service for which a Company non-recurring charge is specified, those charges may be passed on to the Customer.

1.9.1 Taxes

The Customer is responsible for the payment of all state, local and E911 A taxes, surcharges, utility fees or other similar fees (i.e. sales tax, municipal utilities tax) that may be levied by the governing body or bodies in conjunction with or as a result of the service furnished under this tariff. These charges may appear as separate line items on the customer's bill, as opposed to be included in the rates contained in the tariff. Any such line item charges will be reflected in the company's tariff. The company shall not assess separately any fees or surcharges, other than government approved sales taxes, without seeking Commission approval under the appropriate procedures required by the Commission in Case No. 95-\$45-TP-COI. The company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges. Additionally, an addendum to the price list stating what the line item charge is and the length of time the charge will be imposed will be filed with the Commission.

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- 1. Local Exchange Service Regulations (cont'd)
 - 1.9 Payment Arrangements (cont'd)
 - 1.9.2 Deposits
 - To safeguard its interests, the company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. A deposit may be required if the customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. Company will adhere to Rule 4901:1-5-13 (Establishment of Service) providing for a deposit for customers and Rule 4901:1-5-14 (Residential Service Guarantors) providing a means of establishing credit for residential customers.
 - The deposit will not exceed an amount equal to two month's average monthly bill for all regulated local exchange services for ensuing twelve months, plus thirty percent (30%) of estimated monthly charges.

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Ohio Tariff No. 1 Section 1 Original Page No. 22

1. Local Exchange Service Regulations (cont'd)

1.9 Payment Arrangements (cont'd)

1.9.3 Refund of Deposits

- A deposit will be refunded to a customer after twelve consecutive months of prompt payments, as defined in "Explanation of Terms", of telephone service invoices. The Company will refund the deposit to the customer by direct payment, or, at the customer's request, apply deposit as a credit to the customer's account. All
- B When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company will return the deposit to the customer or, at the customer's request, apply deposit as a credit to the Customer's account.

1.9.4 Interest to Be Paid on Deposits

- A Interest will be paid on in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code. Interest shall accrue on deposits held over 180 days and shall be paid to the Customer as follows:
 - (i) by credit to the customer's account once annually;
 - (ii) by payment to the Customer upon request, once annually;
 - (iii) by adding accrued interest to the amount of the deposit when refunded to the customer;
 - (iv) by applying interest to any unpaid bill of the Customer upon termination of service with the Company.

All requirements for deposits will be consistent with 4901:1-5-13 of the Commission's Minimum Telephone Service Standards.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.9 Payment Arrangements (cont'd)
 - 1.9.5 Bills and Collection of Charges

All requirements for bills and collection of charges will be consistent with 4901:1-5-15 of the Commission's Minimum Telephone Service Standards.

- A Bills will be rendered monthly to Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.
- B All service, monthly recurring charges and non-recurring charges are due and payable within 14 days of the post mark on the bill, provided however, that installation charges may be spread out over 3 months.
- C The Company shall present bills for recurring charges monthly to the Customer, in advance of the month which service is provided.

Master Call Communications, Inc. Suite 1109 50 Broadway New York, NY 10004

Ohio Public Utilities Commission 180 E. Broad Street Columbus, OH 43215

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- Local Exchange Service Regulations (cont'd) 1.
 - 1.9 Payment Arrangements (cont'd)
 - 1.9.5 Bills and Collection of Charges (cont'd)
 - For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
 - A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.
 - A minimum charge of \$10 and a maximum charge of \$25 will be assessed for checks with insufficient funds or non-existing accounts. The Company may waive the bad check charge under appropriate circumstances.
 - G If Customer chooses to place information services provider (ISP) calls or receives calls via a non-Master Call Communications, Inc. affiliated carrier, customer will be liable for all charges related to such calls; including without limitation, charges billed to the Company or Customer by ISP or other carriers, any applicable rebilling charge and charges for any service provided by the Company or its affiliates.

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- 1. Local Exchange Service Regulations (cont'd)
 - 1.9 Payment Arrangements (cont'd)
 - 1.9.6 <u>Disputed Bills</u>
 - The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time of the discovery of items after receipt of the bill. The existence of a disputed amount does not relieve the customer of their obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.
 - The date of the dispute shall be the date the Company receives sufficient В documentation to enable it to investigate the dispute.
 - The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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Ohio Tariff No. 1 Section 1 Original Page No. 26

1. <u>Local Exchange Service Regulations</u> (cont'd)

1.10 <u>Discontinuance of Service</u>

All requirements for discontinuance of service by the company will be consistent with 4901:1-5-17 of the Commission's Minimum Telephone Service Standards.

A Upon any termination of the communication service agreement, the listed directory number of the Customer may at the Company's discretion be returned to the Customer.

1.10.1 Discontinuance of Service by the Company

- A The Company may discontinue or suspend service to Customer upon seven (7) days prior written notice and no sooner than fourteen (14) days from due date on bill without incurring any liability for the following reasons:
 - (i) Upon non-payment of any amounts owing to the Company for local exchange services which is not in dispute; or
 - (ii) Upon failure of the Customer to meet the deposit requirements set out in Section 1.9.3 of this tariff; or
 - (iii) Upon failure of the Customer to provide the Company reasonable access to its equipment and property; or
 - (iv) Upon failure of the Customer to comply with municipal ordinances or other laws pertaining to telecommunications services.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.10 <u>Discontinuance of Service</u> (cont'd)
 - 1.10.1 Discontinuance of Service by the Company (cont'd)
 - B The Company may discontinue service to Customer immediately and without notice for any of the following reasons without incurring liability:
 - (i) In the event of tampering with the Company's equipment, facilities or property in any way; or
 - (ii) In the event of a condition determined to be hazardous to the Customer, to other customers of the Company; to the public, or to employees of the Company; or
 - (iii) In the event of Customer's use of service in such a manner as to adversely affect the Company's service to others.
 - C The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for any service(s) as requested by the Customer up to discontinuance of service.
 - D Upon the Company's discontinuance of service to Customer pursuant to this section, all applicable charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

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- 1. <u>Local Exchange Service Regulations</u> (cont'd)
 - 1.10 <u>Discontinuance of Service</u> (cont'd)
 - 1.10.1 Discontinuance of Service by the Company (cont'd)
 - D For purposes of this section (1.10.1), all regulated telephone services provided by the Company shall be defined as local service.
 - E The Company may disconnect Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.
 - (i) Disconnection notices issued by the Company pursuant to Rule 4901:1-5;17, O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "only local" service to Customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
 - F The Company is prohibited from disconnecting any Customer's local service for nonpayment of charges incurred by the Customer for toll service.
 - G Partial payments by a Customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated

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services.

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1. <u>Local Exchange Service Regulations</u> (cont'd)

1.10 <u>Discontinuance of Service</u> (cont'd)

1.10.2 Discontinuance of Service by Customer

A If a Customer cancels a services order after seventy-two hours (72) have passed after service has been ordered, or terminates service before the completion of the term for any reason whatsoever other than a service interruption (as defined in section 1.7), Customer agrees to pay the Company the all special construction fees which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 1.9.6.

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

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Local Exchange Service Regulations (cont'd) 1.

Restoral of Service 1.11

- When Customer's service has been permanently disconnected in Α accordance with this tariff and the service has been finalized through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.
- В An applicant for service who previously has been a customer of the utility and whose service was discontinued because of nonpayment of his bills may be required to pay such bill including any appropriate reconnection charge, and to reestablish his credit by depositing the amount prescribed in Section 1.9.2.

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1. <u>Local Exchange Service Regulations</u> (cont'd)

1.12 Transfers and Assignments

A Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties, upon the approval, with an appropriate application with the PUCO, (i) to any subsidiary, parent Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

1.13 Notices and Communications

- A The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.
- C All notices or other written communications required to given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever comes first.

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1. <u>Local Exchange Service Regulations</u> (cont'd)

D The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notices set forth herein.

1.14 Promotional Offers

A The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made and shall be conducted in accordance with the provisions of state rules and regulations. The only limitation upon a promotional offering shall be that the waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis. All promotions will be added to the tariff as an addendum to the price list.

1.15 Individual Case Basis (ICB) Arrangements

A Arrangements will be developed on a case-by-case basis in response to a bona fide request or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer's in writing and on a non-discriminatory basis, and will be filed with the Commission for approval.

1.16 Customer Service

A Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

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Original Page No. 1

2. Service Descriptions and Rates

General

- A. Master Call Communications, Inc.'s local service enables the business Customer to:
 - (i) receive calls from other stations on the public switched telephone network;
 - (ii) place calls to other stations on the public switched telephone network;
 - (iii) access the Company's business office for service related assistance; access directory assistance for the local calling area; access toll free telecommunications services; access enhanced 911 services for emergency calling; access Telephone Relay Service; and
 - (iv) access the interexchange network. A Customer may presubscribe to the carrier of their choice for inter LATA and intraLATA calling, or Customer may access a provider on an *ad hoc* basis by dialing the provider's Carrier Identification Code (10XXX).
- B. Calls to information service providers (900/976) will be automatically blocked on a per line basis. The Customer may have the blocking removed pursuant to FCC rules.

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2. <u>Services Description and Rates</u> (cont'd)

2.1 Serving Areas

2.1.1 Counties

A The Company will serve these counties within the territory served by Ameritech. This tariff is effective only in those areas where a Commission approved interconnection agreement exists.

Adams	Jackson	Scioto
Athens	Jefferson	Seneca
Belmont	Lake	Shelby
Brown	Lawrence	Stark
Butler	Licking	Summit
Carroll	Lorain	Trumbull
Champaign	Lucas	Tuscarawas
Clark	Madison	Union
Clinton	Mahoning	Vinton
Columbiana	Medina	Warren
Coshocton	Meiˈgs	Washington
Cuyahoga	Miami	Wayne
Delaware	Monroe	Wood
Erie	Montgomery	Wyandot
Fairfield	Morgan	
Fayette	Muskingum	
Franklin	Noble	
Gallia	Ottawa	
Geauga	Perry	
Greene	Pickaway	
Guernsey	Pik¢	
Hancock	Portage	
Harrison	Preble	
Highland	Ross	
Hocking	Sandusky	

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2. Services Description and Rates (cont'd)

2.1 Serving Areas

2.1.2 Exchange Service Areas

Exchange Services are provided in limited geographic areas. Exchange Services are provided at the following locations and in the following areas:

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Aberdeen

Aberdeen

Ripley

Akron

Akron

Atwater

Greensburg

Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown

Alliance

Alliance Atwater Canton Marlboro Sebring

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Alton Columbus Met. Area

London

Arabia Arabia

Guyan Ironton Walnut

Atwater Akron

Atwater Alliance Kent Marlboro Ravenna Rootstown

Barnesville Barnesville

Beallsville Bethesda Somerton

Beallsville Beallsville

Barnesville Bethesda Clarington Somerton Woodsfield

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Beavercreek Dayton Met. Area

Donnelsville
Enon
Jamestown
Medway
New Carlisle
Spring Valley

Xenia

Bedford Cleveland Met. Area

Chesterland

Belfast Belfast

Hillsboro Marshall

Sugar Tree Ridge

Bellaire

Bellbrook Dayton Met. Area

Donnelsville
Enon
Medway
New Carlisle
Spring Valley

Xenia

Belpre

Belpre Marietta

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Berea Cleveland Met. Area

Chesterland

Bethesda Bethesda

Barnesville Beallsville Somerton

Bloomingburg Bloomingburg

Jeffersonville New Holland Sedalia

Washington Ct. House

Bloomingville Bloomingville

Castalia Sandusky

Bowersville Bowersville

Jamestown Milledgeville Xenia

Brecksville

Cleveland Met. Area

Chesterland

Burton

Burton Chagrin Falls Cleveland

Terrace

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Canal Fulton Canal Fulton

Akron Canton Manchester Massillon North Canton

Canal Winchester Col

Columbia Met. Area

Carroll Lancaster

Canfield

Canfield North Jackson North Lima Salem Youngstown

Canton

Canton
Alliance
Canal Fulton
Hartville
Louisville
Magnolia
Waynesburg
Marlboro
Massillon
Navarre
North Canton

