

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Vectren)	
Energy Delivery of Ohio, LLC d/b/a)	Case No. 23-1049-GA-UNC
CenterPoint Energy Ohio for Approval of)	
Revised Bill Format.)	

APPLICATION

In accordance with Ohio Adm.Code 4901:1-13-11(D), Vectren Energy Delivery of Ohio, LLC d/b/a CenterPoint Energy Ohio (CEOH or the Company) requests approval of the revised bill format described below. In support of this Application, CEOH states as follows:

1. CEOH, a wholly owned, indirect subsidiary of CenterPoint Energy Inc., is an Ohio corporation engaged in the business of transporting and distributing natural gas to approximately 331,000 customers in Dayton and west central Ohio, and, as such, is a “public utility” and “natural gas company” as defined in R.C. 4905.02(A) and 4905.03(E), respectively.

2. The Company requests the Commission’s approval of a revised bill format to reflect changes related to implementation and conversion to a new billing system utilizing our current enterprise-wide SAP software. The objectives in designing this revised bill format are to incorporate these changes providing a more similar customer bill across CenterPoint Energy, Inc.’s jurisdictions. These revisions will make the bills easier to understand, while still maintaining compliance with Ohio code related to customer billing and payments per R.C. 4901:1-1-13. Included with this Application as Attachment A and Attachment B are copies of the current and proposed CEOH bills, including bill types for the following:

- 1) PIPP
- 2) Choice
- 3) Budget Bill
- 4) Disconnect Notice
- 5) Commercial

3. These revisions reflect changes in the placement and consolidation of contact and bill payment information included in an effort to streamline the new bill format while introducing greater consistency across the enterprise. These changes will also not result in any substantive change in the Company's existing rates, services, rules, or regulations.

4. Specifically, the Company intends to make the following modifications:

- Add a header section at the top of the bill to include customer name, service address, account number, bill mail date, autopay date, and amount due;
- Add "Total CCF used," "Average daily gas use(CCF)," and "Days in billing period" to the "Average Temperatures" metrics in the current bill. These metrics should help customers better understand changes in bill amounts from month-to-month;
- Consolidate the customer service, gas leak, and "Call before you dig" contact information into one section immediately under the header section on proposed bill page 1. This provides customers the means to quickly identify contact information for gas leak or emergency situations, our main toll-free customer service line, call before you dig "Call 811" service, and the Ohio Relay Service 711;
- Move and streamline the information related to customer payment options from a paragraph on current bill page 2 to a new section entitled "How to pay your bill" on proposed bill page 1. This makes options for customer payments easier to follow; and
- Add a section on proposed bill page 2 to allow customers to update their AutoPay bank account number in the event they have changes, along with instructions for how to do that.

5. In preparation for the state-wide transition to using our SAP enterprise software for our customer billing system beginning January 2, 2024, the Company has begun a robust communication effort to prepare customers for these enhancements. The Company began communicating with customers beginning in November 2023 via bill messages, company website, social media, print, and email notification to customers that these enhancements are coming.

6. In addition, the Company will be issuing news releases to all markets explaining what changes are coming and how to prepare in December and January. The Company's January 2024 customer bills will feature an on-bill message indicating the transition to the new customer billing system. The Company will also use social media channels to communicate the upcoming changes.

7. CEOH feels that this complete communication plan will prepare customers to recognize their natural gas bills as they begin to arrive whether by mail or electronically in January 2024.

8. To ensure the Company's timely use of the revised formatting on customer bills by January 2, 2024, CEOH requests approval of this Application and revised bill format in accordance with the 45-day timeframe provided for in Ohio Adm. Code 4901:1-13-11(D).

9. Approval of this Application will neither result in an increase in any current rate or charge nor adversely affect customers. Accordingly, this Application may be approved without a hearing or the publication of legal notice.

WHEREFORE, CEOH respectfully requests that the Commission grant the relief requested in the Company's Application and all other necessary and proper relief.

Dated: November 15, 2023

Respectfully submitted,

/s/ Christopher T. Kennedy

Mark A. Whitt (0067996)

Christopher T. Kennedy (0075228)

WHITT STURTEVANT LLP

The KeyBank Building, Suite 1590

88 East Broad Street

Columbus, Ohio 43215

Telephone: (614) 224-3912

whitt@whitt-sturtevant.com

kennedy@whitt-sturtevant.com

(All counsel are willing to accept service by email)

ATTORNEYS FOR VECTREN ENERGY
DELIVERY OF OHIO, LLC D/B/A
CENTERPOINT ENERGY OHIO

ATTACHMENT A



CenterPoint Energy: 800-227-1376 or visit CenterPointEnergy.com
Ohio Relay Service: 711 | Call Before You Dig: 811 or 800-362-2764

Billing Date: Sep 18, 2023
Date Due: Oct 5, 2023
PIPP Plus Amount Due: \$XXX

Your Account Information

Account Number: XX-XXXXXXXX-XXXXXXXXX
Previous Bill Amount: \$XX.XX
Payment(s) Received: \$XX.XX
Service Address: JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309
Payment(s) Incentive Credit: \$XX.XX
Balance Carried Forward: \$X.XXCR
Delivery and Supply Charges: \$XX.XX
Charges This Period: \$XX.XX
PIPP Plus Amount Due: \$XX.XX
Actual Account Balance: \$XX.XX
See Important Information for PIPP Plus Details

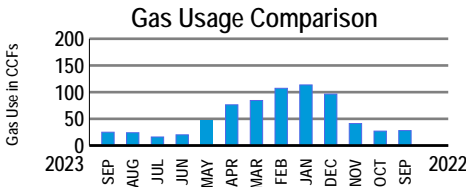
Important Information

Your monthly PIPP Plus installment amount is \$XX.XX. If you pay your PIPP Plus installment by your due date, you will receive a payment incentive credit of \$XX.XX applied to your account.

Your Anniversary Date is May X, XXXX - This is the date you must be current on your PIPP Payments to remain on PIPP Plus.

Your Re-Verification Date is May X, XXXX - This is the date you must re-verify your income to stay on PIPP Plus.

Participation in the PIPP program does not relieve you of your legal responsibility for the actual account balance.



Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
XXXXXXX	08/14/23 09/13/23	30	8122A 8147A	25	0.999300	1.000000	24.983	Res 310

Energy Delivery Detail

Distribution and Service Charges: \$XX.XX
Gas Cost Charge (DSS) @ 0.XXXXX per CCF: \$X.XX
(Includes a Monthly Charge of \$XX.XX)
Total Gas Charges: \$XX.XX

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
SEP 23	24.000	JUN 23	20.000	MAR 23	84.000	DEC 22	96.000
AUG 23	23.000	MAY 23	48.000	FEB 23	107.000	NOV 22	41.000
JUL 23	16.000	APR 23	76.000	JAN 23	113.000	OCT 22	27.000
Total CCF: 675				Monthly Avg: 56.25			

Average Temperature for this Billing Period
Current: 72°
Previous: 75°
Last Year: 72°
Next Scheduled Read Date: 10/16/23

Please return this portion with your payment made payable to CenterPoint Energy.



