

150 East Gay Street
Room 4C
Columbus, OH 43215-3111



FEDERAL DOCKETING DIV

00 SEP 29 AM 11:05

PUCO

September 28, 2000

Ms. Daisy Crockron
Docketing Division
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43266-0573

Re: Case No. 93-487-TP-ALT
Case No. 90-5032-TP-TRF

Dear Ms. Crockron:

Attached are six (6) copies of the Addendum to the Ameritech Tariff, P.U.C.O. No. 20, regarding Special Promotional Offerings. The Addendum is effective October 2, 2000, and is issued in accordance with Opinion and Order dated April 27, 2000 in Case No. 93-487-TP-ALT.

Acknowledgment and date of receipt of this Addendum are requested. A duplicate transmittal letter is attached for this purpose.

Very truly yours,

Michael R. Schaedler /LM

Michael R. Schaedler
Director - Regulatory Affairs

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician AM Date Processed 10/25/01

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 1 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Business Network Access Lines Winback Promotion						
-Nonrecurring Charges (See Note 1)	3/1/3.1	See Note 1	-	11/1/99	12/31/00	Business
Direct Inward Dialing (DID) Winback Promotion						
-Nonrecurring Charges (See Note 2)	3/1/3.1 6/1/1	See Note 2	-	11/1/99	12/31/00	Business
Residence Services Winback Offering						
-Nonrecurring Charges (See Note 3)	3/1/3.1	(See Note 3)	-	1/1/00	12/31/00	Residence
Message Toll Telephone Service (See Note 4)	21/2/9	(See Note 4)		1/1/00	12/31/00	Residence
Message Toll Telephone Service (See Note 5)	9/3	(See Note 5)		1/1/00	12/31/00	Business
Message Toll Telephone Service (See Note 6)	9/3/10-11	Toll Schedule	\$0.08/ \$0.07	1/1/00	12/31/00	Business
Message Toll Telephone Service (See Note 7)	9/1/10-11	(See Note 7)	\$0.085	11/1/99	12/31/00	Business

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 2 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech CompleteLink 2-PIC Winback (See Note 8)	4/2/34	(See Note 8)		9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Save (See Note 9)	4/2/34	(See Note 9)		9/15/00	9/14/01	Business
Ameritech CompleteLink Winback (See Note 10)	4/2/32-34	(See Note 10)		9/15/00	9/14/01	Business
Ameritech CompleteLink Save (See Note 11)	4/2/32-34	(See Note 11)		9/15/00	9/14/01	Business
Signing Promotion (Ameritech CompleteLink) (See Note 12)	4/2/32-34	(See Note 12)		9/23/99	10/23/00	Business
Ameritech Business Association Promotion (Ameritech CompleteLink) (See Note 13)	4/2/32-34	(See Note 13)		4/1/00	10/31/00	Business
Ameritech CompleteLink 2-PIC Winback (See Note 14)	4/2/34	(See Note 14)		9/15/00	9/14/01	Business
Ameritech CompleteLink 2-PIC Save (See Note 15)	4/2/34	(See Note 15)		9/15/00	9/14/01	Business

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 3 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Ameritech CompleteLink Winback (See Note 16)	4/2/32-34	(See Note 16)		9/15/00	9/14/01	Business
Ameritech CompleteLink Save (See Note 17)	4/2/32-34	(See Note 17)		9/15/00	9/14/01	Business
Message Toll Telephone Service (See Note 18)	9/3/10-11	Toll Schedule	\$0.08/ \$0.075	11/18/99	11/18/00	Business
Ameritech Digital Transport Service - Enhanced (ADTS-E) Promotion -Nonrecurring Charge (See Note 19)	6/7/14	(See Note 19)		02/01/00	01/31/01	Business
Message Toll Telephone Service: Business Loyalty Term Plan Promotion (See Note 20)	9/1/10-11	(See Note 20)		2/15/00	2/28/01	Business
Ameritech CompleteLink Loyalty Program (See Note 21)	4/2/32-33	(See Note 21)		5/1/00	4/30/01	Business
Anytime Rate Calling Plan II -Monthly Price -Price Per Minute (See Note 22)	9/3/24 9/3/24	\$4.95 \$0.10	- \$0.09	7/26/00 7/26/00	7/25/01 7/25/01	Residence Residence