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Carroll Carroll

Bloomingville

Sandusky

Cedarville Cedarville

Jamestown
Pitchin
South Solon
South Charleston
Yellow Springs - Clifton

Xenia

Centerville Dayton Met. Area

Donnelsville Enon Medway Franklin New Carlisle

Spring Valley

Chagrin Falls Burton

Cleveland Met. Area

Chesterland

Cheshire Cheshire

Gallipolis Vinton

Chesterland

Chesterland

Cleveland Met. Area

Kirtland

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Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Carroll Carroll

> Bloomingville Sandusky

Castalia Castalia

> Bloomingville Sandusky

Cedarville Cedarville

> Jamestown Pitchin South Solon South Charleston Yellow Springs - Clifton

Xenia

Centerville Dayton Met. Area

Donnelsville Enon Medway Franklin New Carlisle Spring Valley

Chagrin Falls Burton

Cleveland Met. Area

Chesterland

Cheshire Cheshire

Gallipolis Vinton

Chesterland Chesterland

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Cleveland Met. Area Kirtland

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Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Conesville

Coshocton Dresden West LaFayette

Conesville

Corning Corning

New Lexington

Shawnee

Coshocton Coshocton

Conesville West LaFayette

Dalton Dalton

Massillon

Danville Danville

Hillsboro

Sugar Tree Ridge

Dayton Dayton Met. Area

Donnelsville
Enon
Franklin
Jamestown
Medway
Middletown
New Carlisle
Spring Valley

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Dayton

Yellow Springs-Clifton

Xenia

Donnelsville

Donnelsville Dayton Met. Area

Enon Medway New Carlisle North Hampton Springfield

Dresden

Dresden Conesville Zanesville

Dublin

Columbus Met. Area

Duffy

Duffy
Clarington
Graysville
New Matamoras
Woodsfield

East Liverpool

East Liverpool

Lisbon Rogers Salineville Wellsville

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

East Palestine

East Palestine Columbiana Lisbon New Waterford

Rogers Salem Youngstown

Enon

Enon

Dayton Met. Area Donnelsville Springfield

Yellow Springs-Clifton

Fairborn

Dayton Met.Area Donneslville Enon Medway

New Carlisle Spring Valley

Yellow Springs-Clifton

Findlay

Findlay

Fletcher - Lena

Fletcher - Lena

Christiansburg

Piqua

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Fostoria

Fostoria

New Riegal

Franklin

Dayton

Franklin

Miamisburg-West Carrollton Middletown

Fremont

Fremont Lindsey

Fultonham

Fultonham New Lexington Roseville Somerset Zanesville

Gahanna

Columbus Met. Area

Gallipolis

Gallipolis Cheshire Guyan Rio Grande Vinton Walnut

Gates Mills

Cleveland Met. Area

Chesterland Kirtland Mentor

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Girard Girard

Hubbard Niles

Youngstown

Glenford Glenford

New Lexington Somerset Thornville

Gnadenhutten Gnadenhutten

Newcomerstown Uhrichsville

Graysville Graysville

Duffy Lewisville
New Matamoras
Woodsfield

Greensburg Greensburg

Akron Manchester North Canton Uniontown

Grove City Columbus Met. Area

Groveport Columbus Met.

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Guyan

Guyan Arabia Gallipolis Walnut

Harrisburg

Columbus Met. Area

London

Hartville

Hartville
Akron
Canton
Louisville
Marlboro
North Canton
Uniontown

Hillcrest

Cleveland Met. Area

Chesterland Kirtland

Hilliard

Columbus Met. Area

Hillsboro

Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Holland

Toledo Met. Area

Hubbard

Hubbard Girard Lowellville Youngstown Sharon

Independence

Cleveland Met. Area

Chesterland

Ironton

Ironton

Arabia

Jamestown

Jamestown
Beavercreek
Bowersville
Cedarville
Dayton
Jeffersonville
Milledgeville
South Solon
Xenia

Jeffersonville

Jeffersonville Bloomingburg Jamestown Milledgeville Sedalia South Solon

Washington Ct. House

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Kent Kent

Akron Atwater Mantua Mogadore Ravenna Rootstown

Kirtland Kirtland

Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby

Lancaster

Lancaster

Canal Winchester

Carroll Rushville Sugar Grove

Leetonia

Leetonia Lisbon Columbiana Salem Youngstown

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Leroy

Leroy Cleveland Mentor Painesville Willoughby

Lewisville

Lewisville Graysville Woodsfield

Lindsey

Lindsey

Fremont

Lisbon

Lisbon
Columbiana
East Liverpool
East Palestine
Leetonia
Rogers
Salem
Salineville

Wellsville New Waterford

Lockbourne

Columbus Met. Area

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

London

London

Alton

Columbus Harrisburg Sedalia

South Charleston South Solon South Vienna West Jefferson

Louisville

Louisville
Canton
Hartville
North Canton

Lowellville

Lowellville Hubbard North Lima Youngstown

Magnolia-Waynesburg Magnolia-Waynesburg

Canton

Manchester

Manchester Akron Canal Fulton Greensburg

Mantua

Mantua

Kent

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Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Ravenna

Marietta

Marietta Newport

Belpre

New Matamoras

Marlboro

Marlboro Alliance Atwater Canton Hartville Rootstown

Marshall

Marshall Belfast Hillsboro Rainsboro

Martins Ferry- Bridgeport

Massillon

Massillon
Canal Fulton
Canton
Dalton
Navarre
North Canton

Maumee

Toledo Met. Area

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Medway

Medway
Dayton Met. Area

Donnelsville New Carlisle Springfield

Mentor

Mentor
Gates Mills
Kirtland

Leroy Painesville Wickliffe Willoughby

Miamisburg-West

Dayton Met. Area

Donnelsville
Enon
Franklin
Medway
New Carlisle
Spring Valley

Middletown

Middletown Dayton

Franklin Monroe Trenton

Milledgeville

Milledgeville Bowersville

Jamestown Jeffersonville

Washington Ct. House

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Mingo Junction

Mingo Junction

Steubenville

Mogadore

Mogadore Akron Kent Uniontown

Monroe

Monroe

Middletown

Trenton

Montrose

Cleveland Met. Area

Murray City

Murray City Nelsonville

Shawnee

Navarre

Navarre Canton

Massillon

Nelsonville

Nelsonville Murray City

Shawnee

New Albany

Columbus Met.

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Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREAS IN LOCAL SERVICE AREA **EXCHANGE AREA**

New Carlisle

New Carlisle

Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield

Newcomerstown

Newcomerstown Gnadenhutten West LaFayette

New Holland

New Holland Bloomingburg

Washington Ct. House

New Lexington

New Lexington

Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville

New Matamoras

New Matamoras

Duffy Graysville Marietta Newport

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Newport

Newport

Marietta

New Matamoras

New Riegel

New Riegel

Fostoria Tiffin

New Waterford

New Waterford

Columbiana
East Palestine
Rogers
Lisbon
North Lima
Youngstown

Niles

Niles

Girard

North Jackson Youngstown

North Canton

North Canton

Akron |
Canal Fulton
Canton |
Greensburg
Hartville
Louisville
Massillon
Uniontown

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

North Hampton

North Hampton

Christiansburg Donnelsville New Carlisle Springfield Tremont City

North Jackson

North Jackson Canfield Niles Youngstown

North Lima

North Lima Canfield Columbiana Lowellville Youngstown New Waterford

North Royalton

Cleveland Met. Area

Chesterland

Norwich

Norwich Philo Zanesville

Olmsted Falls

Cleveland Met. Area

Chesterland

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Painesville

Kirtland Leroy Mentor Willoughby

Painesville

Perrysburg

Toledo Met. Area

Philo

Philo Norwich Roseville Zanesville

Piqua

Piqua Fletcher-Lena Pitchin Cedarville

South Charleston Springfield

Yellow Springs-Clifton

Rainsboro

Rainsboro Hillsboro Marshall

Ravenna

Akron Atwater Ravenna Kent Mantua

Rootstown

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Reynoldsburg

Columbus Met. Area

Rio Grande

Rio Grande Gallipolis Vinton Walnut

Ripley

Ripley Aberdeen

Rogers

Rogers Columbiana East Liverpool East Palestine Lisbon

New Waterford

Rootstown

Rootstown Atwater Kent Marlboro Ravenna Akron

Roseville

Roseville Fultonham New Lexington

Philo Zanesville

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Rushville

Lancaster Somerset Thornville

Rushville

St. Clairsville

Bethesda

Salem

Canfield
East Palestine
Salem
Columbiana
Leetonia
Lisbon
Youngstown

Salineville

Salineville East Liverpool

Lisbon Wellsville

Sandusky

Sandusky Bloomingville Castalia

Sebring

Sebring

Alliance

Sedalia

Sedalia

Bloomingburg Jeffersonville London South Solon

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Sharon

Sharon Hubbard

Youngstown

Shawnee

Shawnee Corning Murray City Nelsonville New Lexington

Somerset

Somerset
Fultonham
Glenford
New Lexington
Rushville
Thornville

Somerton

Somerton Barnesville Beallsville Bethesda Woodsfield

South Charleston

South Charleston Cedarville London Pitchin South Solon South Vienna Springfield

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

South Solon

South Solon Cedarville Jamestown Jeffersonville London Sedalia

South Charleston

South Vienna

South Vienna London

South Charleston Springfield

Springfield

Springfield Donnelsville Enon Medway New Carlisle North Hampton

Pitchin South Charleston

South Vienna Tremont City

Yellow Springs-Clifton

Spring Valley

Spring Valley
Dayton Met. Area

Xenia

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Steubenville

Steubenville

Mingo Junction

Toronto

Strongsville

Cleveland Met. Area

Chesterland

Sugar Grove

Sugar Grove

Lancaster

Sugar Tree Ridge

Sugar Tree Ridge

Belfast Danville Hillsboro Winchester

Terrace

Cleveland Met. Area

Burton Chesterland Kirtland

Thornville

Thornville Glenford

New Lexington Rushville Somerset

Tiffin

Tiffin

New Riegel

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2. Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Toledo

Toledo Met. Area

Toronto

Toronto Steubenville Wellsville

Tremont City

Tremont City North Hampton

Springfield

Trenton

Trenton

Middletown Monroe

Trinity

Cleveland Met. Area

Chesterland

Uhrichsville

Uhrichsville Gnadenhutten

Uniontown

Uniontown
Akron |
Greensburg
Mogadore
Hartville
North Canton

Upper Sandusky

Upper Sandusky

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Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Vandalia Dayton Met. Area

Donnelsville
Enon
Medway
New Carlisle
Spring Valley

Victory Cleveland Met. Area

Chesterland

Vinton Vinton

Cheshire Gallipolis Rio Grande

Walnut Walnut

Arabia Gallipolis Guyan Rio Grande

Washington Ct. House Washington Ct. House

Bloomingburg Jeffersonville Milledgeville New Holland

Wellsville Wellsville

East Liverpool
Lisbon
Salineville
Toronto

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Westerville

Columbus Met. Area

West Jefferson

Columbus Met.

London

West LaFayette

West LaFayette

Conesville Coshocton Newcomerstown

Whitehouse

Toledo Met.

