

FILE

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## PUCO

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Complex Litigation  
General Business Law

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July 20, 2004

### Via Facsimile and Overnight Courier

(614) 466-0313

Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

**Re: *In the Matter of the Application of  
United American Technology, Inc.  
for New CTS Operating Authority  
Docket No. 04-985-TP-ACE***

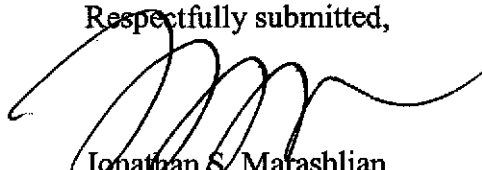
Ladies and Gentlemen:

On behalf of United American Technology, Inc., transmitted herewith is an original plus eight (8) copies of a sample Residential Disconnection Notice and sample Customer Bill. The sample Residential Disconnection Notice and sample Customer Bill are filed pursuant to staff request, in connection with and to supplement the above-referenced docket.

An additional copy of this filing is also enclosed, to be date-stamped and returned in the postage-prepaid envelop provided.

Should there be any questions regarding this filing, kindly contact the undersigned.

Respectfully submitted,



Jonathan S. Marashlian  
Regulatory Counsel

JSM/sr  
Enclosures

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Technician                      Date Processed 7-21-04



900 NE 63rd, Suite 100 - Oklahoma City, OK 73105 - 800.394.2611 - 405.488.0743 Fax

**RESIDENTIAL DISCONNECTION NOTICE**

United American Technology, Inc.

June \_\_, 2004

Customer Name

Account Number: xxxxxxxxxxxx

Address 1

Amount Past Due: \$xxxx.xx

Address 2

City, State, Zip

This will serve as notice that United American Technology, Inc. intends to disconnect your [insert either local or long distance or local and long distance] telephone service. United American Technology, Inc. has decided to take this action because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of local or toll services. An additional charge for reconnection may apply if your service is disconnected. Payments to an authorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due to avoid disconnection of local service is [insert figure]. The total amount due for toll charges is [insert figure]. Nonpayment of toll charges may result in the disconnection of toll service but not in the disconnection of local service. [If applicable - The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact United American Technology, Inc. to discuss your account, please call or send all correspondence to:

Tom Anderson, CEO  
United American Technology, Inc.  
900 N.E. 63rd Street, Suite 100  
Oklahoma City, Oklahoma 73105

Phone: (800) 394-2611  
Hours: 8:00 a.m. to 5:00 p.m. EST

If your questions are not resolved after you have called United American Technology, Inc., customers may call the Public Utilities Commission of Ohio (PUCO), toll-free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll-free at 1-800-686-1570 or 1-614-466-8180 from 8:00 a.m. to 5:00 p.m., weekdays, or visit the PUCO website at [www.puco.ohio.gov](http://www.puco.ohio.gov).

Residential customers may call the Ohio Consumers' Counsel (OCC), toll-free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m., weekdays, or visit the OCC website at [www.pickocc.org](http://www.pickocc.org).



Please Remit Payment To:  
UAT/TIS  
900 N.E. 63rd Suite 100  
Oklahoma City, OK 73105

Bill To:	Account #	Invoice #	Due Date
	0000527875	55419	06/29/04
	Amount Due		\$3.51
	Due if paid by due date		
Payment Amount \$			<input type="text"/>

TO INSURE PROPER CREDIT PLEASE DETATCH ABOVE PORTION AND RETURN WITH PAYMENT

Billing Date 06/08/04

Account # 0000527875

Due Date 06/29/04

Invoice # 55419

<u>Previous Balance</u>	0.00
<u>Call Usage Charges</u>	2.13
<u>Federal Excise Tax</u>	0.09
<u>State &amp; Local Taxes</u>	0.21
<u>Payphone Surcharges</u>	0.00
<u>Universal Service Fund</u>	0.09
<u>Bill Statement Fee</u>	0.99

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Balance **\$3.51**

**Total Due** **Total Amount Due By 06/29/04**

If paid by due date, receive a 10% discount on all interstate and intrastate/intralata calls.

Discount Amount

**Total amount due if paid by due date** **\$3.51**

**Customer Service - Toll-Free: 1-866-929-4483 8am to 5pm Monday-Friday CST**

Instate Certification provided by PromiseVision Technology Inc. UAT is an agent of TIS Inc.