Change of address or phone?
Contact Customer Service at
800-227-1376

Account Number: XX-XXXXXXXX-XXXXXXX X

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

00000000



JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Date Due: Oct 5, 2023
PIPP Plus Amount Due: \$XX.XX
Amount Enclosed: \$
Allow 8 business days for mailing and processing

Write account number on check and mail to:
CenterPoint Energy
P.O. Box 4849
Houston, TX 77210-4849

XX

Important CenterPoint Energy Numbers

Customer Service: 800-227-1376 | Call Before You Dig: 811 or 800-362-2764 | Ohio Relay Service: 711 | CenterPointEnergy.com

General Information

24 Hour Emergency Service: Call 800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

Customer Service Questions or Concerns: To contact CenterPoint Energy about your bill or service, visit CenterPointEnergy.com or call 800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit CenterPointEnergy.com or call 800-227-1376. You can pay your bill through a checking or savings account for free at CenterPointEnergy.com or by calling 800-227-1376. If you would like to write to CenterPoint Energy, please send correspondence to P.O. Box 209, Evansville, IN 47702-0209 or visit our web site at CenterPointEnergy.com. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Customers with billing or service issues or concerns regarding a disconnect notice should contact CenterPoint Energy prior to contacting the Public Utilities Commission of Ohio (PUCO). If your complaint is not resolved after you have called CenterPoint Energy, or for general utility information, residential and business customers may contact the PUCO for assistance at 800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, via mail to 180 East Broad Street, Columbus, OH 43215 or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pickocc.org.

Terms & Definitions

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Energy Conversion Factor (ECF) - The ECF adjusts metered usage for the energy content of the gas used. Energy content can vary monthly. The ECF is the ratio of the current energy content to the energy content at the time CenterPoint Energy's base rates were established.

Standard Choice Offer - Under CenterPoint Energy's Standard Choice Offer (SCO) service, CenterPoint Energy customers are receiving natural gas provided by third-party suppliers. The SCO suppliers won the right in a competitive auction to provide gas supply to customers at a monthly SCO price, which is calculated by adding a fixed retail price adjustment determined in a periodic auction to the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas. Because the SCO price reflects the NYMEX-based market price, it can vary with changes in supply and demand. The SCO price is charged to customers who have not selected an alternate gas supplier through the natural gas Choice program. The name of the gas supplier providing SCO service appears on the bill.

Miscellaneous Charges- Examples of miscellaneous charges may include but are not limited to reconnect fees; labor charges and returned payment charges.

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Gas Supplier Charges (also referred to as gas marketer charges) - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Pressure Factor - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A pressure factor greater than 1 indicates a delivery pressure that is greater than CenterPoint Energy's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 175% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

Residential Rate Codes
RES 310 - DSS Residential Default Sales Service
RES 311 - SCO Residential Standard Choice Offer Service
RES 315 - Choice Residential Transportation Service
Commercial Rate Codes
COM 320 - DSS General Default Sales Service
COM 321 - SCO General Standard Choice Offer Service
COM 325 - Choice General Transportation Service

Meter Abbreviations
A = Actual meter reading
E = Estimated meter reading



CenterPoint Energy: 800-227-1376 or visit CenterPointEnergy.com
Ohio Relay Service: 711 | Call Before You Dig: 811 or 800-362-2764

Billing Date: Sep 5, 2023
Date Due: Sep 22, 2023
Amount Due: \$XX.XX

Amount Due After Sep 22, 2023 \$XX.XX

Your account is being drafted for the amount due above

Your Account Information

Account Number:
XX-XXXXXXXX-XXXXXXX X

Service Address:
JOHN Q. CUSTOMER
JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Previous Bill Amount	\$XX.XX
Payment(s) Received	\$XX.XX
Balance Carried Forward	\$X.XX
Delivery and Supply Charges	\$XX.XX
Third Party Products and Services	\$XX.XX
Charges This Period	\$XX.XX
Total Amount Due:	\$XX.XX

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
XXXXXXX	07/28/23 08/30/23	33	8680A 8687A	7	0.998500	1.000000	6.99	Res 315

Energy Delivery Detail

Distribution and Service Charges	\$XX.XX	Total CenterPoint Energy Charges	\$XX.XX
(Includes a Monthly Charge of \$XX.XX)			

Gas Supplier Detail

Account Number:	XXXXXXXXXXXXXXXXXX	Sales Tax	\$X.XX
		Total Gas Supplier Charges	\$X.XX

GAS SUPPLIER NAME

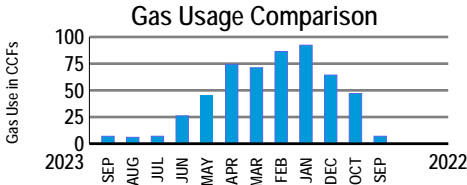
(XXX) XXX-XXXX	\$X.XX	Total Current Energy Delivery and Gas Supplier Charges	\$XX.XX
0.XXXXX per CCF			

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
SEP 23	6.000	JUN 23	26.000	MAR 23	71.000	DEC 22	64.000
AUG 23	6.000	MAY 23	45.000	FEB 23	86.000	OCT 22	47.000
JUL 23	7.000	APR 23	74.000	JAN 23	92.000	SEP 22	7.000
Total CCF: 531				Monthly Avg: 44.25			

Third Party Products and Services*

GAS SUPPLIER NAME Home Services Charges

Protection Plan	\$XX.XX
Total Gas Supplier Name Home Services Charges	\$XX.XX
Gas Supplier Name Home Services Contact: XXX-XXX-XXXX www.GasSupplierName.com/HomeServices	



Average Temperature for this Billing Period

Current	Previous	Last Year
73°	76°	74°

Next Scheduled Read Date 09/29/23

Please return this portion with your payment made payable to CenterPoint Energy.



Change of address or phone?
Contact Customer Service at
800-227-1376

Account Number: XX-XXXXXXXX-XXXXXXX X

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

00005292

00005292 01 AV 0.49 -



JOHN Q. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Date Due:	Sep 22, 2023
Amount Due:	\$XX.XX
Amount Due After Sep 22, 2023	\$XX.XX
Your account is being drafted for the amount due above	

Write account number on check and mail to:

CenterPoint Energy
P.O. Box 4849
Houston, TX 77210-4849



XX

Important CenterPoint Energy Numbers

Customer Service: 800-227-1376 | Call Before You Dig: 811 or 800-362-2764 | Ohio Relay Service: 711 | CenterPointEnergy.com

General Information

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COM 320 - DSS General Default Sales Service
COM 321 - SCO General Standard Choice Offer Service
COM 325 - Choice General Transportation Service

Meter Abbreviations
A = Actual meter reading
E = Estimated meter reading



Billing Date: Sep 5, 2023

Date Due: Sep 22, 2023

Amount Due: \$XX.XX

Amount Due After Sep 22, 2023 \$XX.XX

Your account is being drafted for the amount due above

Account Number:
XX-XXXXXXXX-XXXXXX X

Service Address:
JOHN Q. CUSTOMER
JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Supplier Information

If you have any questions about your gas supply charges call GAS SUPPLIER NAME at 1-800-XXX-XXXX or write to P.O. BOX XXXX, DUBLIN, OH XXXXX.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.