Wickliffe

Cleveland Met. Area

Chesterland Kirtland Mentor

Willoughby

Cleveland Met. Area

Chesterland Kirtland Leroy Mentor Painesville

Winchester

Winchester

Sugar Tree Ridge

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Services Description and Rates (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA

EXCHANGE AREAS IN LOCAL SERVICE AREA

Woodsfield

Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton

Xenia

Worthington

Columbus Met. Area

Xenia

Beavercreek
Bellbrook
Bowersville
Cedarville
Jamestown
Spring Valley
Yellow Spring-Clifton

Dayton

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2. <u>Services Description and Rates</u> (cont'd)

2.1.2 Exchange Service Areas (cont'd)

EXCHANGE AREA EXCHANGE AREAS IN LOCAL SERVICE AREA

Yellow Springs-Clifton Yellow Springs-Clifton

Cedarville

Enon
Fairborn
Pitchin
Xenia
Springfield
Dayton

Zanesville Zanesville

Dresden
Fultonham
Norwich
Philo
Roseville
New Lexington

Pitchin Pitchin

Cedarville South Charleston Springfield

Yellow Springs-Clifton

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2. <u>Services Description and Rates</u> (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas

1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland North Royalton Bedford Olmstead Falls Berea Strongsville Brecksville Terrace Chagrin Falls Trinity Gates Mills Victory Hillcrest Wickliffe Independence Willoughby Montrose

2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus Hilliard
Alton Lockbourne
Canal Winchester New Albany
Dublin Reynoldsburg
Gahanna Westerville
Grove City West Jefferson
Groveport Worthington

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2. <u>Services Description and Rates</u> (cont'd)

2.1.4 Calling Areas

A) Metropolitan Areas (cont'd)

3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton

Fairborn

Beavercreek

Miamisburg-West Carrollton

Bellbrook

Vandalia

Centerville

4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo

Holland

Maumee

Perrysburg

Whitehouse

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions

A The Company's local exchange services have a variety of available features that let the Customer design a service tailored to meet their needs. Below are feature descriptions.

Caller ID with Number

Allows for the automatic delivery of a calling party's number to the called customer. The telephone number is displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call waiting tone, but the new incoming call number will not be displayed.

Caller ID with Name and Number

Allows for the automatic delivery of a calling party's name and number to the called party. The name and number are displayed on customer-provided equipment. If the Customer has call waiting on the same line, they will hear the call-waiting tone, but the new incoming name and number will not be displayed.

Caller ID Blocking Per Line

Provides default blocking of delivery of the calling customer's telephone number. Blocking can be deactivated by the customer by dialing an access code before each call. When the customer hangs up, the default blocking is reinstated.

Caller ID Blocking Per Call

Provides blocking of delivery of the calling customer's telephone number on a per call basis. Blocking can be activated by the customer dialing an access code before each call.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Forward

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

Call Forward Don't Answer

Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

Call Pick Up

This optional feature allows a call to be answered from a different line by dialing a code. All lines in the group must be equipped with this feature. The Customer can have an unlimited number of lines in a Call Pick Up group.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Call Transfer

This optional feature allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

Call Waiting

This optional feature provides a tone to notify a Customer on an existing call that a second call is waiting.

Consultation Hold

This temporary hold feature is inherent in Call Transfer and Three Way Calling. It is activated by depressing the switch hook.

Direct Connect Hotline

This optional feature allows a Customer to automatically dial a designated number whenever the originating telephone goes off hook. This feature is assigned to a phone which is used only for this purpose.

Hunting

This standard feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several subtending lines so that the customer can receive calls on several lines, although all calls are placed to the same number. Hunting will not work with Call Forward Busy and Don't Answer.

Speed Dial

This optional feature allows a Customer to designate up to six numbers to be called by dialing a code.

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2 Service Descriptions and Rates (cont'd)

2.2 Feature Descriptions (cont'd)

Speed Dial, Expanded

This optional feature allows Customer to designate up to thirty numbers to be called by dialing a code.

Speed Dial, Group

Allows up to five lines on a Customer's system to share a Speed Dial list. This can be either a six number or expanded speed dial list.

Three Way Calling

Allows a user to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the user hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

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2 Service Description and Rates (cont'd)

2.3 Resold Centrex Service

A The Company's resold Centrex service allows customers access to a feature rich product traditionally available only to large users. There is also the option of combining products on a single bill, and a choice of term plans. There is a monthly recurring charge, as well as a usage based charge.

2.3.1 Line Rates

	Monthly Re	curring Charge	Per Call Charge
Term Plan	M	lax.	Max.
Month to Month	\$7	0.00	\$.20
One Year	\$6	2.50	\$.20
Two Year	\$6	0.50	\$.20
Three Year	\$5	9.90	\$.20

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Master Call Communications, Inc. Ohio Tariff No. 1 Section 2 Original Page No. 45 Service Description and Rates (cont'd)

- - 2.3 Resold Centrex Service (cont'd)
 - 2.3.2 Number Retention Charge (Reserved for Future Use)
 - 2.3.3 Number Release Charge (Reserved for Future Use)

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2. <u>Service Description and Rates</u> (cont'd)

2.3 Resold Centrex Service (cont'd)

2.3.4 Feature Package

The feature package allows the customer to select any combination or all of the following features for a single monthly recurring charge, rather than subscribing to these features separately:

Call Pick Up

Call Forward - Variable

Call Transfer Call Hold Three Way Conference Calling

Call Waiting*

Speed Dial

2.3.4.1 Rate

Maximum Charge

Call Waiting*

Non Recurring Charge

\$20.00

Monthly Recurring Charge

\$11.00

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2 Service Description and Rates (cont'd)
2.4 Resold Business Line Service

A Resold Business Line service offers the Customer a choice of billing options, and a host of optional features. Term plans are also available.

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2 Service Description and Rates (cont'd)

2.4 Resold Business Line Service

2.4.1 Rates

Billing Option 1 - Customers receive a lower monthly recurring line charge in exchange for a term plan.

	Monthly Recurring Charge	Per Call Charge
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.24
One Year	\$63.00	\$.24
Two Year	\$54.00	\$.24
Three Year	\$48.00	\$.24

Billing Option 2 - Customers receive a lower incremental charge in exchange for a term plan.

	Monthly Recurring Charge	Incremental Charge*
Term Plan	Max.	Max.
Month to Month	\$75.00	\$.036
One Year	\$75.00	\$.034
Two Year	\$75.00	\$.032
Three Year	\$75.00	\$.029

^{*} Billing is in six second increments with an 18 second minimum.

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2 <u>Service Description and Rates</u>

2.5 Features

For feature descriptions, see Section 2.2 and feature rates, see Section 3.2

	Non Recurring Charge	Monthly Recurring Charge
	Maximum	Maximum
Call Waiting	\$20.00	\$8.00
Caller ID Number	\$60.00	\$13.00
Caller ID Blocking (per line)	\$20.00	\$3.00

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- 2 Service Description and Rates (cont'd)
 - 2.6 <u>Service Conversion Fees</u>
 - A Customers will be assessed a non-recurring fee for converting existing lines to the Company's service.
 - 2.6.1 Service Conversion Waiver
 - A Customers who opt for a term plan agreement are eligible for 100% waiver of Service Conversion Charges.
 - 2.7 <u>Installation Fees</u>
 - A A non-recurring installation fee will be assessed when a new line is added to a new or existing account.

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2 Service Description and Rates (cont'd)

2.8 <u>Directory Listings</u>

2.8.1 Description

Directory listing will be provided in accordance with Section 1.6 of this tariff. The following types of listings are available:

- (i) Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge;
- (ii) Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein;
- (iii) Non-Published Listings. Nonpublished listing are not printed in directories nor are they available from directory assistance. Nonpublished listings are subject to the provisions set forth in Sections 1.5.2 and 1.6;
- (iv) Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listing are available from directory assistance;
- (v) Foreign Listing. A foreign listing is one which is published in a directory not in the Customer's immediate calling area;
- (vi) Extra Line Listings. Provides additional information after a main or additional listings.
- (vii) Cross Reference Listing. This provides a reference to another listing in the same directory.

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2	Service Description and Rates (cont'd)	
	Reserved for Future Use	

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2 Service Description and Rates (cont'd)

2.9 <u>Directory Assistance</u>

- A The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A monthly allowance of one call to Directory Assistance per account is allowed at no charge. A maximum of two number requests per call will be allowed.
- B The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

2.9.1 Rates

For all calls to directory assistance beyond the monthly allowance specified above, the following charge will apply per call:

Max. \$1.00

For all requests for Directory Assistance Call Completion, the following additional charge will apply:

Max. \$.40

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- 2 Service Description and Rates (cont'd)
 - 2.9 <u>Directory Assistance</u>
 - 2.9.2 <u>Directory Assistance Credits</u>
 - A Credit will be given for calls to Directory Assistance as follows:
 - (i) The Customer experiences poor transmission or is cut-off during the call; or
 - (ii) The Customer is given the incorrect telephone number.
 - B To obtain credit, the Customer must contact its Customer Service representative.

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2 <u>Service Description and Rates</u> (cont'd) 2.10 <u>Operator Services</u> 2.10.1 <u>General</u>

- A The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:
 - (i) Third Party Billing. Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator;
 - (ii) Collect Calls. Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator;
 - (iii) Calling Cards. Provides the Customer with the capability of placing a call using a credit card of an interexchange carrier with or without the assistance of an operator;
 - (iv) Person to Person. Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party;
 - (v) Station to Station. Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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Service Description and Rates (cont'd)

2.11 RESERVED FOR FUTURE USE

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2 Service Description and Rates (cont'd)
2.11 RESERVED FOR FUTURE USE

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2	Service Description and Rates (cont'd)	
	2.11 RESERVED FOR FUTURE U	<u>se</u>

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Master Call Communications, Inc.		Ohio Tariff No. 1 Section 2 Original Page No. 59	
2	Service Description and Rates (cont'd)		
	2.11 RESERVED FOR FUTURE U	SE	

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Master Call Communications, Inc.		Ohio Tariff No. 1 Section 2 Original Page No. 60
2	Service Description and Rates (cont'd)	
	2.11 RESERVED FOR FUTURE U	<u>se</u>

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- 2 Service Description and Rates (cont'd)
 - 2.12 Reserved for Future Use
 - 2.13 Reserved for Future Use
 - 2.14 Toll Disconnection
 - A Please see section 1.10 for regulations pertaining to disconnection.
 - 2.14.1 <u>DePICing</u>

Max. \$5.00

2.15 Carrier to Carrier Rates

As a LEC that provides local service through its own facilities or in combination with its own facilities, all of the company's resale service offerings, with the exception of services not available for resale pursuant to Section IX.C. of the local competition guidelines, are available for resale to any other LEC on a non-discriminatory basis, at the retail rates set forth herein.

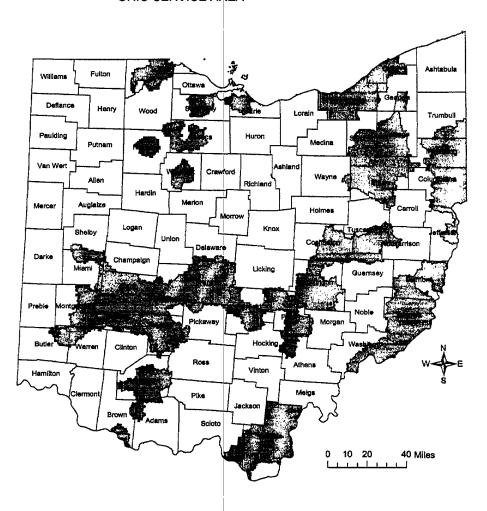
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2 <u>Service Description and Rates</u> (cont'd)

2.16 Proposed Service Area

OHIO SERVICE AREA



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3. <u>Local Exchange Service Price List</u>

3.1 Resold Centrex Service

Without a Company long distance calling plan:

	Monthly Recurring Charge	Per Call Charge
Term Plan		
Month to Month	\$35.00	\$.08
One Year	\$31.25	\$.08
Two Year	\$30.25	\$.08
Three Year	\$29.95	\$.08

With a Company long distance calling plan:

]	Monthly Recurring Charge	Per Call Charge
Term Plan		
Month to Month	\$28.00	\$.08
One Year	\$24.25	\$.08
Two Year	\$23.25	\$.08
Three Year	\$22.95	\$.08

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.1 Resold Centrex Service (cont'd)

3.1.1 Features

For descriptions of features, see Section 2.2 of this tariff.

