

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF CLIFFORD L. RUCKER,

COMPLAINANT,

v.

CASE NO. 23-771-EL-CSS

DUKE ENERGY OHIO, INC.,

RESPONDENT.

ENTRY

Entered in the Journal on December 7, 2023

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Duke Energy Ohio, Inc. (Duke) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On July 24, 2023, Clifford L. Rucker (Mr. Rucker or Complainant) filed a complaint against Duke, stating that in May 2020 he contacted Duke to begin service in his name as a tenant at 1508 Elm Street in Cincinnati. Complainant alleges that, from May 2020 to June 5, 2023, Duke did not provide electric service in his name at the aforementioned address; further, Mr. Rucker contends, from January 2022 to present Duke denied him access to his May 2020 to June 5, 2023 payment history. Complainant contends that he is “being forced to pay the bill for an account that is not mine, which was unlawfully secured in tenant’s name * * *.”

{¶ 4} Duke filed its answer on August 14, 2023. Duke admits that Mr. Rucker is a current Duke customer but denies any other contentions of Complainant.

{¶ 5} The parties participated in a settlement conference on September 28, 2023, but were unable to resolve the matter.

{¶ 6} On October 5, 2023, an Entry was issued scheduling a November 30, 2023 hearing. Because of scheduling conflicts for the attorney examiner, the hearing date was continued to December 12, 2023.

{¶ 7} Mr. Rucker contacted the attorney examiner on December 5, 2023, to request a continuance. The attorney examiner then contacted counsel for Duke; counsel had no objection to the continuance.

{¶ 8} Accordingly, the December 12, 2023 hearing shall be continued to a date not yet determined.

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That the evidentiary hearing be rescheduled from December 12, 2023 to a date not yet determined. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served on all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/James M. Lynn

By: James M. Lynn
Attorney Examiner

GNS/dr

**This foregoing document was electronically filed with the Public Utilities
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in

Case No(s). 23-0771-EL-CSS

Summary: Attorney Examiner Entry rescheduling the evidentiary hearing from December 12, 2023 to a date not yet determined electronically filed by Debbie S. Ryan on behalf of James M. Lynn, Attorney Examiner, Public Utilities Commission of Ohio.