



McNees Wallace & Nurick LLC
attorneys at law

November 1, 2005

RECEIVED-DOCKETING DIV
2005 NOV -1 PM 4:37

PUCO

Renee J. Jenkins
Secretary, Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43266-0573

RE: In the Matter of the Commission's Review of its Rules at Chapters 4901:1-17 and 4901:1-18, Ohio Administrative Code, Regarding the Establishment of Credit for Residential Utility Service and the Disconnection of Natural Gas or Electric Service to Residential Customers, Respectively (Case No. 03-888-AU-ORD) and In the Matter of the Application of Pike Natural Gas Company, Eastern Natural Gas Company and Southeastern Natural Gas Company for Approval of New Bill And Disconnection Notice Formats Pursuant to Rule 4901:1-18-09, Ohio Administrative Code (Case No. 05-1312-GA-UNC).

Dear Secretary Jenkins:

On October 25, 2005, the Clearfield Companies filed a Request for Waivers and Approval of Bill and Disconnection Notice Formats, with the bill and disconnection notice formats attached. The Payment Plan language in the Disconnection Notices inadvertently included an incorrect end date for the 1/3rd payment plan. Accordingly, attached please find an amended disconnection notice format that has been modified to reflect that the 1/3rd payment plan is in effect from November through April 15th.

Thank you for your attention to this matter.

Very truly yours,

Lisa G. McAlister

Enclosure
cc: Parties of record

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician KW Date Processed 11-01-05

21 EAST STATE STREET, 17TH FLOOR, COLUMBUS, OHIO 43215 • TEL: 614-469-8000 • FAX: 614-469-4653 •
WWW.MWN.COM

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GAS SERVICE TERMINATION NOTICE (SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)

MAKE CHECK PAYABLE TO:

- Your gas service will be terminated unless payment of the past due balance is received in our office by _____
- If you were on the budget plan or a deferred payment plan, the plan has been canceled and the plan balance was included in determination of the amount payable.
- If your service is terminated, it will be restored only after satisfactory payment arrangements have been made. A deposit of \$60.00 and a reconnection fee of \$25.00 may also be charged.
- Partial payment received after preparation of this notice will not alter the termination process.
- If payment of the past due balance is made at an approved bank, you must contact our office with the teller number.

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RETURN THIS STUB WITH PAYMENT

ACCOUNT NUMBER	AMOUNT PAID
PAST DUE	ACCOUNT NUMBER
	PAST DUE

IF PAYMENT HAS BEEN MADE PLEASE CONTACT THE SERVICE OFFICE
RETAIN THIS COPY FOR YOUR RECORDS

EASTERN NATURAL GAS COMPANY 5940 State Route 7, Kinsman, Ohio, 44428

FINAL NOTICE

**RETURN THIS STUB
WITH YOUR PAYMENT.**

- **PAYMENT PLANS.** You may qualify for a Payment Plan including: the Deferred Payment Plan that requires payment of the current bill, a portion of the arrears, and interest charges until the balance is paid in full; the 1/6th Plan that requires payment of the current bill plus 6 monthly payments of the arrears; or the 1/3rd Plan that requires payment of 1/3rd of the balance due during the months November through April 15th.
- **PERCENTAGE OF INCOME PAYMENT PLAN (PIE).** To be eligible, your annual income must be at or below the 150% poverty level. The plan allows you to maintain your gas service by paying a percentage of your income.
- **APPEAL.** You may appeal our decision by contacting the Public Utilities Commission of Ohio, 180 East Broad Street, Columbus, Ohio 43215, toll-free at 1-800-686-7826, or for TDD/TTY toll-free at 1-800-686-1570 or 1-614-456-8190, from 8:00a.m. to 5:30p.m. weekdays. You can also visit the PUCO website at www.puc.state.oh.us
- **THIRD PARTY NOTIFICATION.** The company will provide notification of termination of service to one consenting party with the customer's written authorization.
- **ENERGY ASSISTANCE.** Assistance for payment of your bill may be obtained by contacting the following:
OHIO DEPARTMENT OF DEVELOPMENT (ODOD) 1-800-282-0660
- **HEALTH.** If you believe disconnection would be dangerous to your health, certification of such a condition must be made by a licensed physician on forms provided by the gas company.

**TO AVOID DISCONNECTION OR OBTAIN INFORMATION ABOUT ANY OF THE ABOVE,
INCLUDING AUTHORIZED PAY SITES, PLEASE CALL 1-800-232-1478**

GAS SERVICE TERMINATION NOTICE

(SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)

MAKE CHECK PAYABLE TO:

- Your gas service will be terminated unless payment of the past due balance is received in our office by _____.
- If you were on the budget plan or a deferred payment plan, the plan has been canceled and the plan balance was included in determination of the amount overdue.
- If your service is terminated, it will be restored only after satisfactory payment arrangements have been made. A deposit of \$60.00 and a reconnection fee of \$30.00 may also be charged.
- Partial payment received after preparation of this notice will not alter the termination process.
- If payment of the past due balance is made at an approved bank, you must contact our office with the telephone number _____.