	Non-Recurring Charge	Monthly Recurring Charge
Call Forward	\$10.00	\$2.79
Call Forward Busy Line	\$2.00	\$1.50
Call Forward Don't Answer	\$2.00	\$1.50
Call Pick Up	\$10.00	\$2.79
Call Pick Up - Group	\$10.00	\$1.00
Call Transfer	\$10.00	\$2.79
Call Waiting	\$10.00	\$2.79
Caller ID Number	\$42.00	\$6.50
Caller ID Blocking (per call)	N/A	N/c
Caller ID Blocking (per line)	\$10.00*	N/c
Consultation Hold	\$10.00	\$2.79
Direct Connect Hotline	\$10.00	\$5.50
Speed Dial	\$10.00	\$2.79
Speed Dial, Expanded	\$10.00	\$3.79
Speed Dial, Group	\$10.00	\$9.75
Three Way Calling	\$10.00	\$2.79
Feature Package	\$10.00	\$7.50

*No charge for non-published customers

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.2 Resold Business Line Service

Billing Option 1

Without a Company Long Distance Plan:

	Monthly Recurring Charge	Per Call Charge	
Term Plan			
Month to Month	\$40.00	\$.08	
One Year	\$36.00	\$.08	
Two Year	\$33.00	\$.08	
Three Year	\$31.00	\$.08	

With a Company Long Distance Calling Plan:

M	Ionthly Recurring Charge	Per Call Charge	
Term Plan		,	
Month to Month	\$33.00	\$.08	
One Year	\$29.00	\$.08	
Two Year	\$26.00	\$.08	
Three Year	\$24.00	\$.08	

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.2 Resold Business Line Service

Billing Option 2

Without a Company Long Distance Calling Plan:

Monthly Recurring Charge		Incremental Charge*	
Term Plan			
Month to Month	\$36.00	\$.026	
One Year	\$36.00	\$.024	
Two Year	\$36.00	\$.022	
Three Year	\$36.00	\$.019	

With a Company Long Distance Calling Plan:

	Monthly Recurring Charge	Incremental Charge*	
Term Plan			
Month to Month	\$29.00	\$.026	
One Year	\$29.00	\$.024	
Two Year	\$29.00	\$.022	
Three Year	\$29.00	\$.019	

^{*} Billing is in six second increments with a 18 second minimum.

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.2 Resold Business Line Service (cont'd)

3.2.1 Features

For feature descriptions, see section 2.2 of this tariff.

	Non-Recurring Charge	Monthly Recurring Charge
Call Forward	\$10.00	\$4.00
Call Forward Busy Line	\$2.00	\$0.75
Call Forward Don't Answer	\$2.00	\$0.75
Call Waiting	\$10.00	\$4.00
Caller ID Name and Number	\$42.00	\$9.00
Caller ID Blocking (per call)	N/c	N/c
Caller ID Blocking (per line)	\$10.00*	N/c
Direct Connect Hotline	\$10.00	\$1.50
Speed Dial	\$10.00	\$4.00
Speed Dial, Expanded	\$10.00	\$4.00
Three Way Calling *No charge for non-published customers	\$10.00	\$4.00

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.3 Service Conversion Fees

First Line \$51.00

Additional Line \$21.00

3.4 <u>Installation Fees</u>

First Line \$78.00

Additional Line \$29.00

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3 Local Exchange Service Price List (cont'd)

Directory Listings 3.5

	Non-Recurring Charge	Monthly Recurring Charge
Primary Listing	n/c	n/c
Additional Listing	\$10.00	\$1.95
Non-Published Listing	\$10.00	\$1.95
Non-Listed Number	\$10.00	\$1.95
Foreign Listing	\$10.00	\$1.95
Extra Line Listing	\$10.00	\$1.95
Cross Reference Listing 3.6 Directory Assistance	\$10.00	\$1.95

For all calls to local directory assistance beyond the monthly allowance of one call per month, the following charge will apply per call:

\$.30 per call

For all requests for local Directory Assistance Call Completion, the following additional charge will apply:

\$.30 per request

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3 <u>Local Exchange Service Price List</u> (cont'd)

3.7 Operator Services

Customer Dialed - Operator As	sisted-	\$1.25
Calling Card - Station-to-Station	n	\$1.25
Operator Handled - Station-to-S	Station	\$1.10
Operator Handled - Person-to-I	Person	\$3.00
Operator Handled - Third Num	ber Billed	\$1.50
Operator Handled - Collect Ca	lls	\$1.50

3.8 Presubscription

Change in carrier, first line, non-recurring	\$ 5.00
Change in carrier, each add'l line, non-recurring	\$ 1.50

3.9 <u>Insufficient Fund Charge</u>	\$15.00
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3.10 <u>DePICing</u> charge currently waived

3.11 <u>E-911</u> \$0.12 per month
Ameritech pass through

3.12 Carrier to Carrier Rates

As a LEC that provides local service through its own facilities or in combination with its own facilities, all of the company's resale service offerings, with the exception of services not available for resale pursuant to Section IX.C. of the local competition guidelines, are available for resale to any other LEC on a non-discriminatory basis, at the retail rates set forth herein.

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4. <u>Toll Service Regulations</u>

4.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by the Company for interexchange telecommunications between points within the State of Ohio. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis in all 88 counties. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

- 4.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 4.1.2 The rates and regulations contained in this tariff apply only to the resale services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.

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Toll Service Regulations (cont'd)

4.1.3 The Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

4.2 Use of Services

- 4.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 4.2.
- 4.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 4.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 4.2.4 The Company's services are available for use 24 hours per day, 7 days per week.
- 4.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 4.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.

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4. Toll Service Regulations (cont'd)

- 4.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 4.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

4.3 Liability of the Company

- 4.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 4.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 4.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 4.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.

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4. Toll Service Regulations (cont'd)

- 4.3.5 Unless caused by the Company's negligence, the Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 4.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 4.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- 4.3.8 Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

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4. Toll Service Regulations (cont'd)

4.4 Responsibilities of the Customer

- 4.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 4.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 4.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 4.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for the Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 4.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 4.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with Company facilities or services, that the signals emitted to network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.

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4. Toll Service Regulations (cont'd)

- 4.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer, by improper use of the services, or by use of equipment provided by Customer.
- 4.4.8 The Customer must pay for the loss through theft of any the Company equipment installed at Customer's premises.
- 4.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 4.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

4.5 Cancellation or Interruption of Services

Cancellation or interruption of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17.

An interruption is deemed to have occurred when the phone lines of the underlying provider are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The

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charge will be equal to the costs actually incurred, less net salvage.

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4. Toll Service Regulations (cont'd)

4.5.1.C

For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or

4.5.1.DBy reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

- 4.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 4.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 4.5.4 The Customer may terminate service upon reasonable notice. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

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4. <u>Toll Service Regulations</u> (cont'd)

4.6 Credit Allowance

- 4.6.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 4.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 4.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- 4.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- 4.6.4 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- 4.6.5 For purposes of credit computation, every month shall be considered to have 720 hours.
- 4.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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4. Toll Service Regulations (cont'd)

4.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = A x B
720
"A" - outage time in hours
"B" - monthly charge for affected activity

4.7 Deposit

The Company does not require deposits to commence service.

4.8 Payment and Billing

4.8.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt. Interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after the post mark date of bill.

Payment and billing practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-15.

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4. Toll Service Regulations (cont'd)

- 4.8.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Recurring charges and non-recurring charges are billed in advance. The initial billing may, at Company's option, also include one month's estimated usage billed in advance. Thereafter, charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 4.8.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company.

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4. Toll Service Regulations (cont'd)

4.9 Taxes

The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees or other similar fees (i.e. sales tax, municipal utilities tax) which the end user is directly responsible and that may be levied by the governing body or bodies in conjunction with or as a result of the service furnished under this tariff. These charges may appear as separate line items on the customer's bill, as opposed to be included in the rates contained in the tariff. Any such line item charges will be reflected in the company's tariff. The company shall not assess separately any fees or surcharges, other than government approved sales taxes, without seeking Commission approval under the appropriate procedures required by the Commission in Case No. 89-563-TP-COI. The company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges. Additionally, an addendum to the price list stating what the line item charge is and the length of time the charge will be imposed will be filed with the Commission.

4.10 Late Charge

A late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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4. <u>Toll Service Regulations</u> (cont'd)

4.11 Payphone Dial Around Surcharge

A dial around surcharge of \$0.28 per call will be added to any completed INTRAstate toll access code and subscriber 800/888 type calls placed from a public or semi-public payphone.

4.12 Presubscribed Interexchange Carrier Charge

A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills as permitted by the Commission.

4.13 Returned Check Charge

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

4.14 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

Suite 1109 50 Broadway New York, New York 10004 (800) 816-7907

Or at the Commission:

Attn: Public Interest Center Ohio Public Utilities Commission 180 East Broad Street Columbus, Ohio 43215-3793 (800)-686-7826 (voice) (800)-686-1570 (TDD)

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4. <u>Toll Service Regulations</u> (cont'd)

4.15 Service Offerings

4.15.1 1+ Dialing

The customer utilizes "1+" dialing, or "101XXXX" dialing followed by "1 + ten digits" for interLATA calls, or dials "101XXXX" followed by "1 + 7 digits" or "1 + 10 digits" for intraLATA calls.

4.15.2 Travel Cards.

The Customer utilizes an 11 digit "800" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, followed by the ten digit number of the called party.

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4. Toll Service Regulations (cont'd)

4.15.3 800 Service (Toll free).

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

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4. <u>Toll Service Regulations</u> (cont'd)

4.15.4 Company Prepaid Calling Cards.

This service permits use of Company Prepaid Calling Cards for placing long distance calls. Customers may purchase Company Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Company Prepaid Calling Cards are available at a variety of face values. Company Prepaid Calling Card service is accessed using the Company toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's Prepaid Calling Card.

All calls must be charged against a Company Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Calls in progress will be terminated by the Company if the balance on the Company Prepaid Calling Card is insufficient to continue the call.

A card will expire 12 months from the date of first usage or last recharge. The expiration date will be provided to the Customer at the point of sale. The Company will not refund unused balances.

Effective Date: July 28, 2003

As Approved in Case No03-1434-TP-ACE

Stanley H. Golove, Vice-President - Regulatory Suite 1109 50 Broadway

New York, New York 10004

Issue Date: July 25, 2003

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4. <u>Toll Service Regulations</u> (cont'd)

A credit allowance for Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

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As Approved in Case No03-1434-TP-ACE

Stanley H. Golove, Vice-President - Regulatory
Suite 1109 50 Broadway

New York, New York 10004

Issue Date: July 25, 2003

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4. Toll Service Regulations (cont'd)

4.15.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

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4. Toll Service Regulations (cont'd)

4.16 Discontinuance of Service

- A In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
- B Unless and until it has entered into a formal contract specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit and disconnection policies of any toll service provider.
- C In Case No. 95-790-TP-COI, the Public Utilities Commission of Ohio established a policy under which the procedural and substantive safeguards which are afforded to applicants for local exchange service and to subscribers of local exchange service under Chapter 4901:1-5, O.A.C., as pertains to billing, establishing credit/deposits, and to disconnection, shall also inure to applicants for toll services, regardless of whether such service is provided by a local exchange company or another toll service provider. All practices of the Company, pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider, shall conform with this policy.

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4. Toll Service Regulations (cont'd)

- D When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:
 - (i) must not function as a vehicle by which the (nonpaying) toll subscriber is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;
 - (ii) must be available from the Company, by tariff, on a nondiscriminatory basis to all toll service providers; and
 - (iii) may consist of either a depicing mechanism or else a selective toll blocking service.
- E Neither purchase of the toll service provider's accounts receivable by the Company, nor a requirement that the Company be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.
- F The following toll disconnection service offerings will be available on a nondiscriminatory basis to all toll service providers in areas where implementation of intraLATA equal access has occurred. This will be the same method that the Company itself-utilizes in connection with its own provision, if any, of toll service:
 - (i) DePICing. DePICing is a method whereby a Customer's access to continued 1+ access to a specific toll provider is discontinued. It does not affect Customer's access to other toll provider's services. There will be no charge for this service.