CenterPoint Energy: 800-227-1376 or visit CenterPointEnergy.com
Ohio Relay Service: 711 | Call Before You Dig: 811 or 800-362-2764

Billing Date: Sep 5, 2023
Date Due: Sep 22, 2023
Budget Bill
Amount Due: \$XX.XX
Amount Due After Sep 22, 2023 \$XX.XX

Your Account Information

Account Number:
XX-XXXXXXXX-XXXXXX X
Service Address:
JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Previous Budget Amount \$XX.XX
Payment(s) Received \$XX.XX
Balance Carried Forward \$X.XX
Delivery and Supply Charges \$XX.XX
Charges This Period \$XX.XX
Budget Bill Amount Due: \$XX.XX
Actual Account Balance \$XX.XX
If you cancel Budget Bill, this is the amount that would be credited to your account

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
XXXXXXX	07/28/23 08/30/23	33	2350A 2363A	13	0.998500	1.000000	12.981	Res 310

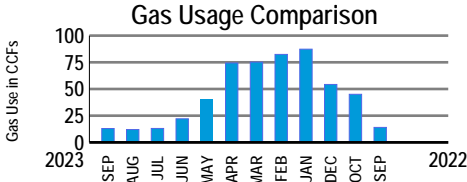
Energy Delivery Detail

Distribution and Service Charges \$XX.XX Gas Cost Charge (DSS) @ 0.XXXXX per \$X.XX
(Includes a Monthly Charge of \$XX.XX) CCF Total Gas Charges \$XX.XX

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
SEP 23	12.000	JUN 23	22.000	MAR 23	75.000	DEC 22	54.000
AUG 23	12.000	MAY 23	40.000	FEB 23	82.000	OCT 22	45.000
JUL 23	13.000	APR 23	74.000	JAN 23	87.000	SEP 22	14.000
Total CCF: 530				Monthly Avg: 44.17			

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Average Temperature for this Billing Period
Current Previous Last Year
73° 76° 74°
Next Scheduled Read Date 09/29/23

Please return this portion with your payment made payable to CenterPoint Energy.



Change of address or phone?
Contact Customer Service at
800-227-1376

Account Number: XX-XXXXXXXX-XXXXXX X

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Date Due:	Sep 22, 2023
Budget Bill Amount Due:	\$XX.XX
Amount Enclosed	\$ _____
Amount Due After Sep 22, 2023	\$XX.XX
Allow 8 business days for mailing and processing	

Write account number on check and mail to:
CenterPoint Energy
P.O. Box 4849
Houston, TX 77210-4849
|||||

XX

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Gas Supplier Charges (also referred to as gas marketer charges) - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Pressure Factor - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A pressure factor greater than 1 indicates a delivery pressure that is greater than CenterPoint Energy's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 175% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

Residential Rate Codes
RES 310 - DSS Residential Default Sales Service
RES 311 - SCO Residential Standard Choice Offer Service
RES 315 - Choice Residential Transportation Service
Commercial Rate Codes
COM 320 - DSS General Default Sales Service
COM 321 - SCO General Standard Choice Offer Service
COM 325 - Choice General Transportation Service

Meter Abbreviations
A = Actual meter reading
E = Estimated meter reading



CenterPoint Energy: 800-227-1376 or visit CenterPointEnergy.com
Ohio Relay Service: 711 | Call Before You Dig: 811 or 800-362-2764

Billing Date: Nov 10, 2023
Date Due: Nov 27, 2023
Amount Due: \$XXX.XX
Minimum Due to Avoid Disconnection: \$XXX.XX
Disconnection On or After: Nov 25, 2023
Amount Due After Nov 27, 2023: \$XXX.XX

Your Account Information

DISCONNECT NOTICE

Account Number:
XX-XXXXXXXX-XXXXXX X

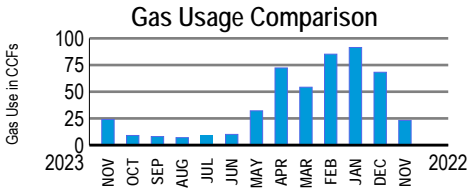
Service Address:
JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Previous Bill Amount	\$XXX.XX
Balance Carried Forward	\$XXX.XX
Delivery and Supply Charges	\$XX.XX
Charges This Period	\$XX.XX
(Includes Late Payment Charges of \$X.XX)	
Total Amount Due:	\$XXX.XX

Important Information

Services will be disconnected on or after Nov 25, 2023 if the previous balance of \$XXX.XX is not paid before this disconnect date. If you previously received a disconnect notice and have not paid according to terms, pay arrangement agreements have been broken, or your check was returned, your service is subject to disconnection at any time. If payment is made to a CenterPoint Energy technician on-site prior to disconnection of service, a \$15.00 avoided disconnection charge will be required in addition to the past due balance. If your service is disconnected, a minimum deposit of \$90.00 (which includes any previously paid deposit) and a reconnect fee of \$60 will be required before services can be restored. If your disconnect date falls on a weekend or holiday, it will be deferred until the next business day. A medical certification program and forms are available for customers where the disconnection of service would be especially dangerous to the health of those persons.

If your service is disconnected due to non-payment of past due amounts, you may lose your eligibility to participate in the Choice program, and your contract with your natural gas supplier will be terminated. If you reconnect service within 10 days, you will remain with your previous supplier. If not, your gas supply will then be provided through CenterPoint Energy's default sales service (DSS) or CenterPoint Energy's Standard Choice Offer (SCO) service. You will not be eligible to participate in the Choice program until the past due amounts are paid in full. For more information about payment plans, special payment arrangements, or authorized pay sites, please contact us at CenterPointEnergy.com or call 800-227-1376, Monday through Friday, 7a.m. to 7p.m.



Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
XXXXXXX	10/10/23 11/07/23	28	4506A 4530A	24	1.000500	1.000000	24.012	Res 315

Energy Delivery Detail

Distribution and Service Charges	\$XX.XX
(Includes a Monthly Charge of \$XX.XX)	
Total CenterPoint Energy Charges	\$XX.XX

Average Temperature for this Billing Period
Current: 53° Previous: 64° Last Year: NA°
Next Scheduled Read Date: 12/08/23

Please return this portion with your payment made payable to CenterPoint Energy.



Change of address or phone?
Contact Customer Service at
800-227-1376

Account Number: XX-XXXXXXXX-XXXXXX X

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

00002217



JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Date Due:	Nov 27, 2023
Amount Due:	\$XXX.XX
Minimum Due to Avoid Disconnection:	\$XXX.XX
Disconnection On or After	Nov 25, 2023
Amount Enclosed	\$ _____
Amount Due After Nov 27, 2023	\$XXX.XX
Allow 8 business days for mailing and processing	

Write account number on check and mail to:

CenterPoint Energy
P.O. Box 4849
Houston, TX 77210-4849



XX

Important CenterPoint Energy Numbers

Customer Service: 800-227-1376 | Call Before You Dig: 811 or 800-362-2764 | Ohio Relay Service: 711 | CenterPointEnergy.com

General Information

24 Hour Emergency Service: Call 800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

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E = Estimated meter reading

Billing Date:	Nov 10, 2023
Date Due:	Nov 27, 2023
Amount Due:	\$XXX.XX
Minimum Due to Avoid Disconnection:	\$XXX.XX
Disconnection On or After	Nov 25, 2023
Amount Due After Nov 27, 2023	\$XXX.XX

DISCONNECT NOTICE

Account Number:
XX-XXXXXXXX-XXXXXX X

Service Address:
JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Gas Supplier Detail

Account Number: XXXXXXXX Sales Tax \$X.XX
Total Gas Supplier Charges \$XX.XX

GAS SUPPLIER NAME

(XXX) XXX-XXXX \$XX.XX Total Current Energy Delivery and Gas Supplier Charges \$XX.XX
0.XXXXX per CCF

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
NOV 23	24.000	AUG 23	6.000	MAY 23	32.000	FEB 23	85.000
OCT 23	9.000	JUL 23	9.000	APR 23	72.000	JAN 23	91.000
SEP 23	7.000	JUN 23	10.000	MAR 23	54.000	DEC 22	68.000
Total CCF: 467				Monthly Avg: 38.92			

Supplier Information

If you have any questions about your gas supply charges call GAS SUPPLIER NAME at 1-800-XXX-XXXX or write to P.O. BOX XXXX, DUBLIN, OH XXXXX.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Keep up with CenterPoint Energy by following us on social media!

