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LAW OFFICES OF THOMAS K. CROWE, P.C.

2300 M STREET, N.W.  
SUITE 800  
WASHINGTON, D.C. 20037

TELEPHONE (202) 973-2890  
FAX (202) 973-2891  
E-MAIL tkcrowe@bellatlantic.net

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December 19, 2000

BY OVERNIGHT DELIVERY (614-466-7532)

Greta See  
Legal Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Request for Approval of Abandonment of All Services of Interoute-Retail, Inc.

00-2390-CT-ABN

Dear Ms. See:

Per our conversation on December 14, 2000, please find below the additional information you requested for Interoute-Retail, Inc.'s ("IRI's") Application for Abandonment of All Services IRI filed with the Public Utilities Commission of Ohio on December 8, 2000.

1. IRI had 166 customers in Ohio at the time the customer notification letter was sent. To the best of its knowledge, each customer received a customer notification letter of the discontinuance of services.
2. To the best of its knowledge, no customers have filed complaints regarding IRI's discontinuance of services with the Federal Communications Commission.

Should you have any questions regarding this request, please contact the undersigned.

Sincerely,

Thomas K. Crowe  
Tania J. Cho,  
Counsel for Interoute-Retail, Inc.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician J.M.S. Date Processed 12.20.00