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4. Toll Service Regulations (cont'd)

PRICE LIST

1 + Dialing

\$0.149 per minute

Travel Cards

\$0.25 per minute

800 Service

\$0.154 per minute

A monthly service charge of \$20 per number will apply.

Prepaid Calling Cards

\$.30 Per Telecom Unit

Directory Assistance Charges

\$.65 per number requested

Returned Check Charge

\$25.00

As Approved in Case No03-1434-TP-ACE

Effective Date: July 28, 2003



Sample Bill

Customer: [Insert Customer's Name]

Address: [Insert Address]

Account No.: [Insert account number or phone number]

Billing Date	Billing Period	Date Due

MASTER CALL COMMUNICATIONS, INC.

Suite 1109 50 Broadway New York, New York 10004

FOR BILLING INQUIRES: 1-XXX-XXXX
FOR SERVICE INQUIRES: 1-XXX-XXXX

www.mcctelco.com

Description	Rate	Quantity	Amount	
Current Month's Charges				
Credits applied to account:				
Unpaid charges from previous bill:				
Late payments:				
Charges for regulated competitive service:				
Charges for local extended area service calls, including				
any usage-sensitive charges:				
Recurring, fractional or nonbasic service charges:				
Charges for nonregulated services or products:				
Taxes and surcharges: [include summary]				
9-1-1 charges:				
An itemization of local and/or toll charges is attached.				
Total Due \$				

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your questions are not resolved after you have called Master Call, customers may call the public utilities commission or Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio consumers' counsel (OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m. weekdays, or visit the OCC website at www.pickocc.org.

ITEMIZATION OF CHARGES

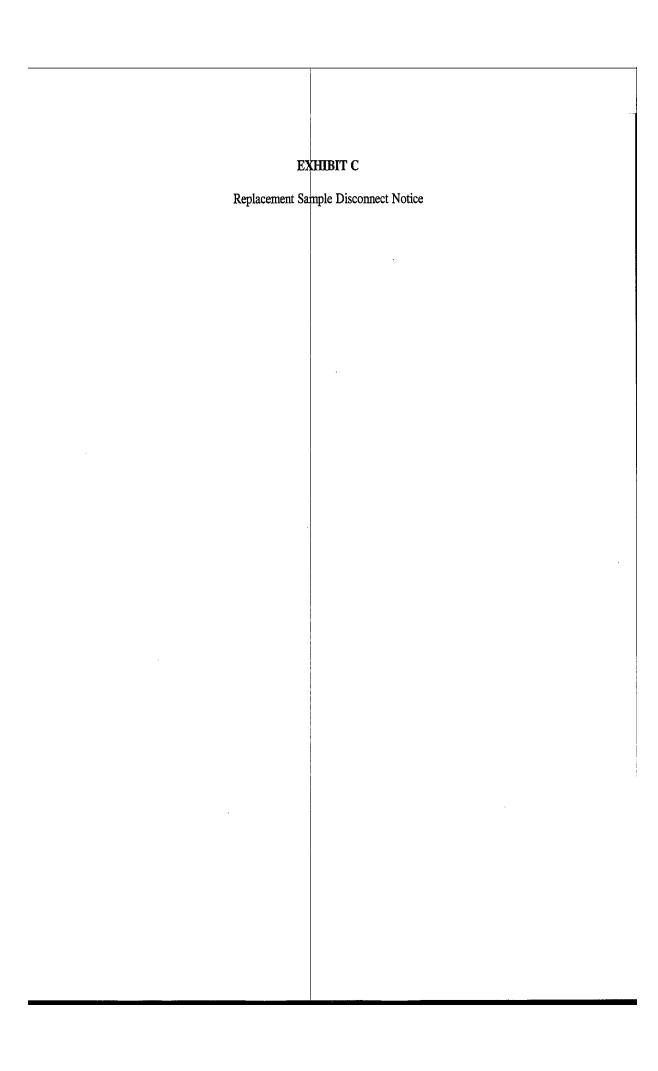
Itemization of local service charges:

- Monthly rate for local flat-rate service (or usage rate or base rate) -
- Toll charge per call -

Itemization of toll service charges:

Date and time of placement	Destination (City, State)	Telephone Number Called	Total Charge per call (e.g., day, night / weekend, calling card)	Duration of Call	Total Toll Charges

Please note: Nonpayment of toll charges may result in the disconnection of toll service and may be subject to collection actions but will not result in the disconnection of local service.



RESIDENTIAL DISCONNECTION NOTICE

Master Call Communications, Inc.

July 24, 2003

Customer Name Address 1 Address 2 City, State, Zip

Account Number: xxxxxxxx Amount Past Due: \$xxxx.xx

This will serve as notice that Master Call Communications, Inc. intends to disconnect your telephone service. Master Call has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of local or toll services. An additional charge for reconnection may apply if your service is disconnected. Payments to an authorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due to avoid disconnection of local service is [insert figure]. The total amount due for toll charges is [insert figure]. Nonpayment of toll charges may result in the disconnection of toll service but not in the disconnection of local service. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact Master Call to discuss your account, please call or send all correspondence to:

Rouslan Tsoutiev, President Master Call Communications, Inc. Suite 1109 50 Broadway New York, New York 10004

Phone: (800) 816-7907 Hours: 8:00 a.m. to 5:00 p.m. EST

If your questions are not resolved after you have called Master Call, customers may call the public utilities commission or Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio consumers' counsel (OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m. weekdays, or visit the OCC website at www.pickocc.org.



Proposed Market Area (PMA) for Master Call Communications, Inc.'s Provision of Local Service

Company Name:	Master Call Communications, Inc.	Select All SBC
dba:		Select All Sprint United
Certificate Number:		Select All Verizon North

Designate Proposed Market Area (PMA) by putting an "X" in appropriate boxes

ILEC	COUNTY	EXCHANGE	PMA
Alltel Ohio	CHAMPAIGN	St. Paris	
Alltel Ohio	FULTON	Chesterfield	
Alltel Ohio	FULTON	Delta	
Alltel Ohio	FULTON	Neapolis	
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Alltel Ohio	LICKING	St. Louisville	***
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Alltel Ohio	LORAIN	Elyria	
Alltel Ohio	MIAMI	Covington	
Alltel Ohio	MIAMI	Pleasant Hill	***
Alitel Ohio	PAULDING	Paulding	
Arcadia	HANCOCK	Arcadia	
Arthur Mutual	PAULDING	Arthur	
Ayersville	DEFIANCE	Ayersville	
Bascom Mutual	SENECA	Bascom	-t
Benton Ridge	HANCOCK	Benton Ridge	1
Benton Ridge	HENRY	New Bavaria	
Benton Ridge	PUTNAM	North Creek	
Buckland	AUGLAIZE	Buckland	+
CC&S Telco	WILLIAMS	Cooney	
Century	ERIE	Birmingham	
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Champaign	CHAMPAIGN	Urbana	
Chillicothe	ROSS	Bainbridge [ROS]	
Chillicothe	ROSS	Bourneville	
Chillicothe	ROSS	Chillicothe	
Chillicothe	ROSS	Clarksburg	
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Cincinnati Bell	BUTLER	Shandon	
Cincinnati Bell	CLERMONT	Bethel	
Cincinnati Bell	CLERMONT	Clermont	
Cincinnati Bell	CLERMONT	Little Miami	
Cincinnati Bell	CLERMONT	Newtonsville	
Cincinnati Bell	CLERMONT	Williamsburg	
Cincinnati Bell	HAMILTON	Cincinnati	<u> </u>
Cincinnati Bell	HAMILTON	Harrison	<u> </u>
Columbus Grove	PUTNAM	Columbus Grove	
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Continental	PUTNAM	Continental	
Continental	PUTNAM	Miller City	
Doylestown	WAYNE	Doylestown	<u> </u>
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Fort Jennings	PUTNAM	Fort Jennings	element summer o
Germantown	MONTGOMERY	Germantown	
Glandorf	PUTNAM	Glandorf	-
Kalida	PUTNAM	Kalida	
Little Miami	BROWN	Fayetteville	4
Little Miami	WARREN	Butlerville	
McClure	HENRY	McClure	4
Middle Point Home	VAN WERT	Middle Point	1
Minford	SCIOTO	Minford	1
New Knoxville	AUGLAIZE	New Knoxville	7
Nova	ASHLAND	Nova	-
Nova	ASHLAND	Sullivan	
Oakwood	PAULDING	Oakwood	-
Orwell	ASHTABULA	Colebrook	4
Orwell	ASHTABULA	Orwell	4
Orwell	ASHTABULA	Windsor	-
Orwell	HANCOCK	Mount Cory	1
Orwell	PUTNAM	Belmore	-
Orwell	PUTNAM	Gilboa	
Orwell	PUTNAM	Leipsic	1
Orwell	PUTNAM	Pandora	•
Orwell	TRUMBULL	North Bloomfield	4
Ottoville Mutual	PUTNAM	Cloverdale	1
Ottoville Mutual	PUTNAM	Ottoville	1
Pattersonville	CARROLL	Pattersonville	4
Ridgeville	HENRY	Ridgeville Corners	1
SBC	ADAMS	Winchester	Χ
SBC	ATHENS	Nelsonville	X
SBC	BELMONT	Barnesville	X
SBC	BELMONT	Bellaire	x
SBC	BELMONT	Bethesda	X
SBC	BELMONT	Martins Ferry-Bridgeport	x
SBC	BELMONT	Somerton	x
SBC	BELMONT	St. Clairsville	X
ODO	BELIVION	ot. Gall Stille	J ^

ILEC	COUNTY	EXCHANGE	PMA
SBC	BROWN	Aberdeen	X
SBC	BROWN	Ripley	X
SBC	BUTLER	Middletown	X
SBC	BUTLER	Monroe	X
SBC	BUTLER	Trenton	X
SBC	CHAMPAIGN	Christiansburg	x
SBC	CLARK	Donnelsville	X
SBC	CLARK	Enon	X
SBC	CLARK	Medway	X
SBC	CLARK	New Carlisle	X
SBC	CLARK	North Hampton	X
SBC	CLARK	Pitchin	X
SBC	CLARK	South Charleston	X
SBC	CLARK	South Vienna	X
SBC	CLARK	Springfield	X
SBC	CLARK	Tremont City	X
SBC	COLUMBIANA	Columbiana	X
SBC	COLUMBIANA	East Liverpool	x
SBC	COLUMBIANA	East Palestine	x
SBC	COLUMBIANA	Leetonia	x
SBC	COLUMBIANA	Lisbon	x
SBC	anne anno 1860 ann ann an ann an an ann ann ann an ann an a	and the second contract of the contract of the second contract of the second contract of the second contract of	
L	COLUMBIANA	New Waterford	
SBC	COLUMBIANA	Rogers	X X
SBC	COLUMBIANA	Salem	X
SBC	COLUMBIANA	Salineville	X
SBC	COLUMBIANA	Wellsville	X
SBC	COSHOCTON	Conesville	X
SBC	COSHOCTON	Coshocton	X
SBC	COSHOCTON	West Lafayette	X
SBC	CUYAHOGA	Bedford	X
SBC	CUYAHOGA	Berea	X
SBC	CUYAHOGA	Brecksville	X
SBC	CUYAHOGA	Chagrin Falls	X
SBC	CUYAHOGA	Cleveland	X
SBC	CUYAHOGA	Gates Mills	X
SBC	CUYAHOGA	Hillcrest	X
SBC	CUYAHOGA	Independence	X
SBC	CUYAHOGA	Montrose [CUY]	X
SBC	CUYAHOGA	North Royalton	Χ
SBC	CUYAHOGA	Olmsted Falls	X
SBC	CUYAHOGA	Strongsville	., ., ., ., ., X
SBC	CUYAHOGA	Terrace	X
SBC	CUYAHOGA	Trinity	X
SBC	CUYAHOGA	Victory	X
SBC	ERIE	Bloomingville	X
SBC	ERIE	Castalia	X
SBC	ERIE	Sandusky	X
SBC	FAIRFIELD	Carroll	χ
,SBC	FAIRFIELD	Lancaster	X
SBC	FAIRFIELD	Rushville	X