Scan the QR code to connect with us.

230714-03

(formerly known as Twitter)



X



Facebook

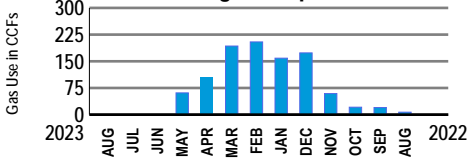


CenterPoint Energy: 800-227-1376 or visit CenterPointEnergy.com
Ohio Relay Service:711 | Call Before You Dig:811 or 800-362-2764

Billing Date: Sep 1, 2023
Date Due: Sep 18, 2023
Amount Due: \$XX.XX

Amount Due After Sep 18, 2023 \$XX.XX

Gas Usage Comparison



Average Temperature for this Billing Period

Current: 74° Previous: 75° Last Year: 70°

Next Scheduled Read Date 09/27/23

Your Account Information

Account Number:
XX-XXXXXXXX-XXXXXX X

Service Address:
XYZ CORPORATION
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Previous Bill Amount \$XX.XX
Payment(s) Received \$XX.XX
Balance Carried Forward \$X.XX
Delivery and Supply Charges \$XX.XX
Charges This Period \$XX.XX
(Includes Late Payment Charges of \$X.XX)
Total Amount Due: \$XX.XX

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	Metered CCF	Energy Conversion Factor	Pressure Factor	Billing CCF	Gas Rate
XXXXXXX	07/26/23 08/28/23	33	2932A 2932A	0	0.998500	1.000000	0	Com 321

Energy Delivery Detail

Distribution and Service Charges \$XX.XX
(Includes a Monthly Charge of \$XX.XX) **Total CenterPoint Energy Charges \$XX.XX**

Gas Supplier Detail

Account Number: XXXXXXXXXXXXXXXX Sales Tax \$X.XX
Standard Choice Offer - **Total Gas Supplier Charges \$X.XX**
GAS SUPPLIER NAME

(XXX) XXX-XXXX
0.XXXXX per CCF

Total Current Energy Delivery and Gas Supplier Charges \$XX.XX

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
AUG 23	0.000	MAY 23	61.000	FEB 23	204.000	NOV 22	59.000
JUL 23	0.000	APR 23	106.000	JAN 23	158.000	OCT 22	21.000
JUN 23	0.000	MAR 23	192.000	DEC 22	173.000	SEP 22	20.000
Total CCF: 994				Monthly Avg: 82.83			

Please return this portion with your payment made payable to CenterPoint Energy.



Change of address or phone?
Contact Customer Service at
800-227-1376

Account Number: XX-XXXXXXXX-XXXXXX X

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

00004492



XYZ CORPORATION
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Date Due: Sep 18, 2023
Amount Due: \$XX.XX
Amount Enclosed \$
Amount Due After Sep 18, 2023 \$XX.XX
Allow 8 business days for mailing and processing

Write account number on check and mail to:
CenterPoint Energy
P.O. Box 4849
Houston, TX 77210-4849

XX

Important CenterPoint Energy Numbers

Customer Service: 800-227-1376 | Call Before You Dig: 811 or 800-362-2764 | Ohio Relay Service: 711 | CenterPointEnergy.com

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COM 321 - SCO General Standard Choice Offer Service
COM 325 - Choice General Transportation Service

Meter Abbreviations
A = Actual meter reading
E = Estimated meter reading



Billing Date:	Sep 1, 2023
Date Due:	Sep 18, 2023
Amount Due:	\$XX.XX
Amount Due After Sep 18, 2023	\$XX.XX

Account Number:
XX-XXXXXXXX-XXXXXX X

Service Address:
XYZ CORPORATION
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Supplier Information

If you have any questions about your gas supply charges call GAS SUPPLIER NAME at 1-800-XXX-XXXX or write to P.O. BOX XXXX, DUBLIN, OH, XXXXX.

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ATTACHMENT B



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXXXX-X
DATE MAILED
Sep 15, 2023

Page 1 of 4

Your account is past due.

PIPP Plus Amt Due **\$ XX.XX**

TOTAL DUE \$ XXX.XX

Gas leak or emergency

Leave immediately, then call
800-227-1376, 24 hours a day

Customer service

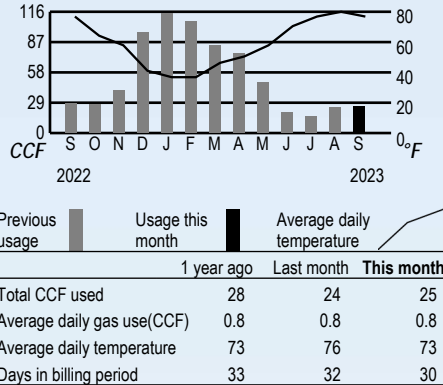
800-227-1376 toll-free
Monday - Friday, 7 am - 7 pm Est

Call before you dig

Call 811 or 800-362-2764
24 hours a day

Ohio Relay Service

711
CenterPointEnergy.com



ACCOUNT SUMMARY

Previous Gas Amount Due	\$ XX.XX
Payment	No payment received. - X.XX
Balance Carried Forward	\$ XX.XX
PIPP Plus Default Amount Sep 18, 2023	+ XX.XX
Current Gas Charges due Oct 2, 2023 (Details on page 2)	+ XX.XX
PIPP Plus Default Amount	\$ XX.XX

PIPP Plus Total Amount Due \$ XX.XX

Actual Account Balance \$ XXX.XX

Your monthly PIPP Plus installment amount is XX.XX. If you pay your PIPP Plus installment by your due date, you will receive a payment incentive credit of \$XX.XX applied to your account.

Your Anniversary Date is May XX, XXXX. This is the date you must be current on your PIPP Payments to remain on PIPP Plus.

Your Re-Verification Date is May XX, XXXX. This is the date you must re-verify your income to stay on PIPP Plus.

Participation in the PIPP program does not relieve you of your legal responsibility for the actual account balance.

CenterPoint Energy is required to include your name, address, and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, you can inform us online at CenterPointEnergy.com/Choice in the FAQ section, or you can send a written request to CenterPoint Energy, Choice Program Administration, P.O. Box 209, Evansville, IN 47702-0209.

Also, you can call us at 800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified CenterPoint Energy that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.

How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376.

Mail
Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

Please return this portion with your payment. Please do not include letters or notes.



ACCOUNT NUMBER XXXXXXXXX-X

DATE DUE Oct 02, 2023

PIPP Plus Amount Due **\$ XX.XX**

Allow 8 business days for mailing and processing.

Write account number on check and make payable to CenterPoint Energy.

\$ _____
Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.



CENTERPOINT ENERGY
PO Box 4849
HOUSTON TX 77210-4849

JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

0070062080778

XX

000001



CUSTOMER
JANE C. CUSTOMER

ACCOUNT NUMBER
XXXXXXXXXX-X
DATE MAILED
Sep 15, 2023

CenterPointEnergy.com

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

Your account is past due.

PIPP Plus Amt Due **\$ XX.XX**

TOTAL DUE \$ XXX.XX

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For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-227-1376.