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 4 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Name of Service	Tariff Reference Part/Sec/ Sheet	Standard Tariff Charge	Charge During Waiver Period	Waiver Start Date	Waiver Expected End Date	Target Areas
Home Services Packages						
Coupon Promotion						
(See Note 23)	4/5/31	(See Note 23)		8/1/00	10/21/00	Residence
Instant Office Package						
-Monthly Prices						
Call Waiting	7/1/5	(See Note 24)		8/1/00	12/31/00	Business
Call Forwarding	7/1/5			8/1/00	12/31/00	Business
Three-Way Calling	7/1/5			8/1/00	12/31/00	Business
Automatic Callback	7/2/5			8/1/00	12/31/00	Business
Caller ID with Name	7/2/5			8/1/00	12/31/00	Business
(See Note 24)						
See Your Savings -- Save	9/2/10	See	(See Note 27)	9/15/00	5/31/01	Business
(See Note 25)		Reference				
See Your Savings --	7/1/5	See	(See Note 28)	9/15/00	5/31/01	Business
Retention		Reference				
(See Note 26)						
See Your Savings --	4/1/5.1	See	(See Note 29)	9/15/00	5/31/01	Business
Winback		Reference				
(See Note 27)						
4000 Business Access						
Line Campaign						
-Nonrecurring Charges						
Service Order Charge	3/1/3.1	\$25.50	-	10/2/00	11/10/00	Business
Line Connection Charge	3/1/3.1	\$24.35	-	10/2/00	11/10/00	Business
Central Office Charge	3/1/3.1	\$13.00	-	10/2/00	11/10/00	Business
-Caller ID w/Name						
nonrecurring charges	3/1/6	\$7.00	-	10/2/00	11/10/00	Business
(See Note 28)						

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by
The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 5 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 1: A Winback offering will be in effect from November 1, 1999 through December 31, 2000 for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech. During the promotional period, the normally applicable Service Ordering charge, Line Connection charge and Central Office charge will be waived for business customers ordering and installing business network access lines. The Line Connection charge and Central Office charge will be waived for each business network access line installed. In addition, where the customer is returning to Ameritech from a reseller, and previously had message service with Ameritech, but now wishes to establish measured service (and vice-versa), the normally applicable nonrecurring Exchange Service Change charge will be waived. Customers ordering 4 or more lines must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated November 1, 1999 through December 31, 2000. This promotion may not be combined with other access line offers and is not applicable to Flexline, Centrex, ISDN, DID trunks or coin service lines.

Note 2: A Winback offering will be in effect from November 1, 1999 through December 31, 2000 for eligible business customers who have discontinued their business access service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech and establish Direct Inward Dialing (DID) service. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection, Central Office Connection and trunk termination charges will be waived for each DID trunk ordered. In addition, the normally applicable nonrecurring DID number charge will be waived for all DID station numbers ordered. Effective January 31, 2000, customers ordering 4 or more DID trunks must contract for a local usage or toll/800 term plan to qualify for the waivers. Contracts must be dated January 31, 2000 through December 31, 2000.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 3: A retail promotional period will be extended from January 1, 2000 through December 31, 2000 for eligible residence customers who have discontinued their local network access line service with Ameritech for the purpose of establishing service with another local exchange carrier within the Ameritech Service Area and who now wish to return to Ameritech. During the promotion period, the normally applicable nonrecurring Service Ordering, Central Office Connection and Line Connection Charges will be waived for residence customers returning to Ameritech. Eligible customers responding to promotional offers will also receive one promotional gift, the value of which will not exceed \$20.00, per access line ordered. Except as noted here, this promotion may not be combined with other access line offers.

Note 4: A promotional period will be extended from January 1, 2000 through December 31, 2000 for intraLATA Message Toll Service. This promotion is available to residence customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Residence customers who select Ameritech as their intraLATA carrier will be provided with a Presubscription Change Charge credit per exchange access line, up to an annual maximum of \$45.00 per account.

Note 5: A promotional period will be extended from January 1, 2000 through December 31, 2000 for intraLATA Message Toll Service. This promotion is available to business customers that are not subscribed to Ameritech as their intraLATA toll carrier.

