

**Case No. 23-0301-EL-SSO**

**In the Matter of the Application of Ohio Edison Company, The Cleveland Electric Illuminating Company, and The Toledo Edison Company for Authority to Provide for a Standard Service Offer Pursuant to R.C. § 4928.143 in the Form of an Electric Security Plan**

**ANSWERS TO INTERROGATORIES**

**OMAEG Set 02– INT-017** Referring to the proposed “opt-out” process for participating in the Energy Solutions for Business Program described on page 25 of the Direct Testimony of Edward Miller, how will Large Customers be notified when the opt-out option becomes available?

**Response:** The Companies anticipate making customers aware through various means such as but not limited to direct contact by the Companies’ account representatives, direct mail, and/or notification by means of the program website.

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**ANSWERS TO INTERROGATORIES**

**OMAEG Set 02– INT-019** Referring to the proposed “opt-out” process for participating in the Energy Solutions for Business Program described on page 25 of the Direct Testimony of Edward Miller, how do Large Customers inform the Companies of their opt-out decision (phone, email, form, letter, etc.)?

**Response:** The Companies anticipate that customers will need to complete an application form and submit their request in writing with required documentation for the Companies to verify eligibility of customer account(s).

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**ANSWERS TO INTERROGATORIES**

**OMAEG**            Referring to the proposed “opt-out” process for participating in the Energy  
**Set 02– INT-**    Solutions for Business Program described on page 25 of the Direct Testimony  
**021**                of Edward Miller, will a Large Customer be charged through the EEC for energy  
                      efficiency program costs incurred prior to opting out?

**Response:**      Yes.

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Summary: Exhibit OMAEG 13 electronically filed by Mr. Ken Spencer on behalf of  
Armstrong & Okey, Inc..