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ACCOUNT NUMBER	PAST DUE
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AMOUNT PAID	PAST DUE
ACCOUNT NUMBER	PAST DUE

RETURN THIS STUB WITH PAYMENT

IF PAYMENT HAS BEEN MADE, PLEASE CONTACT THE SERVICE OFFICE. RETAIN THIS COPY FOR YOUR RECORDS.

SOUTHEASTERN NATURAL GAS COMPANY 35200 Hocking Drive, Logan, Ohio 43138

FINAL NOTICE

**RETURN THIS STUB
WITH YOUR PAYMENT.**

- **PAYMENT PLANS.** You may qualify for a Payment Plan including: the Deferred Payment Plan that requires payment of the current bill, a portion of the arrears, and interest charges until the balance is paid in full; the 1/6th Plan that requires payment of the current bill plus 6 monthly payments of the arrears; or the 1/3rd Plan that requires payment of 1/3rd of the balance due during the months November through April 15th.
- **PERCENTAGE OF INCOME PAYMENT PLAN (PIPP).** To be eligible, your annual income must be at or below the 150% poverty level. The plan allows you to maintain your gas service by paying a percentage of your income.
- **APPEAL.** You may appeal our decision by contacting the Public Utilities Commission of Ohio, 180 East Broad Street, Columbus, Ohio 43215, toll-free at 1-800-686-7826, or for TDD/TTY toll-free at 1-800-686-1570 or 1-614-466-6180, from 8:00a.m. to 5:30p.m. weekdays. You can also visit the PUCO website at www.puc.state.oh.us.
- **THIRD PARTY NOTIFICATION.** The company will provide notification of termination of service to one consenting party with the customer's written authorization.
- **ENERGY ASSISTANCE.** Assistance for payment of your bill may be obtained by contacting the following:
OHIO DEPARTMENT OF DEVELOPMENT (ODOOD) 1-800-282-0880
- **HEALTH.** If you believe disconnection would be dangerous to your health, certification of such a condition must be made by a licensed physician on forms provided by the gas company.

**TO AVOID DISCONNECTION OR OBTAIN INFORMATION ABOUT ANY OF THE ABOVE,
INCLUDING AUTHORIZED PAY SITES, PLEASE CALL 1-800-756-7220**

GAS SERVICE TERMINATION NOTICE

(SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)

MAKE CHECK PAYABLE TO:

- Your gas service will be terminated unless payment of the past due balance of _____ is received in our office by _____
- If you were on the budget plan or a deferred payment plan, the plan has been canceled and the plan balance was included in determination of the amount overdue.
- If your service is terminated, it will be restored only after satisfactory payment arrangements have been made. A deposit of \$60.00 may also be charged.
- Partial payment received after preparation of this notice will not alter the termination process.
- If payment of the past due balance is made at an approved bank, you must contact our office with the teller number.

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ACCOUNT NUMBER	
PAST DUE	

AMOUNT PAID	
ACCOUNT NUMBER	
PAST DUE	

RETURN THIS STUB WITH PAYMENT

IF PAYMENT HAS BEEN MADE, PLEASE CONTACT THE SERVICE OFFICE. RETAIN THIS COPY FOR YOUR RECORDS.

PIKE NATURAL GAS COMPANY 144 Bowers Avenue, Hillsboro, Ohio, 45133

FINAL NOTICE

RETURN THIS STUB WITH YOUR PAYMENT.

- **PAYMENT PLANS.** You may qualify for a Payment Plan including: the Deferred Payment Plan that requires payment of the current bill, a portion of the arrears, and interest charges until the balance is paid in full; the 1/6th Plan that requires payment of the current bill plus 6 monthly payments of the arrears; or the 1/3rd Plan that requires payment of 1/3rd of the balance due during the months November through April 15th.
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- **ENERGY ASSISTANCE.** Assistance for payment of your bill may be obtained by contacting the following:
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- **HEALTH.** If you believe disconnection would be dangerous to your health, certification of such a condition must be made by a licensed physician on forms provided by the gas company.

TO AVOID DISCONNECTION OR OBTAIN INFORMATION ABOUT ANY OF THE ABOVE, INCLUDING AUTHORIZED PAY SITES, PLEASE CALL: HILLSBORO - 937-393-1901 WAVERLY - 740-947-5121