Current gas charges

Rate: OH Residential DSS PIPP prog participant

Meter Number Days in Billing Period
XXXXXXXXXXXX 30

Billing Period	Current Reading	- Previous Reading	= Metered CCF	x Pressure Factor	= Total CCF
08/14/23 - 09/13/23	8147 A	8122 A	25	1	25 CCF
25×0.99930 (Energy Conversion Factor) = Billing CCF of 24.983 CCF					

Energy Delivery Detail

Distribution and Service Charges

\$XX.XX

(Includes a Monthly Charge of \$XX.XX)

Gas Cost Charge (DSS) @ X.XXXXXXX

X.XX

Total Current Gas Charges

\$ XX.XX

Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF
SEP 23	25	AUG 23	24	JUL 23	16	JUN 23	20
MAY 23	48	APR 23	76	MAR 23	84	FEB 23	107
JAN 23	114	DEC 22	96	NOV 22	41	OCT 22	27
Total Usage: 678				Avg Usage: 57			

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Mail payments to CenterPoint Energy, PO Box 4849, Houston, TX 77210-4849

please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to CenterPointEnergy.com/autopay.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXX-X
DATE MAILED
Sep 15, 2023

Your account is past due.
PIPP Plus Amt Due **\$ XX.XX**
TOTAL DUE \$ XXX.XX

Your gas supply is being provided through CenterPoint Energy's default sales service (DSS). CenterPoint Energy's default sales service, which is listed on the bill as Gas Cost Charge (DSS), is the same for all customers who are not eligible for the Choice program.

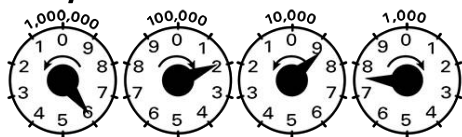
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A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.



CenterPointEnergy.com

CUSTOMER
JOHN Q. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXXX-X
DATE MAILED
Sep 06, 2023

Page 1 of 4
AUTOPAY DATE Sep 25, 2023
AMOUNT DUE \$ XX.XX

Gas leak or emergency

Leave immediately, then call
800-227-1376, 24 hours a day

Customer service

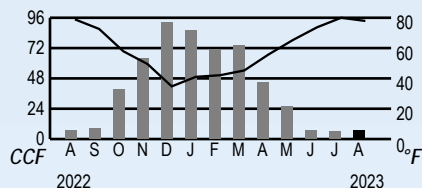
800-227-1376 toll-free
Monday - Friday, 7 am - 7 pm Est

Call before you dig

Call 811 or 800-362-2764
24 hours a day

Ohio Relay Service

711
CenterPointEnergy.com



Previous usage	Usage this month	Average daily temperature	
	1 year ago	Last month	This month
Total CCF used	7	6	7
Average daily gas use(CCF)	0.2	0.2	0.2
Average daily temperature	75	76	74
Days in billing period	33	28	33

ACCOUNT SUMMARY

Previous Gas Amount Due \$ XX.XX
Payment Aug 18, 2023 - XX.XX
Current Gas Charges due Sep 25, 2023 (Details on page 2) + XX.XX
DO NOT PAY - Total Amount Due to be Drafted \$ XX.XX

CenterPoint Energy is required to include your name, address, and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, you can inform us online at CenterPointEnergy.com/Choice in the FAQ section, or you can send a written request to CenterPoint Energy, Choice Program Administration, P.O. Box 209, Evansville, IN 47702-0209.

Also, you can call us at 800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified CenterPoint Energy that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.

How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376.

Mail
To mail a payment, send to:
PO Box PO Box 4849
Houston, TX 77210-4849

Please keep this portion for your records



ACCOUNT NUMBER XXXXXXXX-X

Has your AutoPay bank account changed? See form on back of stub.

AUTOPAY DATE Sep 25, 2023
AMOUNT DUE \$ XX.XX

0000

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

JOHN Q. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

Your bill is scheduled to be paid automatically by bank draft on the due date Sep 25, 2023. Your bank draft is set up for:

0690257129906

XX



CUSTOMER
JOHN Q. CUSTOMER

ACCOUNT NUMBER
XXXXXXXXXX-X
DATE MAILED
Sep 06, 2023

AUTOPAY DATE **Sep 25, 2023**
AMOUNT DUE **\$ XX.XX**

CenterPointEnergy.com

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

DEFINITIONS

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Energy Conversion Factor (ECF) - The ECF adjusts metered usage for the energy content of the gas used. Energy content can vary monthly. The ECF is the ratio of the current energy content to the energy content at the time CenterPoint Energy's base rates were established.

Miscellaneous Charges - Examples of miscellaneous charges may include but are not limited to reconnect fees, labor charges and returned payment charges.

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Gas Supplier Charges - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Pressure Factor - Factor used to calculate consumption on meters with higher than the standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 175% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

RES 310 - DSS Residential Default Sales Service, RES 311 - SCO Residential Standard Choice Offer Service, RES 315 - Choice Residential Transportation Service, COM 320 - DSS General Default Sales Service, COM 321 - SCO General Standard Choice Offer Service, COM 325 - Choice General Transportation Service

Meter Abbreviations - A = Actual meter reading, E = Estimated meter reading

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-227-1376.

Current gas charges

Rate: OH Residential Transport Svc (Choice)_RES 315

Meter Number Days in Billing Period
XXXXXXXXXXXX 33

Billing Period	Current Reading	-	Previous Reading	=	Metered CCF	x	Pressure Factor	=	Total CCF
07/28/23 - 08/30/23	8687 A		8680 A		7		1		7 CCF
$7 \times 0.99850 \text{ (Energy Conversion Factor)} = \text{Billing CCF of } 6.99 \text{ CCF}$									

Energy Delivery Detail

Distribution and Service Charges
(Includes a Monthly Charge of \$XX.XX)

\$XX.XX

Gas Supplier Detail

Account Number: XXXXXXXX
Choice Service ID:XXXXXXXXXXXXXXXXXXXX
GAS SUPPLIER NAME
XXX-XXX-XXXX
0.XXXXX per CCF
Sales Tax

X.XX

X.XX

Total Current Gas Charges

\$ XX.XX

Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF
AUG 23	7	JUL 23	6	JUN 23	7	MAY 23	26
APR 23	45	MAR 23	74	FEB 23	71	JAN 23	86
DEC 22	92	NOV 22	64	OCT 22	39	SEP 22	8
Total Usage: 525				Avg Usage: 44			

If you have any questions about your gas supply charges call GAS SUPPLIER NAME at 1-XXX-XXX-XXXX or write to P.O. BOX XXXX, DUBLIN, OH XXXXX.

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Mail payments to CenterPoint Energy, PO Box 4849, Houston, TX 77210-4849

Has your AutoPay bank account changed?

To update your bank account information, please sign and date this form and return it with this month's payment, using one of your new checks. Money orders do not qualify for enrollment or updating. Your next bill will be automatically deducted from the account listed on your check. For more information or to update your banking information electronically, go to CenterPointEnergy.com/autopay.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date



CenterPointEnergy.com

CUSTOMER
JOHN Q. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXXX-X
DATE MAILED
Sep 06, 2023

Page 3 of 4
AUTOPAY DATE **Sep 25, 2023**
AMOUNT DUE **\$ XX.XX**

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

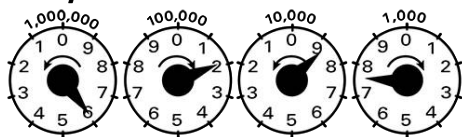
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Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



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The entire meter reading is 6187.