ILEC	COUNTY	EXCHANGE	PMA
3BC	FAIRFIELD	Sugar Grove	X
SBC	FAYETTE	Bloomingburg	X
SBC	FAYETTE	Jeffersonville	X
SBC	FAYETTE	Milledgeville	X
SBC	FAYETTE	Washington Court House	X
SBC	FRANKLIN	Alton	X
SBC	FRANKLIN	Canal Winchester	X
SBC	FRANKLIN	Columbus	X
SBC	FRANKLIN	Dublin	X
SBC	FRANKLIN	Gahanna	X
SBC	FRANKLIN	Grove City	X
SBC	FRANKLIN	Groveport	X
SBC	FRANKLIN	Harrisburg	X
SBC	FRANKLIN	Hilliard	X
SBC	FRANKLIN	Lockbourne	X
SBC	FRANKLIN	New Albany	Χ
SBC	FRANKLIN	Reynoldsburg	X
SBC	FRANKLIN	Westerville	X
SBC	FRANKLIN	Worthington	X
SBC	GALLIA	Cheshire	X
SBC	GALLIA	Gallipolis	X
SBC	GALLIA	Guyan	X
SBC	GALLIA	Rio Grande	X
SBC	GALLIA	Vinton	X
SBC	GALLIA	Walnut	X
SBC	GEAUGA	Burton	X
SBC	GEAUGA	Chesterland	X
SBC	GREENE	Beavercreek	X
SBC	GREENE	Bellbrook	X
SBC	GREENE	Bowersville	x
	agraphic programmes and a programmes and a contract contract and a contract and a contract and a contract and a	and the same of th	
SBC	GREENE	Cedarville	X
SBC	GREENE	Fairborn	ુંX
SBC	GREENE	Jamestown	ूँX
SBC	GREENE	Spring Valley	X
SBC	GREENE	Xenia	X
SBC	GREENE	Yellow Springs-Clifton	X
SBC	HANCOCK	Findlay	X
SBC	HIGHLAND	Belfast	X
SBC	HIGHLAND	Danville [HIG]	X
SBC	HIGHLAND	Hillsboro	X
SBC	HIGHLAND	Marshall	X
SBC	HIGHLAND	Rainsboro	Х
SBC	'HIGHLAND	Sugar Tree Ridge	X
SBC	HOCKING	Murray City	X
SBC	JEFFERSON	Mingo Junction	X
SBC	JEFFERSON	Steubenville	X
SBC	JEFFERSON	Toronto	X
SBC	LAKE	Leroy	χ
SBC	LAKE	Mentor	X
SBC	LAKE	Painesville	X

11.50		Local Service	DMA
ILEC SBC	COUNTY LAKE	Wickliffe	PMA X
SBC	LAKE	Willoughby	marcal.
SBC	LAWRENCE	Arabia	X
BC	LAWRENCE	Ironton	-x
BC	LUCAS	Holland	$-\hat{\mathbf{x}}$
Color or appropriate a companyor of a color appropriation	LUCAS	CANCELLE RECOGNISE OF THE SECOND SECO	$\neg \hat{x}$
BC	LUCAS	Maumee	umumit
BC	LUCAS	Toledo Whitehouse	X
and a section to the section of the	annana i a compressione de la co	A COUNTY OF THE ART AND AN ART AND ART	X
BC	MADISON	London	X
BC	MADISON	Sedalia	X
BC	MADISON	South Solon	X
BC	MADISON	West Jefferson	X
BC	MAHONING	Canfield	X
BC	MAHONING	Lowellville	X
BC	MAHONING	North Jackson	X
BC	MAHONING	North Lima	X
BC	MAHONING	Sebring	X
BC	MAHONING	Youngstown	X
BC	:MIAMI	Fletcher-Lena	X
BC	MIAMI	Piqua	'X
BC	MONROE	Beallsville	X
BC	MONROE	Clarington	X
BC	MONROE	Duffy	X
BC	MONROE	Graysville	X
BC	MONROE	Lewisville	X
BC	MONROE	Woodsfield	X
BC	MONTGOMERY	Centerville [MOT]	`X
BC	MONTGOMERY	Dayton	X
BBC	MONTGOMERY	Miamisburg-W.Carrollton	
BBC	MONTGOMERY	Vandalia	Χ
BC	MUSKINGUM	Dresden	X
BC	MUSKINGUM	Fultonham	X
BC	MUSKINGUM	Norwich	X
BC	MUSKINGUM	Philo	X
BC	MUSKINGUM	Zanesville	X
BC	PERRY	Corning	X
BC	PERRY	Glenford	X
BC	PERRY	New Lexington	X
BC	PERRY	Roseville	X
SBC	PERRY	Shawnee	X
BC	PERRY	Somerset	X
BC	PERRY	Thornville	X
BBC	PICKAWAY	New Holland	X
BC	PORTAGE	Atwater	X
SBC	PORTAGE	Kent	Χ
BBC	PORTAGE	Mantua	х
BC	PORTAGE	Mogadore	X
BC	PORTAGE	Ravenna	X
BC	PORTAGE	Rootstown	X
SBC	SANDUSKY	Fremont	X

ILEC	COUNTY	Local Service EXCHANGE	PMA
SBC	SANDUSKY	Lindsey	X
SBC	SENECA	Fostoria	X
SBC	SENECA	New Riegel	X
SBC	SENECA	Tiffin	$\overline{\mathbf{x}}$
SBC	STARK	Alliance	X
SBC	STARK	Canal Fulton	X
SBC	STARK	Canton	¬^X
BBC	STARK	Hartville	X
BBC	STARK	ILIMANIKANAMANIKANIÄYS, YUU EYYSY KARIOPE ESAANIA MERKANAMANANYAN KARIONIKSIA PERYYYYNIKETYYY	X
BBC	STARK	Louisville	agunt.
BBC	STARK	Magnolia-Waynesburg Mariboro	_ X
by a company of the second company of the se			X
BBC	STARK	Massillon	X
BC	STARK	Navarre	X
BBC	STARK	North Canton	X
BC	STARK	Uniontown	'X
BC	SUMMIT	Akron	X
BBC	SUMMIT	Greensburg	X
BBC	SUMMIT	Manchester [SUM]	,X
BC	TRUMBULL	Girard	X
BC	TRUMBULL	Hubbard	Χ
BC	TRUMBULL	Kirtland	X
BC	TRUMBULL	Niles	X
BC	TRUMBULL	Sharon	Χ
BC	TUSCARAWAS	Gnadenhutten	X
BC	TUSCARAWAS	Newcomerstown	X
BC	TUSCARAWAS	Uhrichsville	X
BC	WARREN	Franklin	X
BC	WASHINGTON	Belpre	X
BC	WASHINGTON	Marietta	X
BC	WASHINGTON	New Matamoras	Х
SBC	WASHINGTON	Newport	X
SBC	WAYNE	Dalton	X
SBC	WOOD	Perrysburg	Х
SBC	WYANDOT	Upper Sandusky	X
Sherwood Mutual	DEFIANCE	Sherwood	noval.
Sprint United	ALLEN	Beaverdam	x
Sprint United	ALLEN	Bluffton	$\hat{\mathbf{x}}$
Sprint United	ALLEN	Cairo	X
Sprint United	ALLEN	Delphos	$-\frac{2}{x}$
Sprint United	ALLEN	Elida	x
Sprint United	ALLEN	Gomer	X
Sprint United	ALLEN		X
Sprint United	ALLEN	Lafayette	X
Sprint United	ALLEN	Lima	
from the experience of the contract of the con		Westminster	X
Sprint United	ASHTABULA	Andover	X
Sprint United	ASHTABULA	Jefferson	X
Sprint United	ASHTABULA	New Lyme	X
Sprint United	ATHENS	Glouster	X
Sprint United	AUGLAIZE	Waynesfield	X
Sprint United	CHAMPAIGN	North Lewisburg	X

ILEC	COUNTY	EXCHANGE	PMA
Sprint United	CHAMPAIGN	Rosewood	X
Sprint United	CRAWFORD	Bucyrus	X
Sprint United	CRAWFORD	Chatfield	X
Sprint United	CRAWFORD	Lykens	X
Sprint United	CRAWFORD	New Winchester	X
Sprint United	DARKE	Ansonia	X
Sprint United	DARKE	Arcanum	X
Sprint United	DARKE	Bradford	X
Sprint United	DARKE	Gettysburg	X
Sprint United	DARKE	Greenville	X
Sprint United	DARKE	Hollansburg	
Sprint United	DARKE	New Madison	X
Sprint United	DARKE	Rossburg	X
Sprint United	DARKE	Versailles	X
Sprint United	DEFIANCE	Defiance	X
Sprint United	DEFIANCE	Jewell	x
Sprint United	DELAWARE	Sunbury	X
Sprint United	FULTON	Archbold	X
Sprint United	FULTON	Lyons	x
Sprint United	FULTON	Metamora	x
Sprint United	FULTON	Swanton	x
Sprint United	FULTON	Wauseon	x
Sprint United	HARDIN	Ada	\x̂
\$		THE SHALL BE RECEIVED FOR THE SHE SHE STEEL THE PROPERTY OF THE RECEIVED AND ADDRESS OF THE THE PROPERTY OF TH	********
Sprint United	HARDIN	Alger	X
Sprint United	HARDIN	Dunkirk	X
Sprint United	HARDIN	Mount Victory	X
Sprint United	HARDIN	Ridgeway	X
Sprint United	HENRY	Deshler	X
Sprint United	HENRY	Florida	X
Sprint United	HENRY	Gerald	X
Sprint United	HENRY	Grelton-Malinta	X
Sprint United	HENRY	Hamler	X
Sprint United	HENRY	Holgate	X
Sprint United	HENRY	Liberty Center	X
Sprint United	HENRY	Napoleon	X
Sprint United	HOLMES	Big Prairie	X
Sprint United	HOLMES	Glenmont	X
Sprint United	HOLMES	Holmesville	X
Sprint United	HOLMES	Killbuck	X
Sprint United	HOLMES	Millersburg	X
Sprint United	HOLMES	Nashville	X
Sprint United	KNOX	Centerburg	X
Sprint United	KNOX	Danville [KNO]	X
Sprint United	KNOX	Fredericktown	X
Sprint United	KNOX	Gambier	X
Sprint United	KNOX	Martinsburg	X
Sprint United	KNOX	Mount Vernon	X
Sprint United	LICKING	Alexandria	X
Sprint United	LICKING	Croton	X
Sprint United	LICKING	Hebron	X