Business customers that select Ameritech, as their intraLATA toll carrier, will be provided with an intraLATA toll credit of up to \$5.00 per exchange access line. Business customers that have nineteen or fewer exchange access lines will have a maximum credit of \$165.00 per account. Business customers that have twenty or more exchange access lines will have a maximum credit of \$500.00 per account.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 7 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 6: The promotional period will be extended from January 1, 2000, to December 31, 2000, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently using another carrier for intraLATA message toll service and is now selecting Ameritech, or to business customers that have re-subscribed to Ameritech intraLATA toll through a previous promotional offering.

The Winback Term Plan is offered on a twelve- (12) or eighteen- (18) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

The twelve- (12) month term has a fixed rate of \$0.080 per minute of use and the eighteen- (18) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twelve- (12) or eighteen- (18) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Winback Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Winback Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 7: This special rate offer will be extended from November 1, 1999 through December 31, 2000. As an incentive to remain with Ameritech, business customers that have been presented with an intraLATA toll offer from another carrier will be offered a special intraLATA toll rate of \$0.085 per minute.

The special \$0.085 per minute rate is only available on a twelve (12) month term basis.

If the customer terminates the plan prior to the expiration of the twelve (12) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

At the expiration of the twelve (12) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.

The \$0.085 per minute rate is only applicable to customer-dialed station-to-station calls. Operator-handled and customer-dialed credit card calls are not included.

This special rate offer is available statewide, however it is applicable only to intraLATA toll calls within the customer's home LATA.

This special rate offer is not available on coin telephone service.

This offering may not be combined with other Ameritech intraLATA toll promotions.

Service Establishment Charges are not associated with this offering.

This special rate offer is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 9 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 8: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.088	\$0.078
120 - 299	0.088	0.078
300 - 699	0.086	0.076
700 - 1,199	0.084	0.074
1,200 - 1,799	0.082	0.072
1,800 - 2,499	0.082	0.072
2,500 - 3,499	0.080	0.070
3,500 - 4,999	0.078	0.068
5,000 - 7,499	0.076	0.066
7,500 - 9,999	0.072	0.062
10,000 - 12,499	0.068	0.058
12,500 - 14,999	0.068	0.058
15,000 - 19,999	0.064	0.054
20,000 - 29,999	0.064	0.054
30,000 - 49,999	0.060	0.050
50,000 PLUS	0.056	0.046

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 10 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 9: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates.

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.110	\$0.100
120 - 299	0.110	0.100
300 - 699	0.106	0.096
700 - 1,199	0.102	0.092
1,200 - 1,799	0.098	0.088
1,800 - 2,499	0.098	0.088
2,500 - 3,499	0.094	0.084
3,500 - 4,999	0.090	0.080
5,000 - 7,499	0.086	0.076
7,500 - 9,999	0.082	0.072
10,000 - 12,499	0.078	0.068
12,500 - 14,999	0.078	0.068
15,000 - 19,999	0.074	0.064
20,000 - 29,999	0.074	0.064
30,000 - 49,999	0.070	0.060
50,000 PLUS	0.066	0.056

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 | SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 11 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 10: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}	
		3-year	5-year
700 - 1,199	\$ 350	15.0%	15.5%
1,200 - 2,999	700	15.25%	15.75%
3,000 - 6,999	1,200	15.5%	16.0%
7,000 - 11,999	2,100	16.0%	16.5%
12,000 - 17,999	3,100	16.5%	17.0%
18,000 - 24,999	4,500	16.5%	17.0%
25,000 - 34,999	6,500	17.5%	18.0%
35,000 - 49,999	9,500	18.0%	18.5%
50,000 - 74,999	15,000	18.5%	19.0%
75,000 - 99,999	20,000	19.0%	19.5%
100,000 - 124,999	25,000	19.5%	20.0%
125,000 - 149,999	31,000	19.5%	20.0%
150,000 - 199,999	41,000	20.0%	20.5%
200,000 plus	62,000	20.0%	20.5%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 12 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 10: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.092	\$0.082
120 - 299	0.092	0.082
300 - 699	0.090	0.080
700 - 1,199	0.088	0.078
1,200 - 1,799	0.086	0.076
1,800 - 2,499	0.086	0.076
2,500 - 3,499	0.084	0.074
3,500 - 4,999	0.082	0.072
5,000 - 7,499	0.080	0.070
7,500 - 9,999	0.076	0.066
10,000 - 12,499	0.072	0.062
12,500 - 14,999	0.072	0.062
15,000 - 19,999	0.068	0.058
20,000 - 29,999	0.068	0.058
30,000 - 49,999	0.064	0.054
50,000 plus	0.060	0.054