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXXX-X
DATE MAILED
Sep 06, 2023

Page 1 of 4

DATE DUE **Sep 25, 2023**
AMOUNT DUE **\$ XX.XX**

Gas leak or emergency

Leave immediately, then call
800-227-1376, 24 hours a day

Customer service

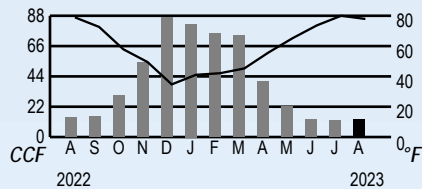
800-227-1376 toll-free
Monday - Friday, 7 am - 7 pm Est

Call before you dig

Call 811 or 800-362-2764
24 hours a day

Ohio Relay Service

711
CenterPointEnergy.com



	Previous usage	Usage this month	Average daily temperature
	1 year ago	Last month	This month
Total CCF used	14	12	13
Average daily gas use (CCF)	0.4	0.4	0.4
Average daily temperature	75	76	74
Days in billing period	33	29	33

YOUR PAYMENT THIS MONTH

Previous Gas Amount Due	\$ XX.XX
Payment Aug 21, 2023	- XX.XX
Balance from budget plan	- XX.XX
Current Budget Bill plan amount (Details on page 2)	+ XX.XX
Total Amount Due	\$ XX.XX

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Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376.

Mail
Return the payment stub below, with your check or money order, using the return envelope.

Please keep this portion for your records

Please return this portion with your payment. Please do not include letters or notes.



ACCOUNT NUMBER XXXXXXXX-X

Enroll in AutoPay today. See form on the back of this stub.

DATE DUE **Sep 25, 2023**
AMOUNT DUE **\$ XX.XX**

Allow 8 business days for mailing and processing.

Write account number on check and make payable to CenterPoint Energy.

\$ _____
Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.



CENTERPOINT ENERGY
PO Box 4849
HOUSTON TX 77210-4849

JANE C. CUSTOMER
123 CENTERPOINT ST
BROOKVILLE, OH 45309

0900212647805

XX



CUSTOMER
JANE C. CUSTOMER

ACCOUNT NUMBER
XXXXXXXXXX-X

DATE MAILED
Sep 06, 2023

Page 2 of 4

DATE DUE **Sep 25, 2023**
AMOUNT DUE **\$ XX.XX**

CenterPointEnergy.com

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

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Meter Abbreviations - A = Actual meter reading, E = Estimated meter reading

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-227-1376.

Because you are on Budget Bill...

Because you are on Budget Bill, your current amount due of \$ **XX.XX** is not your actual account balance. The account summary on the right represents your actual balance.

Account summary

Previous Deferred balance	- \$ XXX.XX
Budget bill	+ X.XX
Current Gas charges	+ XX.XX
Current account balance	- \$ XX.XX

Current gas charges

Meter Number Days in Billing Period

XXXXXXXXXXXX 33

Rate: OH Residential Default Sales Svc (DSS)_RES 310

Billing Period	Current Reading	- Previous Reading	= Metered CCF	x Pressure Factor	= Total CCF
07/28/23 - 08/30/23	2363 A	2350 A	13	1	13 CCF

13 x 0.99850 (Energy Conversion Factor) = Billing CCF of 12.981 CCF

Energy Delivery Detail

Distribution and Service Charges \$XX.XX

(Includes a Monthly Charge of \$XX.XX)

Gas Cost Charge (DSS) @ 0.XXXXXXXX X.XX

Total Current Gas Charges \$ XX.XX

Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF
AUG 23	13	JUL 23	12	JUN 23	13	MAY 23	22
APR 23	40	MAR 23	74	FEB 23	75	JAN 23	82
DEC 22	87	NOV 22	54	OCT 22	30	SEP 22	15
Total Usage: 517				Avg Usage: 43			

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Account holder's signature

Date



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXXX-X

DATE MAILED
Sep 06, 2023

Page 3 of 4

DATE DUE	Sep 25, 2023
AMOUNT DUE	\$ XX.XX

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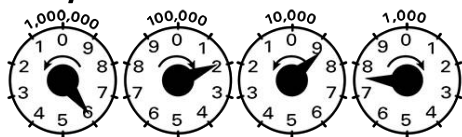
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A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

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1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
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counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXX-X
DATE MAILED
Sep 23, 2023

Page 1 of 5

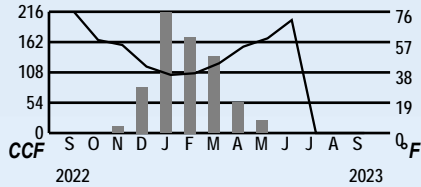
Your account is past due.
TOTAL DUE \$ XXX.XX

Gas leak or emergency
Leave immediately, then call
800-227-1376, 24 hours a day

Customer service
800-227-1376 toll-free
Monday - Friday, 7 am - 7 pm Est

Call before you dig
Call 811 or 800-362-2764
24 hours a day

Ohio Relay Service
711
CenterPointEnergy.com



Previous usage	Usage this month	Average daily temperature		
		1 year ago	Last month	This month
Total CCF used		0	0	0
Average daily gas use (CCF)		0.0	0.0	0.0
Average daily temperature		73	0	0
Days in billing period		33	30	32

ACCOUNT SUMMARY

Previous Gas Amount Due	\$ XXX.XX
Payment	No payment received. - X.XX
Past Due Gas Amount	\$ XXX.XX
Late fee Sep 14, 2023	+ X.XX
Current Gas Charges due Oct 10, 2023 (Details on page 2)	+ XX.XX
Total Amount Due	\$ XXX.XX

DISCONNECT NOTICE

Your account is past due. To avoid disconnection, your past due amount of \$ XXX.XX must be received on or before Oct 17, 2023. Also, your current charges of \$ XX.XX must be paid on or before Oct 10, 2023.

This is the only disconnect notice you will receive.

If you do not pay \$ XXX.XX by Oct 17, 2023:

1. Your service may be disconnected without further notice.
2. If your service is cut off, you must pay your past due amount plus a minimum \$ 60.00 reconnect fee, in order to have your service restored. Your fee may be higher depending on the method of disconnect.
3. A new or increased deposit may be required.
4. To report a payment and to schedule reconnection of service, please call 800-227-1376. Reconnection of service may not take place until the next available business day following receipt of payment.
5. A medical certification program and forms are available for customers where the disconnection of service would be especially dangerous to the health of those persons.

How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Your Payment can post immediately.



Phone
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card. Your payment can post immediately.



In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376. You must call in payment receipt.



Mail
Return the payment stub below, with your check or money order, using the return envelope. Your payment might not arrive before disconnection occurs.



Please keep this portion for your records

Please return this portion with your payment. Please do not include letters or notes.



ACCOUNT PAST DUE

ACCOUNT NUMBER XXXXXXXX-X

PAST DUE AMOUNT	+	CURRENT CHARGES	=	TOTAL AMOUNT DUE
\$ XXX.XX		\$ XX.XX		\$ XXX.XX
Due immediately		Oct 10, 2023		

Allow 8 business days for mailing and processing.

Write account number on check and make payable to CenterPoint Energy.

\$

Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.