ILEC	COUNTY	EXCHANGE	PMA
Sprint United	LICKING	Johnstown	X
Sprint United	LICKING	Pataskala	Χ
Sprint United	LICKING	Utica-Homer	Χ
Sprint United	LOGAN	Belle Center	X
Sprint United	LOGAN	Bellefontaine	Χ
Sprint United	LOGAN	De Graff	X
Sprint United	LOGAN	East Liberty	X
Sprint United	LOGAN	Huntsville	X
Sprint United	LOGAN	Rushsylvania	X
Sprint United	LOGAN	Russells Point	X
Sprint United	LOGAN	West Liberty	X
Sprint United	LOGAN	West Mansfield	X
Sprint United	LUCAS	Richfield Center-Berkey	X
Sprint United	LUCAS	Waterville	X
Sprint United	MAHONING	Berlin Center	x
Sprint United	MAHONING	Damascus	x
Sprint United	MAHONING	North Benton	X
Sprint United	MARION	Caledonia	x
Sprint United	MERCER	Rockford	X
Sprint United	MORGAN	Chesterhill	v mass
Sprint United	MORGAN	McConnelsville	√X X
Sprint United	. NAC AND A SALAND A SALA SALA A AND DESTRUCTION OF THE PROPERTY OF THE PROPER		www
	MORGAN	Pennsville	X
Sprint United	MORGAN	Reinersville-Hackney	X
Sprint United	MORGAN	Stockport	X
Sprint United	MORROW	Cardington	X
Sprint United	MORROW	Chesterville	X
Sprint United	MORROW	Johnsville	X
Sprint United	MORROW	Marengo	X
Sprint United	MORROW	Mount Gilead	X
Sprint United	MUSKINGUM	Adamsville	X
Sprint United	MUSKINGUM	Frazeysburg	X
Sprint United	PERRY	Crooksville	X
Sprint United	PERRY	Junction City	X
Sprint United	PICKAWAY	Mount Sterling	X
Sprint United	PORTAGE	Lake Milton	X
Sprint United	PORTAGE	Wayland	X
Sprint United	PORTAGE	Windham	X
Sprint United	PREBLE	Camden	\X
Sprint United	PREBLE	Eaton	X
Sprint United	PREBLE	Eldorado	X
Sprint United	PREBLE	New Paris	X
Sprint United	PREBLE	West Manchester	X
Sprint United	PUTNAM	Ottawa	X
Sprint United	RICHLAND	Adario	X
Sprint United	RICHLAND	Bellville	X
Sprint United	RICHLAND	Butler	X
Sprint United	RICHLAND	Lexington	X
Sprint United	RICHLAND	Lucas	Χ
Sprint United	RICHLAND	Mansfield	Χ
Sprint United	RICHLAND	Shelby	X

		i di Local Service	
ILEC	COUNTY	EXCHANGE	PMA
Sprint United	RICHLAND	Shiloh	X
Sprint United	SANDUSKY	Woodville	X
Sprint United	SENECA	Green Springs	X
Sprint United	SENECA	Old Fort	X
Sprint United	SHELBY	Anna	X
Sprint United	SHELBY	Botkins	X
Sprint United	SHELBY	Fort Loramie	X
Sprint United	SHELBY	Jackson Center	X
Sprint United	SHELBY	Sidney	X
Sprint United	TRUMBULL	,Bristolville	X
Sprint United	TRUMBULL	Cortland	X
Sprint United	TRUMBULL	Greene	X
Sprint United	TRUMBULL	Hartford	Χ
Sprint United	TRUMBULL	Johnston	X
Sprint United	TRUMBULL	Kinsman	X
Sprint United	TRUMBULL	Newton Falls	X
Sprint United	TRUMBULL	Warren	Х
Sprint United	UNION	Byhalia	X
Sprint United	UNION	Magnetic Springs	x
Sprint United	UNION	Marysville	X
Sprint United	UNION	Milford Center	x
Sprint United	·UNION	Raymond	x
Sprint United	UNION	York Center	x x
Sprint United	VAN WERT	Van Wert	X
Sprint United	VAN WERT	Venedocia	X
Sprint United	WARREN	Lebanon	x
Sprint United	WARREN	Mason	- x
Sprint United	WARREN	Morrow	X
Sprint United	WARREN	South Lebanon	x
Sprint United	WARREN	Waynesville	x
THE CONTRACT OF THE PROPERTY OF THE PARTY OF THE	WASHINGTON	Bartlett	X
Sprint United	marina anno anthe e anno anno anno anno anno anno anno a	COLUMN TO THE TAXABLE TO A TAXABLE TO THE TAXABLE T	
Sprint United	WAYNE	Apple Creek	x x
Sprint United	WAYNE	Fredericksburg Kidron	warmanna i
Sprint United	WAYNE		X
Sprint United	WAYNE	Marshallville	\X
Sprint United	WAYNE	Orrville	X
Sprint United	WAYNE	Rittman	X
Sprint United	WAYNE	Shreve	X
Sprint United	:WAYNE	Smithville	X
Sprint United	WAYNE	Sterling	X
Sprint United	WAYNE	Wooster	X
Sprint United	WILLIAMS	Stryker	X
Sprint United	WOOD	Bloomdale	X
Sprint United	WOOD	Cygnet	X
Sprint United	WOOD	Luckey	X
Sprint United	WOOD	Moline	X
Sprint United	WOOD	Portage	X
Sprint United	WOOD	Risingsun	X
Sprint United	WOOD	Stony Ridge	of regards resigned at
Sycamore	SENECA	McCutcheonville	

ILEC	COUNTY	EXCHANGE	PMA
Sycamore	SENECA	Melmore	
Sycamore	WYANDOT	Sycamore	
Telephone Service Co	AUGLAIZE	Cridersville	
Telephone Service Co		Wapakoneta	
United of Indiana	DARKE	Union City	-
Vanlue	HANCOCK	Vanlue	
Vaughnsville	PUTNAM	Vaughnsville	
Verizon North	ADAMS	Manchester [ADA]	Χ
Verizon North	ADAMS	Peebles	χ
Verizon North	ADAMS	Seaman	X
Verizon North	ADAMS	West Union	X
Verizon North	ALLEN	Spencerville	X
Verizon North	ASHLAND	Ashland	X
Verizon North	ASHLAND	Hayesville	x
Verizon North	ASHLAND	Loudonville	x
Verizon North	ASHLAND	Perrysville	x
Verizon North	ASHLAND	Polk	x
Verizon North	ASHLAND	Redhaw	X
Verizon North	ASHLAND	Savannah	x x
Verizon North	ATHENS	Albany	X
Verizon North	ATHENS	Amesville	X
Verizon North	ATHENS	Athens	X
Verizon North	ATHENS		
The second secon	THE STATE OF THE S	Guysville	X
Verizon North	ATHENS	New Marshfield	X
Verizon North	ATHENS	Shade	X
Verizon North	ATHENS	The Plains	X
Verizon North	AUGLAIZE	Minster	X
Verizon North	AUGLAIZE	New Bremen	X
Verizon North	AUGLAIZE	St. Marys	X
Verizon North	BELMONT	Flushing	X
Verizon North	BROWN	Decatur	X
Verizon North	BROWN	Georgetown	X
Verizon North	BROWN	Hamersville	X
Verizon North	BROWN	Higginsport	X
Verizon North	BROWN	Mount Orab	X
Verizon North	BROWN	Russellville	X
Verizon North	BROWN	Sardinia	X
Verizon North	BUTLER	Morning Sun	X
Verizon North	BUTLER	Oxford	X
Verizon North	CARROLL	Carrollton	X
Verizon North	CARROLL	Dellroy	X
Verizon North	CARROLL	Harlem Springs	X
Verizon North	CARROLL	Malvern	X
Verizon North	CARROLL	Mechanicstown	X
Verizon North	CHAMPAIGN	Mechanicsburg	X
Verizon North	CHAMPAIGN	Woodstock	X
Verizon North	CLARK	Catawba	X
Verizon North	CLERMONT	Felicity	X
Verizon North	CLINTON	Blanchester	X
Verizon North	CLINTON	Clarksville	X

ILEC	COUNTY	EXCHANGE	PMA
Verizon North	CLINTON	Martinsville	X
Verizon North	CLINTON	New Burlington	X
Verizon North	CLINTON	New Vienna	X
Verizon North	CLINTON	Port William	X
Verizon North	CLINTON	Sabina	x
Verizon North	CLINTON	Wilmington	X
Verizon North	COLUMBIANA	East Rochester	x
Verizon North	COLUMBIANA	Hanoverton	X
Verizon North	COLUMBIANA	North Georgetown	$-\hat{\mathbf{x}}$
Verizon North	COLUMBIANA	Winona	x
Verizon North	COSHOCTON	Cooperdale	X
Verizon North	COSHOCTON	Warsaw	X
Verizon North	CRAWFORD	Crestline	x
Verizon North	CRAWFORD	Galion	x
Verizon North	CRAWFORD	New Washington	······································
verizon North	DARKE	and the state of the second contract of the second	X X
verizon North	appendit de la composition della composition de	North Star	re a deservação
Addresing Madeling (fundaments to page 12 years agreement to the second	DARKE	Yorkshire	X
Verizon North	DEFIANCE	Hicksville	X
Verizon North	DEFIANCE	Ney	X
Verizon North	DELAWARE	Ashley	X
Verizon North	DELAWARE	Cheshire Center	X
Verizon North	DELAWARE	Delaware	X
Verizon North	DELAWARE	Kilbourne	X
Verizon North	DELAWARE	Ostrander	X
Verizon North	DELAWARE	Radnor	X
Verizon North	DELAWARE	Rathbone	X
Verizon North	ERIE	Berlin Heights	X
Verizon North	ERIE	Huron	X
Verizon North	ERIE	Kelleys Island	X
Verizon North	ERIE	Milan	X
Verizon North	FAIRFIELD	Amanda	X
Verizon North	FAIRFIELD	,Baltimore	X
Verizon North	FAIRFIELD	Bremen	X
Verizon North	FAIRFIELD	Millersport	X
Verizon North	FAIRFIELD	Pleasantville	X
Verizon North	FULTON	Fayette	X
Verizon North	GUERNSEY	Byesville	X
Verizon North	GUERNSEY	Cambridge	Χ
Verizon North	HANCOCK	Arlington	X
Verizon North	HANCOCK	Jenera	Х
Verizon North	HANCOCK	McComb	X
Verizon North	HANCOCK	Mount Blanchard	X
Verizon North	HANCOCK	Rawson	X
Verizon North	HANCOCK	Van Buren	, X
Verizon North	HARDIN	Forest	X
Verizon North	HARRISON	Bowerston	X
Verizon North	HARRISON	Cadiz	X
Verizon North	HARRISON	Freeport	X
Verizon North	HARRISON	Jewett	x
Verizon North	HARRISON	, Scio	x

ILEC	COUNTY	EXCHANGE	PMA
Verizon North	HIGHLAND	Greenfield	X
Verizon North	HIGHLAND	Leesburg	Х
Verizon North	HIGHLAND	Lynchburg	X
Verizon North	HIGHLAND	Mowrystown	X
Verizon North	HIGHLAND	Sinking Spring	Χ
Verizon North	HOCKING	Laurelville	X
Verizon North	HOCKING	Logan	X
Verizon North	HOLMES	Berlin	X
Verizon North	HOLMES	Lakeville	X
Verizon North	HURON	Bellevue	X
Verizon North	HURON	Greenwich	Χ
Verizon North	HURON	Monroeville	Χ
Verizon North	HURON	New London	Χ
Verizon North	HURON	Norwalk	x
Verizon North	HURON	Wakeman	x
Verizon North	HURON	Willard	x
Verizon North	JACKSON	Jackson	X
Verizon North	JACKSON	Oak Hill	X
Verizon North	JACKSON	Wellston	X
Verizon North	JEFFERSON	Adena	X
Verizon North	JEFFERSON	Amsterdam	X
Verizon North	JEFFERSON	Bergholz	X
Verizon North	JEFFERSON	Brilliant	×
Verizon North	JEFFERSON	Dillonvale-Mt. Pleasant	`X
Verizon North	JEFFERSON	Knoxville	X
Verizon North	JEFFERSON	Richmond	X
Verizon North	JEFFERSON	Smithfield	X
Verizon North	JEFFERSON	Tiltonsville	X
Verizon North	LAWRENCE	Chesapeake	¬̂x
Verizon North	LORAIN	Grafton	X
Verizon North	LORAIN	North Eaton	X
Verizon North	LORAIN	Oberlin	mani
Verizon North	LORAIN		X
Verizon North	LUCAS	Wellington	X
Verizon North	LUCAS	Curtice-Oregon Sylvania	X
	THE PERSON NAMED OF THE PERSON OF THE PERSON NAMED AND ADDRESS OF THE PERSON OF THE PE		X
Verizon North	MADISON	Resaca	X
Verizon North	MARION	Green Camp	_ X
Verizon North	MARION	Larue	X
Verizon North	MARION	Marion	X
Verizon North	MARION	Morral	X
Verizon North	MARION	Prospect	X
Verizon North	MARION	Waldo	X
Verizon North	MEDINA	Brunswick	X
Verizon North	MEDINA	Chatham	X
Verizon North	MEDINA	Homerville	X
Verizon North	MEDINA	Lodi	X
Verizon North	MEDINA	Medina	X
Verizon North	MEDINA	Seville	X
Verizon North	MEDINA	Sharon Center	X
Verizon North	MEDINA	Spencer	X