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 13 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 11: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 3-year or 5-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{1/}	
		3-year	5-year
700 - 1,199	\$ 350	12.0%	12.5%
1,200 - 2,999	700	12.25%	12.75%
3,000 - 6,999	1,000	12.5%	13.0%
7,000 - 11,999	1,700	13.0%	13.5%
12,000 - 17,999	2,600	13.5%	14.0%
18,000 - 24,999	3,800	13.5%	14.0%
25,000 - 34,999	5,500	14.5%	15.0%
35,000 - 49,999	8,000	15.0%	15.5%
50,000 - 74,999	12,500	15.5%	16.0%
75,000 - 99,999	17,000	16.0%	16.5%
100,000 - 124,999	22,000	16.5%	17.0%
125,000 - 149,999	27,000	16.5%	17.0%
150,000 - 199,999	35,000	17.0%	17.5%
200,000 plus	55,000	17.0%	17.5%

^{1/} These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 14 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 11: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL 800/888 RATES/MINUTE	
	3-year plan	5-year plan
\$ 70 - 119	\$0.096	\$0.086
120 - 299	0.096	0.086
300 - 699	0.094	0.084
700 - 1,199	0.092	0.082
1,200 - 1,799	0.090	0.080
1,800 - 2,499	0.090	0.080
2,500 - 3,499	0.088	0.078
3,500 - 4,999	0.086	0.076
5,000 - 7,499	0.084	0.074
7,500 - 9,999	0.080	0.070
10,000 - 12,499	0.076	0.066
12,500 - 14,999	0.076	0.066
15,000 - 19,999	0.072	0.062
20,000 - 29,999	0.072	0.062
30,000 - 49,999	0.068	0.058
50,000 plus	0.064	0.054

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Note 12: During the period of September 23, 1999 through October 23, 2000, customers returning a signed contract within two weeks of receipt, for the following Ameritech product, will receive a promotional gift whose value will not exceed \$25.

- 3-year or 5-year CompleteLink contract where the customer has discontinued their intraLATA toll with Ameritech for the purpose of establishing service with another toll carrier and now wishes to return their intraLATA toll service to Ameritech.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 15 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 13: During the period of April 1, 2000 through October 31, 2000, eligible business customers residing in multi-tenant properties with competitive connectivity and subscribing to Ameritech CompleteLink 3-year or 5-year term plans will receive, in addition to all CompleteLink discounts, an additional 3% discount on all eligible services.

Note 14: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

INTRALATA TOLL
TOLL COMMITMENT 800/888 RATES/MINUTE

1-year plan

\$ 70 - 119	\$0.098
120 - 299	0.098
300 - 699	0.096
700 - 1,199	0.094
1,200 - 1,799	0.092
1,800 - 2,499	0.092
2,500 - 3,499	0.090
3,500 - 4,999	0.088
5,000 - 7,499	0.086
7,500 - 9,999	0.082
10,000 - 12,499	0.078
12,500 - 14,999	0.078
15,000 - 19,999	0.074
20,000 - 29,999	0.074
30,000 - 49,999	0.070
50,000 PLUS	0.066

Eligible customers include business customers who have discontinued their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier and now wish to return their intraLATA toll usage to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 16 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 15: During the period of September 15, 2000 through September 14, 2001 eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute.

TOLL COMMITMENT	INTRALATA TOLL	
	800/888 RATES/MINUTE	
	1-year plan	
\$ 70 - 119		\$0.120
120 - 299		0.120
300 - 699		0.116
700 - 1,199		0.112
1,200 - 1,799		0.108
1,800 - 2,499		0.108
2,500 - 3,499		0.104
3,500 - 4,999		0.100
5,000 - 7,499		0.096
7,500 - 9,999		0.092
10,000 - 12,499		0.088
12,500 - 14,999		0.088
15,000 - 19,999		0.084
20,000 - 29,999		0.084
30,000 - 49,999		0.080
50,000 PLUS		0.076