CENTERPOINT ENERGY
PO Box 4849
HOUSTON TX 77210-4849

1900219371572

XX

000001



CUSTOMER
JANE C. CUSTOMER

ACCOUNT NUMBER
XXXXXXXXXX-X
DATE MAILED
Sep 23, 2023

Your account is past due.
TOTAL DUE \$ XXX.XX

CenterPointEnergy.com

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

DEFINITIONS

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Energy Conversion Factor (ECF) - The ECF adjusts metered usage for the energy content of the gas used. Energy content can vary monthly. The ECF is the ratio of the current energy content to the energy content at the time CenterPoint Energy's base rates were established.

Miscellaneous Charges - Examples of miscellaneous charges may include but are not limited to reconnect fees, labor charges and returned payment charges.

Disclaimer - Programs and services are operated under the brand CenterPoint Energy by Vectren Energy Delivery of Ohio, LLC d/b/a CenterPoint Energy Ohio.

Gas Supplier Charges - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Pressure Factor - Factor used to calculate consumption on meters with higher than the standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 175% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

RES 310 - DSS Residential Default Sales Service, **RES 311** - SCO Residential Standard Choice Offer Service, **RES 315** - Choice Residential Transportation Service, **COM 320** - DSS General Default Sales Service, **COM 321** - SCO General Standard Choice Offer Service, **COM 325** - Choice General Transportation Service

Meter Abbreviations - A = Actual meter reading, E = Estimated meter reading

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-227-1376.

6. If you reconnect service within 10 days, you will remain with your previous supplier. If your service is disconnected due to non-payment of past due amounts, your gas supply will then be provided through CenterPoint Energy's default sales service (DSS) or CenterPoint Energy's Standard Choice Offer (SCO) service. You will not be eligible to participate in the Choice program until the past due amounts are paid in full.

To learn about potential ways to avoid disconnection, including any health-related or other special rights you might have, please see the information on page 4 of this bill

CenterPoint Energy is required to include your name, address, and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, you can inform us online at CenterPointEnergy.com/Choice in the FAQ section, or you can send a written request to CenterPoint Energy, Choice Program Administration, P.O. Box 209, Evansville, IN 47702-0209.

Also, you can call us at 800-227-1376 and use the automated phone system to complete the process. Even if you remove your name from the list, you can still participate in Ohio Choice. If you have previously notified CenterPoint Energy that you wish to have your name removed from the supplier list, it is not necessary for you to take any action.

Current gas charges

Rate: OH Residential Standard
Choice Offr(SCO)_RES 311

Meter Number Days in Billing Period
XXXXXXXXXXXX 32

Billing Period	Current Reading	- Previous Reading	= Metered CCF	x Pressure Factor	= Total CCF
08/18/23 - 09/19/23	2305 A	2305 A	0	1	0 CCF
$0 \times 0.99930 \text{ (Energy Conversion Factor)} = \text{Billing CCF of } 0 \text{ CCF}$					

Energy Delivery Detail

(continued on next page)

Customer Service Questions or Concerns: To contact CenterPoint Energy about your bill or service, visit CenterPointEnergy.com or call 800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest

you, visit CenterPointEnergy.com or call 800-227-1376. You can pay your bill through a checking or savings account for free at CenterPointEnergy.com or by calling 800-227-1376. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges,

Mail payments to CenterPoint Energy, PO Box 4849, Houston, TX 77210-4849

please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to CenterPointEnergy.com/autopay.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXX-X
DATE MAILED
Sep 23, 2023

Page 3 of 5

Your account is past due.
TOTAL DUE \$ XXX.XX

Distribution and Service Charges
(Includes a Monthly Charge of \$XX.XX) \$XX.XX

Gas Supplier Detail

Account Number: XXXXXXXX X.XX
Choice Service ID:XXXXXXXXXXXXXXXXXXXX
Standard Choice Offer -
GAS SUPPLIER NAME
XXX-XXX-XXXX

Total Current Gas Charges \$ XX.XX

Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF
SEP 23	0	AUG 23	0	JUL 23	0	JUN 23	0
MAY 23	23	APR 23	55	MAR 23	137	FEB 23	171
JAN 23	215	DEC 22	82	NOV 22	12	OCT 22	0
Total Usage: 695				Avg Usage: 58			

If you have any questions about your gas supply charges call GAS SUPPLIER NAME at 1-800-XXX-XXXX or write to P.O. BOX XXXX, DUBLIN, OH XXXXX.

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Customers with billing or service issues or concerns regarding a disconnect notice should contact CenterPoint Energy prior to contacting the Public Utilities Commission of Ohio (PUCO). If your complaint is not resolved after you have called CenterPoint Energy, or the general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 800-686-7826 (toll free) from eight a.m. to five p.m. weekdays or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pickocc.org.

Standard Choice Offer - Under CenterPoint Energy's Standard Choice Offer (SCO) service, CenterPoint Energy customers are receiving natural gas provided by third-party suppliers. The SCO suppliers won the right in a competitive auction to provide gas supply to customers at a monthly SCO price, which is calculated by adding a fixed retail price adjustment determined in a periodic auction to the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas. Because the SCO price reflects the NYMEX-based market price, it can vary with changes in supply and demand. The SCO price is charged to customers who have not selected an alternate gas supplier through the natural gas Choice program. The name of the gas supplier providing SCO service appears on the bill.



CenterPointEnergy.com

CUSTOMER
JANE C. CUSTOMER

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXX-X
DATE MAILED
Sep 23, 2023

Page 4 of 5

Your account is past due.
TOTAL DUE \$ **xxx.xx**

Potential ways to avoid disconnection

You may have special rights. If you are a tenant, landlord, elderly, or disabled person, certain other rights may allow a delay in disconnection. Call CenterPoint Energy at 800-227-1376 to find out what your rights are under suspension of service

Health-related extension: If you or a permanent occupant of your premise is seriously ill, or may be made seriously ill by discontinuance of service, a limited extension of time may be obtained.

Payment assistance: You may qualify to pay your past due amount in installments and avoid disconnection, but you must contact CenterPoint Energy now to make arrangements. You might be eligible for other types of assistance. Options that might be available include:

- LIHEAP - The Low Income Home Energy Assistance Program (LIHEAP) helps pay home heating costs. Households with the lowest incomes and highest energy costs receive the greatest benefit.
- Customer Care Fund - CenterPoint Energy works with social service agencies to distribute customer contributions to qualified neighbors in the community.
- Payment Arrangements - You may qualify to pay your past due amount in installments.
- Payment Extensions - You may qualify for a payment extension on your past due amount.

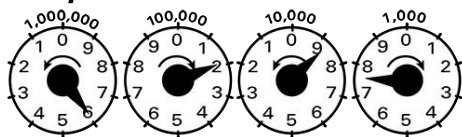
For more information on these and other programs, visit: www.CenterPointEnergy.com/assistance

A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
2. Read the next dial, the "10-thousand" dial. The curved arrow on the dial above shows a

counterclockwise direction. The pointer is near the 9, but to be sure whether to read it as that number or the lower number 8, the previously mentioned "same or lower number rule" must be applied. Since the pointer in the "thousand-foot" dial to the right is nearer the 8 and the pointer has not reached the 0, the "10-thousand" dial should be read as 8.

3. Read the "100-thousand" dial, it seems to point to 2. Double-check by using the rule above. Since the pointer of the "10-thousand" dial is between 8 and 9, take the lower reading number, 1, for the "100-thousand" dial.

4. Read the left-most dial, the "million-foot" dial. The pointer is near the 6. Using the "same or lower number rule", we find the pointer on the dial to the right is between 1 and 2, so we read the "million-foot" dial exactly as the number it is on or near, 6.

The entire meter reading is 6187.



