

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF
JELENA STRUGAR,

COMPLAINANT,

CASE NO. 22-484-EL-CSS

v.

THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal April 15, 2024

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Respondent, The Cleveland Electric Illuminating Company (CEI) is an electric light company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02. As such, CEI is subject to the jurisdiction of this Commission.

{¶ 3} On May 5, 2022, Jelena Strugar (Complainant) filed a complaint against CEI. Briefly summarized, the gravamen of the complaint is that Complainant believes that the way in which her electric service was restored by CEI on November 1, 2019, left her unreasonably exposed and vulnerable to safety and service issues which she has since addressed by hiring an electrician of her own choosing. In bringing her case, Complainant seeks monetary compensation in the amount she paid to the independent electrician to achieve the service and safety restoral which, in her view, CEI is obligated to provide to her.

{¶ 4} On May 5, 2022, CEI filed its answer in which it admits some, and denies others, of the complaint's allegations and sets forth several affirmative defenses.

{¶ 5} A series of settlement conferences have been held but, to date, the parties have been unable to resolve the dispute giving rise to this complaint case.

{¶ 6} By Entry issued April 21, 2023, an evidentiary hearing in this case was scheduled to commence at the Commission's offices at 10:00 a.m. on June 7, 2023.

{¶ 7} On May 26, 2023, CEI filed a motion for continuance, accompanied by a request for an expedited ruling on that motion. CEI sought to have the hearing postponed and rescheduled in order to accommodate the availability of its witness. By Entry dated May 31, 2023, the attorney examiner found CEI's motion for continuance to be reasonable and continued the evidentiary hearing without scheduling a new hearing date.

{¶ 8} There has been no activity in the case since the continuance of the evidentiary hearing, therefore, the attorney examiner desires both parties to file a status update in the record. The parties are ordered to file their status updates with the Commission, including their recommendations on how the case should proceed, no later than May 10, 2024.

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That both parties file status updates with the Commission in accordance with Paragraph 8. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/Jason W. Tonn

By: Jason W. Tonn
Attorney Examiner

MJA/mef

**This foregoing document was electronically filed with the Public Utilities
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in

Case No(s). 22-0484-EL-CSS

Summary: Attorney Examiner Entry ordering both parties to file status updates with the Commission no later than May 10, 2024. electronically filed by Ms. Mary E. Fischer on behalf of Jason W. Tonn, Attorney Examiner, Public Utilities Commission of Ohio.