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their intraLATA toll usage with Ameritech for the purpose of establishing service with another intraLATA toll carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 17 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 16: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and the increased maximum annual discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}
		1-year
700 - 1,199	\$ 350	13.0%
1,200 - 2,999	700	13.3%
3,000 - 6,999	1,200	13.5%
7,000 - 11,999	2,100	14.0%
12,000 - 17,999	3,100	14.5%
18,000 - 24,999	4,500	14.5%
25,000 - 34,999	6,500	15.5%
35,000 - 49,999	9,500	16.0%
50,000 - 74,999	15,000	16.5%
75,000 - 99,999	20,000	17.0%
100,000 - 124,999	25,000	17.5%
125,000 - 149,999	31,000	17.5%
150,000 - 199,999	41,000	18.0%
200,000 plus	62,000	18.0%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 18 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 16: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL	
	800/888	
	RATES/MINUTE	
	1-year plan	
\$ 70 - 119	\$0.102	
120 - 299	0.102	
300 - 699	0.100	
700 - 1,199	0.098	
1,200 - 1,799	0.096	
1,800 - 2,499	0.096	
2,500 - 3,499	0.094	
3,500 - 4,999	0.092	
5,000 - 7,499	0.090	
7,500 - 9,999	0.086	
10,000 - 12,499	0.082	
12,500 - 14,999	0.082	
15,000 - 19,999	0.078	
20,000 - 29,999	0.078	
30,000 - 49,999	0.074	
50,000 plus	0.070	

Eligible customers include business customers who discontinued their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier and now wish to return to Ameritech.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 19 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 17: During the period of September 15, 2000 through September 14, 2001, eligible business customers subscribing to Ameritech CompleteLink 1-year term plan will be eligible for the following intraLATA toll, and 800/888 rates per minute, as well as the following MARC discounts and increased Maximum Annual Discount.

MINIMUM ANNUAL REVENUE COMMITMENT	MAXIMUM ANNUAL DISCOUNT	DISCOUNT ON ELIGIBLE SERVICES ^{/1/}
		1-year
700 - 1,199	\$ 350	10.0%
1,200 - 2,999	700	10.3%
3,000 - 6,999	1,000	10.5%
7,000 - 11,999	1,700	11.0%
12,000 - 17,999	2,600	11.5%
18,000 - 24,999	3,800	11.5%
25,000 - 34,999	5,500	12.5%
35,000 - 49,999	8,000	13.0%
50,000 - 74,999	12,500	13.5%
75,000 - 99,999	17,000	14.0%
100,000 - 124,999	22,000	14.5%
125,000 - 149,999	27,000	14.5%
150,000 - 199,999	35,000	15.0%
200,000 plus	55,000	15.0%

/1/ These discounts will be reduced by 3% for customers who do not commit 10% or more of their MARC to toll usage.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 20 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 17: (cont'd)

TOLL COMMITMENT	INTRALATA TOLL	
	800/888	
	RATES/MINUTE	
	1-year plan	
\$ 70 - 119	\$0.106	
120 - 299	0.106	
300 - 699	0.104	
700 - 1,199	0.102	
1,200 - 1,799	0.100	
1,800 - 2,499	0.100	
2,500 - 3,499	0.098	
3,500 - 4,999	0.096	
5,000 - 7,499	0.094	
7,500 - 9,999	0.090	
10,000 - 12,499	0.086	
12,500 - 14,999	0.086	
15,000 - 19,999	0.082	
20,000 - 29,999	0.082	
30,000 - 49,999	0.078	
50,000 plus	0.074	

Eligible customers include business customers who have received a competitive proposal and are considering discontinuing their business network access line or business trunk service with Ameritech for the purpose of establishing service with another local exchange carrier.