CenterPointEnergy.com

CUSTOMER
XYZ CORPORATION

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXX-X
DATE MAILED
Sep 01, 2023

Page 1 of 4

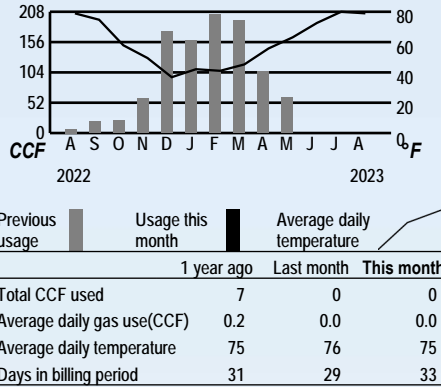
Your account is past due.
TOTAL DUE **\$ XX.XX**

Gas leak or emergency
Leave immediately, then call
800-227-1376, 24 hours a day

Customer service
800-227-1376 toll-free
Monday - Friday, 7 am - 7 pm Est

Call before you dig
Call 811 or 800-362-2764
24 hours a day

Ohio Relay Service
711
CenterPointEnergy.com



ACCOUNT SUMMARY

Previous Gas Amount Due	\$ XX.XX
Payment Aug 23, 2023	- XX.XX
Past Due Gas Amount	\$ X.XX
Late Payment Charge Aug 21, 2023	+ X.XX
Current Gas Charges due Sep 18, 2023 (Details on page 2)	+ XX.XX
Total Amount Due	\$ XX.XX

The name of the supplier providing service to your home or business at the regulated Standard Choice Offer (SCO) price is listed in the Gas Supplier Detail section of your bill. All SCO suppliers' prices are the same for customers who, like you, have not selected an alternate gas supplier through CenterPoint Energy's natural gas Choice program.

How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Please keep this portion for your records

Phone
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376.

Mail
Return the payment stub below, with your check or money order, using the return envelope.

Please return this portion with your payment. Please do not include letters or notes.



ACCOUNT PAST DUE

ACCOUNT NUMBER XXXXXXXX-X

PAST DUE AMOUNT	+	CURRENT CHARGES	=	TOTAL AMOUNT DUE
\$ X.XX		\$ XX.XX		\$ XX.XX
Due immediately		Sep 18, 2023		

Allow 8 business days for mailing and processing.

Write account number on check and make payable to CenterPoint Energy.

\$ _____
Please enter amount of your payment

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.



CENTERPOINT ENERGY
PO Box 4849
HOUSTON TX 77210-4849

XYZ CORPORATION
123 CENTERPOINT ST
BROOKVILLE, OH 45309

0890219656331

XX



CUSTOMER
XYZ CORPORATION

ACCOUNT NUMBER
XXXXXXXXXX-X
DATE MAILED
Sep 01, 2023

Your account is past due.
TOTAL DUE \$ XX.XX

CenterPointEnergy.com

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

DEFINITIONS

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Energy Conversion Factor (ECF) - The ECF adjusts metered usage for the energy content of the gas used. Energy content can vary monthly. The ECF is the ratio of the current energy content to the energy content at the time CenterPoint Energy's base rates were established.

Miscellaneous Charges - Examples of miscellaneous charges may include but are not limited to reconnect fees, labor charges and returned payment charges.

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Gas Supplier Charges - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Pressure Factor - Factor used to calculate consumption on meters with higher than the standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 175% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

RES 310 - DSS Residential Default Sales Service, **RES 311** - SCO Residential Standard Choice Offer Service, **RES 315** - Choice Residential Transportation Service, **COM 320** - DSS General Default Sales Service, **COM 321** - SCO General Standard Choice Offer Service, **COM 325** - Choice General Transportation Service

Meter Abbreviations - A = Actual meter reading, E = Estimated meter reading

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-227-1376.

Current gas charges

Rate: OH General Standrd Choice
Offr (SCO) COM_COM 321

Meter Number Days in Billing Period
XXXXXXXXXXXX 33

Billing Period	Current Reading	- Previous Reading	= Metered CCF	x Pressure Factor	= Total CCF
07/26/23 - 08/28/23	2932 A	2932 A	0	1	0 CCF

$0 \times 0.99850 \text{ (Energy Conversion Factor)} = \text{Billing CCF of } 0 \text{ CCF}$

Energy Delivery Detail

Distribution and Service Charges \$XX.XX
(Includes a Monthly Charge of \$XX.XX)

Gas Supplier Detail

Account Number: XXXXXXXX X.XX
Choice Service ID:XXXXXXXXXXXXXXXXXXXXX
Standard Choice Offer -
GAS SUPPLIER NAME
XXX-XXX-XXXX

Total Current Gas Charges \$ XX.XX

Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF	Month/Yr	CCF
AUG 23	0	JUL 23	0	JUN 23	0	MAY 23	61
APR 23	106	MAR 23	193	FEB 23	204	JAN 23	159
DEC 22	174	NOV 22	59	OCT 22	21	SEP 22	20
Total Usage: 997				Avg Usage: 83			

If you have any questions about your gas supply charges call GAS SUPPLIER NAME at 1-800-XXX-XXXX or write to P.O. BOX XXXX, DUBLIN, OH XXXXX.

Customer Service Questions or Concerns: To contact CenterPoint Energy about your bill or service, visit CenterPointEnergy.com or call 800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest

you, visit CenterPointEnergy.com or call 800-227-1376. You can pay your bill through a checking or savings account for free at CenterPointEnergy.com or by calling 800-227-1376. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges,

Mail payments to CenterPoint Energy, PO Box 4849, Houston, TX 77210-4849

please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to CenterPointEnergy.com/autopay.

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Account holder's signature

Date



CenterPointEnergy.com

CUSTOMER
XYZ CORPORATION

SERVICE ADDRESS
123 CENTERPOINT ST, BROOKVILLE, OH 45309

ACCOUNT NUMBER
XXXXXXXXX-X

DATE MAILED
Sep 01, 2023

Page 3 of 4

Your account is past due.
TOTAL DUE **\$ XX.XX**

When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

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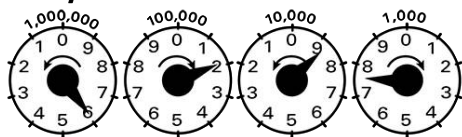
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A safety message from CenterPoint Energy

If you smell natural gas, leave immediately. Call our Gas Leak Hotline at 800-227-1376. Do not use or store flammable products such as gasoline in the same room or area near the water heater or any other gas appliance.

Si percibes un olor a gas natural, sal inmediatamente. Llama a nuestra línea telefónica para fugas de gas a uno de los números de teléfono que aparecen arriba. No use ni almacene productos inflamables tales como gasolina en la misma habitación o en áreas cercanas a un calentador de agua u otro tipo de aparato a gas.

How to read your meter



The following is an example of how to read a typical meter index.

Look at the four dials with their curved arrows. Read from right to left as follows:

1. Read the "thousand-foot" dial as 7, the last number that the pointer passed. Note that the curved arrow on the dial shows a clockwise movement of the pointer.
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The entire meter reading is 6187.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

11/15/2023 2:22:08 PM

in

Case No(s). 23-1049-GA-UNC

Summary: Application In the Matter of the Application of Vectren Energy Delivery of Ohio, LLC d/b/a CenterPoint Energy Ohio for Approval of Revised Bill Format electronically filed by Mr. Christopher T. Kennedy on behalf of Vectren Energy Delivery of Ohio, LLC d/b/a CenterPoint Energy Ohio.