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**VarTec Telecom, Inc.**

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June 6, 2002

**PUCO**

**VIA OVERNIGHT DELIVERY**

**Docketing Division**  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793

Re: Replacement Tariff Pages for VarTec Telecom, Inc.'s P.U.C.O. Local Tariff No. 1  
Case Number 02-1109-TP-ATA

Dear Sir or Madam: *90-9211-TP-TR7*

VarTec Telecom, Inc. ("VarTec") is in receipt of a data request for supplemental information regarding the Company's P.U.C.O. Local Tariff No. 1. In response to the data request, VarTec submits an original and eight (8) additional copies of First Revised Page Nos. 51 and 62 and Original Page No. 62.1 attached hereto. The following revisions have been made in response to the Commission's request

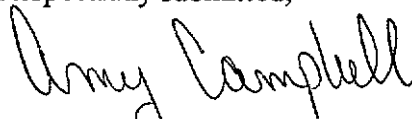
1. The Company has made revisions to Second Revised Page No. 51, Section 3.4 (*Call Management Features*) of its proposed tariff revision to include that the Company will, at the request of a Customer who does not subscribe to a feature on a monthly basis, block access to that feature on a usage-sensitive basis at no charge to the Customer.
2. The Company has added a statement to Exhibit C indicating that VarTec will follow a one-time forgiveness policy when customers complain to the Company of unexpected, excessive usage charges for pay-per-use services.
3. Second Revised Page No. 62 includes a minor textual revision to reflect the last column in Section 4.5 as Maximum Per Use Rate.
4. First Revised Page No. 62.1 has been corrected to reverse the Minimum and Maximum headings on the rate columns.
5. *Service Order Charges*. Commission Staff has indicated that the Service Order Charges located on Original Page Nos. 59.10, 62.3 and 88 be removed from this tariff filing because the charges are considered a rate increase, which requires a separate filing. However, VarTec does not believe that these charges should be qualified as a rate increase because the Company does not currently provide local exchange service to customers in Ohio. Therefore, VarTec respectfully requests that the Commission approve these new services at this time.

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Technician *JW* Date Processed *6/7/02*

6. Commission Staff has requested an explanation of the statement located on First Revised Page No. 53, Sections 3.4.4 and 3.4.5. The Company cannot guarantee that transmission standards are equally acceptable in all areas in which calls may be forwarded. This feature allows customers to forward incoming calls to another telephone number. Calls may be forwarded to telephone numbers within the local calling area or to locations outside the local calling area (including locations outside of Ohio). Depending on the distance to the forwarding location, the routing necessary to complete the call as instructed by the customer and the equipment utilized at the forwarding location, the quality of transmission may not meet the normal levels involved in a local exchange call. Customers will still be responsible for any charges incurred during the use of these features.
7. Pursuant to Commission Staff request, the Company has included an affidavit stating that VarTec does not provide local telephone service to customers in the State of Ohio as of June 7, 2002.

VarTec sincerely appreciates your time and attention to this matter. Acknowledgment and date of receipt of this filing are respectfully requested. Please date and file stamp the attached copy of this letter and return it in the pre-addressed, postage prepaid envelope provided. Please direct any questions regarding this filing to the undersigned directly at (214) 424-6609.

Respectfully submitted,



Amy Campbell  
Regulatory Specialist

Enclosures

cc: Kevin Allen  
Manager, Regulatory Affairs

**EXHIBIT "C"**  
**VARTEC TELECOM, INC.**

**DESCRIPTION OF AND RATIONALE FOR PROPOSED TARIFF  
CHANGE**

**I. ADDITIONS**

**Introduction of the Company's One Choice<sup>SM</sup> Select Package, One Choice<sup>SM</sup> Elite Package, One Choice<sup>SM</sup> Additional Line, and Directory Assistance and Operator Assistance Services**

The Company intends to offer the One Choice<sup>SM</sup> Select Package, One Choice<sup>SM</sup> Elite Package, One Choice<sup>SM</sup> Additional Line, and Directory Assistance and Operator Assistance Services to customers within the State of Ohio. It is VarTec's intent to offer these bundled packages and additional features to provide consumers with competitively priced local services within the State of Ohio. All services are intended for residential customers. At the Company's discretion, the Applicant will follow a one-time forgiveness policy when Customers complain to the Applicant of unexpected, excessive usage charges for pay-per-use services.

**Introduction of the Company's Alternative Payment Processing Service**

The Company intends to offer the Alternative Payment Processing Service to provide consumers with easily accessible payment options.