This offering may not be combined with other Ameritech Business access usage and/or toll discount plans or promotions.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 18: A promotional period will be established from November 18, 1999 to November 18, 2000, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

- Business customers that are currently using Ameritech for their intraLATA toll service and have been presented with an intraLATA toll offer from another carrier, will be offered these special rates as an incentive to remain with Ameritech.
- The special rates are offered on a twelve- (12) or eighteen- (18) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.
- The twelve- (12) month term has a fixed rate of \$0.080 per minute of use and the eighteen- (18) month term has a rate of \$0.075 per minute of use.
- At the expiration of the twelve- (12) or eighteen- (18) month term, the customer will have the opportunity to select another optional calling plan or the rates will revert to the "standard" intraLATA toll rate schedule.
- If the customer terminates the plan prior to the expiration of the twelve- (12) or eighteen- (18) month commitment, the customer will be billed a lump sum termination liability of \$200.00.
- This special rate promotion cannot be combined with any other optional calling plan on the same line.
- Service Establishment and monthly Recurring Charges are not associated with this offering.
- The per minute rates are billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 22 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 19: During the period from February 1, 2000 through January 31, 2001, a Winback promotional offering will be in effect for eligible business customers who have discontinued their business network access line service with Ameritech for the purpose of establishing service with another local exchange carrier and who now wish to return to Ameritech utilizing Ameritech Digital Transport Service - Enhanced. During the promotional period the Install Charge for ADTS-E will be waived for customers subscribing to either 3 year or 5 year Term Payment Plans.

In the event a customer participating in this promotion requests termination of this service prior to the completion of a minimum of 36 months of a 36 month or greater term payment plan, the customer will become liable for payment of the Install Charge as described above as well as any termination charges due as set forth in Part 6, Section 7.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 23 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 20: A promotional period will be established from February 15, 2000, to February 28, 2001, for intraLATA Message Toll Service. Business customers that qualify for this promotion will receive a special rate for intrastate intraLATA Message Toll Service. A fixed rate per minute of use will apply to all intraLATA toll usage beginning with the first minute of use.

This promotion is only available to business customers, subject to the following:

The customer is currently subscribed to the Ameritech 12 month \$.08/minute or 18 month \$.07/minute intraLATA toll plan that has expired or is about to expire.

The Loyalty Term Plan is offered on a twenty-four (24) or thirty-six (36) month term basis. Customers that participate in this offering will receive a special rate for intrastate intraLATA Message Toll Service based upon the term selected.

The twenty-four (24) month term has a fixed rate of \$0.080 per minute of use and the thirty-six (36) month term has a rate of \$0.070 per minute of use.

If the customer terminates the plan prior to the expiration of the twenty-four (24) or thirty-six (36) month commitment, the customer will be billed a lump sum termination liability of \$200.00.

The Loyalty Term Plan cannot be combined with any other optional calling plan on the same line.

Service Establishment and monthly Recurring Charges are not associated with this offering.

The Loyalty Term Plan is billed in increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 24 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 21: A promotional period will be established from May 1, 2000, through April 30, 2001. During this promotional period, business customers with Ameritech ValueLink Extra or ValueLink Extra - Select term agreements that have expired as of January 1, 2000, or are about to expire, are eligible for additional MARC discounts when they sign a new CompleteLink one, three or five year term plan.

Customers signing a one year CompleteLink term agreement will receive a 1% MARC bill credit on the 13th month anniversary of their plan.

Customers signing a three year CompleteLink term agreement will receive a 2% MARC bill credit payable on the 13th, 25th and 37th month anniversary of their term plan.

Customers signing a five year CompleteLink term agreement will receive a 3% MARC bill credit payable on the 13th, 25th, 37th, 49th and 61st month anniversary of their term plan.

Each bill credit shall be the equivalent of 1%, 2%, or 3% (dependent on the length of the term agreement) of the minimum annual revenue commitment (MARC) subscribed to by the customer and shall appear on the customer's Ameritech bill within sixty days of the anniversary date.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 25 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 22: A promotional period will be established from July 26, 2000 to July 25, 2001. This promotion is available to residence customers who are not using Ameritech for their intraLATA message toll service, are now returning to Ameritech, and would not have subscribed to the Anytime Rate Calling Plan without this incentive. Customers that participate in this offer will receive a \$0.09 per minute intraLATA message toll rate and a waiver of the monthly recurring charge for as long as they remain subscribed to the Anytime Rate Calling Plan.

Customers that meet the eligibility criteria may participate in this special offer by enrolling during a marketing solicitation by Ameritech.

Note 23: A retail promotional period shall be established from August 1, 2000 through October 21, 2000. During the promotional period, residence customers who purchase or upgrade to a Home Services Value Plus or Best Value package will receive a \$20.00 gift check.