ILEC	COUNTY Provision of Loc	EXCHANGE	PMA
Verizon North	MEDINA	Valley City	X
Verizon North	MEDINA	Wadsworth	¬^`x
Verizon North	MEDINA	Westfield Center	x
Verizon North	MEIGS	Letart Falls	X
Verizon North	MEIGS	Pomeroy	¬(x
Verizon North	MEIGS		X
CANAL MALLA MARANAMAN NAME MARAMAMANAMAN		Portland	www.com
Verizon North	MERCER	Celina	X
Verizon North	MERCER	Coldwater	X
Verizon North	MERCER	Fort Recovery	X
Verizon North	MERCER	Maria Stein	X
Verizon North	MERCER	Mendon	X
Verizon North	MIAMI	Laura	X
Verizon North	MIAMI	Tipp City	X
Verizon North	MIAMI	Troy	X
Verizon North	MIAMI	West Milton	X
Verizon North	MONTGOMERY	Brookville	X
Verizon North	MONTGOMERY	Englewood	X
Verizon North	MONTGOMERY	Farmersville	X
Verizon North	MONTGOMERY	Liberty	X
Verizon North	MONTGOMERY	New Lebanon	Х
Verizon North	MONTGOMERY	Phillipsburg	X
Verizon North	MONTGOMERY	Trotwood	X
Verizon North	MUSKINGUM	New Concord	X
Verizon North	NOBLE	Caldwell	X
Verizon North	NOBLE	Dexter City	X
Verizon North	NOBLE	Summerfield	Х
Verizon North	OTTAWA	Elmore	Х
Verizon North	OTTAWA	Genoa	X
Verizon North	OTTAWA	Marblehead	Х
Verizon North	OTTAWA	Oak Harbor	X
Verizon North	OTTAWA	Port Clinton	X
Verizon North	OTTAWA	Put-In-Bay	X
Verizon North	PAULDING	Antwerp	x x
Verizon North	PAULDING	Payne	x
Verizon North	PICKAWAY	Ashville	x
Verizon North	PICKAWAY	Circleville	X
Verizon North	PICKAWAY		
CALL CO. MICCORD MANAGEMENT AND THE PARTY OF		Williamsport	X
Verizon North	PIKE	Beaver	X
Verizon North	PIKE	Idaho	X
Verizon North	PIKE	Piketon	X
Verizon North	PIKE	Waverly	X
Verizon North	PORTAGE	Garrettsville	X
Verizon North	PREBLE	Gratis	X
Verizon North	PREBLE	Lewisburg	X
Verizon North	PREBLE	West Alexandria	X
Verizon North	RICHLAND	Plymouth	X
Verizon North	SANDUSKY	,Clyde	X
Verizon North	SANDUSKY	Gibsonburg	X
Verizon North	SANDUSKY	Helena	X
Verizon North	SCIOTO	Portsmouth	X

ILEC	COUNTY	EXCHANGE	PMA
Verizon North	SENECA	Attica	X
Verizon North	SENECA	Bettsville	X
Verizon North	SENECA	Bloomville	X
Verizon North	SENECA	Republic	X ,
Verizon North	STARK	Beach City	χ
Verizon North	STARK	Brewster	X
Verizon North	STARK	Minerva	X
Verizon North	STARK	Paris	X
Verizon North	STARK	Wilmot	Х
Verizon North	SUMMIT	Montrose [SUM]	Χ
Verizon North	TUSCARAWAS	Baltic	Χ
Verizon North	TUSCARAWAS	Bolivar	Χ
Verizon North	TUSCARAWAS	Mineral City	X
Verizon North	TUSCARAWAS	New Philadelphia	Χ
Verizon North	TUSCARAWAS	Strasburg	Χ
Verizon North	TUSCARAWAS	Sugarcreek	X
Verizon North	UNION	Plain City	x
Verizon North	UNION	Richwood	X
Verizon North	VAN WERT	Convoy	X
Verizon North	VAN WERT	Ohio City	X
Verizon North	VAN WERT	Scott	X
Verizon North	VAN WERT	Willshire-Wren	X
Verizon North	VINTON		X
Verizon North	VINTON	Wilkesville	X
Verizon North	WASHINGTON	Barlow	X
Verizon North	WASHINGTON	Beverly	x
Verizon North	WASHINGTON	Lowell	x
Verizon North	WASHINGTON	Lower Salem	x
Verizon North	WASHINGTON	Watertown	x
Verizon North	WAYNE	Burbank	x
Verizon North	WAYNE	Congress	X
Verizon North	WAYNE	Creston	X
Verizon North	WAYNE	West Salem	x
Verizon North	WILLIAMS	Bryan	x
Verizon North	WILLIAMS	Edgerton	x
Verizon North	WILLIAMS	Edon	X
Verizon North	WILLIAMS	Evansport	x
Verizon North	WILLIAMS	Montpelier	X
Verizon North	WILLIAMS	Pioneer	X
Verizon North	WILLIAMS	West Unity	x
Verizon North	WOOD	Bowling Green	X
Verizon North	WOOD	Grand Rapids	x
Verizon North	WOOD	Haskins-Tontogany	x
Verizon North	WOOD	North Baltimore	X
Verizon North	- PANOTANA PROPERTY CONTRACTOR OF THE PROPERTY AND AND ADMINISTRATION OF THE PROPERTY AND ADMINISTRATION OF THE PARTY AND ADMI	THE PROPERTY OF THE PROPERTY O	
A 4 1 10741 A	WOOD	Pemberville	X
Verizon North	WOOD	Wayne-Bradner	X
Verizon North	WOOD	Weston	X
Verizon North	WYANDOT	Carey	X
Verizon North	WYANDOT	Harpster	X
Verizon North	WYANDOT	Nevada	Х

	FIOVISION	Of Local Service	
ILEC	COUNTY	EXCHANGE	PMA
Verizon North	WYANDOT	Wharton	Χ
Wabash Mutual	MERCER	Wabash	
Western Reserve	ASHTABULA	Ashtabula	
Western Reserve	ASHTABULA	Austinburg	
Western Reserve	ASHTABULA	Dorset	
Western Reserve	ASHTABULA	Geneva	
Western Reserve	ASHTABULA	Kingsville	
Western Reserve	ASHTABULA	Pierpont	
Western Reserve	ASHTABULA	Rock Creek	
Western Reserve	ASHTABULA	Trumbull	
Western Reserve	ATHENS	Coolville	
Western Reserve	BELMONT	Centerville [BEL]	
Western Reserve	BELMONT	Morristown	
Western Reserve	BELMONT	Powhatan Point	
Western Reserve	GEAUGA	Bainbridge [GEA]	
Western Reserve	.GEAUGA	Chardon	
Western Reserve	GEAUGA	East Claridon	
Western Reserve	GEAUGA	Huntsburg	
Western Reserve	GEAUGA	Middlefield	
Western Reserve	GEAUGA	Montville	
Western Reserve	GEAUGA	Newbury	
Western Reserve	GEAUGA	Parkman	
Western Reserve	GEAUGA	Russell	
Western Reserve	GEAUGA	NATIONAL MINISTER NATIONAL PROPERTY OF THE PRO	
Western Reserve	GUERNSEY	Thompson Cumberland	
* A VPS / 5 T/ 27 / 2755 1 STORES	Service Service Comment of the Comme		
Western Reserve	GUERNSEY	Fairview	
Western Reserve	GUERNSEY	Old Washington	
Western Reserve	GUERNSEY	Quaker City	
Western Reserve	HARRISON	Hopedale	
Western Reserve	JEFFERSON	Bloomingdale	******
Western Reserve	LAKE	Madison	
Western Reserve	LAKE	Perry	
Western Reserve	MEDINA	Hinckley	
Western Reserve	MEIGS	Chester	
Western Reserve	PORTAGE	Aurora	
Western Reserve	PORTAGE	Hiram	
Western Reserve	SUMMIT	Hudson	
Western Reserve	SUMMIT	Northfield	
Western Reserve	SUMMIT	Peninsula	
Western Reserve	SUMMIT	Richfield	
Western Reserve	SUMMIT	Twinsburg	1
Western Reserve	TRUMBULL	Mesopotamia	
Western Reserve	WASHINGTON	Little Hocking	
X	and the second s	entransis and take as 2 × 4 × 5 mm is a hamilton country hard constitution on operation of the second contrast country and cou	and a supplemental securities

	HIBIT E	
Interconnection Agreem	ent Negotiation Request Letter	
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Master Call Communications, Inc 50 Broadway Suite 1109 New York, NY 10004 Tel. (212) 324-1221, Fax (212) 324-1220

July 21, 2003

Ms. Renee L. Ragsdale Verizon Service Corporation Wholesale Markets – Interconnection Negotiations 600 Hidden Ridge HQE03B75 Irving, Texas 75038

Dear Ms. Ragadale,

Master Call Communications, Inc. pursuant to Section 251 and 252 of Telecommunications Act of 1996 would like to commence negotiations to obtain Comprehensive agreements for the states of New York, Massachusetts, New Jersey, Pennsylvania, Florida, California, Texas, Oregon, Ohio, and Washington.

We have received CLEC certification on New York, California, and Washington and have applied for certification in Massachusetts, New Jersey, Pennsylvania, Florida, Texas, Oregon and Ohio. Where appropriate these negotiations should include the ability to resale Verizon Voice Mail, Inside Wire, Directory or any other resale products that are only offered by Verizon under contractual agreements.

Thank you for your prompt attention to this matter. Please contact me at 212-324-1221 x 601 to begin negotiations.

If there are any questions I can be contacted on 212-324-1221 x 601.

Sincerely,

Stanley H. Golove

Vice-President - Network Planning and Carrier Relations

Sgolove@Mcctelco.Com

EXHIBIT F Replacement SRF Pages No. 2 and No. 8

- o language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- o language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

X Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

[x] 3. SURCHARGES

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate

Provider's Name: Master Call Communications, Inc. Case No. - -CT-ACE Issued: June 27, 2003 b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

□ 3. ALTERNATIVE OPERATOR SERVICES

The following applies to the provision of alternative operator services (AOS) including Inmate Facility Services. (See, also, Case No. 88-560-TP-COI, December 30, 1991 Supplemental Opinion and Order and February 27, 1992 Entry on Rehearing):

Preceding the maximum operator-assisted surcharges set forth in the text of the proposed tariff, as well as preceding the operator-assisted surcharges set forth in the price list attached to the proposed tariff, the service provider must insert a statement which specifies whether the rates as set forth apply to the provider's provision of traditional operator services, alternative operator services (AOS), or both.

(A) Definitions

- (1) AOS are those services provided by the provider in which the customer and the end user are totally separate entities. The provider contracts with the customer to provide the AOS; however, the provider does not directly contract with the end user to provide the services even though it is the end user who actually pays for the processing of the operator-assisted calls. These do not include coin-sent calls.
- (2) Traditional operator services are those services provided by the provider in which the end user has a customer relationship with the provider, the provider contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator-assisted calls.

(B) AOS Service Parameters

(1) Local operator-assisted calls:

For local operator-assisted calls, both live and automated, the AOS provider shall not charge the billed party more than the ILEC's price list rates for traditional local operator-assisted calls in the same exchange. This requirement includes both the local usage rate (either flat-rate per call or a minute-of-use rate per

Provider's Name: Master Call Communications, Inc. Case No. - -CT-ACE Issued: June 27, 2003