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VIA FEDERAL EXPRESS

March 16, 2001

00-1936-EL-CRS

Public Utilities Commission of Ohio  
Docketing Department -10<sup>th</sup> Floor  
180 East Broad Street  
Columbus, Ohio 43215-3793

Re: Energy America, LLC – Contact Information Form

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Enclosed is an updated Contact Information Form for Energy America. Should you have any questions, please contact the undersigned at 403-290-5387, fax 403-266-6684 or e-mail to [hugh.mcintosh@directenergy.com](mailto:hugh.mcintosh@directenergy.com).

Yours truly,

A handwritten signature in black ink, appearing to read 'H. McIntosh'.

Hugh N. McIntosh  
General Counsel

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician T.M.A. Date Processed 3/21/01

## Contact Information Form

### ENERGY AMERICA, LLC

#### 1) Nominations (Including pricing information by price-category)

Contact Name Tim LaFrance  
Street Address Suite 1000, 111 – 5 Avenue SW  
City, State, Zip Calgary, Alberta T2P 3Y6  
Primary Phone# (403) 290-5384 24 Hr Pager# (403) 819-5517  
Fax # (403) 261-8011 e-mail Address tim.lafrance@directenergy.com

#### 2) Billing Inquiries

Contact Name Michael Ackermann  
Street Address Suite 1600 – 25 Sheppard Avenue SW  
City, State, Zip North York, Ontario M2N 6S6  
Primary Phone # (416) 221-4441 ext. 3233 24 Hr Pager# \_\_\_\_\_  
Fax # (416) 221-1243 e-mail Address michael.ackermann@ngwi.com

#### 3) Enrollment Inquiries (From customers)

Contact Name Michael Ackermann  
Street Address Suite 1600 – 25 Sheppard Avenue SW  
City, State, Zip North York, Ontario M2N 6S6  
Primary Phone # (416) 221-4441 ext. 3233 24 Hr Pager# \_\_\_\_\_  
Fax # (416) 221-1243 e-mail Address michael.ackermann@ngwi.com

#### 4) Payments

Contact Name Mike Arkless  
Street Address Suite 1600 – 25 Sheppard Avenue SW  
City, State, Zip North York, Ontario M2N 6S6  
Primary Phone # (416) 221-4441 ext. 3523 24 Hr Pager# (416) 451-9691  
Name of Bank \_\_\_\_\_  
ABA#/Account# \_\_\_\_\_

#### 5) Invoices

Contact Name Mike Arkless  
Street Address Suite 1600 – 25 Sheppard Avenue SW  
City, State, Zip North York, Ontario M2N 6S6  
Primary Phone # (416) 221-4441 ext. 3523 24 Hr Pager# (416) 451-9691  
Fax # (416) 221-1243 e-mail Address mike.arkless@ngwi.com

#### 6) Contract Administration

Contact Name Michael Ackermann  
Street Address Suite 1600 – 25 Sheppard Avenue SW  
City, State, Zip North York, Ontario M2N 6S6  
Primary Phone # (416) 221-4441 ext. 3233 24 Hr Pager# \_\_\_\_\_  
Fax # (416) 221-1243 e-mail Address michael.ackermann@ngwi.com  
DUNS Number \_\_\_\_\_

#### 7) Legal Contact

Contact Name Hugh McIntosh  
Street Address Suite 1000, 111 – 5 Avenue SW  
City, State, Zip Calgary, Alberta T2P 3Y6  
Primary Phone # (403) 290-5387 24 Hr Pager# \_\_\_\_\_  
Fax # (403) 266-6684 e-mail Address hugh.mcintosh@directenergy.com