To receive the gift check residence customers must 1) retain the Home Services Package for 60 days from the order completion date and, 2) submit a completed coupon and a copy of their telephone bill with their name and address as proof of purchase. Customers who currently subscribe to Home Service Value Plus or Best Value Package and cancel to resubscribe during the promotional period are not eligible for the gift check. This promotional offer may not be combined with the Caller ID with Name offer established August 5, 2000 through October 28, 2000.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 24: A retail and wholesale promotional period will be established from August 1, 2000 through December 31, 2000. During this promotional period, business customers who subscribe to a minimum of three of the following Call Management features: Call Waiting, Three-Way Calling, Call Forwarding or Automatic Callback, will receive a 30% discount on all features. If the business customer also subscribes to Caller ID with Name during the promotional period in addition to the three or more features listed above, the customer will receive a 20% discount on Caller ID with Name (also known as the Instant Office Enhanced).

The eligibility requirements are as follows:

- The discounts are only available on a 12-month term basis to business customers who at the time of purchasing the package have five access lines or less per billed telephone number
- Customer must commit to at least three of the above-listed Call Management features per billed telephone number for each 12-month term
- The maximum monthly dollar discount per customer is \$60.00 (\$35.00 on the Basic package and \$25.00 on the Enhanced package)
- Discount will apply to all of the above-listed Call Management features on a billed telephone number
- If the customer terminates the features prior to the expiration of the twelve-month term, the customer will be billed for the monthly savings incurred to date
- At the beginning of the 12-month term, the customer will be notified of the automatic renewal of this discount
- This special offer is not available with ISDN, PBX, Coin, Centrex, 800/900, FeatureLink, Cellular, Semi-pub, WATS, FX, DID, Custom Business service (Premiere 2/6), COCOTS, Direct Connect, Flexline and Choke Networks
- This package is not to be sold in conjunction with other Call Management packages
- Customers who upgrade to another term commitment agreement and are no longer eligible for the Instant Office package, will be credited for the termination charge associated with this package.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 27 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 25: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who have received a competitive toll offer and a competitive network access line offer and are considering changing their toll and network access line to the competitive carrier.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 15% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.10/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the month of the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 28 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 26: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commitment to \$60 in annual toll, \$5 monthly, will be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines. This customer's must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 10% discount on local usage, with maximum monthly local savings of \$15.00. Customers will also receive a toll rate of \$0.125/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 29 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 27: During the period of September 15, 2000 through May 31, 2001 business customers with 1 to 10 business lines who make a 12 month commitment and commit to \$60 in annual toll, \$5 monthly, be eligible for the following discounts on local usage, and will receive a postalized Toll rate and 3 months free call forwarding per account.

Eligible customers include business customers with 1 to 10 business lines who had their toll and business network access lines with Ameritech, and switched their business network access lines and business toll to a competitor, and now wish to return their toll and business network access lines to Ameritech.

Eligible customers must agree to a 12-month term, and commit to \$60 in annual toll usage, \$5 monthly. Customers, who make this commitment, will receive a 20% discount on local usage, with maximum monthly local savings of \$20.00. Customers will also receive a toll rate of \$0.095/minute, and free installation of call forwarding and 3 months of call forwarding free per account.

This offer may not be combined with other Ameritech business access usage discount plans or promotions.

Customers who do not meet the \$5 monthly toll commitment will be billed the shortfall. Customers who terminate their term agreement will be billed 50% of the monthly MARC for the remainder of the agreement.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2 SECTION 8

PART 2 - General Terms and Conditions
SECTION 8 - Promotional Service Offerings

Addendum to
1st Revised Sheet No. 1
Page 30 of 30

1. PROMOTIONAL OFFERINGS - ADDENDUM

Note 28: A retail promotional period shall be established from October 2, 2000 through November 10, 2000 for existing business customers. During the promotional period, the normally applicable nonrecurring Service Ordering, Line Connection and Central Office Connection charges will be waived for business customers ordering an additional business access line. The offer is not applicable to Flexline, Centrex, ISDN, PBX trunks or coin service lines.

Also during the promotional period, the Service Establishment and Change charge will be waived for business customers ordering Caller ID with Name.

Customers must retain services for a minimum of 90 days to qualify for this offer.

Issued: September 29, 2000

Effective: October 2, 2000

In accordance with Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio, dated April 27, 2000.

By J. F. Woods, President, Cleveland, Ohio