**Introduction of the Alternative Payment Processing Fees Promotion**

The Company intends to offer the Alternative Payment Processing Fees Promotion until December 1, 2002. It is VarTec's intent to offer this promotional offering to provide consumers with competitively priced payment alternatives within the State of Ohio. This service is intended for residential customers.

**Introduction of the Multi-brand and Affiliate Credit and Collections Practices**

Upon notification to the affected customer, the Company reserves the right to apply credit balances from a VarTec affiliate or brand to another to satisfy outstanding account balances not in dispute.

**II SERVICE DELETIONS**

**Deletion of the Company's One Choice<sup>SM</sup> Premium Package**

The Company proposes to discontinue the One Choice<sup>SM</sup> Premium Package currently offered in P.U.C.O. Local Tariff No. 1. VarTec does not have customers in Ohio that currently utilize this service.

**Deletion of the Company's Call Block, Call Forward Busy Line/No Answer, Remote Access to Call Forwarding, Selective Call Forwarding and Anonymous Call Rejection Features**

The Company proposes to discontinue these features currently offered in P.U.C.O. Local Tariff No. 1. VarTec does not have customers in Ohio currently utilizing this feature.

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**LOCAL TELECOMMUNICATIONS SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)****3.4 Call Management Features**

VTI offers optional Call Management Features as described herein to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VTI's basic local service and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others. At the request of a Customer who does not subscribe to a feature on a monthly basis, access to that feature on a usage-sensitive basis may be blocked, at no charge to the Customer. (N)  
(N)

Rates and charges associated with the Call Management Features described herein are set forth in Sections 4.5 and 9.3 following.

**3.4.1 Auto Busy Redial**

Auto Busy Redial enables the Customer to redial automatically the last outgoing telephone number. If that telephone number is busy, the service will make call attempts to the telephone number for a maximum of thirty (30) minutes beginning with the Customer's activation of Auto Busy Redial, in an effort to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers access Auto Busy Redial by dialing \*66 and can cancel an Auto Busy Redial activation by dialing \*86.

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**ISSUED: May 10, 2002****EFFECTIVE: June 8, 2002**

**By: Melissa A. Smith, Esq.**  
**Vice President - External Legal Affairs**  
**1600 Viceroy Drive**  
**Dallas, Texas 75235**  
**(214) 424-1000**

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**LOCAL TELECOMMUNICATIONS SERVICES TARIFF**


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**4.0 RATE SCHEDULES (Continued)****4.5 Call Management Features - Rates and Charges**

Subscribers to Call Management Features will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan.

	Minimum Monthly Rate	Maximum Monthly Rate	Minimum Per Use Rate	Maximum Per Use Rate	(T)
Auto Busy Redial	\$2.00	\$9.00	\$0.35	\$1.50	
Call Forwarding	\$2.00	\$9.00	N/A	N/A	
Call Forwarding - Busy Line	\$2.00	\$9.00	N/A	N/A	
Call Forwarding - No Answer	\$2.00	\$9.00	N/A	N/A	
Call Waiting	\$2.00	\$9.00	N/A	N/A	
Caller ID - Number Only	\$2.00	\$15.00	N/A	N/A	
Caller ID - Name & Number	\$2.00	\$15.00	N/A	N/A	
Speed Calling 8	\$2.00	\$9.00	N/A	N/A	
Three-Way Calling	\$2.00	\$9.00	\$0.35	\$1.40	
Call Waiting ID	\$2.00	\$9.00	N/A	N/A	
Call Screening	\$2.00	\$9.00	N/A	N/A	
Auto Call Return	\$2.00	\$9.00	\$0.35	\$1.40	
Call Trace	N/A	N/A	\$1.75	\$7.00	

N/A - Not Available

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**4.0 RATE SCHEDULES (Continued)****4.6 Directory Assistance - Rates and Charges**

The following Directory Assistance rates apply where the Customer places a direct dialed call to Directory Assistance. These rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones. No credit will be given for requested listing information that is not found in the directory.

<u>Per Use Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	(T)
Direct Dialed			
Directory Assistance Call	\$0.15	\$0.60	
National			
Directory Assistance Call	\$0.45	\$1.90	

**4.6.1 Directory Assistance Call Completion**

The following Directory Assistance Call Completion rates apply in addition to any applicable Directory Assistance rates as described in Section 4.6, as well as the Long Distance Message Telecommunications Service rates associated with the completion of the call, if applicable.

<u>Per Use Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	(T)
	\$0.20	\$0.70	

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