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January 31, 2024

Via Electronic Filing

Ms. Tanowa Troupe Administration/Docketing Public Utilities Commission of Ohio 180 East Broad Street, 11<sup>th</sup> Floor Columbus, OH 43215-3793

Re: Powell Creek Solar, LLC,

OPSB Case No. 20-1084-EL-BGN

Dear Ms. Troupe:

The July 15, 2021 Opinion, Order, and Certificate ("Certificate") approving Powell Creek Solar, LLC ("Powell Creek") Certificate of Environmental Compatibility and Public Need to Construct a solar-powered electric generation facility approved a Stipulation which set forth a number of conditions as part of the Certificate. Within this set of conditions, Condition No. 9 requires in part:

At least seven days prior to the start of construction and at least seven days prior to the start of facility operations, Powell Creek shall notify via mail affected property owners and tenants including those individuals who were provided notice of the public informational meeting, residences located within one mile of the project area, parties to this case, county commissioners, township trustees, emergency responders, airports, schools, and libraries, as well as anyone who has requested updates regarding the project.

Pursuant to the requirements of Condition No. 9, attached is a copy of the notice that Powell Creek mailed on September 22, 2023. Please contact me if you have any questions.

Sincerely,

Kara H. Herrnstein

Cc: Jonathan Pawley

September 22, 2023

## Re: Powell Creek Solar, LLC, Ohio Power Siting Board Case No. 20-1084-EL-BGN

Dear Property Owner or Tenant:

On July 15, 2021, the Ohio Power Siting Board issued an Opinion, Order and Certificate of Environmental Compatibility and Public Need to Powell Creek Solar, LLC ("Powell Creek") in Case No 20-1084-EL-BGN, authorizing Powell Creek to construct a 150-megawatt solar-powered electric generation facility in Liberty and Palmer Townships, Putnam County, Ohio. The project has complied with all preconstruction-related conditions of its Certificate.

The purpose of this letter is to provide you notice that Powell Creek will begin construction activities on or about October 2, 2023. If you would like to speak to a representative from the company about this planned construction, please contact:

Jeffrey J. Reinkemeyer
Senior Director, Mid Continent Development
(262) 354-2370
(815) 674-4279
jeffrey.reinkemeyer@avangrid.com
https://www.avangrid.com/w/powell-creek-solar

Alternatively, if you have any concerns or questions about the facility during the construction process or during its operation, you can make use of the Complaint Resolution Plan that is included as an attachment to this letter.

Sincerely,

Jeffrey J. Reinkemeyer

Senior Director, Mid Continent Development

# **Complaint Resolution Plan**

# **Powell Creek Solar**

Putnam County, Ohio

### Prepared for:



Powell Creek Solar, LLC 2701 NW Vaughn Street, Suite 300 Portland, OR 97210

### Prepared by:



Environmental Design & Research, Landscape Architecture, Engineering & Environmental Services, D.P.C. 5 E Long St, Suite 700 Columbus, OH 43125 <a href="https://www.edrdpc.com">www.edrdpc.com</a>

**July 2023** 

#### 1 INTRODUCTION

Powell Creek Solar, LLC (Applicant) is certified to construct and operate the Powell Creek Solar Facility (the Facility) which will contain photovoltaic (PV) panels, underground electrical collection lines, access roads, a collection substation, an operations and maintenance (O&M) building, and laydown yards on approximately 850 acres of private land in Liberty and Palmer Townships, Putnam County, Ohio. The Facility will be constructed and operated in accordance with all applicable federal, state, and local laws, and requirements of the certificate issued by the Ohio Power Siting Board (OPSB). However, if issues do arise, the Applicant has established a procedure that enables individuals to file complaints. The Complaint Resolution Plan, detailed below, establishes a process for receiving, investigating, and addressing complaints.

#### 2 COMPLAINT FILING PROCESS

It is the intention of the Applicant to provide a clear and accessible process for individuals to submit concerns and questions about the Facility during the construction and O&M phases. There are several ways in which an individual can file a complaint, including:

- By phone either using the construction manager's number, which will be provided during the
  construction phase, or the O&M building number during the operational phase. Once established,
  these numbers will be provided to the Liberty and Palmer Township trustees and posted on signage
  at the laydown yard.
- In person by visiting the temporary construction office onsite during the construction phase, or the
  permanent O&M building at the Blue Creek Wind Farm, when the Facility commences operation.
   Complaints can be filed with the construction manager or O&M staff during normal business hours.
- By written correspondence to:

Powell Creek Solar, LLC 13524 Fife Rd. Van Wert, Ohio 45891

In order to address a complaint accurately and thoroughly, the following information should be provided with the complaint:

- Name of complainant;
- Date the complaint was filed;
- Contact information of the complainant; and,
- Detailed information about the complaint including, if possible, the location, date, and time the issue occurred, and any other details that may help identify the issue.

#### 3 COMPLAINT REVIEW PROCESS

In coordination with the complainant, the Applicant will work to address legitimate complaints effectively and efficiently such that both parties are satisfied. If a complaint is received during the construction phase, the construction manager or their designee will be responsible for initiating review. If a complaint is filed during the operations phase, O&M staff will be responsible for initiating review. The first step to addressing a complaint is determining whether there was violation of federal, state, or local laws, or OPSB certificate conditions. The Applicant will also determine whether outside resources are necessary for proper response.

The Applicant is committed to address reasonable complaints within 30 days of receipt, unless extenuating circumstances require a longer period, or it is determined that the complaint is unresolvable. If complaint resolution takes longer than 30 days, the Applicant will communicate with the complainant, providing an explanation for the extended period and a timeline for addressing the complaint.

The Applicant will be responsible for maintaining a record in which all received complaints will be registered. The record will include any available pertinent information on the complaint, including the complainant's name, the date the complaint was received, the nature of the complaint, actions/resolutions taken to address the complaint, and the date that the matter was resolved. Pursuant to conditions of the OPSB certificate, the Applicant will generate a summary report of the information recorded in the record for the past quarter and submit the summary report to OPSB staff on the following dates each year, during construction and through the first five years of operation of the Facility: January 15, April 15, July 15, and October 15. These quarterly reports will also be filed on the OPSB docket in case number 20-1084-EL-BGN.

# This foregoing document was electronically filed with the Public Utilities Commission of Ohio Docketing Information System on

1/31/2024 3:22:33 PM

in

Case No(s). 20-1084-EL-BGN

Summary: Notice of Compliance with Condition No. 9 - Notice of Start of Construction electronically filed by Teresa Orahood on behalf of Herrnstein, Kara.